Deborah.Easterling

239188

From: Deborah.Easterling
Sent: Tuesday, September 11, 2012 4:17 PM
To: 'gapoteets@hotmail.com'
Subject: RE: No Water Rate Increase - Tega Cay Water Service

Dear Mrs. Poteet,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----
From: Karen T Poteet [mailto:poteet 4@comporium.net]
Sent: Tuesday, September 11, 2012 4:11 PM
To: PSC_Contact
Subject: No Water Rate Increase - Tega Cay Water Service

Here is my form of protest from norateincrease.com for the Tega Cay Water Service rate increase. I have filled out the form and put it in the attachment included in this email. Thank you so much.

Karen T. Poteet
poteet 4@comporium.net
Karen, Tim, Sophie & Cole

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov
Email form to: contact@psc.sc.gov

Print Email

* Required Fields

Letter of Protest
in Docket 2012 - 177 - WS

Date: * Sept. 11, 2012

Protestant Information:

Name * Karen T Poteet

Mailing Address * 31017 Executive Point

City, State Zip * Tega Cay , SC 29708 Phone * 803-396-1458

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a resident of Tega Cay, SC and a customer of Tega Cay Water Service.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I am ABSOLUTELY APPALLED. We are already paying such high water rates. I'm DISGUSTED with the sewage leaks and our water quality isn't what it should be, considering what we pay. With the current economic situation, it is absurd for Tega Cay Water Service to consider a rate increase at this time, ESPECIALLY in the amount that they are considering to increase our rates. This would be the third increase in 6 years AND they were just granted an 18% increase less than 2 years ago! I can't tell you how many times I've dealt with a "boil water advisory" in the 7 years that we've lived here. The Tega Cay Water Service has allowed raw sewage to be dumped into our lake! What exactly did they do with the 18% increase from 2 years ago? I don't believe they used the prior increase to upgrade their system or make any improvements necessary to prevent these types of sewage leaks from happening again. As a customer of the Tega Cay Water Service, and a resident of Tega Cay, I will absolutely do what I can to have our service provider changed if these rates go through. If they can show me some improvements to our water quality and to the sewage maintenance, I'll entertain the idea of a reasonable rate increase. "Reasonable", does not mean 50% or more! Poor quality and service should NOT be rewarded, especially in the amount they are requesting.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

No