11/5/11

(1)

TO WHOM IT MAY CONCERN.

THIS IS A LETTER OF PROTEST CONCERNING DOCKET NUMBER 2011-271-E.

I'M SHOCKED AFTER RECORD PROFITS DUKE POWER THINKS IT IS APPROPRIATE TO RAISE THEIR RATES 17%!! IN THIS RECESSION THE GREED IS UNCONSCIABLE. THEY SAY IT'S TO MAKE IMPROVEMENTS IN INFRASTRUCTURE — THAT SHOULD BE PAID FOR WITH THE "RECORD PROFITS."

I'M A SELF EMPLOYED SINGLE HAIRDRESSER WHO BECAUSE OF THE RECESSION HAS NOT HAD A RAISE SINCE 2007. WHEN MY EQUIPMENT FAILS AND I HAVE TO PAY FOR THOSE "INFRASTRUCTURE" IMPROVEMENTS I DO SO WITH THE MONEY I'M PAID. I BUDGET

FOR THESE THINGS. AND TRUST ME (2)
THERE ARE NO RECORD PROFITS. I
THINK LAST YEAR DUKE POWER
GOT AN INCREASE OF ~~9~~ 90%.
PROFIT BY DEFINITION IS ALL
MONEY AFTER ALL EXPENSES
ARE PAID. THAT IS THE MONEY
THEY SHOULD BE USING. THE
LAST INCREASE WAS SAID TO BE
FOR IMPROVEMENT ~~BE~~ YET POWER
LINES ARE THE SAME ONES WITH
PIECES OF RUBBER INSULATION
HANGING OFF OF THEM.
I'M DISGUSTED WITH THE
LACK OF CONCERN AND THE LIES
OF THIS COMPANY AND I WISH
WE HAD SOME SAY IN THESE
THINGS. MY HEAT IS NOW SET
AT 60° F. NOT TO WARM... BUT
MY BILLS ARE GOING UP AS

MY SALARY GOES DOWN. I'M LOSING CUSTOMERS BECAUSE PEOPLE HAVE LESS MONEY. THE ONES WHO COME ARE SPACING THEIR HAIRCUTS AND COLORS FARTHER OUT TO SAVE MONEY. THEY DON'T REALIZE THAT THIS CAUSES ME HANDSHAKE BECAUSE I HAVE ENOUGH GRACE TO TELL THEM "I UNDERSTAND." I'M 51 YEARS OLD AND I'VE NEVER SEEN A RECESSION TRICKLE DOWN TO HAIRDRESSERS THIS WAY. SALONS ARE CLOSING LEFT AND RIGHT. OUR PROFESSION WAS ALWAYS CONSIDERED RECESSION PROOF AND UP UNTIL NOW IT WAS!

MY GENERATION IS THE LAST

THAT CAN PAY BILLS... THIS INCREASE (4)
IS GOING TO PUSH PEOPLE BACK
WITH THEIR PARENTS SO LESS
HOUSE HOLDS WILL BE POWER ON
BY DUKE POWER. YOU CAN'T
SQUEEZE US THIS FAR. PLEASE
PLEASE DON'T ALLOW THIS 17%
INCREASE. I'M TO COLD AS IT IS
AND I WANT TO KEEP MY HOME.
I'M PROUD OF WHAT I ACCOMPLISHED
ARE YOU GOING TO PROUD OF
THE PEOPLE YOU SERVICE WHO
HAVE THEIR HEAT AT 55° TO
PAY WHAT THEY CAN AFFORD?

PLEASE DO THE RIGHT THING
SINCERELY CONCERNED

Leslie Lechold

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