F 001-28-15
254799

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 10:57 AM
To: 'Sarah Mae'
Subject: RE: UBER

Dear Sarah,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----
From: Sarah Mae [mailto:sarahmoldiges@gmail.com]
Sent: Tuesday, January 20, 2015 10:49 AM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: UBER

I believe UBER is one of the greatest things which has happened recently. I love how convenient it is, and how truly safe I feel. I think giving this up would be a mistake

Sent from my iPhone

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 10:57 AM
To: 'Betsy Berry'
Subject: RE: KEEP UBER!

Dear Ms. Berry,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Betsy Berry [mailto:betsycberry@gmail.com]
Sent: Tuesday, January 20, 2015 10:44 AM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: KEEP UBER!

Please keep Uber - it helps 10,000's stay safe on the road.

--
Betsy C. Berry

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 10:57 AM
To: 'info@flutterflix.com'
Subject: RE: charleston needs UBER for visitors

Dear Mr. Schmidler,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: info@flutterflix.com [mailto:info@flutterflix.com]
Sent: Tuesday, January 20, 2015 10:33 AM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: charleston needs UBER for visitors

Charleston VISITORS LOVE UBER - it's easy to use and safe.

Being an UBER driver allows me to provide safe, clean, and affordable transportation to countless visitors to our great city. All my riders enjoy my service and they see me as an ambassador to Charleston. a role that I am proud to fulfill.

CHARLESTON NEEDS TO KEEP UBER

UBER helps Charleston move!

–
Ray Schmidler
RAdesign, llc
ray@raymondaridesign.com
714-402-8725
http://raymondaridesign.com/

–
FLUTTERFLIX.com
info@flutterflix.com

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 10:56 AM
To: 'Ray Schmidler'
Subject: RE: Charleston needs UBER

Dear Mr. Schmidler,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Ray Schmidler [mailto:rschmidler@icloud.com]
Sent: Tuesday, January 20, 2015 10:27 AM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Charleston needs UBER

UBER provides a safe, affordable and quick way for my riders to reach their destinations.
Please consider the riders' needs

–
Ray Schmidler
rschmidler@icloud.com

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 10:55 AM
To: 'ray@raymondaridesign.com'
Subject: RE: charleston Needs UBER drivers

Dear Mr. Schmidler,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: ray@raymondaridesign.com [mailto:ray@raymondaridesign.com]
Sent: Tuesday, January 20, 2015 10:25 AM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: charleston Needs UBER drivers

I've been driving for 2 weeks and have gotten nothing but positive feedback from all my riders. Especially from young women who don't have to wait long periods of time or spend extra money for cab service. I provide them with a safe and affordable way to arrive at their destinations. I know their father's would approve.

–
Ray Schmidler
RAdesign, llc
ray@raymondaridesign.com
714-402-8725
http://raymondaridesign.com/

DESIGN

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 10:54 AM
To: 'joe C'
Subject: RE: Uber in SC

Dear Mr. Crowther,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: joe C [mailto:j.crowther@yahoo.com]
Sent: Tuesday, January 20, 2015 10:25 AM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber in SC

As a longtime resident of the city of Greenville who has had extensive experience using our taxi system for many, many years prior to the arrival of Uber, I must say I am severely disheartened by this ruling. Yes, Uber has some critical issues that need to be resolved, but our taxi system is pathetic. Actually, "pathetic" is giving them too much credit. The words abysmal, nonexistent, horrific, and flat out lousy come to mind to describe them and the level of service they provide.

Here are the problems with calling for a taxi in the city of Greenville (in decreasing order of importance):
- You cannot have confidence they will ever show up, despite repeated callings. This doesn't happen every time, but it is a crapshoot; and that is ridiculous.
- If they do show up, you will have waited 40-60 minutes (on average) for them to arrive.
- The vehicle will more than likely smell bad & be filthy.
- The driver will most likely not be a pleasant person or have any desire to engage in conversation and certainly not be "an ambassador for the City", as I have heard mentioned by City Officials as the reasoning for not wanting competing "taxi" services.

Here are my experiences with Uber in Greenville:
- Cars have always arrived after a ride was requested.
- Cars have arrived anywhere from 3-15 minutes after I "called" for them.
- Cars have always been clean.
- Drivers have always been pleasant folks interested in engaging in conversation.
- Rides have been more affordable than the taxi option.

Let's wipe away all of the politics and the entrenched nature of the existing taxi services and their lobbying capabilities, and recognize that at the end of the day citizens of SC need reliable, safe, consistent, affordable driving service options. This Uber issue is about competition (which, as capitalists, we openly embrace in most business segments...but for some reason not here), technology, and adapting

to market needs. Uber is the taxi service of the future. Please don't stand in its way in order to continue to enable an antiquated business model that does not serve it's customers well and deserves to become a relic of the past if it cannot adapt.

Sincerely,
Joe Crowther
Greenville, SC

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 10:52 AM
To: 'Krissa Convertino'
Subject: RE: Uber cease and desist complaint

Dear Ms. Convertino,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----
From: Krissa Convertino [mailto:klconver@g.cofc.edu]
Sent: Tuesday, January 20, 2015 10:15 AM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber cease and desist complaint

To whom it may concern,

Other than to keep all the power with the cab companies who have the ability to charge drunk people $20 for a two block ride in downtown charleston, why is there a force to push Uber out of the city? It's capitalism and they are working for the people of this community!

Please advise,

A concerned citizen

Sent from my iPhone