

Adams, Hope

267722

From: Adams, Hope
Sent: Tuesday, November 29, 2016 2:41 PM
To: 'John P'
Subject: RE: Protest Submission for Docket 2016-29-WS

Dear Mr. Petralia,

This is to acknowledge receipt of your Letter of Protest filed with the Public Service Commission of South Carolina. Your Letter of Protest will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2016-29-WS - Application of Harbor Island Utilities, Incorporated for Approval of a New Schedule of Rates and Charges for Water and Sewer Service on Harbor Island, Beaufort County

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

If we may be of further assistance to you, please do not hesitate to contact us.

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

RECEIVED
NOV 29 2016
PSC SC
MAIL / DMS

From: John P [mailto:_____]
Sent: Tuesday, November 29, 2016 2:07 PM
To: PSC_Contact <Contact@psc.sc.gov>
Subject: Protest Submission for Docket 2016-29-WS

Attached is my letter of protest for Docket 2016-26-WS in response for the Harbor Island Utilities application for a rate increase.

Thank You
John Petralia



* Required Fields

Letter of Protest
in Docket 2016 - 29 - WS

Date: * 11/29/2016

Protestant Information:

Name * John Petralia

Mailing Address *

City* Harbor Island

State* SC

Zip * 29920

Phone

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Current customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The quality of the water provided by HUI is not palatable. It is necessary to purchase bottled water for drinking to avoid health problems. When my condo is not used for any period of time the entire system needs to be purged before use to remove a foul sulfur smell. This wastes water and adds to the cost. I would not be opposed to a reasonable rate increase if the issue were addressed, but an 80% increase is excessive. If this is necessary for the utility to stay in business I question the qualifications as well as the motivation of the management. I would also like the Commission to consider closer oversight of the utility. Given the poor quality of the water provided and the need for such a dramatic increase I am concerned with the sustainability of this operation.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

No