

**BEFORE**  
**THE PUBLIC SERVICE COMMISSION OF**  
**SOUTH CAROLINA**

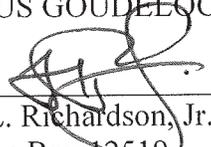
**DOCKET NO. 2016-360-C**

IN RE: Victoria Catoe, Complainant/Petitioner v.     )     **NOTICE OF APPEARANCE**  
Windstream Communications, LLC,                     )     **OF COUNSEL**  
Defendant/Respondent

YOU WILL PLEASE TAKE NOTICE that Andrew L. Richardson, Jr. gives notice of appearance as counsel for the Defendant/Respondent, Windstream Communications, LLC in the above-captioned matter. Please direct all future communications on the undersigned as counsel for the Defendant/Respondent.

As evidenced by the electronic communication attached hereto as Exhibit A, Respondent, Windstream Communications, LLC has reached a settlement agreement with Claimant, Victoria Catoe and; therefore, Claimant will file a dismissal of her Complaint with the Public Service Commission of South Carolina.

MCANGUS GOUDELICK & COURIE, L.L.C.

  
\_\_\_\_\_  
Andrew L. Richardson, Jr., Bar No.: 76214  
Post Office Box 12519  
1320 Main Street, 10th Floor (29201)  
Columbia, South Carolina 29211  
Phone: (803) 779-2300  
Email: drew.richardson@mgclaw.com  
ATTORNEYS FOR DEFENDANT,  
WINDSTREAM COMMUNICATIONS, LLC

November 7, 2016

**BEFORE**  
**THE PUBLIC SERVICE COMMISSION**  
**OF SOUTH CAROLINA**  
**DOCKET NO. 2016-360-C**

IN RE: Victoria Catoe, Complainant/Petitioner     )  
      v. Windstream Communications, LLC         )  
      Defendant/Respondent                     )     **CERTIFICATE OF SERVICE**

This is to certify that I, Tonya Deisn-Smith have this date served one (1) copy of the **NOTICE OF APPEARANCE OF COUNSEL** in the above-referenced matter to the person(s) named below by causing said copy to be deposited in the United States Postal Service, first class postage prepaid and affixed thereto, and addressed as shown below:

**Representing Self:**

Victoria Catoe  
108 Yachting Road  
Lexington, South Carolina 29072

**Representing Office of Regulatory Staff**

C. Lessie Hammonds  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

  
\_\_\_\_\_  
Tonya Deisn-Smith

November 7, 2016  
Columbia, South Carolina

## Tonya Deisn-Smith

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**From:** Victoria Catoe <vcatoe@gmail.com>  
**Sent:** Friday, November 04, 2016 8:49 AM  
**To:** Michelle Laliberte  
**Subject:** Re: Victoria Catoe vs. Windstream (Claim No.: 267180-2016-360-C)

Good Morning,

This will acknowledge acceptance of three months free service at my existing rate as settlement of my complaint against Windstream, #267180-2016-360-C.

Cordially,

Victoria Catoe  
104-108 Yachting Road  
Lexington, SC 29072

On Thu, Nov 3, 2016 at 3:10 PM, Michelle Laliberte <[michelle.laliberte@mgclaw.com](mailto:michelle.laliberte@mgclaw.com)> wrote:

Ms. Catoe:

Attached please find correspondence from Drew Richardson regarding the above-referenced matter.

Should you have any questions or concerns, please feel free to contact Mr. Richardson at your convenience.

Sincerely,

Michelle D. Laliberte



*Michelle Laliberte, Legal Assistant*  
[michelle.laliberte@mgclaw.com](mailto:michelle.laliberte@mgclaw.com)  
1320 Main Street, 10th Floor  
Columbia, SC 29201  
Main:803-779-2300 | Direct:803-227-2229 | Fax:803-748-0526  
VCARD

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**Reply To**  
ANDREW L. RICHARDSON, JR.  
Direct Dial: (803) 227-4929  
drew.richardson@mgclaw.com

November 3, 2016

**BY FIRST CLASS MAIL AND  
E-MAIL – VCATOE@GMAIL.COM**

Ms. Victoria Catoe  
108 Yachting Road  
Lexington, South Carolina 29072

RE: Victoria Catoe vs. Windstream  
Civil Action No.: 2016-360-C  
Carrier Claim No.: 267180-2016-360-C  
MGC File No.: 20203.16213

Dear Ms. Catoe:

I hope you are doing well. Please allow this correspondence to serve as confirmation of our recent telephone conference. During that conversation, I confirmed that Windstream has repaired the existing service line to your residence which has allowed your service to work properly. During our conversation, you confirmed that services are currently operational and do not have any interruption. Additionally, in exchange for your withdrawal of your Individual Complaint filed against Windstream before the Public Service Commission of South Carolina, Windstream has acknowledged that they will provide you three (3) months of free service at your existing monthly rate.

You acknowledged during our telephone conversation that upon receipt of this confirmation of three (3) months of free service, you would withdraw your Individual Complaint. Considering the pending deadlines, I would greatly appreciate a quick resolution to the above-referenced matter. Additionally, my office will contact the Public Service Commission to inform them of our settlement of the claim. However, a withdrawal of the complaint can only be made by you. If you need any assistance in the withdrawal of the complaint, please let my office know.

As always, if you have any questions or comments regarding this matter, please do not hesitate to contact me.

Very truly yours,



Andrew L. Richardson, Jr.

ALR/mdl