Deborah.Easterling

From: Deborah.Easterling
Sent: Thursday, September 06, 2012 9:51 AM
To: 'Jennifer Montgomery'
Subject: RE: Protest rate increase for TCWS

Dear Mrs. Montgomery,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----
From: Jennifer Montgomery [mailto:momememontgomery@gmail.com]
Sent: Wednesday, September 05, 2012 2:01 PM
To: PSC_Contact
Subject: Protest rate increase for TCWS

Please see attached Letter of Protest

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov
Email form to: contact@psc.sc.gov

Print Email

* Required Fields

Letter of Protest
in Docket 2012 - 177 - WS

Date: * September 5, 2012

Protestant Information:

Name * Jennifer Linton Montgomery

Mailing Address * 9104 Pitcairn Drive

City, State Zip * Tega Cay, SC 29708 Phone * 980-475-0266

E-mail momememontgomery@gmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of the company that is the subject of this pending proceed. I am already dissatisfied with the rate and service supplied by the Tega Cay Water and Sewage company. My family (FIVE children), friends, and neighbors, all use Lake Wylie, the lake in which the sewage overflow has occurred multiple times under the "service" of TCWS.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

After the 18% increase in 2010 there were no upgrades that significantly improved the quality of our water and sewage service. Sewage continues to spill and pollute our lake. We continually have to avoid the use of our water for drinking due to warnings from the company that the water has, once again, been contaminated. Multiple times since the last rate increase in 2010 we have had to let our children know that they cannot swim in their lake because a "no swim" warning has once again been issued by TCWS. Until there is a continued and significant change that will give us SUPERIOR service from our water company, myself and my family protest any increase in the rate from TCWS.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

It is possible that myself and/or my husband will be making an appearance at the hearing in this proceeding.