238947

Deborah.Easterling

From: Deborah.Easterling
Sent: Wednesday, September 05, 2012 11:30 AM
To: 'Sandra Heckman'
Subject: RE: Protest Letter of Rate Increase

Dear Ms. Heckman,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Sandra Heckman [mailto:homesbysandy@yahoo.com]
Sent: Wednesday, September 05, 2012 8:38 AM
To: PSC_Contact
Subject: Protest Letter of Rate Increase

To Whom It May Concern: This obviously is in regard to the suggested water rate increase.
Everyone I speak to living here in Tega Cay is livid over this propsal!!!!!!!!!

Sandra Heckman Realtor/Broker
House Hunters of Charlotte
803-242-4342
HomesBySandy@yahoo.com
ThingsGoBetterWithChrist!

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov
Email form to: contact@psc.sc.gov

* Required Fields

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Letter of Protest
in Docket 2012 - 177 - WS

Date: * September 5, 2012

Protestant Information:

Name * Sandra Heckman

Mailing Address * 9100 Pitcairn Dr.

City, State Zip * Tega Cay , SC 29708 Phone * 803-242-4342

E-mail HomesBySandy@yahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Yes, we are facing this additional increase via this Utility Company and we totally object to this increase as we just had one in 2010 with NO significant improvement.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We have lived in four different states in my lifetime and nowhere except here have I had an issue with clean commodes. We have four of them in our home, 2 of which are only used when guests visit, however they ALL need cleaned every 3-4 days because of the disgusting residue buildup that forms. Already cannot believe how much our water bill is! Only my husband & I reside in this home. We don't have the typical grass lawn so no daily watering required. We have a flower garden and plants that I water 3-4 times a week. Laundry, typically 7 loads every 10 days and our last months bill was 100.10, w/a usage of 346 gallons a day, something is seriously wrong and so do we desire to pay an additional 65.00 a month for what we're already overcharged for? NOT HARDLY!
If this increase goes through it will be an atrocity for those of us who use this service, totally unsubstantiated considering the last rate hike had NO obvious improvement!!!!!!!!!!!!
Again... no significant improvement with the rate hike in 2010 and now facing another? UNACCEPTABLE!!!!!!!!!!!!

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

I would be happy to make an appearance at the hearing and offer sworn testimony. Please don't hesitate to contact me for scheduling.