Deborah.Easterling

From: Deborah.Easterling
Sent: Thursday, September 06, 2012 10:01 AM
To: 'George Needham'
Subject: RE: Docket 2012-177-WS

Dear Mr. Needham,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: George Needham [mailto:heavilift@yahoo.com]
Sent: Thursday, September 06, 2012 8:57 AM
To: PSC_Contact
Subject: Docket 2012-177-WS

Good Morning,

Attached please find a "Letter of Protest" in Docket 2012-177-WS.

With regards

George Needham

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov
Email form to: contact@psc.sc.gov

Print Email

* Required Fields

Date: * 06 Sep 2012

Letter of Protest in Docket 2012 - 177 - WS

Protestant Information:

Name * George Needham

Mailing Address * 10051 Bora Bora Drive

City, State Zip * Tega Cay , SC 29708 Phone * 803 548 0211

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer of the company

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I cannot justify a rate increase to a company that has let their equipment and service fall into total dis-repair AND that still supplies use with water that has a large quanitiy of silt in it. We had total new plumbing installed in 1996, and by 2000 several of our piston water valves were silt scored and leaking; the water heater valve was full of silt while the tank had 7 1/5 gallons of silt in it...we installed a new water heater and two shower valves. During 2006 we had a similar problem, had the water heater cleaned an rebuilt, and replaced valves again. The Tega Cay Water Service did respond and plastic signs in the kitchen and both bathrooms in three languages stating "Drinkable Water Is Not Garenteed" and one is still in the kitchen. This year, AGAIN, another new water heater, faucets, and A FULL HOUSE FILTRATION SYSTEM. The primary cartridge silt filter is designed for 90 days, BUT with our wonderful water has to be changed every 30 to 40 days.

If this was a NORMAL business without a captive client base, they would have been out business - AND - now being TCWS is being forced into repairs - why do we have to be punished - TCWS has had two raises this past decade - NO MORE

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

I will attend - but not to talk, unless called to do so.