

**PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA  
COMMISSION DIRECTIVE**

ADMINISTRATIVE MATTER	<input type="checkbox"/>	DATE	<u><b>November 30, 2016</b></u>
MOTOR CARRIER MATTER	<input type="checkbox"/>	DOCKET NO.	<u><b>2016-369-E</b></u>
UTILITIES MATTER	<input checked="" type="checkbox"/>	ORDER NO.	<u><b>2016-814</b></u>

**THIS DIRECTIVE SHALL SERVE AS THE COMMISSION'S ORDER ON THIS ISSUE.**

**SUBJECT:**

DOCKET NO. 2016-369-E - Tammy Bible, Complainant/Petitioner v. Duke Energy Carolinas, LLC, Defendant/Respondent - Staff Presents for Commission Consideration Duke Energy Carolinas, LLC's Verified Motion to Dismiss, along with the Request for Confidential Treatment of Exhibit 1 to the Motion to Dismiss.

**COMMISSION ACTION:**

On October 20, 2016, Tammy Bible filed a Complaint against Duke Energy Carolinas, LLC stating that the company did not offer an extension to her current payment plan. According to the Complaint, the relief Ms. Bible requests is a payment arrangement that she can afford.

On November 3, 2016, Duke filed a verified Motion to Dismiss stating that the meter to Ms. Bible's residence had been tampered with and that Ms. Bible had not met the terms of several payment plans. Duke further states that it has tried to accommodate Ms. Bible by giving her more time to make payments on her account and has worked with the Office of Regulatory Staff to revise her current payment arrangement. However, these efforts have been unsuccessful.

Mr. Chairman, I find that Duke has followed the rules and regulations that are required by this Commission in this circumstance, and therefore Ms. Bible's Complaint fails to state a claim upon which relief can be granted. As a result, I move that the Complaint in this Docket be dismissed. I urge Ms. Bible to contact local assistance entities that may be able to help her with her electric bill.

PRESIDING:  
Whitfield

SESSION: Regular

TIME: 2:00 p.m.

	MOTION	YES	NO	OTHER	
ELAM	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
FLEMING	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>Absent</u>	Annual Leave
HALL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
HAMILTON	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
HOWARD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
RANDALL	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
WHITFIELD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		

