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June 29, 2013

Dear Sirs,

I am formally protesting the very large increase Duke Power is asking for. As a Senior Citizen, living on fixed income. I certainly do not get that large an increase. I am fortunate if I get 1%.

Last year, at one point, I received a bill for $277 – 3x the normal amount. Upon calling, I was informed "Duke does not make mistakes." Everyone makes mistakes. My water bill was up considerably, they came back re-read my meter & indeed they had made a mistake, which they readily admitted!

Please re-consider your increase & at least pay our bills within reason. 16% is way to much to ask for!

Marilyn M Woodward