225070

Summary of Investigation of Increase in Bulk Water Charges by Utilities Services of South Carolina, Inc. to customers in Barney Rhett and Hickory Hill subdivisions of York County

Docket 2005-217-WS

July 29, 2010

At the request of the Commission pursuant to Order No. 2010-451 in Docket No. 2005-217-WS, the Office of Regulatory Staff ("ORS") conducted an investigation into the matter of Utilities Services of South Carolina, Inc. ("USSC") increased pass-through charge implemented in 2008. According to the Commission's approved tariff in Docket 2005-217-WS, USSC is required to obtain Commission approval before the increase in the purchased water charges to be passed through may be put into effect. In September 2008, the City of Rock Hill ("City") increased its charge for bulk water provided to USSC for the Barney Rhett and Hickory Hill subdivisions. This increase was effective October 1, 2008. See Attachment A. USSC incorporated this increase to its water supply charge and billed customers in the Barney Rhett subdivision on or about December 8, 2008 and customers in the Hickory Hill subdivision on or about March 11, 2009. USSC did not submit the required request for Commission approval to pass through the increase in water supply charges until June 15, 2010. Also, USSC failed to give customers notice before the increase in the water supply charge was put into effect.

According to ORS' research, the City adopted the bulk water rate increase only after having first: placed an advertisement in the local newspaper providing notice of the proposed increase; conducted a public hearing to allow comment on the new proposed rates; held a first reading of the proposal to increase rates by City Council; held a second reading and public vote by City Council to adopt the new rates.

ORS would further note that any increases in bulk water rates charged by the City can easily be monitored by USSC by reviewing actual bills issued by the City to USSC for monthly service. In this instance, USSC had two opportunities to detect the increase in bulk water rates since USSC chose to implement the increase to its customer on two different occasions, December 2008 and March 2009. USSC should be closely monitoring invoices it receives from the bulk water providers to ensure that USSC is charged the correct rate and amount for bulk water.

The following table demonstrates the amount of the increase from the City.

Charge	Rate prior to October 1, 2008	Rate effective October 1, 2008	Amount of Increase
Base Facilities Charge	$19.95	$19.96	$0.01
Consumption Charge per gallon (0-7500 gallons)	$0.00285	$0.00285	$0.00
Consumption Charge per gallon (7501-10000 gallons)	$0.00285	$0.00350	$0.00065
Consumption Charge per gallon (10001-15000 gallons)	$0.00285	$0.00414	$0.00129
Consumption Charge per gallon (15001-up gallons)	$0.00285	$0.00543	$0.00258

The ORS analysis of the bulk water invoices from the City and billing records of USSC demonstrate the customers of the Barney Rhett and Hickory Hill subdivisions have been billed an additional $9,280.84 and $13,311.40, respectively, due to the USSC implementation of the water supply charge increase. See Attachment B. The information provided in Attachment B was computed using information provided to ORS by USSC and the City. Attachment C contains copies of invoices from the City for the period of April 2008 through June 2010 for bulk water supplied to the Barney Rhett subdivision. Attachment D contains copies of invoices from the City for the period of April 2008 through June 2010 for bulk water supplied to the Hickory Hill subdivision.

In summary, it is ORS' opinion that USSC's failure to comply with its approved tariff is based on a breakdown of two internal business processes: 1) monitoring and communicating with bulk water providers to ensure that pricing changes are detected in a timely manner; and 2) reviewing vendor invoices on a monthly basis to ensure the correct rate and amounts are paid by USSC.

ATTACHMENT A

City of Rock Hill

Effective October 1, 2008

Schedule W

Water Service

Available to residential consumers in residences of individually metered apartments, commercial, industrial consumers, county buildings, schools, churches and other eleemosynary consumers through a single meter at one delivery point. The City shall charge consumers for water the amounts or sums of money set forth in the following schedule of rates:

Water Service for Outside City Limit Users:

$19.96 Base Charge plus consumption charge.

Consumption in Gallons	Rate Per Gallon
0-7500	$0.00285
7501-10000	0.00350
10001-15000	0.00414
15001- up	$0.00543

Barney Rhett Subdivision Water Purchase Review

DATE: May 2008 to June 2010

REGION: Southeast

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
	Subdivision	Date of Invoice	Previous Read Date	Current Read Date										
1	Barney Rhett area location	April 17, 2008	March 13, 2008	April 14, 2008	194929	19.95	2.85	2.85	2.85	2.85	$575.51	$575.51	$0.00	43
2	Barney Rhett area location	May 19, 2008	April 14, 2008	May 15, 2008	193956	19.95	2.85	2.85	2.85	2.85	$572.74	$572.74	$0.00	43
3	Barney Rhett area location	June 18, 2008	May 15, 2008	June 13, 2008	215574	19.95	2.85	2.85	2.85	2.85	$634.34	$634.34	$0.00	43
4	Barney Rhett area location	July 17, 2008	June 13, 2008	July 16, 2008	246316	19.95	2.85	2.85	2.85	2.85	$721.96	$721.96	$0.00	43
5	Barney Rhett area location	September 3, 2008	July 16, 2008	August 18, 2008	313636	19.95	2.85	2.85	2.85	2.85	$913.82	$913.82	$0.00	43
6	Barney Rhett area location	September 18, 2008	August 18, 2008	September 17, 2008	124841	19.95	2.85	2.85	2.85	2.85	$375.76	$375.76	$0.00	43
7	Barney Rhett area location	October 20, 2008	September 17, 2008	October 13, 2008	173162	19.96	2.85	3.50	4.14	5.43	$929.61	$513.46	$416.15	43
8	Barney Rhett area location	November 17, 2008	October 13, 2008	November 11, 2008	188720	19.96	2.85	3.50	4.14	5.43	$1,014.09	$557.80	$456.29	43
9	Barney Rhett area location	December 17, 2008	November 11, 2008	December 10, 2008	192535	19.96	2.85	3.50	4.14	5.43	$1,034.81	$568.67	$466.14	43
10	Barney Rhett area location	January 21, 2009	December 10, 2008	January 14, 2009	202708	19.96	2.85	3.50	4.14	5.43	$1,090.04	$597.67	$492.37	43
11	Barney Rhett area location	February 24, 2009	January 14, 2009	February 13, 2009	208916	19.96	2.85	3.50	4.14	5.43	$1,123.76	$615.36	$508.40	43
12	Barney Rhett area location	March 18, 2009	February 13, 2009	March 13, 2009	116314	19.96	2.85	3.50	4.14	5.43	$620.93	$351.44	$269.49	43
13	Barney Rhett area location	April 21, 2009	March 13, 2009	April 10, 2009	155659	19.96	2.85	3.50	4.14	5.43	$834.57	$463.58	$370.99	43
14	Barney Rhett area location	May 26, 2009	April 10, 2009	May 15, 2009	239584	19.96	2.85	3.50	4.14	5.43	$1,290.28	$702.76	$587.52	43
15	Barney Rhett area location	June 17, 2009	May 15, 2009	June 15, 2009	160970	19.96	2.85	3.50	4.14	5.43	$863.40	$478.71	$384.69	43
16	Barney Rhett area location	July 20, 2009	June 15, 2009	July 13, 2009	197098	19.96	2.85	3.50	4.14	5.43	$1,059.58	$581.68	$477.90	43
17	Barney Rhett area location	August 19, 2009	July 13, 2009	August 17, 2009	214526	19.96	2.85	3.50	4.14	5.43	$1,154.22	$631.35	$522.87	43
18	Barney Rhett area location	September 21, 2009	August 17, 2009	September 15, 2009	190740	19.96	2.85	3.50	4.14	5.43	$1,025.06	$563.56	$461.50	43
19	Barney Rhett area location	October 20, 2009	September 15, 2009	October 15, 2010	178024	19.96	2.85	3.50	4.14	5.43	$956.01	$527.32	$428.69	43
20	Barney Rhett area location	November 17, 2010	October 15, 2010	November 12, 2009	164186	19.96	2.85	3.50	4.14	5.43	$880.87	$487.88	$392.99	43
21	Barney Rhett area location	December 17, 2010	November 12, 2009	December 15, 2009	191114	19.96	2.85	3.50	4.14	5.43	$1,027.09	$564.62	$462.47	43
22	Barney Rhett area location	January 20, 2010	December 15, 2009	January 14, 2010	185953	19.96	2.85	3.50	4.14	5.43	$999.06	$549.92	$449.14	43
23	Barney Rhett area location	February 17, 2010	January 14, 2010	February 15, 2010	189319	19.96	2.85	3.50	4.14	5.43	$1,017.34	$559.51	$457.83	43
24	Barney Rhett area location	March 17, 2010	February 15, 2010	March 10, 2010	135089	19.96	2.85	3.50	4.14	5.43	$722.87	$404.95	$317.92	43
25	Barney Rhett area location	April 21, 2010	March 10, 2010	April 15, 2010	207720	19.96	2.85	3.50	4.14	5.43	$1,117.26	$611.95	$505.31	43
26	Barney Rhett area location	May 19, 2010	April 15, 2010	May 13, 2010	156631	19.96	2.85	3.50	4.14	5.43	$839.85	$466.35	$373.50	43
27	Barney Rhett area location	June 17, 2010	May 13, 2010	June 15, 2010	197397	19.96	2.85	3.50	4.14	5.43	$1,061.21	$582.53	$478.68	43
28	TOTAL				5,135,617						$24,456.04	$15,175.20	$9,280.84	

Hickory Hill Subdivision Water Purchase Review

DATE: April 2008 to June 2010

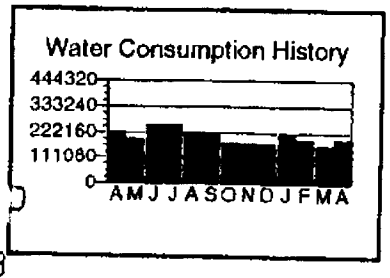
REGION: Southeast

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
	Subdivision	Date of Invoice	Previous Read Date	Current Read Date										
1	Hickory Hill area location	April 28, 2008	March 25, 2008	May 15, 2008	154761	19.95	2.85	2.85	2.85	2.85	$461.03	$461.03	$0.00	37
2	Hickory Hill area location	May 28, 2008	April 23, 2008	May 22, 2008	167328	19.95	2.85	2.85	2.85	2.85	$496.84	$496.84	$0.00	37
3	Hickory Hill area location	June 26, 2008	May 22, 2008	June 24, 2008	257985	19.95	2.85	2.85	2.85	2.85	$755.22	$755.22	$0.00	37
4	Hickory Hill area location	July 28, 2008	June 24, 2008	July 23, 2008	187898	19.95	2.85	2.85	2.85	2.85	$555.47	$555.47	$0.00	37
5	Hickory Hill area location	August 28, 2008	July 23, 2008	August 26, 2008	203456	19.95	2.85	2.85	2.85	2.85	$599.81	$599.81	$0.00	37
6	Hickory Hill area location	September 29, 2008	August 26, 2008	September 25, 2008	155135	19.95	2.85	3.50	4.14	5.43	$462.10	$462.10	$0.00	37
7	Hickory Hill area location	October 28, 2008	September 25, 2008	October 23, 2008	185504	19.96	2.85	3.50	4.14	5.43	$996.63	$548.64	$447.99	37
8	Hickory Hill area location	November 25, 2008	October 23, 2008	November 19, 2008	283268	19.96	2.85	3.50	4.14	5.43	$1,527.48	$827.26	$700.22	37
9	Hickory Hill area location	December 30, 2008	November 19, 2008	December 22, 2008	343631	19.96	2.85	3.50	4.14	5.43	$1,855.26	$999.30	$855.96	37
10	Hickory Hill area location	January 29, 2009	December 22, 2008	January 27, 2009	404144	19.96	2.85	3.50	4.14	5.43	$2,183.84	$1,171.76	$1,012.08	37
11	Hickory Hill area location	February 26, 2009	January 27, 2009	February 24, 2009	326726	19.96	2.85	3.50	4.14	5.43	$1,763.46	$951.12	$812.34	37
12	Hickory Hill area location	March 26, 2009	February 24, 2009	March 25, 2009	357469	19.96	2.85	3.50	4.14	5.43	$1,930.40	$1,038.74	$891.66	37
13	Hickory Hill area location	April 29, 2009	March 25, 2009	April 27, 2009	384322	19.96	2.85	3.50	4.14	5.43	$2,076.21	$1,115.27	$960.94	37
14	Hickory Hill area location	May 28, 2009	April 27, 2009	May 26, 2009	344304	19.96	2.85	3.50	4.14	5.43	$1,858.91	$1,001.22	$857.69	37
15	Hickory Hill area location	June 25, 2009	May 26, 2009	June 23, 2009	229711	19.96	2.85	3.50	4.14	5.43	$1,236.67	$674.63	$562.04	37
16	Hickory Hill area location	July 28, 2009	June 23, 2009	July 23, 2009	199492	19.96	2.85	3.50	4.14	5.43	$1,072.58	$588.50	$484.08	37
17	Hickory Hill area location	August 27, 2009	July 23, 2009	August 24, 2009	168450	19.96	2.85	3.50	4.14	5.43	$904.02	$500.03	$403.99	37
18	Hickory Hill area location	September 29, 2009	August 24, 2009	September 22, 2009	177126	19.96	2.85	3.50	4.14	5.43	$951.14	$524.76	$426.38	37
19	Hickory Hill area location	October 28, 2009	September 22, 2009	October 23, 2009	197322	19.96	2.85	3.50	4.14	5.43	$1,060.80	$582.32	$478.48	37
20	Hickory Hill area location	November 25, 2009	October 23, 2009	November 23, 2009	208243	19.96	2.85	3.50	4.14	5.43	$1,120.10	$613.44	$506.66	37
21	Hickory Hill area location	December 30, 2009	November 23, 2009	December 22, 2009	231431	19.96	2.85	3.50	4.14	5.43	$1,246.01	$679.53	$566.48	37
22	Hickory Hill area location	January 28, 2010	December 22, 2009	January 22, 2010	266812	19.96	2.85	3.50	4.14	5.43	$1,438.13	$780.36	$657.77	37
23	Hickory Hill area location	February 25, 2010	January 22, 2009	March 10, 2010	276984	19.96	2.85	3.50	4.14	5.43	$1,493.37	$809.35	$684.02	37
24	Hickory Hill area location	March 25, 2010	February 18, 2010	April 15, 2010	227392	19.96	2.85	3.50	4.14	5.43	$1,224.08	$668.02	$556.06	37
25	Hickory Hill area location	April 29, 2010	March 18, 2010	May 13, 2010	328746	19.96	2.85	3.50	4.14	5.43	$1,774.43	$956.88	$817.55	37
26	Hickory Hill area location	May 27, 2010	April 22, 2010	June 15, 2010	255666	19.96	2.85	3.50	4.14	5.43	$1,377.61	$748.60	$629.01	37
27	Hickory Hill area location	June 28, 2010	May 19, 2010	June 22, 2010	342859	19.96	2.85	3.50	4.14	5.43	$1,849.98	$997.10	$852.88	37
28	TOTAL										$33,810.55	$19,646.27	$13,311.40	

Attachment C

Deb 4/22

ROCK HILL
SOUTH CAROLINA



Batch 22644

Doc 50996

ACCOUNT NO:

APR 22 2008

***AUTO**MIXED AADC 280 2376 T8:9
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V300826

DATE OF BILL: 17-Apr-08

Activity Since Last Bill	
Previous Balance	493.22
Payments	-493.22
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	575.51
TOTAL BILL DUE	575.51

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City	74.8	69747	13-Mar-08	72353	14-Apr-08	194929		575.51

4011 96. 5435

TOTAL CURRENT CHARGES 575.51

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

You can now pay your bill online at www.cityofrockhill.com. For other automated payment options or for billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500. Agents are available to take your call Mon-Fri 7:30 am until 5:15 pm. IVR is available 24 hours a day. June is the enrollment period for the Equalized Payment Plan. The deadline for enrollment is June 30, 2008.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 37945, Charlotte, NC 28237-7945

ACCOUNT NO:

SERVICE ADDRESS:
UTILITIES INC.
945 NS TWIN LAKES RD
ROCK HILL SC 29732-0

ROCK HILL
SOUTH CAROLINA

BANK DRAFT: NO

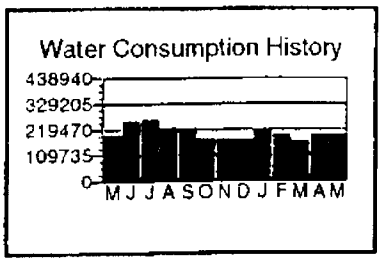
Please indicate changes to mailing address or telephone:

BEGINNING BALANCE	0.00
CURRENT BILL CHARGES	575.51
TOTAL DUE 05-May-08	575.51
IF PAID AFTER 12-May-08	592.78

AMOUNT ENCLOSED $

1679930000000000057551000575514501

ROCK HILL
SOUTH CAROLINA



ACCOUNT NO:

V 3008626

***AUTO**MIXED AADC 280 2341 T8:9
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

Activity Since Last Bill	
Previous Balance	575.51
Payments	-575.51
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	572.74
TOTAL BILL DUE	572.74

DATE OF BILL: 19-May-08 40/156.5435

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City	74.8	72353	14-Apr-08	74946	15-May-08	193956		572.74

Batch 25538

Doc 61700

TOTAL CURRENT CHARGES 572.74

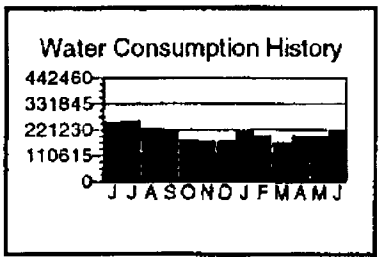
EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

City offices will be closed Monday, May 26th for the Memorial Day holiday. You can now pay your bill online at www.cityofrockhill.com. For other automated payment options or for billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500. June is the enrollment period for the Equalized Payment Plan. The deadline for enrollment is June 30, 2008.

V 3[illegible]

ROCK HILL
SOUTH CAROLINA

ACCOUNT NO:



***AUTO**MIXED AADC 280 2381 T11:12
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

401156·5435

DATE OF BILL: 18-Jun-08

Activity Since Last Bill	
Previous Balance	572.74
Payments	-572.74
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	634.34
TOTAL BILL DUE	634.34

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City	74.8	74946	15-May-08	77828	13-Jun-08	215574		634.34

RECEIVED
JUN 23 2008

Batch 28046
Doc 70493

TOTAL CURRENT CHARGES 634.34

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

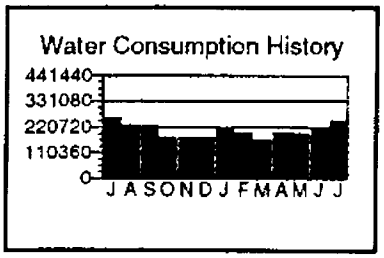
Rock Hill City Hall will be closed on Friday, July 4, in observance of Independence Day. You can now pay your bill online at ww.cityofrockhill.com. For other automated payment options call 329-5500. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500. June is the enrollment period for the Equalized Payment Plan. The deadline for enrollment is June 30, 2008.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

V3008626

ROCK HILL
SOUTH CAROLINA

ACCOUNT NO·



***AUTO**MIXED AADC 280 1956 T8:9
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

RECEIVED
JUL 22 2008

401156·5435

DATE OF BILL: 17-Jul-08

Activity Since Last Bill	
Previous Balance	634.34
Payments	-634.34
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	721.96
TOTAL BILL DUE	721.96

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City	74.8	77828	13-Jun-08	81121	16-Jul-08	246316		721.96

Batch 30156

Doc 77747

TOTAL CURRENT CHARGES					721.96
EQUALIZED PAYMENT CUSTOMER	YES [ ] NO [X]	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
			0.00	0.00	0.00

You can now pay your bill online at ww.cityofrockhill.com. For other automated payment options call 329-5500. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500.

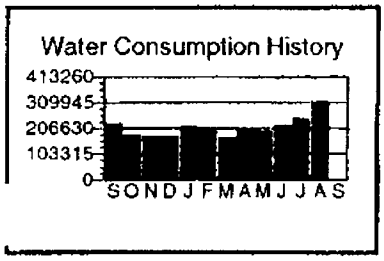
PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

Attachment C

Batch 34509

Doc 93551

ROCK HILL
SOUTH CAROLINA



ACCOUNT NO:

***AUTO**MIXED AADC 280 2846 T10:12
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V300 8626

DATE OF BILL: 03-Sep-08

Activity Since Last Bill	
Previous Balance	721.96
Payments	-721.96
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	913.82
TOTAL BILL DUE	913.82

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City	74.8	81121	16-Jul-08	85314	18-Aug-08	313636		913.82

4004 56.5435

TOTAL CURRENT CHARGES 913.82

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

You can now pay your bill online at ww.cityofrockhill.com. For other automated payment options call 329-5500. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 37945, Charlotte, NC 28237-7945

ACCOUNT NO:

SERVICE ADDRESS:
UTILITIES INC.
945 NS TWIN LAKES RD
ROCK HILL SC 29732-0

ROCK HILL
SOUTH CAROLINA

BANK DRAFT: NO

Please indicate changes to mailing address or telephone:

BEGINNING BALANCE	0.00
CURRENT BILL CHARGES	913.82
TOTAL DUE 19-Sep-08	913.82
IF PAID AFTER 24-Sep-08	941.23

AMOUNT ENCLOSED $ _____

1679930000000000091382000913820501

Attachment C

! DELINQUENCY NOTICE: !

Your service is scheduled to be disconnected on 13-Oct-08 for the past due amount of 913.82. Payment must be received by 5pm on the last business day prior to the disconnection date to avoid disconnection and reconnect fees.
If you have already paid this amount, thank you and please refer to the current charges below.

ROCK HILL
SOUTH CAROLINA

ACCOUNT NO:

Doc 93551

Activity Since Last Bill	
Previous Balance	913.82
Payments	0.00
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	~~913.82~~
Current Bill Charges	375.76
TOTAL BILL DUE	~~1,289.58~~

PD 9/9

***AUTO**MIXED AADC 280 2383 T9:10
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V 30086 26

DATE OF BILL: 18-Sep-08

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City	74.8	85314	18-Aug-08	86983	17-Sep-08	124841		375.76

Batch 36253

4011565435

Doc 97842

TOTAL CURRENT CHARGES 375.76

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

You can now pay your bill online at ww.cityofrockhill.com. For other automated payment options call 329-5500. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 37945, Charlotte, NC 28237-7945

ACCOUNT NO:

SERVICE ADDRESS:
UTILITIES INC.
945 NS TWIN LAKES RD
ROCK HILL SC 29732-0

ROCK HILL
SOUTH CAROLINA

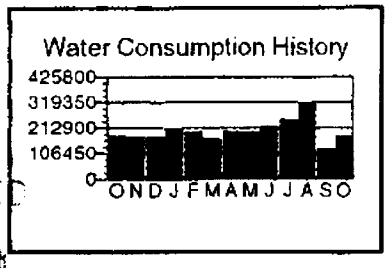
BANK DRAFT: NO

Please indicate changes to mailing address or telephone:

BEGINNING BALANCE	913.82
CURRENT BILL CHARGES	375.76
TOTAL DUE 06-Oct-08	~~1,289.58~~
IF PAID AFTER 13-Oct-08	~~1,300.85~~
AMOUNT ENCLOSED $	375.76

1679930000913820003757600128958050 1

ROCK HILL
SOUTH CAROLINA



Batch 39075

Doc 107175

ACCOUNT NO:

RECEIVED
OCT 24 2008

***AUTO**MIXED AADC 280 2473 T9:10
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

300862b

DATE OF BILL: 20-Oct-08

Activity Since Last Bill	
Previous Balance	1,289.58
Payments	-1,289.58
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	267.32
TOTAL BILL DUE	267.32

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	86963	17-Sep-08	89298	13-Oct-08	173162		267.32

401156.5435

TOTAL CURRENT CHARGES 267.32

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

You can now pay your bill online at ww.cityofrockhill.com. For other automated payment options call 329-5500. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 37945, Charlotte, NC 28237-7945

ACCOUNT NO:

SERVICE ADDRESS:
UTILITIES INC.
945 NS TWIN LAKES RD
ROCK HILL SC 29732-0

ROCK HILL
SOUTH CAROLINA

BANK DRAFT: NO

Please indicate changes to mailing address or telephone:

BEGINNING BALANCE	0.00
CURRENT BILL CHARGES	267.32
TOTAL DUE 05-Nov-08	267.32
IF PAID AFTER 10-Nov-08	275.34

AMOUNT ENCLOSED $ _____

1679930000000000026732000267322501

RECEIVED

NOV

ROCK HILL
SOUTH CAROLINA

ACCOUNT NO:

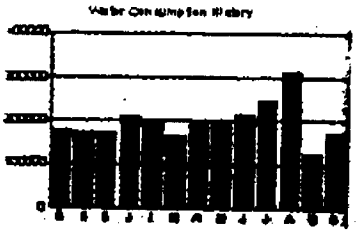
V3008626

UTILITIES INC.
2335 SANDERS RD
NORTHBROOK, IL 60062

(60062358)

DATE OF BILL: 28-Oct-08

CORRECTED BILL



Activity Since Last Bill	
Previous Balance	$ 1,289.58
Payments	-$ 1,289.58
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	$ 929.61
TOTAL BILL DUE 11/13/2008	$ 929.61

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	86983	17-Sep-08	89298	13-Oct-08	173162		929.61

40156.5235

Batch 40612

Doc 112111

TOTAL CURRENT CHARGES 929.61

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

Happy holidays from the City of Rock Hill. We will close for Thanksgiving Thursday November 27 and Friday November 28. Please remember that you must allow at least 10 days for delivery of an online banking payment.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

TEAR THIS STUB WITH PAYMENT TO: P.O. BOX 37945, CHARLOTTE, NC 28237-7945

ACCOUNT NO

SERVICE ADDRESS:
UTILITIES INC.
945 NS TWIN LAKES RD
ROCK HILL, SC 29732-0

CORRECTED BILL

ROCK HILL
SOUTH CAROLINA

BANK DRAFT: NO

Please indicate changes to mailing address or telephone:

BEGINNING BALANCE	$ 0.00
CURRENT BILL CHARGES	$ 929.61
TOTAL DUE 11/13/2008	$ 929.61
IF PAID AFTER 11/18/08	$ 957.50

AMOUNT ENCLOSED $ _____

1679930000000000092961000929610501

! DELINQUENCY NOTICE: !

Your service is scheduled to be disconnected on 08-Dec-08 for the past due amount of 929.61. Payment must be received by 5pm on the last business day prior to the disconnection date to avoid disconnection and reconnect fees.
If you have already paid this amount, thank you and please refer to the current charges below.

ROCK HILL
SOUTH CAROLINA

ACCOUNT NO: 3008624

***AUTO**MIXED AADC 280 2330 T9:10
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

RECEIVED

Activity Since Last Bill	
Previous Balance	929.61
Payments	0.00
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	929.61
Current Bill Charges	1,014.09
TOTAL BILL DUE	1,943.70

PD

DATE OF BILL: 17-Nov-08

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	89298	13-Oct-08	91821	11-Nov-08	188720		1014.09

401156.5435

Batch 41635

Doc 115948

TOTAL CURRENT CHARGES 1,014.09

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

Happy holidays from the City of Rock Hill. We will close for Thanksgiving Thursday November 27 and Friday November 28. Please remember that you must allow at least 10 days for delivery of an online banking payment.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 37945, Charlotte, NC 28237-7945

ACCOUNT NO:

SERVICE ADDRESS:
UTILITIES INC.
945 NS TWIN LAKES RD
ROCK HILL SC 29732-0

ROCK HILL
SOUTH CAROLINA

BANK DRAFT: NO

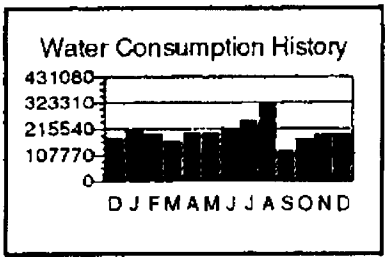
Please indicate changes to mailing address or telephone:

BEGINNING BALANCE	929.61
CURRENT BILL CHARGES	1,014.09
TOTAL DUE 03-Dec-08	1,943.70
IF PAID AFTER 08-Dec-08	1,974.12

AMOUNT ENCLOSED $ _____

1679930000929610010140900194370250 1

ROCK HILL
SOUTH CAROLINA



Batch 113605

Doc 123381

ACCOUNT NO: -08

3003626

***AUTO**MIXED AADC 280 2347 T9:10
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

401156, 5435

DATE OF BILL: 17-Dec-08

Activity Since Last Bill	
Previous Balance	1,943.70
Payments	-2,211.02
Adjustments\Fees	0.00
Late Charges	19.87
Balance Forward	-247.45
Current Bill Charges	1,034.81
TOTAL BILL DUE	787.36

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	748	91821	11-Nov-08	94395	10-Dec-08	192535		1034.81

TOTAL CURRENT CHARGES 1,034.81

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
	☐	☒		0.00	0.00	0.00

Happy holidays from the City of Rock Hill. We will close for Christmas at noon on December 24th, closed all day on 25th and 26th and will open for business again on Monday, December 29th. We will also be closed on Thursday, January 1. Don't forget to take advantage of paying your bill online at www.cityofrockhill.com.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 37945, Charlotte, NC 28237-7945

ACCOUNT NO

SERVICE ADDRESS:
UTILITIES INC.
945 NS TWIN LAKES RD
ROCK HILL SC 29732-0

RECEIVED
DEC 22 2008

ROCK HILL
SOUTH CAROLINA

BANK DRAFT: NO

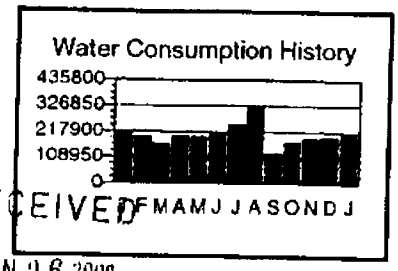
Please indicate changes to mailing address or telephone:

BEGINNING BALANCE	-247.45
CURRENT BILL CHARGES	1,034.81
TOTAL DUE 02-Jan-09	787.36
IF PAID AFTER 07-Jan-09	810.98

AMOUNT ENCLOSED $ _____

167993000000000001034810007873605 01

ROCK HILL
SOUTH CAROLINA



Batch 46231

ACCOUNT NO:

RECEIVED
JAN 26 2009

Doc 132935

***AUTO**MIXED AADC 280 2347 T8:9
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V3086 26

DATE OF BILL: 21-Jan-09

Activity Since Last Bill	
Previous Balance	787.36
Payments	-1,034.81
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	-247.45
Current Bill Charges	1,090.04
TOTAL BILL DUE	842.59

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	94390	16-Dec-08	97105	14-Jan-09	202708		1090.04

401146.5435

TOTAL CURRENT CHARGES 1,090.04

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
	☐	X		0.00	0.00	0.00

City offices will be closed on Monday, January 19, 2009, in observance of Martin Luther King, Jr. Day. All customers who utilize personal online banking services to pay for City Utility Services must please note that the City remittance address has changed to the following: City of Rock Hill, PO Box 63039, Charlotte, NC 28263-3039.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 63039, Charlotte, NC 28263-3039

ACCOUNT NO:

SERVICE ADDRESS:
UTILITIES INC.
945 NS TWIN LAKES RD
ROCK HILL SC 29732-0

ROCK HILL
SOUTH CAROLINA

BANK DRAFT: NO

Please indicate changes to mailing address or telephone

BEGINNING BALANCE	247.45
CURRENT BILL CHARGES	1,090.04
TOTAL DUE 06-Feb-09	842.59
IF PAID AFTER 11-Feb-09	867.87

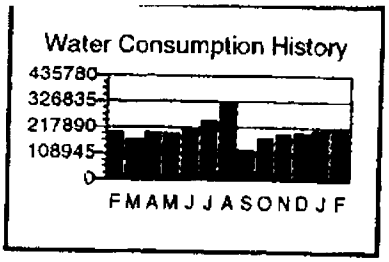
AMOUNT ENCLOSED $ _____

1679930000000000109004000842599501

Attachment C

ROCK HILL
SOUTH CAROLINA

ACCOUNT NO: 1



Batch 48650

Doc 143327

***AUTO**MIXED AADC 280 2350 T8:9
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

300626

DATE OF BILL: 24-Feb-09

Activity Since Last Bill	
Previous Balance	842.59
Payments	-842.59
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,123.76
TOTAL BILL DUE	1,123.76

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	97105	14-Jan-09	99898	13-Feb-09	208918		1123.76

4E01156.5435

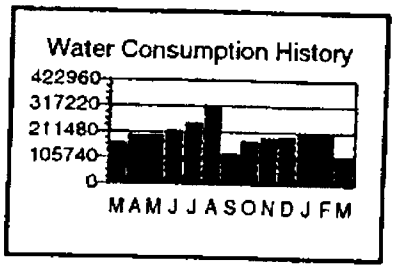
TOTAL CURRENT CHARGES 1,123.76

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
	☐	X		0.00	0.00	0.00

All customers who utilize personal online banking services to pay for City Utility Services must please note that the City remittance address has changed to the following: City of Rock Hill, PO Box 63039, Charlotte, NC 28263-3039.

Attachment C

ROCK HILL
SOUTH CAROLINA



Batch 50256

Doc 148839

ACCOUNT NO:

***AUTO**MIXED AADC 280 2304 T10:11
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

MAR 2009

U30086 96

DATE OF BILL: 18-Mar-09

Activity Since Last Bill	
Previous Balance	1,123.76
Payments	-1,123.76
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	620.93
TOTAL BILL DUE	620.93

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	99898	13-Feb-09	101453	13-Mar-09	116314		620.93

U00156.5435

TOTAL CURRENT CHARGES

620.93

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

The City of Rock Hill invites you to attend the 2020 Comprehensive Plan Update Community Kick-Off Meeting on Thursday, March 19, 2009 at 6PM in the City Hall Council Chambers to learn more about the Comprehensive Plan Update process and how you can get involved in shaping the future of Rock Hill. Please check our website for details about the initiative and dates of upcoming Community Open House Sessions at www.RockHill2020.com

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 63039, Charlotte, NC 28263-3039

ACCOUNT NO

SERVICE ADDRESS:
UTILITIES INC.
945 NS TWIN LAKES RD
ROCK HILL SC 29732-0

ROCK HILL
SOUTH CAROLINA

BANK DRAFT: NO

Please indicate changes to mailing address or telephone:

BEGINNING BALANCE	0.00
CURRENT BILL CHARGES	620.93
TOTAL DUE 03-Apr-09	620.93
IF PAID AFTER 08-Apr-09	639.56

AMOUNT ENCLOSED $ _____

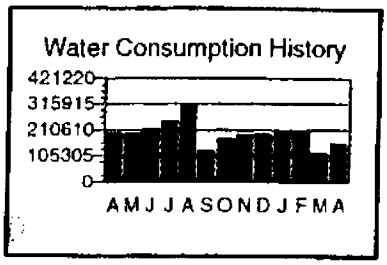
1679930000000000062093000620936501

Attachment C

Batch 52794

Doc 157974

ROCK HILL
SOUTH CAROLINA



ACCOUNT NO

EIV

17 2009

***AUTO**MIXED AADC 280 2287 T11:12
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V3008626

DATE OF BILL: 21-Apr-09

Activity Since Last Bill	
Previous Balance	620.93
Payments	-620.93
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	834.57
TOTAL BILL DUE	834.57

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	101453	13-Mar-09	103534	10-Apr-09	155659		834.57

4011565435

TOTAL CURRENT CHARGES 834.57

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5500. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500. June is the enrollment period for the Equalized Payment Plan. The deadline for enrollment is June 30, 2009.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

TEAR HERE AND RETURN WITH PAYMENT TO: P.O. Box 63039, Charlotte, NC 28263-3039

ACCOUNT NO:

SERVICE ADDRESS:
UTILITIES INC.
945 NS TWIN LAKES RD
ROCK HILL SC 29732-0

ROCK HILL
SOUTH CAROLINA

BANK DRAFT: NO

Please indicate changes to mailing address or telephone

BEGINNING BALANCE	0.00
CURRENT BILL CHARGES	834.57
TOTAL DUE 07-May-09	834.57
IF PAID AFTER 12-May-09	859.61

AMOUNT ENCLOSED $ _____

16799300000000000834570008345705 01

Attachment C

ROCK HILL
SOUTH CAROLINA

Water Consumption History

Batch 55544

ACCOUNT NO:

Doc 166871

***AUTO**MIXED AADC 280 2376 T11:17
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

30086 26

DATE OF BILL: 26-May-09

Activity Since Last Bill	
Previous Balance	834.57
Payments	-834.57
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,290.28
TOTAL BILL DUE	1,290.28

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	103534	10-Apr-09	106737	15-May-09	239584		1290.28

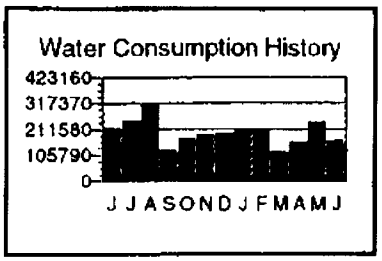
401156.5435

TOTAL CURRENT CHARGES 1,290.28

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE-UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
	☐	X		0.00	0.00	0.00

You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5500. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500. June is the enrollment period for the Equalized Payment Plan. The deadline for enrollment is June 30, 2009.

ROCK HILL
SOUTH CAROLINA



Batch 57186

Doc 171829

ACCOUNT

***AUTO**MIXED AADC 280 2222 T11:12
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V3008626

DATE OF BILL: 17-Jun-09

Activity Since Last Bill	
Previous Balance	1,290.28
Payments	-1,290.28
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	863.40
TOTAL BILL DUE	863.40

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	108737	15-May-09	108889	15-Jun-09	160970		863.40

401156.5435

TOTAL CURRENT CHARGES					863.40
EQUALIZED PAYMENT CUSTOMER	YES ☐	NO ☒	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT 0.00	BALANCE BEFORE BILLING 0.00	BALANCE AFTER BILLING 0.00

Rock Hill City Hall will be closed on Friday, July 3, in observance of Independence Day. You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500. June is the enrollment period for the Equalized Payment Plan. The deadline for enrollment is June 30, 2009.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 63039, Charlotte, NC 28263-3039

ACCOUNT NO:

SERVICE ADDRESS:
UTILITIES INC.
945 NS TWIN LAKES RD
ROCK HILL SC 29732-0

ROCK HILL
SOUTH CAROLINA

BEGINNING BALANCE	0.00
CURRENT BILL CHARGES	863.40
TOTAL DUE 06-Jul-09	863.40
IF PAID AFTER 13-Jul-09	889.30

BANK DRAFT: NO

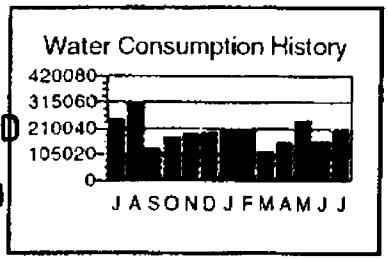
Please indicate changes to mailing address or telephone:

AMOUNT ENCLOSED $

1679930000000000863400008634005 01

ROCK HILL
SOUTH CAROLINA

RECEIVED



Batch 60850

Doc 182292

ACCOUNT NO

***AUTO**MIXED AADC 280 2514 T9:10
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

300626

DATE OF BILL: 20-Jul-09

Activity Since Last Bill	
Previous Balance	863.40
Payments	-863.40
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,059.58
TOTAL BILL DUE	1,059.58

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	108889	15-Jun-09	111524	13-Jul-09	197098		1059.58

401156.5435

TOTAL CURRENT CHARGES 1,059.58

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 63039, Charlotte, NC 28263-3039

ACCOUNT NO:

SERVICE ADDRESS:
UTILITIES INC.
945 NS TWIN LAKES RD
ROCK HILL SC 29732-0

ROCK HILL
SOUTH CAROLINA

BANK DRAFT: NO

Please indicate changes to mailing address or telephone

BEGINNING BALANCE	0.00
CURRENT BILL CHARGES	1,059.58
TOTAL DUE 05-Aug-09	1,059.58
IF PAID AFTER 10-Aug-09	1,091.37

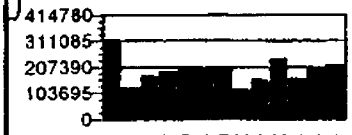
AMOUNT ENCLOSED $

1679930000000000105958001059582501

ROCK HILL
SOUTH CAROLINA

RECEIVED AUG 24 2009

Water Consumption History



Batch 63096

Doc 190283

ACCOUNT NO:

***AUTO**MIXED AADC 280 2213 T8:9
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V3008626

DATE OF BILL: 19-Aug-09

Activity Since Last Bill	
Previous Balance	1,059.58
Payments	-1,059.58
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,154.22
TOTAL BILL DUE	1,154.22

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74 8	111524	13-Jul-09	114392	17-Aug-09	214526		1154.22

40156.5435

TOTAL CURRENT CHARGES 1,154.22

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
	☐	X		0.00	0.00	0.00

You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 63039, Charlotte, NC 28263-3039

ACCOUNT NO

SERVICE ADDRESS:
UTILITIES INC.
945 NS TWIN LAKES RD
ROCK HILL SC 29732-0

ROCK HILL
SOUTH CAROLINA

BANK DRAFT: NO

Please indicate changes to mailing address or telephone:

BEGINNING BALANCE	0 00
CURRENT BILL CHARGES	1,154.22
TOTAL DUE 04-Sep-09	1,154 22
IF PAID AFTER 09-Sep-09	1,188.85

AMOUNT ENCLOSED $ _____

167993000000000001154220011542225 01

ROCK HILL
SOUTH CAROLINA

Water Consumption History

Batch 65438

Doc 199763

ACCOUNT NO:

***AUTO**MIXED AADC 280 2271 T9:10
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

300826

DATE OF BILL: 21-Sep-09

Activity Since Last Bill	
Previous Balance	1,154.22
Payments	-1,154.22
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,025.06
TOTAL BILL DUE	1,025.06

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	114392	17-Aug-09	115942	15-Sep-09	190740		1025.06

401156 .5435

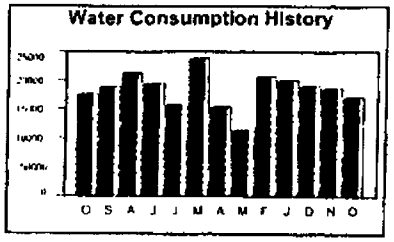
TOTAL CURRENT CHARGES 1,025.06

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
	☐	X		0.00	0.00	0.00

You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500.

Attachment C

ROCK HILL
SOUTH CAROLINA



Batch 67551

ACCOUNT NO

Doc 207731

002298

***AUTO**MIXED AADC 280 2298 T8:9 2298 1 MB 0.382
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V3008626

Activity Since Last Bill	
Previous Balance	1,025.06
Payments	-1,025.06
Adjustments\Fees	0.00
Late Charges	30.75
Balance Forward	30.75
Current Bill Charges	956.01
TOTAL BILL DUE	986.76

DATE OF BILL: 20-Oct-09

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74 8	116942	15-Sep-09	119322	15-Oct-09	178024		956.01

RECEIVED
OCT 28 2009

4011 56.5435

TOTAL CURRENT CHARGES 956.01

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT MONTH	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 63039, Charlotte, NC 28263-3039

ACCOUNT NO

SERVICE ADDRESS:
UTILITIES INC.
945 NS TWIN LAKES RD
ROCK HILL SC 29732-0

ROCK HILL
SOUTH CAROLINA

BEGINNING BALANCE	30.75
CURRENT BILL CHARGES	956 01
TOTAL DUE 05-Nov-09	986.76
IF PAID AFTER 10-Nov-09	1,015.44

BANK DRAFT: NO

Please indicate changes to mailing address or telephone:

AMOUNT ENCLOSED $

1679930000030750009560100098676650 1

ROCK HILL
SOUTH CAROLINA

Water Consumption History

Attachment C

Batch 70074

Doc 215477

ACCOUNT NO: 1F

002272

***AUTO**MIXED AADC 280 2272 T8:9 2272 1 MB 0.382
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V30086 26

DATE OF BILL: 17-Nov-09

Activity Since Last Bill	
Previous Balance	986.76
Payments	-956.01
Adjustments\Fees	0.00
Late Charges	0.92
Balance Forward	31.67
Current Bill Charges	880.87
TOTAL BILL DUE	912.54

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	119322	15-Oct-09	121517	12-Nov-09	164186		880.87

40856.5455

RECEIVED
NOV 23 2009

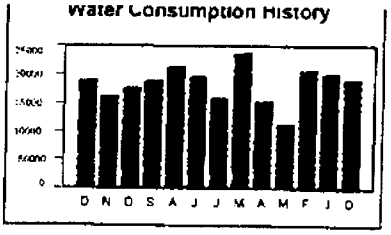
TOTAL CURRENT CHARGES 880.87

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT MONTH	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

Happy Holidays from the City of Rock Hill. We will close for Thanksgiving Thursday November 26 and Friday November 27. Please remember that you must allow at least 10 days for delivery of an online banking payment. You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500.

ROCK HILL
SOUTH CAROLINA

Water Consumption History



Attachment C

Batch 71947

Doc 222775

ACCOUNT NO:

002230

***AUTO**MIXED AADC 280 2230 T8:9 2230 1 MB 0.382
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

1308628

DATE OF BILL: 17-Dec-09

Activity Since Last Bill	
Previous Balance	912.54
Payments	-912.54
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,027.09
TOTAL BILL DUE	1,027.09

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	121517	12-Nov-09	124073	15-Dec-09	101114		1027.09

401156.5435

RECEIVED
DEC 22 2009

TOTAL CURRENT CHARGES 1,027.09

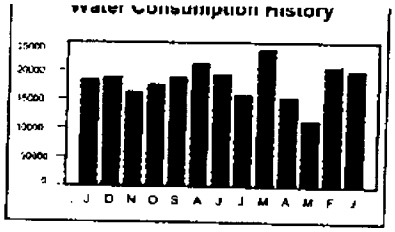
EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT MONTH	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

Happy Holidays from the City of Rock Hill. City offices will be closed as follows for the holidays: Half day -Thursday, December 24. All day Friday, December 25 and Monday, December 28. We will also be closed Friday, January 1, 2010. You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565.

ROCKHILL
SOUTH CAROLINA

RECEIVED

Water Consumption History



Attachment C

Batch 74570

Doc 231357

ACCOUNT NO:

002322

UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V3008626

Activity Since Last Bill	
Previous Balance	1,027.09
Payments	-1,027.09
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	999.06
TOTAL BILL DUE	999.06

DATE OF BILL: 20-Jan-10

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	124072	15-Dec-09	126558	14-Jan-10	185953		999.06

401156.5435

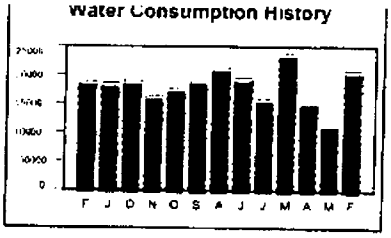
TOTAL CURRENT CHARGES 999.06

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT MONTH	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

City offices will be closed All day - Monday, January 18, 2010 in observance of Martin Luther King Jr. Day . Please remember that you must allow at least 10 days for delivery of an online banking payment.You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500.

ROCK HILL
SOUTH CAROLINA

Water Consumption History



Attachment C

Batch 76676

Doc 239835

ACCOUNT N(

002284

***AUTO**MIXED AADC 280 2284 T8:9 2284 1 MB 0.382
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

300826

DATE OF BILL: 17-Feb-10

Activity Since Last Bill	
Previous Balance	999.06
Payments	-999.06
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,017.34
TOTAL BILL DUE	1,017.34

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	126558	14-Jan-10	129089	15-Feb-10	189319		1017.34

RECEIVED
FEB 22 2010

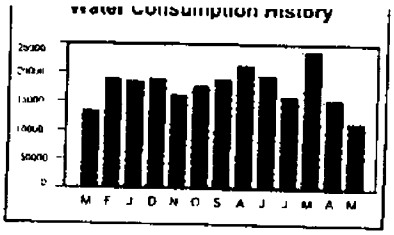
4011565435

TOTAL CURRENT CHARGES 1,017.34

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT MONTH	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500.Please be aware that beginning February 1, 2010, the only Charlotte P.O. box that will accept mail is P.O. Box 63039. Mail sent to the old Charlotte address will be returned to sender. Resulting fees and expenses will be the responsibility of the sender.

ROCK HILL
SOUTH CAROLINA



Attachment C

Bat.: 78594

Doc 246857

ACCOUNT N

002337

***AUTO**MIXED AADC 280 2337 T8:9 2337 1 MB 0.382
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V3008626

DATE OF BILL: 17-Mar-10

Activity Since Last Bill	
Previous Balance	1,017.34
Payments	-1,017.34
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	722.87
TOTAL BILL DUE	722.87

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	129089	15-Feb-10	130895	10-Mar-10	135089		722.87

401156.5435

RECEIVED
MAR 22 2010

TOTAL CURRENT CHARGES 722.87

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT MONTH	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

City offices will be closed April 5, 2010 in observance of Easter Monday.
Did you realize that the 2010 Census counts will determine how our Federal tax dollars are sent back into our local economy? Please complete the short Census form you receive in the mail in March and return it to the Census Bureau. Rock Hill moves forward when you send it back!
Please be aware that beginning February 1, 2010, the only Charlotte P.O. box that will accept mail is P.O. Box 63039. Mail sent to the old Charlotte address will be returned to sender. Resulting fees and expenses will be the responsibility of the sender.

ROCK HILL
SOUTH CAROLINA

Attachment C

RECEIVED
APR 26 2010

ACCOUNT NC

002293

***AUTO**MIXED AADC 280 2293 T8:9 2293 1 MB 0.382
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V 30086 26

DATE OF BILL: 21-Apr-10

Activity Since Last Bill	
Previous Balance	722.87
Payments	-722.87
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,117.26
TOTAL BILL DUE	1,117.26

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	130895	10-Mar-10	133672	15-Apr-10	207720		1117.26

Batch 80978

Doc 255868

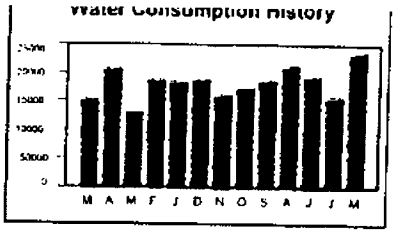
401156.5435

TOTAL CURRENT CHARGES 1,117.26

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT MONTH	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

Did you realize that the 2010 Census counts will determine how our Federal tax dollars are sent back into our local economy? Please complete the short Census form you receive in the mail in March and return it to the Census Bureau. Rock Hill moves forward when you send it back!

ROCKHILL
SOUTH CAROLINA



Attachment C

Batch 82826

Doc 263040

ACCOUNT NO:

002358

***AUTO**MIXED AADC 280 2358 T8:9 2358 1 MB 0.387
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V30086 26

Activity Since Last Bill	
Previous Balance	1,117.26
Payments	-1,117.26
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	839.85
TOTAL BILL DUE	839.85

DATE OF BILL: 19-May-10

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74 8	133672	15-Apr 10	135766	13-May 10	156631		839.85

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RECEIVED
MAY 20 2010

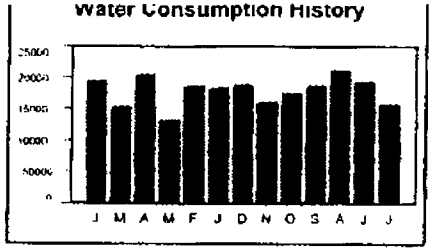
401156.5435

TOTAL CURRENT CHARGES 839.85

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT MONTH	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

City offices will be closed Monday, May 31st for the Memorial Day holiday. Did you realize that the 2010 Census counts will determine how our Federal tax dollars are sent back into our local economy? Please complete the short Census form you receive in the mail in March and return it to the Census Bureau. Rock Hill moves forward when you send it back! June is the enrollment period for the Equalized Payment Plan. The deadline for enrollment is June 30, 2010.

ROCK HILL
SOUTH CAROLINA



Batch 84492

Doc 269334

ACCOUNT NO:

002361

***AUTO**MIXED AADC 280 2361 T11:14 2361 1 MB 0.382
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V3008626

DATE OF BILL: 17-Jun-10

Activity Since Last Bill	
Previous Balance	839.85
Payments	-839.85
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,061.21
TOTAL BILL DUE	1,061.21

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	135766	13-May-10	138405	15-Jun-10	197397		1061.21

401156 5135

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JUN 22 2010

TOTAL CURRENT CHARGES					1,061.21
EQUALIZED PAYMENT CUSTOMER	YES [ ] NO [X]	SETTLE UP MONTH	EQUAL PAYMENT MONTH 0.00	BALANCE BEFORE BILLING 0.00	BALANCE AFTER BILLING 0.00

Rock Hill City Hall will be closed on Monday, July 5, in observance of Independence Day.You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500. June is the enrollment period for the Equalized Payment Plan. The deadline for enrollment is June 30, 2010.

Attachment D

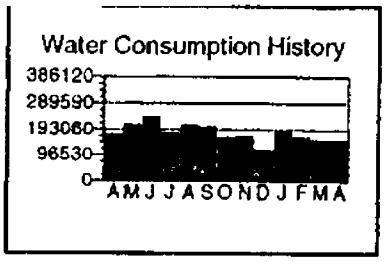
RECEIVED

MAY - 2 2008

Batch 23667

Doc 54567

ROCK HILL
SOUTH CAROLINA



ACCOUNT NO:

Deb515

***AUTO**MIXED AADC 280 2214 T9:13
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V3608626

DATE OF BILL: 28-Apr-08

Activity Since Last Bill	
Previous Balance	465.08
Payments	-465.08
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	461.03
TOTAL BILL DUE	461.03

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City	74.8	75415	25-Mar-08	77484	23-Apr-08	154761		461.03

401159.5435

TOTAL CURRENT CHARGES 461.03

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

City offices will be closed Monday, May 26th for the Memorial Day holiday.You can now pay your bill online at www.cityofrockhill.com. For other automated payment options or for billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500. The deadline for enrollment is June 30, 2008.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 37945, Charlotte, NC 28237-7945

ACCOUNT NO:

SERVICE ADDRESS:
UTILITIES INC.
4591 MT GALLANT RD
ROCK HILL SC 29732-0000

ROCK HILL
SOUTH CAROLINA

BANK DRAFT: NO

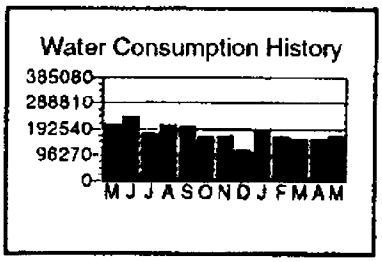
Please indicate changes to mailing address or telephone:

BEGINNING BALANCE	0.00
CURRENT BILL CHARGES	461.03
TOTAL DUE 14-May-08	461.03
IF PAID AFTER 19-May-08	474.86

AMOUNT ENCLOSED $

1679920000000000046103000461033501

ROCK HILL
SOUTH CAROLINA



Batch 25965

Doc 63314

ACCOUNT NO:

***AUTO**MIXED AADC 280 2209 T9:12
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V 3008626

DATE OF BILL: 28-May-08

Activity Since Last Bill	
Previous Balance	461.03
Payments	-461.03
Adjustments\Fees	0.00
Late Charges	13.83
Balance Forward	13.83
Current Bill Charges	496.84
TOTAL BILL DUE	510.67

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City	74.8	77484	23-Apr-08	79721	22-May-08	167328		496.84

RECEIVED
JUN 02 2008

401159.5435

TOTAL CURRENT CHARGES 496.84

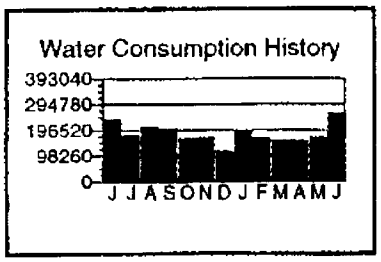
EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

.You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5500. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500. June is the enrollment period for the Equalized Payment Plan. The deadline for enrollment is June 30, 2008.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

U3008626

ROCK HILL
SOUTH CAROLINA



ACCOUNT NO:

***AUTO**MIXED AADC 280 2210 T12:17
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

DATE OF BILL: 26-Jun-08 40/159.5435

Activity Since Last Bill	
Previous Balance	510.67
Payments	-510.67
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	755.22
TOTAL BILL DUE	755.22

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City	74.8	79721	22-May-08	83170	24-Jun-08	257985		755.22

Batch 29711

Doc 76368

TOTAL CURRENT CHARGES 755 22

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

Rock Hill City Hall will be closed on Friday, July 4, in observance of Independence Day. You can now pay your bill online at ww.cityofrockhill.com. For other automated payment options call 329-5500. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500. June is the enrollment period for the Equalized Payment Plan. The deadline for enrollment is June 30, 2008.

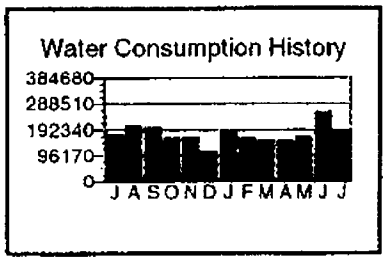
PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

3008 CPL
401159. 5435

Batch 31356

82983

ROCK HILL
SOUTH CAROLINA



ACCOUNT NO:

RECEIVED

AUG 05 2008

***AUTO**MIXED AADC 280 2261 T9:11
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

DATE OF BILL: 28-Jul-08

Activity Since Last Bill	
Previous Balance	755.22
Payments	-755.22
Adjustments\Fees	0.00
Late Charges	22.66
Balance Forward	22.66
Current Bill Charges	555.47
TOTAL BILL DUE	578.13

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City	74.8	83170	24-Jun-08	85682	23-Jul-08	187898		555.47
TOTAL CURRENT CHARGES									555.47

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

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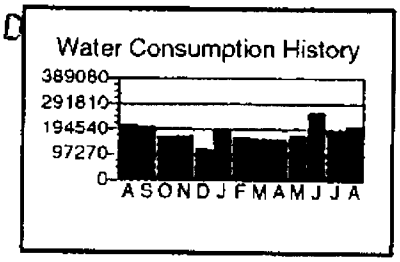
PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

Deb

RECEIVED SEP - 8 2008

Attachment D

ROCK HILL
SOUTH CAROLINA



Batch 34008

Doc 92498

ACCOUNT NO:

***AUTO**MIXED AADC 280 2278 T9:13
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V3008626

DATE OF BILL: 28-Aug-08

Activity Since Last Bill	
Previous Balance	578.13
Payments	-578.13
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	599.81
TOTAL BILL DUE	599.81

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City	74.8	85682	23-Jul-08	88402	26-Aug-08	203456		599.81

401159.5435

TOTAL CURRENT CHARGES 599.81

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

Rock Hill City Hall will be closed on Monday, Sept. 1, in observance of Labor Day. You can now pay your bill online at ww.cityofrockhill.com. For other automated payment options call 329-5500. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 37945, Charlotte, NC 28237-7945

ACCOUNT NO:

SERVICE ADDRESS:
UTILITIES INC.
4477 MT GALLANT RD
ROCK HILL SC 29732-8579

ROCK HILL
SOUTH CAROLINA

BANK DRAFT: NO

Please indicate changes to mailing address or telephone:

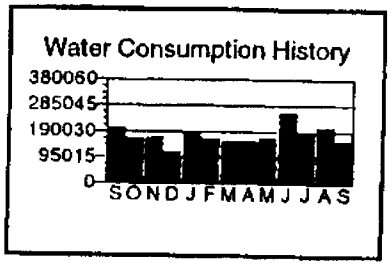
BEGINNING BALANCE	0.00
CURRENT BILL CHARGES	599.81
TOTAL DUE 15-Sep-08	599.81
IF PAID AFTER 22-Sep-08	617.80

AMOUNT ENCLOSED $

1679920000000000059981000599819501

Deb 10/1/08

ROCK HILL
SOUTH CAROLINA



Batch 37437

Doc 100860

ACCOUNT NO: 0

***AUTO**MIXED AADC 280 3366 T12:19
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

3008626

DATE OF BILL: 29-Sep-08

Activity Since Last Bill	
Previous Balance	599.81
Payments	-599.81
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	462.10
TOTAL BILL DUE	462.10

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City	74.8	88402	26-Aug-08	90476	25-Sep-08	155135		462.10

401159.5435

TOTAL CURRENT CHARGES 462.10

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

You can now pay your bill online at ww.cityofrockhill.com. For other automated payment options call 329-5500. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 37945, Charlotte, NC 28237-7945

ACCOUNT NO:

SERVICE ADDRESS:
UTILITIES INC.
4477 MT GALLANT RD
ROCK HILL SC 29732-8579

ROCK HILL
SOUTH CAROLINA

BANK DRAFT: NO

Please indicate changes to mailing address or telephone:

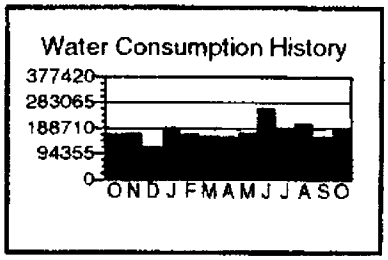
BEGINNING BALANCE	0.00
CURRENT BILL CHARGES	462.10
TOTAL DUE 15-Oct-08	462.10
IF PAID AFTER 20-Oct-08	475.96

AMOUNT ENCLOSED $ _____

167992000000000004621000046210950 1

Attachment D

ROCK HILL
SOUTH CAROLINA



Batch 39827

Doc 109854

ACCOUNT NO:

RECEIVED
NOV 3 2008

***AUTO**MIXED AADC 280 2205 T9:11
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

3008626

DATE OF BILL: 28-Oct-08

Activity Since Last Bill	
Previous Balance	462.10
Payments	-462.10
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	996.63
TOTAL BILL DUE	996.63

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	90476	25-Sep-08	92956	23-Oct-08	185504		996.63

40159.5435

TOTAL CURRENT CHARGES 996.63

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

Happy holidays from the City of Rock Hill. We will close for Thanksgiving Thursday November 27 and Friday November 28. Please remember that you must allow at least 10 days for delivery of an online banking payment.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 37945, Charlotte, NC 28237-7945

ACCOUNT NO

SERVICE ADDRESS:
UTILITIES INC.
4477 MT GALLANT RD
ROCK HILL SC 29732-8579

ROCK HILL
SOUTH CAROLINA

BANK DRAFT: NO
Please indicate changes to mailing address or telephone:

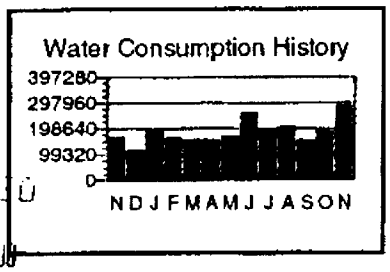
BEGINNING BALANCE	0.00
CURRENT BILL CHARGES	996.63
TOTAL DUE 13-Nov-08	996.63
IF PAID AFTER 18-Nov-08	1,026.53

AMOUNT ENCLOSED $ _____

1679920000000000099663000996631501

D&B 12/18

ROCK HILL
SOUTH CAROLINA



Batch 42118

Doc 117891

ACCOUNT NO:

DEC - 1 2008

***AUTO**MIXED AADC 280 3260 T12:18
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V3008626

DATE OF BILL: 25-Nov-08

Activity Since Last Bill	
Previous Balance	996.63
Payments	-996.63
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,527.48
TOTAL BILL DUE	1,527.48

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Fee	74.8	92956	23-Oct-08	96743	19-Nov-08	283268		1527.48

40159 5435

TOTAL CURRENT CHARGES 1,527.48

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
	☐	X		0.00	0.00	0.00

Happy holidays from the City of Rock Hill. We will close for Christmas at noon on December 24th, closed all day on 25th and 26th and will open for business again on Monday, December 29th. We will also be closed on Thursday, January 1. Don't forget to take advantage of paying your bill online at www.cityofrockhill.com.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 37945, Charlotte, NC 28237-7945

ACCOUNT NO:

SERVICE ADDRESS:
UTILITIES INC.
4477 MT GALLANT RD
ROCK HILL SC 29732-8579

BANK DRAFT: NO
Please indicate changes to mailing address or telephone:

ROCK HILL
SOUTH CAROLINA

BEGINNING BALANCE	0.00
CURRENT BILL CHARGES	1,527.48
TOTAL DUE 11-Dec-08	1,527.48
IF PAID AFTER 16-Dec-08	1,573.30

AMOUNT ENCLOSED $

16799200000000001527480015274875 01

ROCKHILL
SOUTH CAROLINA

RECEIVED
5 2009

Water Consumption History

Batch 44284

ACCOUNT NO.

Doc 127037

***AUTO**MIXED AADC 280 3276 T12:18
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V3086 26

DATE OF BILL: 30-Dec-08

Activity Since Last Bill	
Previous Balance	1,527.48
Payments	-1,527.48
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,855.26
TOTAL BILL DUE	1,855.26

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	96743	19-Nov-08	101337	22-Dec-08	343631		1855.26

401159.5435

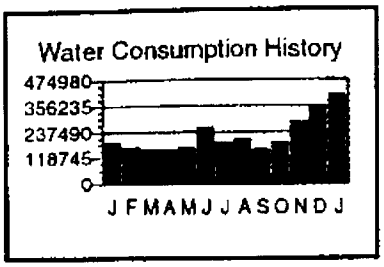
TOTAL CURRENT CHARGES 1,855.26

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
	☐	☒		0.00	0.00	0.00

Happy holidays from the City of Rock Hill. We will close for Christmas at noon on December 24th, closed all day on 25th and 26th and will open for business again on Monday, December 29th. We will also be closed on Thursday, January 1. Don't forget to take advantage of paying your bill online at www.cityofrockhill.com.

Attachment D

ROCK HILL
SOUTH CAROLINA



Acct 47270

Doc 137562

ACCOUNT NO:

RECEIVED
FEB - 9 2009

***AUTO**MIXED AADC 280 3206 T11:15
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V30086280

DATE OF BILL: 29-Jan-09

Activity Since Last Bill	
Previous Balance	1,855.26
Payments	-1,855.26
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	2,183.84
TOTAL BILL DUE	2,183.84

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	101337	22-Dec-08	106740	27-Jan-09	404144		2183.84

401159.5435

TOTAL CURRENT CHARGES 2,183.84

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
	☐	X		0.00	0.00	0.00

All customers who utilize personal online banking services to pay for City Utility Services must please note that the City remittance address has changed to the following: City of Rock Hill, PO Box 63039, Charlotte, NC 28263-3039.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 63039, Charlotte, NC 28263-3039

ACCOUNT NO:

SERVICE ADDRESS:
UTILITIES INC.
4477 MT GALLANT RD
ROCK HILL SC 29732-8579

BANK DRAFT: NO

Please indicate changes to mailing address or telephone:

ROCK HILL
SOUTH CAROLINA

BEGINNING BALANCE	0.00
CURRENT BILL CHARGES	2,183.84
TOTAL DUE 16-Feb-09	2,183.84
IF PAID AFTER 23-Feb-09	2,249.36

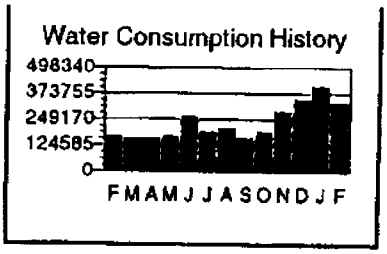
AMOUNT ENCLOSED $ _____

1679920000000000021838400218384950 1

Attachment D

ROCK HILL
SOUTH CAROLINA

ACCOUNT



Batch 48650

Doc 143330

***AUTO**MIXED AADC 280 3160 T10:14
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

DATE OF BILL: 26-Feb-09

Activity Since Last Bill	
Previous Balance	2,183.84
Payments	-2,183.84
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,763.46
TOTAL BILL DUE	1,763.46

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	106740	27-Jan-09	111108	24-Feb-09	326726		1763.46

401159.5435

TOTAL CURRENT CHARGES 1,763.46

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
	☐	☒		0.00	0.00	0.00

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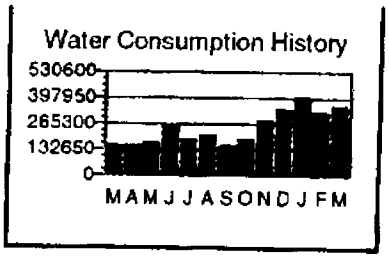
ROCK HILL
SOUTH CAROLINA



Batch 5C754

150764

ACCOUNT NO:

401159, 5435

***AUTO**MIXED AADC 280 2110 T10:13
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

RECEIVED
APR 01 2009

DATE OF BILL: 26-Mar-09

Activity Since Last Bill	
Previous Balance	1,763.46
Payments	-1,763.46
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,930.40
TOTAL BILL DUE	1,930.40

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	111108	24-Feb-09	115867	25-Mar-09	357469		1930.40

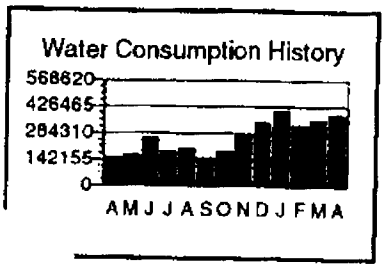
TOTAL CURRENT CHARGES 1,930.40

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
	☐	☒		0.00	0.00	0.00

The City of Rock Hill invites you to attend the 2020 Comprehensive Plan Update Community Kick-Off Meeting on Thursday, March 19, 2009 at 6PM in the City Hall Council Chambers to learn more about the Comprehensive Plan Update process and how you can get involved in shaping the future of Rock Hill. Please check our website for details about the initiative and dates of upcoming Community Open House Sessions at www.RockHill2020.com

Attachment D

ROCK HILL
SOUTH CAROLINA



Batch 53624

ACCOUNT NO:

Doc 160135

***AUTO**MIXED AADC 280 3205 T14:19
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

3008626

Activity Since Last Bill	
Previous Balance	1,930.40
Payments	-1,930.40
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	2,076.21
TOTAL BILL DUE	2,076.21

DATE OF BILL: 29-Apr-09

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	115887	25-Mar-09	121025	27-Apr-09	384322		2076.21

401159.5435

TOTAL CURRENT CHARGES 2,076.21

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
	☐	☒		0.00	0.00	0.00

You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5500. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500. June is the enrollment period for the Equalized Payment Plan. The deadline for enrollment is June 30, 2009.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

MAIL THIS STUB WITH PAYMENT TO: P.O. Box 63039, Charlotte, NC 28263-3039

ACCOUNT NO:

SERVICE ADDRESS:
UTILITIES INC.
4477 MT GALLANT RD
ROCK HILL SC 29732-8579

ROCK HILL
SOUTH CAROLINA

BANK DRAFT: NO

Please indicate changes to mailing address or telephone:

BEGINNING BALANCE	0.00
CURRENT BILL CHARGES	2,076.21
TOTAL DUE 15-May-09	2,076.21
IF PAID AFTER 20-May-09	2,138.50

AMOUNT ENCLOSED $ _____

1679920000000000207621002076215501

ROCK HILL
SOUTH CAROLINA

Batch 55868

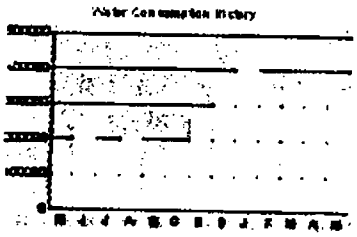
Doc 167716
V30086266

ACCOUNT NO.

UTILITIES INC.
2335 SANDERS RD
NORTHBROOK, IL 60062

(60062358)

DATE OF BILL: 28-May-09



Activity Since Last Bill	
Previous Balance	$ 2,076.21
Payments	-$ 2,076.21
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	$ 1,858.91
TOTAL BILL DUE 06/15/2009	$ 1,858.91

CURRENT CHARGES

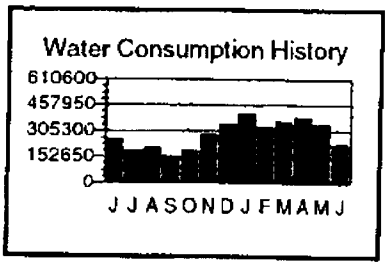
Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	121025	27-Apr-09	125628	26-May-09	344304		1858.91
							401159.5435		
TOTAL CURRENT CHARGES									1858.91

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500. June is the enrollment period for the Equalized Payment Plan. The deadline for enrollmen is June 30, 2009.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

ROCK HILL
SOUTH CAROLINA



Batch 58609

Doc 174976

ACCOUNT NO

***AUTO**MIXED AADC 280 2036 T10:13
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

3008676

DATE OF BILL: 25-Jun-09

Activity Since Last Bill	
Previous Balance	1,858.91
Payments	-1,858.91
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,236.67
TOTAL BILL DUE	1,236.67

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74 8	125628	26-May-09	128699	23-Jun-09	229711		1236.67

401159.5435

TOTAL CURRENT CHARGES 1,236.67

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
	☐	X		0.00	0.00	0.00

Rock Hill City Hall will be closed on Friday, July 3, in observance of Independence Day. You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500. June is the enrollment period for the Equalized Payment Plan. The deadline for enrollment is June 30, 2009.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

Attachment D

ROCK HILL
SOUTH CAROLINA

ACCOUNT NO:

Water Consumption History

Batch 61328

Doc 183725

***AUTO**MIXED AADC 280 2101 T8:11
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V3008626

DATE OF BILL: 28-Jul-09

Activity Since Last Bill	
Previous Balance	1,236.67
Payments	-1,236.67
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,072.58
TOTAL BILL DUE	1,072.58

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	128699	23-Jun-09	131366	23-Jul-09	199492		1072.58

401159.5435

TOTAL CURRENT CHARGES 1,072.58

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
	☐	☒		0.00	0.00	0.00

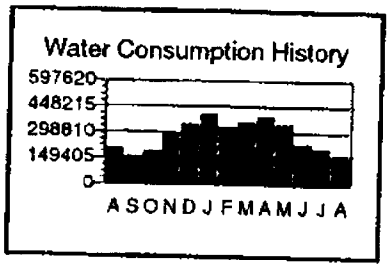
You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500.

Attachment D

RECEIVED AUG 31 2009

ROCK HILL SOUTH CAROLINA

ACCOUNT NC



Batch 63559

Doc 191897

***AUTO**MIXED AADC 280 3110 T10:14
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V3008626

DATE OF BILL: 27-Aug-09

Activity Since Last Bill	
Previous Balance	1,072.58
Payments	-1,072.58
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	904.02
TOTAL BILL DUE	904.02

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	131366	23-Jul-09	133618	24-Aug-09	168450		904.02

40 159.5435

TOTAL CURRENT CHARGES 904.02

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

In observance of Labor Day, City Hall will be closed September 7, 2009. You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

THIS STUB WITH PAYMENT TO: P.O. Box 63039, Charlotte, NC 28263-3039

ACCOUNT NC

SERVICE ADDRESS:
UTILITIES INC.
4477 MT GALLANT RD
ROCK HILL SC 29732-8579

ROCK HILL SOUTH CAROLINA

BANK DRAFT: NO

Please indicate changes to mailing address or telephone:

BEGINNING BALANCE	0.00
CURRENT BILL CHARGES	904.02
TOTAL DUE 14-Sep-09	904.02
IF PAID AFTER 21-Sep-09	931.14

AMOUNT ENCLOSED $ _____

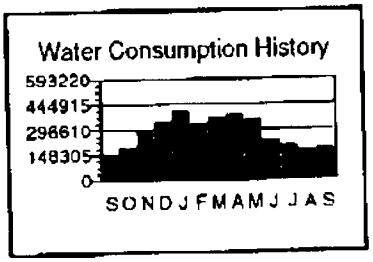
1679920000000000090402000904025501

Fax sent by :

07-26-10 07:58a

Attachment D
Pg: 2/2

ROCK HILL
SOUTH CAROLINA



Batch 66086

Doc 201431

ACCOUNT NO:

ED

***AUTO**MIXED AADC 280 2092 T9:11
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V3008626

DATE OF BILL: 29-Sep-09

Activity Since Last Bill	
Previous Balance	904.02
Payments	-904.02
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	951.14
TOTAL BILL DUE	951.14

CURRENT CHARGES

Code	Description	Months/Hrs	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	133618	24-Aug-09	135986	22-Sep-09	177126		951.14

401159.5435

TOTAL CURRENT CHARGES 951.14

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE OF MONTH	EQUAL PAYMENT AMOUNT	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
	☐	☒		0.00	0.00	0.00

You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500.

ROCK HILL
SOUTH CAROLINA

DELINQUENCY NOTICE Attachment D

Your service is scheduled to be disconnected on 09-Nov-09 for the past due amount of 979.67. Payment must be received by 5pm on the last business day prior to the disconnection date to avoid disconnection and reconnect fees.
If you have already paid this amount, thank you and please refer to the current charges below.

ACCOUNT NO: 3008626

002374

***AUTO**MIXED AADC 280 2374 T8:9 2374 1 MB 0.382
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

Activity Since Last Bill	
Previous Balance	951.14
Payments	0.00
Adjustments\Fees	0.00
Late Charges	28.53
Balance Forward	979.67
Current Bill Charges	1,060.80
TOTAL BILL DUE	2,040.47

DATE OF BILL: 28-Oct-09

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	135986	22-Sep-09	138624	23-Oct-09	197322		1060.80

RECEIVED
NOV - 2 2009

40159.5435

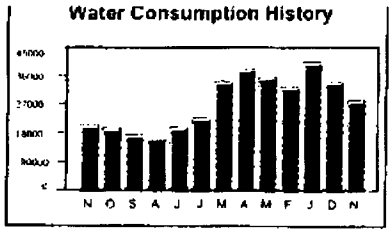
Batch
Doc 209532

TOTAL CURRENT CHARGES 1,060.80

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT MONTH	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500.

ROCK HILL
SOUTH CAROLINA



Attachment D

Batch 70582

Doc 217545

ACCOUNT NO:

003107

***AUTO**MIXED AADC 280 3107 T10:14 3107 1 MB 0.382
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

300626

DATE OF BILL: 25-Nov-09

Activity Since Last Bill	
Previous Balance	2,040.47
Payments	-2,011.94
Adjustments\Fees	0.00
Late Charges	0.86
Balance Forward	29.39
Current Bill Charges	1,120.10
TOTAL BILL DUE	1,149.49

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	138624	23-Oct-09	141408	23-Nov-09	208243		1120.10
								TOTAL CURRENT CHARGES	1,120.10

401 89.5435

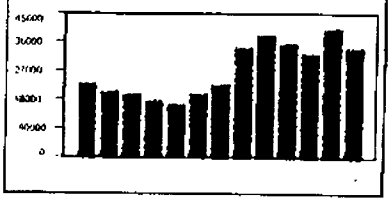
RECEIVED
DEC - 1 2009

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT MONTH	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

Happy Holidays from the City of Rock Hill. City offices will be closed as follows for the holidays: Half day -Thursday, December 24. All day Friday, December 25 and Monday, December 28. Please remember that you must allow at least 10 days for delivery of an online banking payment. You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565. .

ROCK HILL
SOUTH CAROLINA

Water Consumption History



Attachment D

Batch 73067

Doc 226803

ACCOUNT NO

003089

***AUTO**MIXED AADC 280 3089 T10:13 3089 1 MB 0.382
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V3086280

Activity Since Last Bill	
Previous Balance	1,149.49
Payments	-1,120.10
Adjustments\Fees	0.00
Late Charges	0.88
Balance Forward	30.27
Current Bill Charges	1,246.01
TOTAL BILL DUE	1,276.28

DATE OF BILL: 30-Dec-09

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	141408	23-Nov-09	144502	22-Dec-09	231431		1246.01

40159.545

RECEIVED

TOTAL CURRENT CHARGES 1,246.01

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT MONTH	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

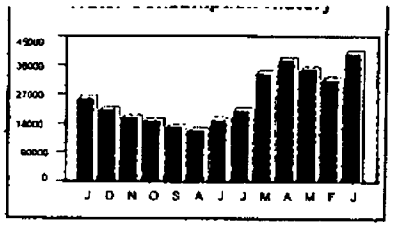
Happy Holidays from the City of Rock Hill. City offices will be closed as follows for the holidays: Half day -Thursday, December 24. All day Friday, December 25 and Monday, December 28. We will also be closed Friday, January 1, 2010. You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565.

Attachment D

Batch 75622

Doc 234832

ROCK HILL
SOUTH CAROLINA



ACCOUNT NO:

003137

***AUTO**MIXED AADC 280 3137 T10:14 3137 1 MB 0.382
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V300626

DATE OF BILL: 28-Jan-10

Activity Since Last Bill	
Previous Balance	1,276.28
Payments	-1,246.01
Adjustments\Fees	0.00
Late Charges	0.91
Balance Forward	31.18
Current Bill Charges	1,438.13
TOTAL BILL DUE	1,469.31

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	144502	22-Dec-09	148069	22-Jan-10	266812		1438.13

401159.5435

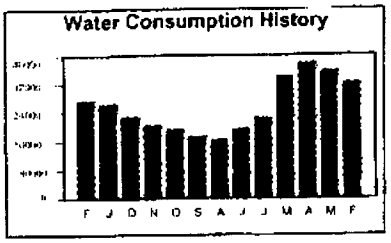
TOTAL CURRENT CHARGES 1,438.13

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT MONTH	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500.Please be aware that beginning February 1, 2010, the only Charlotte P.O. box that will accept mail is P.O. Box 63039. Mail sent to the old Charlotte address will be returned to sender. Resulting fees and expenses will be the responsibility of the sender.

Attachment D

ROCK HILL
SOUTH CAROLINA



Batch 77166

Doc 241199

ACCOUNT NO:

003281

***AUTO**MIXED AADC 280 3281 T10:15 3281 1 MB 0.382
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V 30086276

Activity Since Last Bill	
Previous Balance	1,469.31
Payments	-1,438.13
Adjustments\Fees	0.00
Late Charges	0.94
Balance Forward	32.12
Current Bill Charges	1,493.37
TOTAL BILL DUE	1,525.49

DATE OF BILL: 25-Feb-10

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	148069	27-Jan-10	151772	18-Feb-10	276984		1493.37
TOTAL CURRENT CHARGES									1,493.37

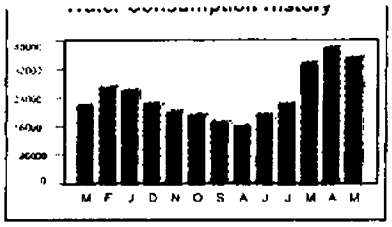
RECEIVED
MAR - 2 2010

40159.5435

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT MONTH	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

Please be aware that beginning February 1, 2010, the only Charlotte P.O. box that will accept mail is P.O. Box 63039. Mail sent to the old Charlotte address will be returned to sender. Resulting fees and expenses will be the responsibility of the sender.

ROCK HILL
SOUTH CAROLINA



Attachment D

Batch 78945

Doc 248312

ACCOUNT NO:

002120

***AUTO**MIXED AADC 280 2120 T8:10 2120 1 MB 0.382
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V3008626

DATE OF BILL: 25-Mar-10

Activity Since Last Bill	
Previous Balance	1,525.49
Payments	-1,525.49
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,224.08
TOTAL BILL DUE	1,224.08

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	151772	18-Feb-10	154812	18-Mar-10	227392		1224.08

RECEIVED
MAR 28 2011

401 59.5435

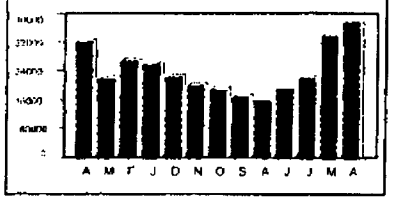
TOTAL CURRENT CHARGES 1,224.08

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT MONTH	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

City offices will be closed April 5, 2010 in observance of Easter Monday.
Did you realize that the 2010 Census counts will determine how our Federal tax dollars are sent back into our local economy? Please complete the short Census form you receive in the mail in March and return it to the Census Bureau. Rock Hill moves forward when you send it back!
Please be aware that beginning February 1, 2010, the only Charlotte P.O. box that will accept mail is P.O. Box 63039. Mail sent to the old Charlotte address will be returned to sender. Resulting fees and expenses will be the responsibility of the sender.

ROCK HILL
SOUTH CAROLINA

Water Consumption History



Attachment D

Batch 8/495

Doc 257527

ACCOUNT NO

003165

***AUTO**MIXED AADC 280 3165 T10:14 3165 1 MB 0.380
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V30086240

Activity Since Last Bill	
Previous Balance	1,224.08
Payments	-1,224.08
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,774.43
TOTAL BILL DUE	1,774.43

DATE OF BILL: 29-Apr-10

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	154612	18-Mar-10	159207	22-Apr-10	328746		1774.43

RECEIVED
MAY - 3 2010

40 1159.5435

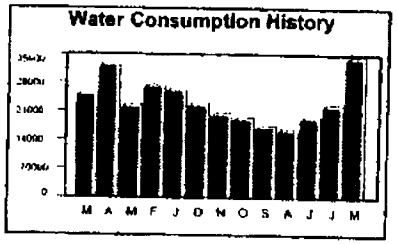
TOTAL CURRENT CHARGES 1,774.43

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT MONTH	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

City offices will be closed Monday, May 31st for the Memorial Day holiday. Did you realize that the 2010 Census counts will determine how our Federal tax dollars are sent back into our local economy? Please complete the short Census form you receive in the mail in March and return it to the Census Bureau. Rock Hill moves forward when you send it back!

ROCKHILL
SOUTH CAROLINA

ACCOUNT NO:



Batch 83359

Doc 264666

003106

***AUTO**MIXED AADC 280 3106 T10:14 3106 1 MB 0.382
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V3008626

DATE OF BILL: 27-May-10

Activity Since Last Bill	
Previous Balance	1,774.43
Payments	-1,774.43
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,377.61
TOTAL BILL DUE	1,377.61

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	159207	22-Apr-10	162625	20-May-10	255166		1377.61

4011 54.5125

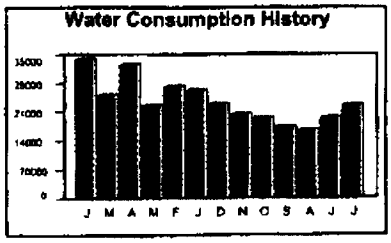
TOTAL CURRENT CHARGES 1,377.61

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT MONTH	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

City offices will be closed Monday, May 31st for the Memorial Day holiday. Did you realize that the 2010 Census counts will determine how our Federal tax dollars are sent back into our local economy? June is the enrollment period for the Equalized Payment Plan. The deadline for enrollment is June 30, 2010.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

ROCK HILL
SOUTH CAROLINA



Attachment B

Batch 85692

Doc 273407

ACCOUNT NO:

002109

***AUTO**MIXED AADC 280 2109 T10:14 2109 1 MB 0.382
UTILITIES INC.
2335 SANDERS RD
NORTHBROOK IL 60062-6196

V300626

Activity Since Last Bill

Previous Balance	1,377.61
Payments	-1,377.61
Adjustments\Fees	0.00
Late Charges	0.00
Balance Forward	0.00
Current Bill Charges	1,849.98
TOTAL BILL DUE	1,849.98

DATE OF BILL: 28-Jun-10

CURRENT CHARGES

Code	Description	Multiplier	Prior Reading	Prior Read Date	Current Reading	Current Read Date	Usage	Billed Demand	Amount
WTO	Water Outside City Res	74.8	182625	19-May-10	187206	22-Jun-10	342659		1849.98

401159.5435

JUL - 1 2010

TOTAL CURRENT CHARGES 1,849.98

EQUALIZED PAYMENT CUSTOMER	YES	NO	SETTLE UP MONTH	EQUAL PAYMENT MONTH	BALANCE BEFORE BILLING	BALANCE AFTER BILLING
		X		0.00	0.00	0.00

Rock Hill City Hall will be closed on Monday, July 5, in observance of Independence Day.You can now pay your bill online at www.cityofrockhill.com. For other automated payment options call 329-5565. For billing inquiries, you may call the City Of Rock Hill Customer Care Center at (803) 325-2500. June is the enrollment period for the Equalized Payment Plan. The deadline for enrollment is June 30, 2010.

PLEASE BRING ENTIRE BILL WHEN PAYING AT OFFICE

BEFORE

THE PUBLIC SERVICE COMMISSION OF

SOUTH CAROLINA

DOCKET NO. 2005-217-WS

IN RE: Application of Utilities Services of South Carolina, Incorporated for Adjustment of Rates and Charges and Modifications to Certain Terms and Conditions for the Provision of Water and Sewer Service	)))))	**CERTIFICATE OF SERVICE**

This is to certify that I, Chrystal L. Morgan, an employee with the Office of Regulatory Staff, have this date served one (1) copy of the **SUMMARY OF INVESTIGATION** in the above-referenced matter to the person(s) named below by causing said copy to be deposited in the United States Postal Service, first class postage prepaid and affixed thereto, and addressed as shown below:

Benjamin P. Mustian, Esquire
John M.S. Hoefer, Esquire
Willoughby & Hoefer, P.A.
Post Office Box 8416
Columbia, SC, 29202-8416

Chrystal L. Morgan

Chrystal L. Morgan

July 30, 2010
Columbia, South Carolina