2021-12-A

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SEGRA℠

One Lumos Plaza
Waynesboro, VA 22980

March 31. 2021

Public Service Commission of SC
Docketing Department
1010 Executive Centre Drive, Suite 100
Columbia, SC 29210

RE: LMK Communications, LLC d/b/a Segra
SC Authorized Utility Representative
For the year of January 1, 2020 to December 31, 2020

To Whom It May Concern:

Enclosed please find the SC Authorized Utility Representative Form for the year of January 1, 2020 to December 31, 2020, filed on behalf of LMK Communications, LLC d/b/a Segra. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 336-821-8650. Thank you for your assistance in this matter.

Sincerely,

Tim Pressley

Tim Pressley
External Affairs Manager
Tim.pressley@segra.com

RECEIVED
APR 07 2021
PSCSC
Clerks Office

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: [X] IXC [X] CLEC [ ] ILEC [ ] Wireless

CERTIFICATED COMPANY INFORMATION

LMK Communications, LLC
Company Name

FEIN/SSN

dba Segra/fka Clarity Communications Group, Inc.
Dba/fka

540-946-7213
Telephone #

One Lumos Plaza
Mailing Address

Waynesboro, VA 22980
City, State, Zip Code

One Lumos Plaza
Business Location

Waynesboro, VA 22980
City, State, Zip Code

Augusta
County

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System
Mailing Address: 2 Office Park Court, Suite 103
Columbia, SC 29223
City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. **General Manager** (Include Address if different than above)
Tim Whitener
540-946-7213 / 540-946-2020 / tim.whitener@segra.com
Telephone Number / Facsimile Number / E-mail Address

B. **Customer Relations/Complaints Representative** (Include Address if different than above)
Customer Service and Repair
800-320-6144 / / qualitysolutions@lumosnet.com
Telephone Number / Facsimile Number / E-mail Address

C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
Waynesa Drewry
540-942-3376 / / macek@lumosnet.com
Telephone Number / Facsimile Number / E-mail Address

C2. **Customer Contact** (Toll Free Number)
833.GO.SEGRA

D. **Engineering Operations** (Include Address if different than above)
Carl Miller
919-841-4212 / 919-841-4535 / carl.miller@segra.com
Telephone Number / Facsimile Number / E-mail Address

E. **Test and Repair** (Include Address if different than above)
Customer Service and Repair
833.GO.SEGRA / / help@segra.com
Telephone Number / Facsimile Number / E-mail Address

F. **Emergencies** (During Non-Office Hours)
877-411-6930 / / noc@segra.com
Telephone Number / Facsimile Number / E-mail Address

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In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. **Regulatory Officer** (Name & Title)
Mary McDermott, General Counsel
One Lumos Plaza, Waynesboro, VA 22980
(Mailing Address)
540-946-8677 / 540-946-2020 / mary.mcdermott@segra.com
Telephone Number / Facsimile Number / E-mail Address

H. **Annual Report Mailings** (Name & Title)
Tim Whitener, financial analyst
One Lumos Plaza, Waynesboro, VA 22980
(Mailing Address)
540-946-7213 / 540-946-2020 / tim.whitener@segra.com
Telephone Number / Facsimile Number / E-mail Address

I. **Dual Party Mailings** (Name & Title)
N/A
(Mailing Address)
/ /
Telephone Number / Facsimile Number / E-mail Address

J. **Interim LEC Fund Mailings** (Name & Title)
Tim Whitener, financial analyst
One Lumos Plaza, Waynesboro, VA 22980
(Mailing Address)
540-946-7213 / 540-946-2020 / tim.whitener@segra.com
Telephone Number / Facsimile Number / E-mail Address

K. **Universal Service Fund Mailings** (Name & Title)
Tim Whitener, financial analyst
One Lumos Plaza, Waynesboro, VA 22980
(Mailing Address)
540-946-7213 / 540-946-2020 / tim.whitener@segra.com
Telephone Number / Facsimile Number / E-mail Address

L. **Gross Receipts Mailings** (Name & Title)
Tim Whitener, financial analyst
One Lumos Plaza, Waynesboro, VA 22980
(Mailing Address)
540-946-7213 / / tim.whitener@segra.com
Telephone Number / Facsimile Number / E-mail Address

M. **Lifeline Mailings** (Name & Title)
N/A
(Mailing Address)
/ /
Telephone Number / Facsimile Number / E-mail Address

Tim Pressley / Tim Pressley
This form was completed by ***Signature***
External Affairs Manager / 3/31/2021
Title ***Date***

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

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