

267408

STATE OF SOUTH CAROLINA

(Caption of Case)

Example: Application for a Class C Charter Certificate from John Doe dba Doe's Limo

Application Class E Household Goods Miracle Movers, Inc.

BEFORE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

TRANSPORTATION COVER SHEET

DOCKET NUMBER: 2016-377-I

If this is your first time filing an application with the PSC, you will not have a Docket Number. The Commission will assign one to you. If you have filed with the Commission before, a Docket Number was assigned and should be entered above.

(Please type or print)

Submitted by: SAMANTHA P. Wilhoit

Telephone: 843-535-4986

Address: 809 Eastwood Drive Wilmington, NC 28403

Fax:

Other: 910-726-4930

Email: magicmoves2012@yahoo.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

NATURE OF ACTION (Check all that apply)

- Application - Class A/A Restricted
Application - Class C Taxi
Application - Class C Charter
Application - Class C Charter Bus
Application - Class C Non-Emergency
Application - Class C Stretcher Van
Application - Class E Household Goods
Application - Class E Hazardous Waste
Application
Request for Extension to Comply with Order
Request for Order Granting Authority to Obtain a Certificate of Public Convenience and Necessity to be Rescinded
Request for Cancellation of Certificate
Request for Suspension
Request for Reinstatement

- Request for Name Change on Certificate
Request to Amend Scope of Authority
Request to Amend Tariff (rate increase, etc.)
Request to Amend Passenger Limit
Request
Exhibit
Late-Filed Exhibit
Letter
Proposed Order
Publisher's Affidavit
Reservation Letter
Response
Return to Petition
Other:

Handwritten notes: COPY, Posted: tod, Dept: SA IORS, Date: 11/4/16, Time: 9:25

RECEIVED stamp: NOV 03 2016, PSC SC MAIL/DMS

RECEIVED stamp: NOV 03 2016, PSC SC OFFICE

If you have any questions about this form, please contact the PUBLIC SERVICE COMMISSION at 803-896-5100.

Handwritten initials: jps

PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

Phone: (803) 896-5100 FAX: (803) 896-5199

APPLICATION FOR CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY FOR OPERATION OF
MOTOR VEHICLE CARRIER

Select Class: (Check one)

Date: 06/07/2016

- E (HHG) - Household Goods
 E (HAZ) - Hazardous Material

IMPORTANT! If application is to amend scope of authority, a current annual report must be on file with the Commission before application will be accepted. If application is for a NEW CERTIFICATE, do not submit annual report.

Check one:

- New Application
 Amended Scope of Authority

Current Scope:
(list counties) _____

Amended Scope:
(list counties) _____

1.

Miracle Movers, Inc.

Name under which business is to be conducted (corporation, partnership, or sole proprietorship, with or without trade name.)

809 Eastwood Drive Wilmington, NC 28403

Street Address of Applicant

Mailing Address of Applicant (if different from street address)

843-535-4986 / 910-726-4930

Phone

FAX

magicmoves2012@yahoo.com

Email Address

2. If the Applicant is an LLC or a corporation, a copy of the Certificate of Existence from the South Carolina Secretary of State and the Articles of Incorporation must be attached. (If incorporated outside of SC, attach South Carolina Secretary of State "Foreign Corporation" Certificate.)

Applicant is financially able to furnish the services as specified in this application and submits the following statement of assets and liabilities.

Financial Statement

Applicant's assets and liabilities are as follows:

<u>Assets:</u>		<u>Liabilities:</u>	
Value of Real Estate	_____	Mortgage/Loan on Real Estate	_____
Value of Motor Vehicles	\$17,000-	Loans Owed on Motor Vehicles	_____
Cash on Hand	_____	Business/Other Loans Owed	_____
Cash in Bank	\$5,000-	Other Liabilities or Debts	_____
Value of Other Assets and Equipment	\$2,000-	Total Liabilities	0
Total Assets	\$24,000-		

INSTRUCTIONS:

1. "Value of Real Estate" means the actual or estimated market value of any real property/buildings owned by the Company/Business Applying for a Certificate.
2. "Mortgage/Loan on Real Estate" means the outstanding balance on any Mortgage, Equity Line or other Loan secured by the Real Estate listed in Item 1.
3. "Value of Motor Vehicles" means the actual or fair estimated value of any moving vans, trucks or other vehicles owned by the Company/Business Applying for a Certificate.
4. "Loans Owed on Motor Vehicles" means the outstanding balance on any loans or liens on the vehicles listed in Item 3.
5. "Cash on Hand" is the total of actual cash held by the Company/Business applying for a Certificate on the day this form is filled out.
6. "Business/Other Loans Owed" means the outstanding balance on any small business loan or other unsecured loan made by a person, bank or business to the Business/Company applying for a Certificate.
7. "Cash in Bank" means the current balance in checking accounts, savings accounts or the like in the name of the Company/Business applying for a Certificate. Do not include retirement accounts or personal bank account balances.
8. "Value of Other Assets and Equipment" should include the actual or estimated value of items such as office equipment (computers/furnishings), moving equipment (hand trucks/blankets/strapping), and trailers.
9. "Other Liabilities or Debts" means specific amounts/balances which the Company/Business applying for a Certificate knows that it owes to other persons or companies; for example Franchise Fees. This does NOT include regular bills such as electricity bills, security system costs, insurance, salaries, etc.

PROPOSED RATES AND CHARGES FOR SERVICE

Proposed Rates and Charges (List only maximum charges per mile or trip, and/or hourly rate):

South Carolina Tariff Bureau, Inc.
SCTB Tariff No. 6

COMMODITIES TO BE TRANSPORTED AND AREA(S) TO BE SERVED

Commodities to be Transported: (Check one)

Household Goods, as defined in R103-210(1)

Hazardous Wastes, as defined in R103-210(2)

Requested Scope of Authority: Check all counties in which you are requesting permission to operate.
You will only be allowed to operate in those counties checked below. You may request "Statewide" authority if you intend to operate in all counties in South Carolina.

- | | | | | |
|-------------------------------------|---------------------------------------|-------------------------------------|-------------------------------------|---|
| <input type="checkbox"/> Abbeville | <input type="checkbox"/> Cherokee | <input type="checkbox"/> Florence | <input type="checkbox"/> Lee | <input type="checkbox"/> Saluda |
| <input type="checkbox"/> Aiken | <input type="checkbox"/> Chester | <input type="checkbox"/> Georgetown | <input type="checkbox"/> Lexington | <input type="checkbox"/> Spartanburg |
| <input type="checkbox"/> Allendale | <input type="checkbox"/> Chesterfield | <input type="checkbox"/> Greenville | <input type="checkbox"/> Marion | <input type="checkbox"/> Sumter |
| <input type="checkbox"/> Anderson | <input type="checkbox"/> Clarendon | <input type="checkbox"/> Greenwood | <input type="checkbox"/> Marlboro | <input type="checkbox"/> Union |
| <input type="checkbox"/> Bamberg | <input type="checkbox"/> Colleton | <input type="checkbox"/> Hampton | <input type="checkbox"/> McCormick | <input type="checkbox"/> Williamsburg |
| <input type="checkbox"/> Barnwell | <input type="checkbox"/> Darlington | <input type="checkbox"/> Horry | <input type="checkbox"/> Newberry | <input type="checkbox"/> York |
| <input type="checkbox"/> Beaufort | <input type="checkbox"/> Dillon | <input type="checkbox"/> Jasper | <input type="checkbox"/> Oconee | |
| <input type="checkbox"/> Berkeley | <input type="checkbox"/> Dorchester | <input type="checkbox"/> Kershaw | <input type="checkbox"/> Orangeburg | <input checked="" type="checkbox"/> Statewide |
| <input type="checkbox"/> Calhoun | <input type="checkbox"/> Edgefield | <input type="checkbox"/> Lancaster | <input type="checkbox"/> Pickens | |
| <input type="checkbox"/> Charleston | <input type="checkbox"/> Fairfield | <input type="checkbox"/> Laurens | <input type="checkbox"/> Richland | |

Tariff for Miracle Movers, Inc.

Myrtle Beach and Surrounding Areas

Horry County, South Carolina

Managing Partner: Andrew Zeffiro

Phone: 843-535-4986

Hourly Charge for Local Moves under 35 Miles:

2 Men \$90/hr

3 Men \$120/hr

4 Men \$150/hr

Each additional man: \$30/hr

After the minimum is met, client is charged in 15 min. increments: .25 .5 .75 1.0

**We will offer 5% discounts for active military and seniors.

Minimums for Local Moves under 35 Miles:

Mon-Fri 2 hr minimum labor charge + estimated travel charge

Sat, Sun, & Holidays 3 hr minimum labor charge + estimated travel charge

**Travel Charges are per man hourly charge estimated to its timed distance (i.e. Google maps says 30 minutes round trip, then \$90/hr for 2 men X .5 hrs= \$45 travel charge)

Bulky Article Charges:

Floor Model TV (48"+) \$120

Pool Tables \$275

Gun Cabinet \$90

Steel Gun Cabinet (400 lbs+) \$150

Hot Tubs, Whirl Pools \$250

Riding Lawn Mowers \$120

Freezers \$90

Flat Screen TV's (41"+) \$70

Golf Carts \$150

**Any 1 Item weighing 300+ lbs starts at \$125, increasing \$30 per 100 lbs. thereafter

Packing Charges

Labor cost will be based on an hourly rate just as if it were a move plus the cost of material. 2 Men at \$90/hr and \$30 a man per hour after. Charged in 15 min. increments after minimums.

Liabilities

Miracle Movers Inc. has no liability for items of "Particular Value." See Page 2 for examples.

Our clients have 30 days after the move to claim any damages and cannot claim anything until moving charges are paid in full.

Miracle Movers Inc.

Tariff Notes

Examples for Items of "Particular Value"

Items of particular value would be as follows: documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. Miracle Movers Inc. will not accept responsibility of such articles if they come into Miracle Movers Inc.'s possession with or without Miracle Movers Inc.'s knowledge.

INSURANCE QUOTE

This form **MUST BE COMPLETED.**

The insurance quote must be complete, listing current insurance premiums. At the discretion of the Commission, a copy of current insurance policies may be required. Do not provide a copy of insurance policies unless requested. You will not be required to purchase insurance until your application has been approved and an order has been issued by the PSC. THIS IS ONLY A QUOTE.

The following insurance quote is for:

Miracle Movers, Inc.

Name of Applicant

809 Eastwood Drive Wilmington, NC 28403

Address of Applicant

Amount of Premium: See Attachment

Limits Quoted: (See Below)

Liability Insurance \$ 1,000,000 -

Limits _____

Cargo Insurance \$ 50,000 -

Limits _____

* Attach Certificate of Insurance if available.

South Eastern Insurance

Name of Insurance Company

5903 Oleander Drive Wilmington, NC 28403

Home Office Address of Company

I, the Applicant, am familiar with the Commission's Rules and Regulations relating to insurance requirements and the above quote meets the minimum insurance limits prescribed. The insurance company making this quote is authorized by the South Carolina Department of Insurance to do business in South Carolina.

* Form B and Form H Certificates of Insurance are required to be filed with the Office of Regulatory Staff (ORS). The schedule of minimum limits for Household Goods carriers are listed below:

Vehicle liability for vehicles less than 10,000 lbs. GVWR	\$ 500,000
Vehicle liability for vehicles 10,000 lbs. or more GVWR	\$ 750,000
Cargo - For loss of or damage to property carried on any one motor vehicle	\$ 2,500
For loss of or damage to or aggregate of losses or damages of or to property occurring at any one time and place	\$ 5,000

NOTICE:

If you wish to self-insure your motor vehicles for liability and property damage, you must comply with S.C. Code Ann. Sections 56-9-60 and 58-23-910. For more information, contact the Department of Motor Vehicles at (803) 896-8457 or (803) 896-9903.

If you wish to apply as a self-insured for worker's compensation coverage in South Carolina you may do so with the South Carolina Worker's Compensation Commission (WCC) provided that you will be able to: 1) post a surety bond or letter-of-credit with the WCC for a minimum of \$500,000, 2) agree to pay a yearly self-insurance tax, and 3) agree to pay an annual assessment to the South Carolina Second Injury Fund. For more information, contact the WCC Self-Insurance Division at (803) 737-5712 or on the web at www.wcc.state.sc.us/self-insurance.

INSURANCE QUOTE

This form **MUST BE COMPLETED AND SIGNED** by an **AUTHORIZED INSURANCE COMPANY REPRESENTATIVE**. The insurance quote must be complete, listing current insurance premiums. At the discretion of the Commission, a copy of current insurance policies may be required. Do not provide a copy of insurance policies unless requested. You will not be required to purchase insurance until your application has been approved and an order has been issued by the PSC. **THIS IS ONLY A QUOTE.**

The following insurance quote is for:

Samantha Piner dba Miracle Movers

Name of Applicant

809 Eastwood Rd, Wilmington, NC 28403

Address of Applicant

Amount of Premium:

Limits Quoted: (See Below)

Liability Insurance \$ 14,898.00

Limits 750,000

Cargo Insurance \$ N/A

Limits N/A

* Attach Certificate of Insurance if available.

Wilshire Insurance Company

Name of Insurance Company

702 Oberlin Rd, Raleigh, NC 27605

Home Office Address of Company

I, the Applicant, am familiar with the Commission's Rules and Regulations relating to insurance requirements and the above quote meets the minimum insurance limits prescribed. The insurance company making this quote is authorized by the South Carolina Department of Insurance to do business in South Carolina.

* Form E and Form H Certificates of Insurance are required to be filed with the Office of Regulatory Staff (ORS). The schedule of **minimum limits for Household Goods carriers** are listed below:

Vehicle liability for vehicles less than 10,000 lbs. GVWR	\$ 500,000
Vehicle liability for vehicles 10,000 lbs. or more GVWR	\$ 750,000
Cargo - For loss of or damage to property carried on any one motor vehicle	\$ 2,500
For loss of or damage to or aggregate of losses or damages of or to property occurring at any one time and place	\$ 5,000

NOTICE:

If you wish to self-insure your motor vehicles for liability and property damage, you must comply with S.C. Code Ann. Sections 56-9-60 and 58-23-910. For more information, contact the Department of Motor Vehicles at (803) 896-8457 or (803) 896-9903.

If you wish to apply as a self-insured for worker's compensation coverage in South Carolina you may do so with the South Carolina Worker's Compensation Commission (WCC) provided that you will be able to: 1) post a surety bond or letter-of-credit with the WCC for a minimum of \$500,000, 2) agree to pay a yearly self-insurance tax, and 3) agree to pay an annual assessment to the South Carolina Second Injury Fund. For more information, contact the WCC Self-Insurance Division at (803) 737-5712 or on the web at www.wcc.state.sc.us/self-insurance.

INSURANCE QUOTE

This form **MUST BE COMPLETED AND SIGNED** by an **AUTHORIZED INSURANCE COMPANY REPRESENTATIVE**. The insurance quote must be complete, listing current insurance premiums. At the discretion of the Commission, a copy of current insurance policies may be required. Do not provide a copy of insurance policies unless requested. You will not be required to purchase insurance until your application has been approved and an order has been issued by the PSC. **THIS IS ONLY A QUOTE.**

The following insurance quote is for:

Samantha Piner dba Miracle Movers

Name of Applicant

809 Eastwood Rd, Wilmington, NC 28403

Address of Applicant

Amount of Premium:

Limits Quoted: (See Below)

Liability Insurance \$ N/A

Limits N/A

Cargo Insurance \$ 7975.00

Limits 50,000

* Attach Certificate of Insurance if available.

 Lloyds of London
Name of Insurance Company

 One Line Street, London, EC3M 7HA, United Kingdom
Home Office Address of Company

I, the Applicant, am familiar with the Commission's Rules and Regulations relating to insurance requirements and the above quote meets the minimum insurance limits prescribed. The insurance company making this quote is authorized by the South Carolina Department of Insurance to do business in South Carolina.

* Form E and Form H Certificates of Insurance are required to be filed with the Office of Regulatory Staff (ORS). The schedule of minimum limits for Household Goods carriers are listed below:

Vehicle liability for vehicles less than 10,000 lbs. GVWR	\$ 500,000
Vehicle liability for vehicles 10,000 lbs. or more GVWR	\$ 750,000
Cargo - For loss of or damage to property carried on any one motor vehicle	\$ 2,500
For loss of or damage to or aggregate of losses or damages of or to property occurring at any one time and place	\$ 5,000

NOTICE:

If you wish to self-insure your motor vehicles for liability and property damage, you must comply with S.C. Code Ann. Sections 56-9-60 and 58-23-910. For more information, contact the Department of Motor Vehicles at (803) 896-8457 or (803) 896-9903.

If you wish to apply as a self-insured for worker's compensation coverage in South Carolina you may do so with the South Carolina Worker's Compensation Commission (WCC) provided that you will be able to: 1) post a surety bond or letter-of-credit with the WCC for a minimum of \$500,000, 2) agree to pay a yearly self-insurance tax, and 3) agree to pay an annual assessment to the South Carolina Second Injury Fund. For more information, contact the WCC Self-Insurance Division at (803) 737-5712 or on the web at www.wcc.state.sc.us/self-insurance.

Exhibit Fit, Willing, and Able (FWA)

MIRACLE MOVERS, INC.

Name

1. Does Applicant have a Safety Rating from the U.S.D.O.T.?

Yes No Pending (Submit when received.)

If Yes, indicate rating below and provide copy.

Satisfactory Conditional Unsatisfactory

2. Have any of Applicant's drivers or vehicles been placed "out of service" by Transport Police safety officers in the past twelve (12) months?

Yes No

3. Are there currently any outstanding judgment(s) against the Applicant?

Yes No

If "Yes", list judgements here:

4. Is Applicant familiar with all statutes and regulations, including safety regulations and workers' compensation laws that govern for-hire motor carrier operations in South Carolina, and does Applicant agree to operate in compliance with these statutes and regulations?

Yes No

5. Is Applicant aware of the Commission's insurance requirements and the insurance premium costs associated therewith? (The Insurance Quote on Page 6 must be completed, listing current insurance premiums.)

Yes No

PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
101 EXECUTIVE CENTER DRIVE, SUITE 100
COLUMBIA, SOUTH CAROLINA 29210

Applicant is familiar with the provision of S.C. Code Ann. §58-23-10, et seq.(1976), and amendments thereto, and R.103-100 through R.103-241 of the Commission's Rules and Regulations for Motor Carriers (Volume 10, S.C. Code Ann. Regs., 1976), and R.38-400 through R.38-503 of the Department of Public Safety's Rules and Regulations for Motor Carriers (Volume 2, S.C. Code Ann., 1976) and amendments thereto, and hereby promises compliance therewith.

S.C. Code Ann. Section 58-3-250 states, in part, that every final order of the Commission must be served by electronic service, registered or certified mail, upon the parties to the proceeding or their attorneys.

Please check the applicable box:

- The Applicant AGREES to receive future Commission orders related to the Applicant's authority in South Carolina through the Commission's eService System. The Applicant authorizes the Commission to serve its orders by using the e-mail address as it appears on page one of this Application. To sign up for eService notifications, please visit www.psc.sc.gov to create a My DMS account.
- The Applicant DOES NOT AGREE to receive future Commission orders related to the Applicant's authority in South Carolina through the Commission's eService System.

The Applicant believes that there is a need for its company's services in the proposed service area.

The Applicant understands that this completed Application serves as prefiled testimony for the Applicant for hearing purposes.

The Applicant for the Certificate of Public Convenience and Necessity as set forth in the foregoing, swear or affirm that all statements contained in the above application are true and correct.

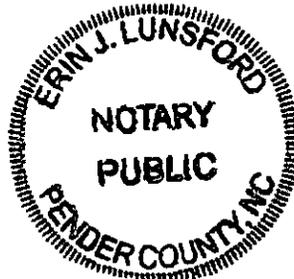
Damante Nelson
Applicant's Signature

President
Title of Applicant (e.g. President, Owner, etc.)

STATE OF ^{North ee} ~~SOUTH~~ CAROLINA)
COUNTY OF Pender)

SWORN TO BEFORE ME
This 27th day of June, 2016

Erin J. Lunsford
Notary Public



Commission Expires April 15, 2017

Detach, complete and remit AFTER your safety audit has been performed by State Transport Police.

Miracle Movers, Inc.
Applicant's Name

Safety Certification

If your operations are subject to Safety Fitness Procedures of the Federal Motor Carrier Safety Regulations (FMCSR) (49 CFR Parts 100-199), even if you have not yet received a Safety Fitness Rating, you must certify as follows:

Applicant has access to and if familiar with all applicable U.S.D.O.T regulations relating to the safe operation of Commercial vehicles. In so certifying, applicant is verifying that, as a minimum, it:

1. Has in place a system and an individual responsible for ensuring overall compliance with the FMCSR and the HM regulations;
2. Can produce a copy of the FMCSR and the HM regulations;
3. Has in place a driver safety/orientation program;
4. Is familiar with the FMCSR governing driver qualifications and has in place a system for overseeing driver qualification requirements in accordance with 49 CFR Part 391.51C;
5. Has in place policies and procedures consistent with FMCSR governing driving and operational safety of commercial motor vehicles, including drivers' hours of service and vehicle inspection, repair, and maintenance (49 CFR Parts 392;395 and 396);
6. Are in compliance with the Controlled Substance and Alcohol Use and Testing as stated in FMCSR (49 CFR Part 40, 382, if applicable).

Any applicant who certifies they are in compliance with FMCSR and/or the HM regulations and upon completion of a compliance review audit, is found not to be in compliance, may have its certificate revoked.

PLEASE CHECK THE APPROPRIATE RESPONSE BELOW:

Yes Not Applicable

Exempt Applicants - If you will operate only small vehicles (GVWR of 26,001 pounds or less) and do not transport hazardous materials in a quantity to require placarding under the HM regulations and are thus exempt from the FMCSR and HM regulation, you must certify as follows:

Applicant is familiar with and will observe FMCSR general operational safety fitness guidelines.

PLEASE CHECK THE APPROPRIATE RESPONSE BELOW:

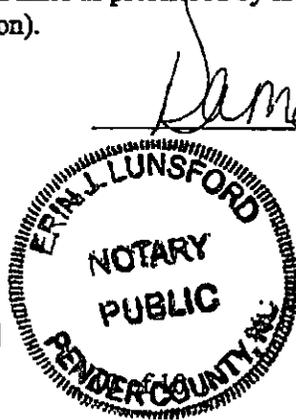
Yes Not Applicable

I, Samantha P. Wilheit verify under penalty of perjury under the laws of the State of South Carolina, that all information supplied on this form or relating to this application is true and correct. Further, I certify that I am qualified and authorized to file this application. I know that willful misstatements or omissions of material fact constitute criminal violations punishable by imprisonment and fines as prescribed by law. (Note: This oath embraces all schedules and supplemental filings to this application).

SWORN TO BEFORE ME
This 27th day of June, 2016

Erin J. Lunsford
Notary Public

Commission Expires April 15, 2017



Samantha P. Wilheit
Applicant's Signature

Print Application

The State of South Carolina



Office of Secretary of State Mark Hammond

Certificate of Authority

I, Mark Hammond, Secretary of State of South Carolina, Hereby Certify that:

MIRACLE MOVERS, INC., a corporation duly organized under the laws of the State of NORTH CAROLINA and issued a certificate of authority to transact business in South Carolina on October 14th, 2016, has on the date hereof filed all reports due this office, paid all fees, taxes and penalties owed to the State, that the Secretary of State has not mailed notice to the corporation that its authority to transact business in South Carolina is subject to being revoked pursuant to S.C. Code Ann. §33-15-310, and no application for surrender of authority to do business in South Carolina has been filed in this office as of the date hereof.

Given under my Hand and the Great
Seal of the State of South Carolina this
27th day of October, 2016.


Mark Hammond, Secretary of State



State of North Carolina Utilities Commission

COMMISSIONERS
EDWARD S. FINLEY, JR., CHAIRMAN
BRYAN E. BEATTY
TONOLA D. BROWN-BLAND

4325 Mail Service Center
Raleigh, N.C. 27699-4300

COMMISSIONERS
DON M. BAILEY
JERRY C. DOCKHAM
JAMES G. PATTERSON
LYONS GRAY

To Whom It May Concern:

On February 4, 2014, in Docket No. T-4510, Sub 0, Samantha Lynn Piner, d/b/a Miracle Movers, LLC, 1307 41st Street, Wilmington, North Carolina 28403 was granted a certificate of exemption to transport household goods between all points and places in North Carolina.

As of May 3, 2016 (the most recent monthly update), Samantha Lynn Piner, d/b/a Miracle Movers, LLC, is included on the North Carolina Utilities Commission's (NCUC's) "List of Carriers with Certificate of Exemption Numbers (C)" which indicates that the household good mover has maintained the required insurances to perform household goods moves within North Carolina. As of May 17, 2016, the North Carolina Department of Motor Vehicles' database indicates that the auto liability and cargo insurance coverages remain in place.

The Public Staff – North Carolina Utilities Commission investigates complaints filed with the NCUC against household goods movers. I contacted Cynthia Smith, Director, Public Staff – Transportation Rates Division and inquired whether there are any outstanding complaints against Samantha Lynn Piner, d/b/a Miracle Movers, LLC. Ms. Smith stated that there have been very few complaints filed against the Company over the years, and it resolved the ones that were filed.

Samantha Lynn Piner, d/b/a Miracle Movers, LLC is current with its annual reports and quarterly regulatory fees due to the North Carolina Utilities Commission.

Based upon the review of these items, Samantha Lynn Piner, d/b/a Miracle Movers, LLC, is currently in good standing with the North Carolina Utilities Commission with respect to its authority to transport household goods between all points and places in North Carolina.

Sincerely,

A handwritten signature in black ink, appearing to read "Nicholas Jeffries".

Nicholas Jeffries
Transportation Utilities Regulation Director

SOSID: 1394430
Date Filed: 8/7/2014 10:34:00 AM
Elaine F. Marshall
North Carolina Secretary of State
C2014 216 00721

State of North Carolina
Department of the Secretary of State

ARTICLES OF INCORPORATION

Pursuant to §55-2-02 of the General Statutes of North Carolina, the undersigned does hereby submit these Articles of Incorporation for the purpose of forming a business corporation.

1. The name of the corporation is: MIRACLE MOVERS, INC.

2. The number of shares the corporation is authorized to issue is: 1,000

3. These shares shall be: (check either a or b)

a. All of one class, designated as common stock; or

b. Divided into classes or series within a class as provided in the attached schedule, with the information required by N.C.G.S. Section 55-6-01.

4. The name of the initial registered agent is: SAMANTHA PINER

5. The North Carolina street address and county of the initial registered office of the corporation is:

Number and Street 1307 S. 4th St

City Wilmington State NC Zip Code 28403 County New Hanover

6. The mailing address, if different from the street address, of the initial registered office is:

Number and Street _____

City _____ State NC Zip Code _____ County _____

7. Principal office information: (must select either a or b.)

a. The corporation has a principal office.

The principal office telephone number: _____

The street address and county of the principal office of the corporation is:

Number and Street _____

City _____ State _____ Zip Code _____ County _____

The mailing address, if different from the street address, of the principal office of the corporation is:

Number and Street _____

City _____ State _____ Zip Code _____ County _____

b. The corporation does not have a principal office.

8. Any other provisions, which the corporation elects to include, i.e., the purpose of the corporation, are attached.

9. The name and address of each incorporator is as follows:

~~Samantha Pince~~ 1307 S. 41st St. Wilmington, NC 28403 President / Incorporator

ANDREW ZEFFARO 8657 STEPHENS CHURCH RD. WILMINGTON, NC 28411 VICE-PRESIDENT

10. (Optional): Please provide a business e-mail address: Magickmoves2012@yahoo.com
The Secretary of State's Office will e-mail the business automatically at the address provided at no charge when a document is filed. The e-mail provided will not be viewable on the website. For more information on why this service is being offered, please see the instructions for this document.

11. These articles will be effective upon filing, unless a future date is specified:

This the 21st day of July 20 14

Samantha Pince
Signature

Samantha Pince President / Incorporator
Type or Print Name and Title

NOTES:
1. Filing fee is \$125. This document must be filed with the Secretary of State.

Miracle Movers Inc.

Employee Handbook

November 1st, 2015

Introduction:

First off, we would like to welcome you to the Miracle Movers family. You are now a part of our family. The Wilhoit's take tremendous pride in working with each person who is a part of our crew. It's only through your back breaking, hard work that we are as successful as we currently are. Miracle Movers Inc. was started back in early 2012, and as a company we have far exceeded our wildest dreams. We continue to grow with each passing month and year. With this growth come more opportunity for each of our crew. Before all else we like to promote from within our own organization.

As your employment continues here you should know that we are very concerned about each employee's wellbeing both on and off the job. If ever something comes up please know we are here and will stand behind you and your family in any way possible. That, to us is part of the joy of owning a small business. We are allowed to get to know each of you on a personal level and hope that you choose to do the same. No matter the circumstances know you can come to us and we will gladly hear you out.

Uniforms:

Miracle Movers Inc. provides uniforms for all employees. We provide 2 tee shirts and one sweatshirt, and one hat per calendar year. Additional shirts, sweatshirts, or hats may be purchased at cost from the office. In addition to these provided items, each individual is responsible for solid black pants or shorts. Cutoffs or multiple colored shirts are not acceptable, and can and will result in a fine

Uniforms are to be worn at all times while on jobs or in our vehicles. There is no exception to this rule. When in our trucks or on our jobs you are a representative of both our family and Miracle Movers alike. There is to be no altering any uniform. No tank tops, no baggy pants, no bandanas or do rags unless worn under you Miracle Movers issued hats. Anyone in violation of these policies can expect to be sent home or fined \$25 for each violation.

Training:

Miracle Movers Inc. goal is to provide each client with the highest level of customer service. It is our commitment to each employee that you will be properly trained in any area of moving in which you need it. All new employees are put through a ten shift training period, any transplant employees will be subject to supervision until it's seen where that particular person's skill level is. We will begin holding monthly training classes to assist in getting all employees comfortable in all phases of the moving business.

Pay Periods:

Pay periods run from Thursday of each week until Wednesday of the following week. Miracle Movers pay once a week though either pay check or through direct deposit. If one is interested in direct deposit we need a void check, or a sheet from your bank in which contains the routing and checking account numbers.

Miracle Movers does hold one week back. So for example if one works this week, they will receive pay for that week on the following week. Paydays are Fridays, however we attempt to get check to each man by Thursday of each week.

Tardiness:

Plainly put, isn't acceptable. If a crew member is 5 minutes early....they are late. If you see yourself going to be late for any reason what so ever we ask that you call to notify us. In the event that you are more than 10 minutes late you can and will be replaced if we have the crew available to do so. This will then be considered a no show.

Timeliness is next to Godliness!

Cell Phones:

Cell phones are one of Miracle Movers Inc. biggest problems. Nobody except the crew leader (the only person doing paperwork) is permitted to have their cell phone on them at any time during a job. Our clients pay way too much money to lose your undivided attention. All personal cell phones are to be left on the truck while we are on the job. If anyone is caught with phone on them while on the job it's punishable by a fine of \$25 for your first offense, \$50 for the third violation is a week suspension.

Music. While on jobs no music is to be played, not through ear phones or otherwise. No music. So long as phones are left in trucks where they belong this should not be a problem. If so see above.

Contrary to popular belief we as individuals are not that important. We don't have to be gotten a hold of 24 hours a day. This rule is not going to kill anyone.

Smoking:

Smoking is allowed only once every two hours. When done, all cigarette butts are to be put on the truck and carried away just like trash. We NEVER leave cigarette butts for someone else to clean up behind us. One cigarette for each two hours worked! No more. This is non-negotiable.

Drug Use and Drinking:

Miracle Movers has a zero tolerance for any drug abuse or drinking while in or around Miracle Movers property. Each man is subject to random drug screens and refusal to take is considered a dirty drug screen and is punishable by immediate termination. In addition, anything in or on any Miracle Movers property is subject to random searches. We will not tolerate any illegal activity on the trucks.

Tools:

Every man on our crew is responsible for bringing your own tools. These are required just like your uniform. A standard set of tools should consist of a set of Allen wrenches, a couple of flat head and Philips head screw drivers. As well as a couple of pairs of pliers. Each man is responsible for bringing his own set to work each and every day. Miracle Movers Inc. will no longer be providing tools for the crews to lose.

Professionalism:

Gentlemen, we are a professional moving company. What sets us aside from any other crew is how we carry ourselves. There is to be NO CURSING on any Miracle Movers jobs.

Personal hygiene is crucial to all people we come into contact with. Both clients and fellow employees deserve to be smell free from another person's body odor.

Donations from clients:

Often time items are donated by clients to Miracle Movers team members. This however has become a problem in recent times. I have fielded multiple calls from clients who felt as though they were being put on the spot by our crews. This is why we no longer allow employees to take items directly home off our jobs. Rather, anything donated to Miracle Movers or its employees on our jobs must go into Miracle Movers storage for a minimum of 30 days. After this time as elapsed Chris or Samantha will make the determination as to who receives it. More often than not, items we will be donating them to needy families in our region.

Any employee caught taking stuff off our jobs without our consent is guilty of larceny and will be dealt with accordingly.

Fueling Trucks:

All crew members responsible for fueling trucks are responsible for turning in fuel receipts with daily paperwork. Any and all lost fuel receipts will be taken directly out of the responsible parties pay. Not just any fuel receipt works either. Fuel receipt MUST have actual amount of gallons pumped and must match the cards numbers. Prepaid receipts DO NOT count and will be treated as no receipt at all. Miracle Movers requires actual receipts.

Long Distance Moves:

All long distance jobs are privileges because they generally pay better than anything locally. Anyone going on long distance moves must have and maintain their own personal driver's logs. All drivers' logs are to be turned in on Thursday (payday) in order to receive you paycheck. If they are not we will not be turning in any time from you on the following weeks' pay until they are received.

Pay on these moves is unlike local jobs as well. Miracle Movers Inc. pays out 25% of the total line haul cost of each particular job. The foreman gets 60% of the total amount and the assistant gets the other 40%. This is if two men work the job from start to finish without the help of any other crew member. If assistance is used or needed that particular persons labor comes directly off the top of total 25% and then the remaining amount is split.

Truck Cleanliness:

This is and continues to be a huge area of opportunity for our crew members. So effective today all crews MUST take a photo of the back of the truck in which they are working on upon completion of their job. This photo must be text to Chris. Both a photo of the front of truck (cab) and box. These photos are not to be taken until the truck is back in the yard. This is to prevent the pads from falling and being left for the crew the following day. Any crew who fails to do so is subject to a \$25 dirty truck. All trash and debris from both the cab and the box must be emptied daily. This also means that the dumpster area is to be kept clean.

Damages to Furniture:

Any and all furniture that is damaged while on Miracle Movers jobs are to be paid for by the crew that damaged it. This means we are our brothers keeper. Each crew member is equally

responsible for any damage that occurs, and thus will be charged equally. We have had a recent outbreak of damages (over \$1,800 last month alone). This money will be taken from the next pay cycle following that particular damage. There will no longer be 20% taken at a time. This will now be taken in full.

Loans:

There are not going to be any more loans at 20%. If any money is given for whatever reason, it will only be done so with the understanding that the entire amount will be coming out of the following paycheck.

Even this will be reduced to only those who have been with Miracle Movers for substantial time, and it will be very closely monitored then.

Paperwork:

All paperwork must be filled out 100% each and every job. This is to include the total and the entire crew's names. We have run into issues with payroll, because of some of the recent bill of lading's not being filled out properly. If you have any questions about the paperwork, ask. Don't make a mistake and cost the company/yourself money.

General Behavior:

Being in the field of moving is tough. No question about it. But here at Miracle Movers Inc. we have a standard which is higher than any other moving company in town. Our motto is "Your Property is Our Priority". This comes with multiple meanings and expectations from each crew member. Each man or woman who is employed by Miracle Movers Inc is expected to maintain full professionalism at all times. We always say speak to each client with utmost respect. Never do we make disrespect, or even say anything to a client that could be taken as such. After all they are the ones paying all of our bills. No cursing is to ever be done on the truck or in a client's home. Never do we "rush" a job especially the local jobs that are paying by the hour. While we certainly don't want to goof around while on the clock, we NEVER want to field any calls where the clients tells us they felt rushed or pressured.

Simply put, treat each client we come into contact with as if it were your own mother.