Deborah.Easterling

From: Deborah.Easterling
Sent: Tuesday, November 27, 2012 11:29 AM
To: 'mbhymes@aol.com'
Subject: RE: Docket 2012-177-WS

Dear Ms. Byers,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: mbhymes@aol.com [mailto:mbhymes@aol.com]
Sent: Tuesday, November 27, 2012 11:25 AM
To: PSC_Contact
Subject: Docket 2012-177-WS

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov
Email form to: contact@psc.sc.gov

Print Email

* Required Fields

Date: * 11/27/2012

Letter of Protest in Docket 2012 - 177 - WS

Protestant Information:

Name * MARY BYERS

Mailing Address * 5105 WINDWARD DR

City, State Zip * TEGA CAY, SC 29708 Phone * 803-802-0021

E-mail MBHYMES@AOL.COM

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We already have one of if not the HIGHEST water rates in the area. It's ridiculous. NO increase should be awarded to TCWS. Two years ago, they were given an 18% increase for water service and are now seeking an additional increase. If the proposed amounts are allowed, Tega Cay residents would be paying 51% more for water and 67% more for sewer service in 24 months. I am disgusted that TCWS is seeking another increase. We deal with regular water line breaks and sewage backups and overflows due to lack of improvements to the systems by TCWS. Please make TCWS accountable for the keeping their water and sewer systems up to date -- not put the burden on the citizens of Tega Cay. Any rate increase for TCWS would be demanding Tega Cay residents to pay for the company's mismanagement and/or lack of knowledge regarding the operation of their business. The problem is that TCWS holds a monopoly and we are captive customers. We are counting on the Public Service Commission to protect SC residents from the price gouging that a rate increase by TCWS would allow.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

No - thank you.