238949

Deborah.Easterling

From: Deborah.Easterling
Sent: Wednesday, September 05, 2012 2:40 PM
To: 'dale1102@aol.com'
Subject: RE: Letter of Protest for Docket #2012-177-WS

Dear Mr. Barr,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: dale1102@aol.com [mailto:dale1102@aol.com]
Sent: Tuesday, September 04, 2012 9:42 PM
To: PSC_Contact
Subject: Fwd: Letter of Protest for Docket #2012-177-WS

Can you please confirm receipt of this letter of protest? I do not see it on the site listed with other letters. I also faxed it over.
Thank you!

-----Original Message-----
From: dale1102 <dale1102@aol.com>
To: contact <contact@psc.sc.gov>
Sent: Mon, Aug 20, 2012 9:12 pm
Subject: Letter of Protest for Docket #2012-177-WS

Please find attached my letter of protest regarding Tega Cay Water Service's recent application to increase its rates by an astounding 43.98%. I tried many times to submit this via the form on the web but it would not go through.
Thank you!

Dale Barr

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov
Email form to: contact@psc.sc.gov

Print Email

* Required Fields

Date: * 8/16/2012

Letter of Protest in Docket 2012 - 177 - WS

Protestant Information:

Name * Dale Barr

Mailing Address * 25051 Timberlake Drive

City, State Zip * Tega Cay, SC 29708 Phone * 704-578-2320

E-mail Dale1102@aol.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Tega Cay Water Service.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I recently learned that Tega Cay Water Service filed an application to increase our water rates by 18.54% and our wastewater rates by 66.90% for a combined increase of 43.98%.
In today's economy -- and even in a GOOD economy -- this is ASTOUNDING AND DISGUSTING. Is TCWS that poorly managed that they can justify an increase of nearly double our current rates -- which are already astronomical? If so, they need to be investigated for fiscal mis-management...& while the investigators are at it, I sure would love to know if they can tell me why my water often smells like sewage coming out of the faucet...why the rings on our pipes and in our toilets even shocked a plumber recently...why we have had to pay $300+ to have our pipes snaked (and I NEVER had to have my pipes snaked in my house in Charlotte) because raw sewage backed up into our wet bar sink downstairs (in a recent Tega Cay newsletter, I read that grease and oil clogs in household pipes have been problematic lately; considering I NEVER cook with oil or grease & wipe pans clean before washing them, I find it hard to believe this caused my back-ups and I also find it ironic that I am not the only one who recently had such issues in the neighborhood; the cause seems systemic to me)...and, most importantly, why I was recently told that our water tested high for lead (but it's not TCWS's fault; it must be the old pipes in the houses, of course). The service we get from TCWS is unacceptable & our rates are already TOO high.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

No