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Piedmont Natural Gas

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SC PUBLIC SERVICE COMMISSION

January 24, 2013

Ms. Jocelyn Boyd
Chief Clerk and Administrator
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, SC 29210

Re: Request for Information on Terminations Docket # 2006-193-EG

Dear Ms. Boyd:

As requested by Mr. F. David Butler in a letter dated January 13, 2005, attached is the quarterly report regarding information on terminations for October to December 2012 for Piedmont Natural Gas Company, Inc. The information requested is as follows:

1.) Total Number of customers whose services have been terminated: see attached schedule.
2.) The daily number of customers whose services have been involuntarily terminated: see attached schedule.
3.) The reasons for the terminations: terminations are conducted due to non-payment for services rendered.
4.) The average duration of involuntary terminations: Currently we do not track this information.
5.) Company procedures in effect governing involuntary terminations: see South Carolina's Code of Regulations 103-452; we adhere to this regulation.

If you have any questions or need additional information, please do not hesitate to contact me at 704-731-4560 or by email at jenny.furr@piedmontng.com.

Sincerely,

Jenny Furr
Manager, Regulatory Reporting

Enclosures

4720 Piedmont Row Drive • Charlotte, NC 28210
piedmontng.com

**Piedmont Natural Gas**
**South Carolina**
**Termination of Service Report**
**October - December 2012**

| | Greenville | Anderson | Spartanburg | Gaffney | Total |
|---|---|---|---|---|---|
| **Disconnect Orders Worked (DNP)** | 261 | 125 | 218 | 18 | 622 |
| **Amount** | $ 38,296.52 | $ 17,591.43 | $ 31,928.28 | $ 2,250.23 | $ 90,066.46 |

**Piedmont Natural Gas**
**South Carolina**
**Daily Terminations for October 2012**

| Greenville | | | Anderson | | | Spartanburg | | | Gaffney | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| Date Processed | Quantity | Amount | Date Processed | Quantity | Amount | Date Processed | Quantity | Amount | Date Processed | Quantity | Amount |
| 10/1/2012 | 46 | 7,141.47 | 10/1/2012 | 10 | 1,420.79 | 10/1/2012 | 38 | 6,272.32 | 10/1/2012 | - | - |
| 10/2/2012 | 4 | 478.52 | 10/2/2012 | 1 | 109.55 | 10/2/2012 | 11 | 1,696.90 | 10/2/2012 | - | - |
| 10/3/2012 | 38 | 5,722.57 | 10/3/2012 | - | - | 10/3/2012 | 16 | 3,276.96 | 10/3/2012 | - | - |
| 10/4/2012 | 9 | 1,783.02 | 10/4/2012 | 1 | 508.50 | 10/4/2012 | 2 | 358.86 | 10/4/2012 | - | - |
| 10/5/2012 | 1 | 146.10 | 10/5/2012 | - | - | 10/5/2012 | 2 | 360.91 | 10/5/2012 | - | - |
| 10/6/2012 | - | - | 10/6/2012 | - | - | 10/6/2012 | - | - | 10/6/2012 | - | - |
| 10/7/2012 | - | - | 10/7/2012 | - | - | 10/7/2012 | - | - | 10/7/2012 | - | - |
| 10/8/2012 | 1 | 193.01 | 10/8/2012 | 13 | 2,273.84 | 10/8/2012 | 3 | 437.65 | 10/8/2012 | - | - |
| 10/9/2012 | 8 | 1,077.27 | 10/9/2012 | 6 | 945.81 | 10/9/2012 | 10 | 1,210.44 | 10/9/2012 | 1 | 234.93 |
| 10/10/2012 | 4 | 676.24 | 10/10/2012 | 5 | 637.62 | 10/10/2012 | 5 | 630.45 | 10/10/2012 | - | - |
| 10/11/2012 | - | - | 10/11/2012 | 2 | 372.61 | 10/11/2012 | 3 | 354.50 | 10/11/2012 | - | - |
| 10/12/2012 | - | - | 10/12/2012 | - | - | 10/12/2012 | - | - | 10/12/2012 | 1 | 105.57 |
| 10/13/2012 | - | - | 10/13/2012 | - | - | 10/13/2012 | - | - | 10/13/2012 | - | - |
| 10/14/2012 | - | - | 10/14/2012 | - | - | 10/14/2012 | - | - | 10/14/2012 | - | - |
| 10/15/2012 | - | - | 10/15/2012 | - | - | 10/15/2012 | 3 | 388.90 | 10/15/2012 | - | - |
| 10/16/2012 | 2 | 259.79 | 10/16/2012 | - | - | 10/16/2012 | 4 | 475.21 | 10/16/2012 | - | - |
| 10/17/2012 | 14 | 1,636.60 | 10/17/2012 | - | - | 10/17/2012 | 8 | 925.64 | 10/17/2012 | - | - |
| 10/18/2012 | 10 | 1,147.85 | 10/18/2012 | 9 | 1,162.98 | 10/18/2012 | 5 | 778.60 | 10/18/2012 | - | - |
| 10/19/2012 | 2 | 113.02 | 10/19/2012 | - | - | 10/19/2012 | 1 | 100.88 | 10/19/2012 | - | - |
| 10/20/2012 | - | - | 10/20/2012 | - | - | 10/20/2012 | - | - | 10/20/2012 | - | - |
| 10/21/2012 | - | - | 10/21/2012 | - | - | 10/21/2012 | - | - | 10/21/2012 | - | - |
| 10/22/2012 | 2 | 228.78 | 10/22/2012 | 8 | 996.37 | 10/22/2012 | 10 | 1,090.64 | 10/22/2012 | 4 | 444.80 |
| 10/23/2012 | 4 | 458.41 | 10/23/2012 | 3 | 426.53 | 10/23/2012 | 3 | 378.09 | 10/23/2012 | - | - |
| 10/24/2012 | - | - | 10/24/2012 | 2 | 240.24 | 10/24/2012 | 2 | 238.24 | 10/24/2012 | - | - |
| 10/25/2012 | 2 | 391.15 | 10/25/2012 | 6 | 682.42 | 10/25/2012 | 1 | 111.14 | 10/25/2012 | 1 | 106.79 |
| 10/26/2012 | - | - | 10/26/2012 | - | - | 10/26/2012 | 1 | 108.28 | 10/26/2012 | - | - |
| 10/27/2012 | - | - | 10/27/2012 | - | - | 10/27/2012 | - | - | 10/27/2012 | - | - |
| 10/28/2012 | - | - | 10/28/2012 | - | - | 10/28/2012 | - | - | 10/28/2012 | - | - |
| 10/29/2012 | 18 | 2,620.60 | 10/29/2012 | 3 | 330.49 | 10/29/2012 | 16 | 2,261.29 | 10/29/2012 | - | - |
| 10/30/2012 | 7 | 800.36 | 10/30/2012 | - | - | 10/30/2012 | 3 | 394.70 | 10/30/2012 | - | - |
| 10/31/2012 | 1 | 211.41 | 10/31/2012 | - | - | 10/31/2012 | - | - | 10/31/2012 | - | - |
| **Total** | **173** | **$ 25,086.17** | | **69** | **$ 10,107.75** | | **147** | **$ 21,850.60** | | **7** | **$ 892.09** |

Piedmont Natural Gas
South Carolina
Daily Terminations for November 2012

| Greenville | | | Anderson | | | Spartanburg | | | Gaffney | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| Date Processed | Quantity | Amount | Date Processed | Quantity | Amount | Date Processed | Quantity | Amount | Date Processed | Quantity | Amount |
| 11/1/2012 | - | - | 11/1/2012 | - | - | 11/1/2012 | 2 | 233.89 | 11/1/2012 | - | - |
| 11/2/2012 | - | - | 11/2/2012 | - | - | 11/2/2012 | 4 | 595.97 | 11/2/2012 | - | - |
| 11/3/2012 | - | - | 11/3/2012 | - | - | 11/3/2012 | - | - | 11/3/2012 | - | - |
| 11/4/2012 | - | - | 11/4/2012 | - | - | 11/4/2012 | - | - | 11/4/2012 | - | - |
| 11/5/2012 | - | - | 11/5/2012 | - | - | 11/5/2012 | - | - | 11/5/2012 | - | - |
| 11/6/2012 | - | - | 11/6/2012 | - | - | 11/6/2012 | - | - | 11/6/2012 | - | - |
| 11/7/2012 | - | - | 11/7/2012 | 5 | 658.48 | 11/7/2012 | - | - | 11/7/2012 | 5 | 615.68 |
| 11/8/2012 | 10 | 1,422.77 | 11/8/2012 | 7 | 952.47 | 11/8/2012 | - | - | 11/8/2012 | 1 | 130.74 |
| 11/9/2012 | 3 | 344.64 | 11/9/2012 | 1 | 128.23 | 11/9/2012 | - | - | 11/9/2012 | - | - |
| 11/10/2012 | - | - | 11/10/2012 | - | - | 11/10/2012 | - | - | 11/10/2012 | - | - |
| 11/11/2012 | - | - | 11/11/2012 | - | - | 11/11/2012 | - | - | 11/11/2012 | - | - |
| 11/12/2012 | - | - | 11/12/2012 | - | - | 11/12/2012 | - | - | 11/12/2012 | - | - |
| 11/13/2012 | 3 | 413.91 | 11/13/2012 | 6 | 703.40 | 11/13/2012 | 12 | 1,553.39 | 11/13/2012 | - | - |
| 11/14/2012 | - | - | 11/14/2012 | 2 | 221.21 | 11/14/2012 | 1 | 112.46 | 11/14/2012 | - | - |
| 11/15/2012 | - | - | 11/15/2012 | 1 | 122.43 | 11/15/2012 | 2 | 325.37 | 11/15/2012 | - | - |
| 11/16/2012 | - | - | 11/16/2012 | 2 | 129.94 | 11/16/2012 | - | - | 11/16/2012 | - | - |
| 11/17/2012 | - | - | 11/17/2012 | - | - | 11/17/2012 | - | - | 11/17/2012 | - | - |
| 11/18/2012 | - | - | 11/18/2012 | - | - | 11/18/2012 | - | - | 11/18/2012 | - | - |
| 11/19/2012 | 5 | 584.24 | 11/19/2012 | 3 | 409.11 | 11/19/2012 | - | - | 11/19/2012 | - | - |
| 11/20/2012 | 6 | 1,044.89 | 11/20/2012 | 3 | 525.44 | 11/20/2012 | - | - | 11/20/2012 | - | - |
| 11/21/2012 | 1 | 109.29 | 11/21/2012 | - | - | 11/21/2012 | - | - | 11/21/2012 | - | - |
| 11/22/2012 | - | - | 11/22/2012 | - | - | 11/22/2012 | - | - | 11/22/2012 | - | - |
| 11/23/2012 | - | - | 11/23/2012 | - | - | 11/23/2012 | - | - | 11/23/2012 | - | - |
| 11/24/2012 | - | - | 11/24/2012 | - | - | 11/24/2012 | - | - | 11/24/2012 | - | - |
| 11/25/2012 | - | - | 11/25/2012 | - | - | 11/25/2012 | - | - | 11/25/2012 | - | - |
| 11/26/2012 | - | - | 11/26/2012 | 3 | 733.78 | 11/26/2012 | 4 | 442.30 | 11/26/2012 | - | - |
| 11/27/2012 | - | - | 11/27/2012 | 2 | 246.67 | 11/27/2012 | 1 | 105.88 | 11/27/2012 | - | - |
| 11/28/2012 | - | - | 11/28/2012 | - | - | 11/28/2012 | 1 | 119.69 | 11/28/2012 | - | - |
| 11/29/2012 | - | - | 11/29/2012 | - | - | 11/29/2012 | - | - | 11/29/2012 | - | - |
| 11/30/2012 | - | - | 11/30/2012 | - | - | 11/30/2012 | - | - | 11/30/2012 | - | - |
| Total | 28 | $ 3,919.74 | | 35 | $ 4,831.16 | | 27 | $ 3,488.95 | | 6 | $ 746.42 |

Piedmont Natural Gas
South Carolina
Daily Terminations for December 2012

| Greenville | | | Anderson | | | Spartanburg | | | Gaffney | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| Date Processed | Quantity | Amount | Date Processed | Quantity | Amount | Date Processed | Quantity | Amount | Date Processed | Quantity | Amount |
| 12/1/2012 | - | - | 12/1/2012 | - | - | 12/1/2012 | - | - | 12/1/2012 | - | - |
| 12/2/2012 | - | - | 12/2/2012 | - | - | 12/2/2012 | - | - | 12/2/2012 | - | - |
| 12/3/2012 | - | - | 12/3/2012 | - | - | 12/3/2012 | - | - | 12/3/2012 | - | - |
| 12/4/2012 | 22 | 3,322.15 | 12/4/2012 | - | - | 12/4/2012 | 11 | 1,418.76 | 12/4/2012 | 1 | 127.69 |
| 12/5/2012 | 8 | 1,866.92 | 12/5/2012 | 3 | 351.06 | 12/5/2012 | 11 | 1,745.38 | 12/5/2012 | 3 | 353.11 |
| 12/6/2012 | 7 | 845.77 | 12/6/2012 | - | - | 12/6/2012 | 3 | 444.16 | 12/6/2012 | 1 | 130.92 |
| 12/7/2012 | 2 | 248.47 | 12/7/2012 | - | - | 12/7/2012 | - | - | 12/7/2012 | - | - |
| 12/8/2012 | - | - | 12/8/2012 | - | - | 12/8/2012 | - | - | 12/8/2012 | - | - |
| 12/9/2012 | - | - | 12/9/2012 | - | - | 12/9/2012 | - | - | 12/9/2012 | - | - |
| 12/10/2012 | 3 | 570.18 | 12/10/2012 | 4 | 661.54 | 12/10/2012 | 5 | 873.72 | 12/10/2012 | - | - |
| 12/11/2012 | 3 | 397.33 | 12/11/2012 | 2 | 248.49 | 12/11/2012 | 6 | 1,225.14 | 12/11/2012 | - | - |
| 12/12/2012 | 1 | 126.97 | 12/12/2012 | 3 | 353.79 | 12/12/2012 | 2 | 170.95 | 12/12/2012 | - | - |
| 12/13/2012 | - | - | 12/13/2012 | - | - | 12/13/2012 | - | - | 12/13/2012 | - | - |
| 12/14/2012 | - | - | 12/14/2012 | - | - | 12/14/2012 | - | - | 12/14/2012 | - | - |
| 12/15/2012 | - | - | 12/15/2012 | - | - | 12/15/2012 | - | - | 12/15/2012 | - | - |
| 12/16/2012 | - | - | 12/16/2012 | - | - | 12/16/2012 | - | - | 12/16/2012 | - | - |
| 12/17/2012 | 7 | 805.08 | 12/17/2012 | - | - | 12/17/2012 | 2 | 234.00 | 12/17/2012 | - | - |
| 12/18/2012 | 3 | 345.61 | 12/18/2012 | - | - | 12/18/2012 | 2 | 237.84 | 12/18/2012 | - | - |
| 12/19/2012 | 3 | 634.76 | 12/19/2012 | - | - | 12/19/2012 | 2 | 238.78 | 12/19/2012 | - | - |
| 12/20/2012 | 1 | 127.37 | 12/20/2012 | 5 | 584.53 | 12/20/2012 | - | - | 12/20/2012 | - | - |
| 12/21/2012 | - | - | 12/21/2012 | 4 | 453.11 | 12/21/2012 | - | - | 12/21/2012 | - | - |
| 12/22/2012 | - | - | 12/22/2012 | - | - | 12/22/2012 | - | - | 12/22/2012 | - | - |
| 12/23/2012 | - | - | 12/23/2012 | - | - | 12/23/2012 | - | - | 12/23/2012 | - | - |
| 12/24/2012 | - | - | 12/24/2012 | - | - | 12/24/2012 | - | - | 12/24/2012 | - | - |
| 12/25/2012 | - | - | 12/25/2012 | - | - | 12/25/2012 | - | - | 12/25/2012 | - | - |
| 12/26/2012 | - | - | 12/26/2012 | - | - | 12/26/2012 | - | - | 12/26/2012 | - | - |
| 12/27/2012 | - | - | 12/27/2012 | - | - | 12/27/2012 | - | - | 12/27/2012 | - | - |
| 12/28/2012 | - | - | 12/28/2012 | - | - | 12/28/2012 | - | - | 12/28/2012 | - | - |
| 12/29/2012 | - | - | 12/29/2012 | - | - | 12/29/2012 | - | - | 12/29/2012 | - | - |
| 12/30/2012 | - | - | 12/30/2012 | - | - | 12/30/2012 | - | - | 12/30/2012 | - | - |
| 12/31/2012 | - | - | 12/31/2012 | - | - | 12/31/2012 | - | - | 12/31/2012 | - | - |
| Total | 60 | $ 9,290.61 | | 21 | $ 2,652.52 | | 44 | $ 6,588.73 | | 5 | $ 611.72 |