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**Adams, Hope**

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**From:** Adams, Hope  
**Sent:** Thursday, November 17, 2016 4:07 PM  
**To:** 'Mike English'  
**Subject:** RE: Docket # 2016-29-WS

Dear Mr. English,

This is to acknowledge receipt of the Letter of Protest of **Teresa English** filed with the Public Service Commission of South Carolina. The Letter of Protest will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

- Docket No. 2016-29-WS - Application of Harbor Island Utilities, Incorporated for Approval of a New Schedule of Rates and Charges for Water and Sewer Service on Harbor Island, Beaufort County

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

If we may be of further assistance to you, please do not hesitate to contact us.

*Hope H. Adams*  
*Administrative Coordinator*  
*Public Service Commission of South Carolina*  
*(803) 896-5122*  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

**From:** Mike English [mailto: ]  
**Sent:** Thursday, November 17, 2016 3:54 PM  
**To:** PSC\_Contact <Contact@psc.sc.gov>  
**Subject:** Docket # 2016-29-WS

Attached protest letter.



*Mike English*  
... ician



\* Required Fields

Date: \* 11/17/16

Letter of Protest  
in Docket 2016 29 - WS

**Protestant Information:**

Name \* Teresa English

Mailing Address

City \* Florence

State \* SC

Zip \* 29501

Phone \*

E-mail

il.com

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

Customer - owner of condo that is vacation home on Harbor Island

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

- ① Conflict of Interest - Attorney for utility same Attorney for condos
- ② Owner tripping profit - Hill, paying interest loan to family (Catherine Gross) and personal friends, Also Owns Management Company managing Hill (and rd rates)
- ③ Can't justify rate increase back 10 years to make it sound small (or we would all double our salaries). Difficult to believe company could survive operating in red 10 years.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***

No, will be having surgery 11/21/16.

- ④ Rates he is paying for water is going up only < \$0.10/gallon yet he is proposing nearly 100% increase charges
- ⑤ I work in Health Care - our reimbursements decrease each year and we have to find ways to cut costs. What efficiency cost saving measures has he implemented? Decrease administrative costs?