238948

Deborah.Easterling

From: Deborah.Easterling
Sent: Wednesday, September 05, 2012 11:30 AM
To: 'Cindy McDonald'
Subject: RE: Protest_Letter

Dear Ms. McDonald,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----
From: Cindy McDonald [mailto:camcdonald@Stafast.com]
Sent: Wednesday, September 05, 2012 8:54 AM
To: PSC_Contact
Cc: Cindy McDonald
Subject: Protest_Letter

Protest_Letter

The attached file is the filled-out form. Please open it to review the data.

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov
Email form to: contact@psc.sc.gov

Print Email

* Required Fields

Date: * 9-5-12

Letter of Protest
in Docket 2012 - 177 - WS

Protestant Information:

Name * Cindy McDonald

Mailing Address * 11029 Cattail Bluff

City, State Zip * Tega Cay , SC 29708 Phone * 803-548-2507

E-mail tayester@comporium.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a 23 year customer of TCWS.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I live on a cove in Tega Cay. There is a pump station on my property that sounds an alarm every few months due to back up in the system. This is not just after substantial rains. I have made dozens of calls over the years to the water company to inform them that this alarm is going off. They are late in sending out a truck then merely reset the system. NO upgrades or repairs have been done on this faulty, out dated system for the 15 years I have lived at this location. I have even had them close my cove on two occasions because of the possibility of contamination in the cove. The only time I even get a service technician out is when I threaten to call the Riverkeeper about excessive smells or alarms on the system.
I also have a excess drain on a water easement on my property. It took the water company two days just to locate this grate and twice in the 15 years I lived here they have parked a pump truck in my driveway for two days to pump out this station. The pump truck ran continuously 24/7 for two days on one occasion. Again, no improvements were EVER made.
I find out outrageous that they are requesting this increase for improvements. That was their cry last time.
I seriously think that this is another case of a utility company fleecing the public to pay for their pensions. Someone needs to investigate their pension policy, as throughout the country utilities are using rate increases to subsidize exhorbinent pensions.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

I would be glad to appear and offer testimony if needed.