BELLSOUTH

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September 23, 2003

The Honorable Gary E. Walsh
Executive Director
Public Service Commission of SC
Post Office Drawer 11649
Columbia, South Carolina 29211

Re: Application of BellSouth Telecommunications, Inc. to Provide In-Region InterLATA Services Pursuant to Section 271 of the Telecommunications Act of 1996
Docket No. 2001-209-C

Dear Mr. Walsh:

Enclosed please find for filing an original and five copies of BellSouth Telecommunications Inc.'s Monthly State Summary for South Carolina for the month of July 2003, in the above-captioned matter. We are also enclosing one copy of a diskette. By copy of this letter, I am serving all parties of record with a copy of this document as indicated on the attached Certificate of Service.

Sincerely,

Patrick Turner

Patrick W. Turner

PWT/nml

Enclosure

cc: All Parties of Record

BellSouth Monthly State Summary
South Carolina, July 2003

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Resale - Ordering										
	% Rejected Service Requests - Mechanized										
A.1.1.1	O-7	Residence/SC (%)	Diagnostic			13.85%	12,769				Diagnostic
A.1.1.2	O-7	Business/SC (%)	Diagnostic			21.95%	123				Diagnostic
A.1.1.3	O-7	Design (Specials)/SC (%)	Diagnostic								Diagnostic
A.1.1.4	O-7	PBX/SC (%)	Diagnostic								Diagnostic
A.1.1.5	O-7	Centrex/SC (%)	Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/SC (%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized										
A.1.2.1	O-7	Residence/SC (%)	Diagnostic			34.85%	1 2				agnostic
A.1.2.2	O-7	Business/SC (%)	Diagnostic			50.57%	87				Diagnostic
A.1.2.3	O-7	Design (Specials)/SC (%)	Diagnostic								Diag stic
A.1.2.4	O-7	PBX/SC (%)	Diagnostic								Diagnostic
A.1.2.5	O-7	Centrex/SC (%)	Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/SC (%)	Diagnostic								Diagnos c
	% Rejected Service Requests - Non-Mechanized										
A.1.3.1	O-7	Residence/SC (%)	Diagnostic			3 .59%	32				Diagnostic
A.1.3.2	O-7	Business/SC (%)	Diagnostic			53.70%	54				Diagno tic
A.1.3.3	O-7	Design (Specials)/SC (%)	Diagnostic			39.13%	23				Diag nostic
A.1.3.4	O-7	PBX/SC (%)	Diagnostic			25.00%	4				Diagnostic
A.1.3.5	O-7	Centrex/SC (%)	Diagnostic			66.67%	3				Diagnostic
A.1.3.6	O-7	ISDN/SC (%)	Diagnostic			25.00%	4				Diagnostic
	Reject Interval - Mechanized										
A.1.4.1	O-8	Residence/SC (%)	>= 97% w in 1 hr			99.26%	1,768				YES
A.1.4.2	O-8	Business/SC (%)	>= 97% w in 1 hr			100.00%	27				YES
A.1.4.3	O-8	Design (Specials)/SC (%)	>= 97% w in 1 hr								
A.1.4.4	O-8	PBX/SC (%)	>= 97% w in 1 hr								
A.1.4.5	O-8	Centrex/SC (%)	>= 97% w in 1 hr								
A.1.4.6	O-8	ISDN/SC (%)	>= 97% w in 1 hr								
	Reject Interval - 10 hours - Partially Mechanized										
A.1.7.1	O-8	Residence/SC (%)	>= 85% w in 10 hrs			93.47%	444				YES
A.1.7.2	O-8	Business/SC (%)	>= 85% w in 10 hrs			97.78%	45				YES
A.1.7.3	O-8	Design (Specials)/SC (%)	>= 85% w in 10 hrs								
A.1.7.4	O-8	PBX/SC (%)	>= 85% w in 10 hrs								
A.1.7.5	O-8	Centrex/SC (%)	>= 85% w in 10 hrs								
A.1.7.6	O-8	ISDN/SC (%)	>= 85% w in 10 hrs								
	Reject Interval - Non-Mechanized										
A.1.8.1	O-8	Residence/SC (%)	>= 85% w in 24 hrs			100.00%	12				YES
A.1.8.2	O-8	Business/SC (%)	>= 85% w in 24 hrs			89.66%	29				YES
A.1.8.3	O-8	Design (Specials)/SC (%)	>= 85% w in 24 hrs			66.67%	9				NO
A.1.8.4	O-8	PBX/SC (%)	>= 85% w in 24 hrs			100.00%	1				YES
A.1.8.5	O-8	Centrex/SC (%)	>= 85% w in 24 hrs			50.00%	2				NO
A.1.8.6	O-8	ISDN/SC (%)	>= 85% w in 24 hrs			100.00%	1				YES
	FOC Timeliness - Mechanized										
A.1.9.1	O-9	Residence/SC (%)	>= 95% w in 3 hrs			99.26%	10 991				YE
A.1.9.2	O-9	Business/SC (%)	>= 95% w in 3 hrs			97.92%	96				YES
A.1.9.3	O-9	Design (Specials)/SC (%)	>= 95% w in 3 hrs								
A.1.9.4	O-9	PBX/SC (%)	>= 95% w in 3 hrs								
A.1.9.5	O-9	Centrex/SC (%)	>= 95% w in 3 hrs								
A.1.9.6	O-9	ISDN/SC (%)	>= 95% w in 3 hrs								
	FOC Timeliness - 10 hours - Partially Mechanized										
A.1.12.1	O-9	Residence/SC (%)	>= 85% w in 10 hrs			97.44%	897				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.1.12.2	O-9	Business/SC (%)	>= 85% w in 10 hrs			100.00%	49				YES
A.1.12.3	O-9	Design (Specials)/SC (%)	>= 85% w in 10 hrs								
A.1.12.4	O-9	PBX/SC (%)	>= 85% w in 10 hrs								
A.1.12.5	O-9	Centrex/SC (%)	>= 85% w in 10 hrs								
A.1.12.6	O-9	ISDN/SC (%)	>= 85% w in 10 hrs								
	FOC Timeliness - Non-Mechanized										
A.1.13.1	O-9	Residence/SC (%)	>= 85% w in 36 hrs			95.65%	23				YES
A.1.13.2	O-9	Business/SC (%)	>= 85% w in 36 hrs			100.00%	25				YES
A.1.13.3	O-9	Design (Specials)/SC (%)	>= 85% w in 36 hrs			100.00%	16				YES
A.1.13.4	O-9	PBX/SC (%)	>= 85% w in 36 hrs			66.67%	3				NO
A.1.13.5	O-9	Centrex/SC (%)	>= 85% w in 36 hrs			100.00%	1				YES
A.1.13.6	O-9	ISDN/SC (%)	>= 85% w in 36 hrs			100.00%	3				YES
	FOC & Reject Response Completeness - Mechanized										
A.1.14.1.1	O-11	Residence/EDI/SC (%)	>= 95%			100.00%	1,737				YES
A.1.14.1.2	O-11	Residence/TAG/SC (%)	>= 95%			99.91%	11,032				YES
A.1.14.2.1	O-11	Business/EDI/SC (%)	>= 95%			100.00%	4				YES
A.1.14.2.2	O-11	Business/TAG/SC (%)	>= 95%			100.00%	119				YES
A.1.14.3.1	O-11	Design (Specials)/EDI/SC (%)	>= 95%								
A.1.14.3.2	O-11	Design (Specials)/TAG/SC (%)	>= 95%								
A.1.14.4.1	O-11	PBX/EDI/SC (%)	>= 95%								
A.1.14.4.2	O-11	PBX/TAG/SC (%)	>= 95%								
A.1.14.5.1	O-11	Centrex/EDI/SC (%)	>= 95%								
A.1.14.5.2	O-11	Centrex/TAG/SC (%)	>= 95%								
A.1.14.6.1	O-11	ISDN/EDI/SC (%)	>= 95%								
A.1.14.6.2	O-11	ISDN/TAG/SC (%)	>= 95%								
	FOC & Reject Response Completeness - Partially Mechanized										
A.1.15.1.1	O-11	Residence/EDI/SC (%)	>= 95%			100.00%	162				YES
A.1.15.1.2	O-11	Residence/TAG/SC (%)	>= 95%			99.82%	1,117				YES
A.1.15.2.1	O-11	Business/EDI/SC (%)	>= 95%			100.00%	6				YES
A.1.15.2.2	O-11	Business/TAG/SC (%)	>= 95%			100.00%	81				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/SC (%)	>= 95%								
A.1.15.3.2	O-11	Design (Specials)/TAG/SC (%)	>= 95%								
A.1.15.4.1	O-11	PBX/EDI/SC (%)	>= 95%								
A.1.15.4.2	O-11	PBX/TAG/SC (%)	>= 95%								
A.1.15.5.1	O-11	Centrex/EDI/SC (%)	>= 95%								
A.1.15.5.2	O-11	Centrex/TAG/SC (%)	>= 95%								
A.1.15.6.1	O-11	ISDN/EDI/SC (%)	>= 95%								
A.1.15.6.2	O-11	ISDN/TAG/SC (%)	>= 95%								
	FOC & Reject Response Completeness - Non-Mechanized										
A.1.16.1	O-11	Residence/SC (%)	>= 95%			100.00%	32				YES
A.1.16.2	O-11	Business/SC (%)	>= 95%			98.15%	54				YES
A.1.16.3	O-11	Design (Specials)/SC (%)	>= 95%			100.00%	23				YES
A.1.16.4	O-11	PBX/SC (%)	>= 95%			100.00%	4				YES
A.1.16.5	O-11	Centrex/SC (%)	>= 95%			100.00%	3				YES
A.1.16.6	O-11	ISDN/SC (%)	>= 95%			100.00%	4				YES
	FOC & Reject Response Completeness (Multiple Responses) - Mechanized										
A.1.17.1.1	O-11	Residence/EDI/SC (%)	>= 95%			99.94%	1,737				YES
A.1.17.1.2	O-11	Residence/TAG/SC (%)	>= 95%			99.97%	11,022				YES
A.1.17.2.1	O-11	Business/EDI/SC (%)	>= 95%			100.00%	4				YES
A.1.17.2.2	O-11	Business/TAG/SC (%)	>= 95%			100.00%	119				YES
A.1.17.3.1	O-11	Design (Specials)/EDI/SC (%)	>= 95%								
A.1.17.3.2	O-11	Design (Specials)/TAG/SC (%)	>= 95%								
A.1.17.4.1	O-11	PBX/EDI/SC (%)	>= 95%								
A.1.17.4.2	O-11	PBX/TAG/SC (%)	>= 95%								
A.1.17.5.1	O-11	Centrex/EDI/SC (%)	>= 95%								
A.1.17.5.2	O-11	Centrex/TAG/SC (%)	>= 95%								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.1.17.6.1	O-11	ISDN/EDI/SC (%)	>= 95%								
A.1.17.6.2	O-11	ISDN/TAG/SC (%)	>= 95%								
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized									
A.1.18.1.1	O-11	Residence/EDI/SC (%)	>= 95%			91.98%	162				NO
A.1.18.1.2	O-11	Residence/TAG/SC (%)	>= 95%			92.02%	1,115				NO
A.1.18.2.1	O-11	Business/EDI/SC (%)	>= 95%			83.33%	6				NO
A.1.18.2.2	O-11	Business/TAG/SC (%)	>= 95%			86.42%	81				NO
A.1.18.3.1	O-11	Design (Specials)/EDI/SC (%)	>= 95%								
A.1.18.3.2	O-11	Design (Specials)/TAG/SC (%)	>= 95%								
A.1.18.4.1	O-11	PBX/EDI/SC (%)	>= 95%								
A.1.18.4.2	O-11	PBX/TAG/SC (%)	>= 95%								
A.1.18.5.1	O-11	Centrex/EDI/SC (%)	>= 95%								
A.1.18.5.2	O-11	Centrex/TAG/SC (%)	>= 95%								
A.1.18.6.1	O-11	ISDN/EDI/SC (%)	>= 95%								
A.1.18.6.2	O-11	ISDN/TAG/SC (%)	>= 95%								
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized									
A.1.19.1	O-11	Residence/SC (%)	>= 95%			93.75%	32				NO
A.1.19.2	O-11	Business/SC (%)	>= 95%			96.23%	53				YES
A.1.19.3	O-11	Design (Specials)/SC (%)	>= 95%			91.30%	23				NO
A.1.19.4	O-11	PBX/SC (%)	>= 95%			100.00%	4				YES
A.1.19.5	O-11	Centrex/SC (%)	>= 95%			100.00%	3				YES
A.1.19.6	O-11	ISDN/SC (%)	>= 95%			100.00%	4				YES
		Resale - Provisioning									
		Order Completion Interval									
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/SC (days)	Res	5.36	5,528	4.82	253	5.501	0.35365	1.5289	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/SC (days)	Res	0.89	147,439	0.50	7,536	0.983	0.01161	33.4471	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/SC (days)	Res	6.75	8			5.064			
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/SC (days)	Res								
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/SC (days)	Bus	6.47	1,775	5.13	37	10.531	1.74931	0.7703	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/SC (days)	Bus	1.35	7,765	0.50	115	2.345	0.22025	3.8700	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/SC (days)	Bus	9.00	23	7.00	1	7.903	8.07279	0.2477	YES
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/SC (days)	Bus	0.56	3			0.385			
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/SC (days)	Design	20.44	360	12.50	2	18.284	12.96480	0.6122	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/SC (days)	Design	12.82	172	3.63	8	12.262	4.43506	2.0736	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/SC (days)	Design	31.00	46			22.716			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/SC (days)	Design	28.40	5			12.934			
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/SC (days)	PBX	22.05	22			17.239			
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/SC (days)	PBX	8.95	56			14.815			
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/SC (days)	PBX	45.20	5			29.685			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/SC (days)	PBX	17.79	22			32.064			
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/SC (days)	Centrex	14.77	357			15.561			
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/SC (days)	Centrex	1.35	468			2.719			
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/SC (days)	Centrex	15.40	10			14.909			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/SC (days)	Centrex	1.40	25			3.753			
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/SC (days)	ISDN	21.21	67			16.554			
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/SC (days)	ISDN	3.22	74			5.718			
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/SC (days)	ISDN	11.00	1			0.000			
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/SC (days)	ISDN	3.29	14			3.376			
		Held Orders									
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/SC (days)	Res	7.67	60	0.00	0	7.543			YES
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/SC (days)	Res	0.00	0	0.00	0				YES
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/SC (days)	Res	8.83	12	0.00	0	8.579			YES
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/SC (days)	Res	0.00	0						
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/SC (days)	Res	0.00	0						
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/SC (days)	Res	0.00	0						

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/SC (days)	Bus	7.35	17	0.00	0	7.416			YES
A.2.2.2.1.2	P-1	Business/<10 circuits/Equipment/SC (days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.1.3	P-1	Business/<10 circuits/Other/SC (days)	Bus	8.50	2	1.00	1	10.607	12.99038	0.5774	YES
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/SC (days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/SC (days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/SC (days)	Bus	0.00	0	0.00	0				YES
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/SC (days)	Design	0.00	0	0.00	0				YES
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/SC (days)	Design	0.00	0	0.00	0				YES
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/SC (days)	Design	7.00	2	0.00	0	5.657			YES
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/SC (days)	Design	0.00	0						
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/SC (days)	Design	0.00	0						
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/SC (days)	Design	0.00	0						
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/SC (days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/SC (days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/SC (days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/SC (days)	PBX	0.00	0						
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/SC (days)	PBX	0.00	0						
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/SC (days)	PBX	0.00	0						
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/SC (days)	Centrex	0.00	0						
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/SC (days)	Centrex	0.00	0						
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/SC (days)	Centrex	0.00	0						
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/SC (days)	Centrex	0.00	0						
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/SC (days)	Centrex	0.00	0						
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/SC (days)	Centrex	0.00	0						
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/SC (days)	ISDN	0.00	0						
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/SC (days)	ISDN	0.00	0						
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/SC (days)	ISDN	0.00	0						
A.2.2.6.2.1	P-1	ISDN/>=10 circuits/Facility/SC (days)	ISDN	0.00	0						
A.2.2.6.2.2	P-1	ISDN/>=10 circuits/Equipment/SC (days)	ISDN	0.00	0						
A.2.2.6.2.3	P-1	ISDN/>=10 circuits/Other/SC (days)	ISDN	0.00	0						
		% Jeopardies - Mechanized									
A.2.4.1	P-2	Residence/SC (%)	Res	0.28%	167,522	0.21%	8,243		0.00060	1.2973	YES
A.2.4.2	P-2	Business/SC (%)	Bus	2.48%	9,819	0.47%	212		0.01081	1.8631	YES
A.2.4.3	P-2	Design (Specials)/SC (%)	Design	13.58%	648						
A.2.4.4	P-2	PBX/SC (%)	PBX	6.00%	100						
A.2.4.5	P-2	Centrex/SC (%)	Centrex	13.57%	862						
A.2.4.6	P-2	ISDN/SC (%)	ISDN	10.80%	176						
		% Jeopardies - Non-Mechanized									
A.2.5.1	P-2	Residence/SC (%)	Diagnostic			0.00%	115				Diagnostic
A.2.5.2	P-2	Business/SC (%)	Diagnostic			5.00%	20				Diagnostic
A.2.5.3	P-2	Design (Specials)/SC (%)	Diagnostic			2.86%	35				Diagnostic
A.2.5.4	P-2	PBX/SC (%)	Diagnostic			0.00%	1				Diagnostic
A.2.5.5	P-2	Centrex/SC (%)	Diagnostic								Diagnostic
A.2.5.6	P-2	ISDN/SC (%)	Diagnostic								Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
A.2.7.1	P-2	Residence/SC (hours)	>= 48 hrs			132.92	16				YES
A.2.7.2	P-2	Business/SC (hours)	>= 48 hrs			723.45	1				YES
A.2.7.3	P-2	Design (Specials)/SC (hours)	>= 48 hrs								
A.2.7.4	P-2	PBX/SC (hours)	>= 48 hrs								
A.2.7.5	P-2	Centrex/SC (hours)	>= 48 hrs								
A.2.7.6	P-2	ISDN/SC (hours)	>= 48 hrs								
		Average Jeopardy Notice Interval - Non-Mechanized									
A.2.8.1	P-2	Residence/SC (hours)	Diagnostic								Diagnostic
A.2.8.2	P-2	Business/SC (hours)	Diagnostic			302.77	1				Diagnostic
A.2.8.3	P-2	Design (Specials)/SC (hours)	Diagnostic			470.87	1				Diagnostic
A.2.8.4	P-2	PBX/SC (hours)	Diagnostic								Diagnostic
A.2.8.5	P-2	Centrex/SC (hours)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.8.6	P-2	ISDN/SC (hours)	Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
A.2.9.1	P-2	Residence/SC (%)	95% >= 48 hrs			93.75%	16				NO
A.2.9.2	P-2	Business/SC (%)	95% >= 48 hrs			100.00%	1				YES
A.2.9.3	P-2	Design (Specials)/SC (%)	95% >= 48 hrs								
A.2.9.4	P-2	PBX/SC (%)	95% >= 48 hrs								
A.2.9.5	P-2	Centrex/SC (%)	95% >= 48 hrs								
A.2.9.6	P-2	ISDN/SC (%)	95% >= 48 hrs								
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
A.2.10.1	P-2	Residence/SC (%)	Diagnostic								Diagnostic
A.2.10.2	P-2	Business/SC (%)	Diagnostic			100.00%	1				Diagnostic
A.2.10.3	P-2	Design (Specials)/SC (%)	Diagnostic			100.00%	1				Diagnostic
A.2.10.4	P-2	PBX/SC (%)	Diagnostic								Diagnostic
A.2.10.5	P-2	Centrex/SC (%)	Diagnostic								Diagnostic
A.2.10.6	P-2	ISDN/SC (%)	Diagnostic								Diagnostic
		% Missed Installation Appointments									
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/SC (%)	Res	10.50%	6,838	1.47%	273		0.01892	4.7753	YES
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/SC (%)	Res	0.03%	160,680	0.04%	8,079		0.00019	-0.4784	YES
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/SC (%)	Res	10.00%	10						
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/SC (%)	Res								
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/SC (%)	Bus	6.05%	1,916	6.25%	48		0.03485	-0.0562	YES
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/SC (%)	Bus	0.17%	7,847	0.00%	146		0.00340	0.4877	YES
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/SC (%)	Bus	11.54%	26	0.00%	1		0.32557	0.3544	YES
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/SC (%)	Bus	0.00%	3						
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/SC (%)	Design	5.68%	370	0.00%	4		0.11631	0.4880	YES
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/SC (%)	Design	2.84%	176	0.00%	32		0.03193	0.8898	YES
A.2.11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/SC (%)	Design	0.00%	49						
A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/SC (%)	Design	0.00%	5						
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/SC (%)	PBX	0.00%	24	0.00%	1				YES
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/SC (%)	PBX	1.69%	59						
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/SC (%)	PBX	0.00%	6						
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/SC (%)	PBX	0.00%	23						
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/SC (%)	Centrex	0.82%	366						
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/SC (%)	Centrex	0.00%	472						
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/SC (%)	Centrex	7.69%	13						
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/SC (%)	Centrex	0.00%	25						
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/SC (%)	ISDN	2.74%	73						
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/SC (%)	ISDN	0.00%	76						
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/SC (%)	ISDN	0.00%	1						
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/SC (%)	ISDN	0.00%	15						
		% Provisioning Troubles within 30 Days									
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/SC (%)	Res	12.18%	7,561	8.50%	294		0.01944	1.8915	YES
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/SC (%)	Res	4.02%	170,516	3.09%	8,648		0.00216	4.2886	YES
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/SC (%)	Res	0.00%	8						
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/SC (%)	Res								
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/SC (%)	Bus	11.66%	2,058	7.14%	14		0.08607	0.5250	YES
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/SC (%)	Bus	6.85%	7,696	2.88%	278		0.01542	2.5748	YES
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/SC (%)	Bus	29.41%	17						
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/SC (%)	Bus	0.00%	1						
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/SC (%)	Design	6.19%	388	0.00%	7		0.09187	0.6733	YES
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/SC (%)	Design	0.79%	127	0.00%	48		0.01498	0.5258	YES
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/SC (%)	Design	0.00%	49						
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/SC (%)	Design	0.00%	10						
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/SC (%)	PBX	0.00%	45						
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/SC (%)	PBX	4.00%	50	0.00%	1		0.19791	0.2021	YES
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/SC (%)	PBX	0.00%	6						
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/SC (%)	PBX	0.00%	6						

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A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/SC (%)	Centrex	3.52%	540						
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/SC (%)	Centrex	9.85%	406						
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/SC (%)	Centrex	16.67%	12						
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/SC (%)	Centrex	8.33%	12						
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/SC (%)	ISDN	5.33%	75						
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/SC (%)	ISDN	1.01%	99						
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/SC (%)	ISDN								
A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/SC (%)	ISDN	0.00%	32						
		Average Completion Notice Interval - Mechanized									
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/SC (hours)	Res	4.43	6,838	0.02	262	23.678	1.49057	2.9578	YES
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/SC (hours)	Res	1.16	160,430	0.71	7,983	10.216	0.11715	3.9108	YES
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/SC (hours)	Res	0.37	10			0.884			
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/SC (hours)	Res								
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/SC (hours)	Bus	4.17	1,915	0.02	46	19.091	2.84841	1.4593	YES
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/SC (hours)	Bus	3.74	7,848	0.50	126	33.196	2.98100	1.0855	YES
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/SC (hours)	Bus	4.71	26	0.02	1	13.556	13.81406	0.3394	YES
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/SC (hours)	Bus	0.51	3			0.306			
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/SC (hours)	Design	9.17	370			52.879			
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/SC (hours)	Design	8.18	176			43.853			
A.2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/SC (hours)	Design	28.56	49			94.840			
A.2.14.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/SC (hours)	Design	34.91	5			65.029			
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/SC (hours)	PBX	35.50	24			106.468			
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/SC (hours)	PBX	19.07	59			73.004			
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/SC (hours)	PBX	38.05	5			55.004			
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/SC (hours)	PBX	17.44	23			46.219			
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/SC (hours)	Centrex	2.40	366			8.576			
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/SC (hours)	Centrex	2.00	472			12.364			
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/SC (hours)	Centrex	2.78	13			6.068			
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/SC (hours)	Centrex	0.83	25			1.299			
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/SC (hours)	ISDN	16.74	73			57.406			
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/SC (hours)	ISDN	3.24	76			15.963			
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/SC (hours)	ISDN	0.02	1			0.000			
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/SC (hours)	ISDN	16.67	15			54.678			
		Average Completion Notice Interval - Non-Mechanized									
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/SC (hours)	Diagnostic			15.80	11				Diagnostic
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic			3.02	100				Diagnostic
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/SC (hours)	Diagnostic			8.45	2				Diagnostic
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic			12.90	20				Diagnostic
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/SC (hours)	Diagnostic			15.45	4				Diagnostic
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic			19.30	32				Diagnostic
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/SC (hours)	Diagnostic			16.55	1				Diagnostic
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		Total Service Order Cycle Time - Mechanized									
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/SC (days)	Diagnostic			4.77	224				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			0.54	6,831				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/SC (days)	Diagnostic			4.94	2				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			0.82	43				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/SC (days)	Diagnostic			5.51	11				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			1.07	488				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/SC (days)	Diagnostic			3.51	3				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			1.42	24				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/SC (days)	Diagnostic			4.35	8				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			1.26	5				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			1.48	10				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/SC (days)	Diagnostic			14.05	1				Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			4.47	4				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/SC (days)	Diagnostic			4.77	222				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			0.56	5,448				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/SC (days)	Diagnostic			4.94	2				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			0.85	41				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/SC (days)	Diagnostic			5.51	11				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			1.07	461				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/SC (days)	Diagnostic			3.51	3				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			1.42	24				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized									
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/SC (days)	Diagnostic			4.35	8				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			1.26	5				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			1.48	10				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/SC (days)	Diagnostic			14.05	1				Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			5.87	1				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
		% Completions w/o Notice or < 24 hours									
A.2.24.1.1	P-6	Residence/Dispatch/SC (%)	Diagnostic			4.06%	271				Diagnostic
A.2.24.1.2	P-6	Residence/Non-Dispatch/SC (%)	Diagnostic			3.05%	8,071				Diagnostic
A.2.24.2.1	P-6	Business/Dispatch/SC (%)	Diagnostic			63.83%	47				Diagnostic
A.2.24.2.2	P-6	Business/Non-Dispatch/SC (%)	Diagnostic			4.83%	145				Diagnostic
A.2.24.3.1	P-6	Design (Specials)/Dispatch/SC (%)	Diagnostic			0.00%	3				Diagnostic
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/SC (%)	Diagnostic			12.50%	32				Diagnostic
A.2.24.4.1	P-6	PBX/Dispatch/SC (%)	Diagnostic			0.00%	1				Diagnostic
A.2.24.4.2	P-6	PBX/Non-Dispatch/SC (%)	Diagnostic								Diagnostic
A.2.24.5.1	P-6	Centrex/Dispatch/SC (%)	Diagnostic								Diagnostic
A.2.24.5.2	P-6	Centrex/Non-Dispatch/SC (%)	Diagnostic								Diagnostic
A.2.24.6.1	P-6	ISDN/Dispatch/SC (%)	Diagnostic								Diagnostic
A.2.24.6.2	P-6	ISDN/Non-Dispatch/SC (%)	Diagnostic								Diagnostic
		Service Order Accuracy									
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/SC (%)	>= 95%			98.00%	300				YES
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/SC (%)	>= 95%			98.50%	400				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/SC (%)	>= 95%			100.00%	7				YES
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/SC (%)	>= 95%								
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/SC (%)	>= 95%			93.00%	100				NO
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/SC (%)	>= 95%			94.64%	112				NO
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/SC (%)	>= 95%			57.14%	7				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/SC (%)	>= 95%			83.33%	6				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/SC (%)	>= 95%			95.24%	21				YES

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A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/SC (%)	>= 95%			94.74%	76				NO
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/SC (%)	>= 95%								
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/SC (%)	>= 95%			94.44%	18				NO

Resale - Maintenance and Repair

Missed Repair Appointments

A.3.1.1.1	M&R-1	Residence/Dispatch/SC (%)	Res	10.79%	30,794	0.73%	684		0.01200	8.3889	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/SC (%)	Res	1.36%	12,628	0.00%	89		0.01233	1.1047	YES
A.3.1.2.1	M&R-1	Business/Dispatch/SC (%)	Bus	11.12%	3,822	0.00%	56		0.04232	2.6277	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/SC (%)	Bus	1.55%	1,610	0.00%	6		0.05057	0.3071	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/SC (%)	Design	0.80%	754	0.00%	18		0.02119	0.3755	YES
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/SC (%)	Design	0.00%	888	0.00%	15				YES
A.3.1.4.1	M&R-1	PBX/Dispatch/SC (%)	PBX	8.74%	103	0.00%	2		0.20161	0.4334	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/SC (%)	PBX	2.20%	91	0.00%	1		0.14742	0.1491	YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/SC (%)	Centrex	11.29%	434	0.00%	4		0.15896	0.7102	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/SC (%)	Centrex	0.25%	399	0.00%	1		0.05006	0.0501	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/SC (%)	ISDN	1.41%	71	0.00%	1		0.11867	0.1187	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/SC (%)	ISDN	2.17%	92	0.00%	4		0.07448	0.2919	YES

Customer Trouble Report Rate

A.3.2.1.1	M&R-2	Residence/Dispatch/SC (%)	Res	3.28%	939,618	3.06%	22,318		0.00123	1.7331	YES
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/SC (%)	Res	1.34%	939,618	0.40%	22,318		0.00079	12.0378	YES
A.3.2.2.1	M&R-2	Business/Dispatch/SC (%)	Bus	1.75%	218,353	1.77%	3,170		0.00237	-0.0684	YES
A.3.2.2.2	M&R-2	Business/Non-Dispatch/SC (%)	Bus	0.74%	218,353	0.19%	3,170		0.00154	3.5678	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/SC (%)	Design	0.54%	139,854	1.76%	1,020		0.00231	-5.3114	NO
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/SC (%)	Design	0.63%	139,854	1.47%	1,020		0.00250	-3.3371	NO
A.3.2.4.1	M&R-2	PBX/Dispatch/SC (%)	PBX	0.28%	36,256	0.35%	564		0.00226	-0.3118	YES
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/SC (%)	PBX	0.25%	36,256	0.18%	564		0.00213	0.3466	YES
A.3.2.5.1	M&R-2	Centrex/Dispatch/SC (%)	Centrex	0.55%	78,630	0.89%	448		0.00352	-0.9685	YES
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/SC (%)	Centrex	0.51%	78,630	0.22%	448		0.00338	0.8421	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/SC (%)	ISDN	0.69%	10,237	0.43%	233		0.00552	0.4792	YES
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/SC (%)	ISDN	0.90%	10,237	1.72%	233		0.00628	-1.3024	YES

Maintenance Average Duration

A.3.3.1.1	M&R-3	Residence/Dispatch/SC (hours)	Res	28.24	30,794	20.97	684	26.694	1.03196	7.0518	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/SC (hours)	Res	14.81	12,628	7.06	89	18.935	2.01418	3.8449	YES
A.3.3.2.1	M&R-3	Business/Dispatch/SC (hours)	Bus	18.05	3,822	19.03	56	20.584	2.77072	-0.3541	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/SC (hours)	Bus	4.34	1,610	4.72	6	8.814	3.60519	-0.1065	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/SC (hours)	Design	5.77	754	3.86	18	4.604	1.09816	1.7354	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/SC (hours)	Design	1.89	888	1.43	15	2.397	0.62416	0.7412	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/SC (hours)	PBX	14.76	103	11.31	2	27.640	19.73313	0.1747	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/SC (hours)	PBX	3.24	91	2.85	1	5.606	5.63683	0.0693	YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/SC (hours)	Centrex	18.98	434	19.94	4	22.832	11.46836	-0.0838	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/SC (hours)	Centrex	3.15	399	0.68	1	6.459	6.46682	0.3811	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/SC (hours)	ISDN	6.88	71	3.28	1	5.528	5.56710	0.6462	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/SC (hours)	ISDN	4.13	92	2.47	4	7.993	4.08234	0.4076	YES

% Repeat Troubles within 30 Days

A.3.4.1.1	M&R-4	Residence/Dispatch/SC (%)	Res	20.30%	30,794	11.26%	684		0.01555	5.8133	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/SC (%)	Res	18.63%	12,628	12.36%	89		0.04142	1.5147	YES
A.3.4.2.1	M&R-4	Business/Dispatch/SC (%)	Bus	15.78%	3,822	10.71%	56		0.04907	1.0318	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/SC (%)	Bus	14.84%	1,610	0.00%	6		0.14542	1.0208	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/SC (%)	Design	26.79%	754	11.11%	18		0.10562	1.4845	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/SC (%)	Design	21.73%	888	0.00%	15		0.10739	2.0239	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/SC (%)	PBX	12.62%	103	0.00%	2		0.23709	0.5323	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/SC (%)	PBX	12.09%	91	0.00%	1		0.32777	0.3688	YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/SC (%)	Centrex	16.36%	434	25.00%	4		0.18580	-0.4650	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/SC (%)	Centrex	19.30%	399	0.00%	1		0.39513	0.4884	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/SC (%)	ISDN	15.49%	71	0.00%	1		0.36438	0.4252	YES

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A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/SC (%)	ISDN	13.04%	92	25.00%	4		0.17201	-0.6951	YES
	Out of Service > 24 hours										
A.3.5.1.1	M&R-5	Residence/Dispatch/SC (%)	Res	29.27%	21,645	22.76%	536		0.01989	3.2705	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/SC (%)	Res	13.48%	4,339	6.38%	47		0.05009	1.4174	YES
A.3.5.2.1	M&R-5	Business/Dispatch/SC (%)	Bus	14.37%	2,506	17.86%	28		0.06665	-0.5239	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/SC (%)	Bus	4.38%	616	0.00%	1		0.20489	0.2139	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/SC (%)	Design	0.80%	754	0.00%	18		0.02119	0.3755	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/SC (%)	Design	0.00%	888	0.00%	15				YES
A.3.5.4.1	M&R-5	PBX/Dispatch/SC (%)	PBX	9.30%	86	0.00%	1		0.29215	0.3184	YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/SC (%)	PBX	2.90%	69	0.00%	1		0.16898	0.1715	YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/SC (%)	Centrex	17.97%	256	0.00%	1		0.38468	0.4671	YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/SC (%)	Centrex	0.00%	182	0.00%	1				YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/SC (%)	ISDN	1.41%	71	0.00%	1		0.11867	0.1187	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/SC (%)	ISDN	2.17%	92	0.00%	4		0.07448	0.2919	YES
	Resale - Billing										
	Invoice Accuracy										
A.4.1	B-1	SC (%)	BST - State	99.32%	$118,278,883	97.18%	$1,487,409		0.00007	315.3492	NO
	Mean Time to Deliver Invoices - CRIS										
A.4.2	B-2	Region (business days)	BST - Region	4.69	1	4.46	1,937				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		Unbundled Network Elements - Ordering									
		% Rejected Service Requests - Mechanized									
B.1.1.1	O-7	Switch Ports/SC (%)	Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/SC (%)	Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/SC (%)	Diagnostic			12.31%	26,625				Diagnostic
B.1.1.4	O-7	Combo Other/SC (%)	Diagnostic			66.67%	3				Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/SC (%)	Diagnostic			45.45%	11				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/SC (%)	Diagnostic			23.08%	26				Diagnostic
B.1.1.7	O-7	Line Sharing/SC (%)	Diagnostic								Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/SC (%)	Diagnostic			62.84%	148				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/SC (%)	Diagnostic								Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/SC (%)	Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/SC (%)	Diagnostic								Diagnostic
B.1.1.12	O-13	2W Analog Loop w/LNP Design/SC (%)	Diagnostic			36.00%	25				Diagnostic
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/SC (%)	Diagnostic								Diagnostic
B.1.1.14	O-7	Other Design/SC (%)	Diagnostic			68.42%	38				Diagnostic
B.1.1.15	O-7	Other Non-Design/SC (%)	Diagnostic			17.39%	696				Diagnostic
B.1.1.16	O-7	INP Standalone/SC (%)	Diagnostic								Diagnostic
B.1.1.17	O-13	LNP Standalone/SC (%)	Diagnostic			7.37%	190				Diagnostic
		% Rejected Service Requests - Partially Mechanized									
B.1.2.1	O-7	Switch Ports/SC (%)	Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/SC (%)	Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/SC (%)	Diagnostic			42.78%	3,006				Diagnostic
B.1.2.4	O-7	Combo Other/SC (%)	Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/SC (%)	Diagnostic			0.00%	1				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/SC (%)	Diagnostic			100.00%	1				Diagnostic
B.1.2.7	O-7	Line Sharing/SC (%)	Diagnostic								Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/SC (%)	Diagnostic			100.00%	6				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/SC (%)	Diagnostic			0.00%	1				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/SC (%)	Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/SC (%)	Diagnostic								Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/SC (%)	Diagnostic			45.95%	37				Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/SC (%)	Diagnostic								Diagnostic
B.1.2.14	O-7	Other Design/SC (%)	Diagnostic			100.00%	12				Diagnostic
B.1.2.15	O-7	Other Non-Design/SC (%)	Diagnostic			33.33%	120				Diagnostic
B.1.2.16	O-7	INP Standalone/SC (%)	Diagnostic								Diagnostic
B.1.2.17	O-13	LNP Standalone/SC (%)	Diagnostic			37.50%	112				Diagnostic
		% Rejected Service Requests - Non-Mechanized									
B.1.3.1	O-7	Switch Ports/SC (%)	Diagnostic								Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/SC (%)	Diagnostic			80.00%	5				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/SC (%)	Diagnostic			32.05%	337				Diagnostic
B.1.3.4	O-7	Combo Other/SC (%)	Diagnostic			31.34%	201				Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/SC (%)	Diagnostic			28.57%	7				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/SC (%)	Diagnostic			33.33%	12				Diagnostic
B.1.3.7	O-7	Line Sharing/SC (%)	Diagnostic			50.00%	2				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/SC (%)	Diagnostic			36.00%	25				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/SC (%)	Diagnostic			12.90%	31				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/SC (%)	Diagnostic								Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/SC (%)	Diagnostic								Diagnostic
B.1.3.12	O-13	2W Analog Loop w/LNP Design/SC (%)	Diagnostic			80.00%	5				Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/SC (%)	Diagnostic								Diagnostic
B.1.3.14	O-7	Other Design/SC (%)	Diagnostic			28.33%	120				Diagnostic
B.1.3.15	O-7	Other Non-Design/SC (%)	Diagnostic			15.69%	765				Diagnostic
B.1.3.16	O-7	INP Standalone/SC (%)	Diagnostic			30.77%	13				Diagnostic
B.1.3.17	O-13	LNP Standalone/SC (%)	Diagnostic			29.02%	224				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Reject Interval - Mechanized										
B.1.4.1	O-8	Switch Ports/SC (%)	>= 97% w in 1 hr								
B.1.4.2	O-8	Local Interoffice Transport/SC (%)	>= 97% w in 1 hr								
B.1.4.3	O-8	Loop + Port Combinations/SC (%)	>= 97% w in 1 hr			95.67%	3,283				NO
B.1.4.4	O-8	Combo Other/SC (%)	>= 97% w in 1 hr			100.00%	2				YES
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/SC (%)	>= 97% w in 1 hr			100.00%	5				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/SC (%)	>= 97% w in 1 hr			100.00%	6				YES
B.1.4.7	O-8	Line Sharing/SC (%)	>= 97% w in 1 hr								
B.1.4.8	O-8	2W Analog Loop Design/SC (%)	>= 97% w in 1 hr			98.92%	93				YES
B.1.4.9	O-8	2W Analog Loop Non-Design/SC (%)	>= 97% w in 1 hr								
B.1.4.10	O-8	2W Analog Loop w/INP Design/SC (%)	>= 97% w in 1 hr								
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/SC (%)	>= 97% w in 1 hr								
B.1.4.12	O-14	2W Analog Loop w/LNP Design/SC (%)	>= 97% w in 1 hr			100.00%	9				YES
B.1.4.13	O-14	2W Analog Loop w/LNP Non-Design/SC (%)	>= 97% w in 1 hr								
B.1.4.14	O-8	Other Design/SC (%)	>= 97% w in 1 hr			96.15%	26				NO
B.1.4.15	O-8	Other Non-Design/SC (%)	>= 97% w in 1 hr			96.69%	121				NO
B.1.4.16	O-8	INP Standalone/SC (%)	>= 97% w in 1 hr								
B.1.4.17	O-14	LNP Standalone/SC (%)	>= 97% w in 1 hr			92.86%	14				NO
	Reject Interval - 10 hours - Partially Mechanized										
B.1.7.1	O-8	Switch Ports/SC (%)	>= 85% w in 10 hrs								
B.1.7.2	O-8	Local Interoffice Transport/SC (%)	>= 85% w in 10 hrs								
B.1.7.3	O-8	Loop + Port Combinations/SC (%)	>= 85% w in 10 hrs			93.65%	1,308				YES
B.1.7.4	O-8	Combo Other/SC (%)	>= 85% w in 10 hrs								
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/SC (%)	>= 85% w in 10 hrs								
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/SC (%)	>= 85% w in 10 hrs			100.00%	1				YES
B.1.7.7	O-8	Line Sharing/SC (%)	>= 85% w in 10 hrs								
B.1.7.8	O-8	2W Analog Loop Design/SC (%)	>= 85% w in 10 hrs			100.00%	6				YES
B.1.7.9	O-8	2W Analog Loop Non-Design/SC (%)	>= 85% w in 10 hrs								
B.1.7.10	O-8	2W Analog Loop w/INP Design/SC (%)	>= 85% w in 10 hrs								
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/SC (%)	>= 85% w in 10 hrs								
B.1.7.12	O-14	2W Analog Loop w/LNP Design/SC (%)	>= 85% w in 10 hrs			100.00%	18				YES
B.1.7.13	O-14	2W Analog Loop w/LNP Non-Design/SC (%)	>= 85% w in 10 hrs								
B.1.7.14	O-8	Other Design/SC (%)	>= 85% w in 10 hrs			100.00%	12				YES
B.1.7.15	O-8	Other Non-Design/SC (%)	>= 85% w in 10 hrs			100.00%	40				YES
B.1.7.16	O-8	INP Standalone/SC (%)	>= 85% w in 10 hrs								
B.1.7.17	O-14	LNP Standalone/SC (%)	>= 85% w in 10 hrs			91.11%	45				YES
	Reject Interval - Non-Mechanized										
B.1.8.1	O-8	Switch Ports/SC (%)	>= 85% w in 24 hrs								
B.1.8.2	O-8	Local Interoffice Transport/SC (%)	>= 85% w in 24 hrs			100.00%	4				YES
B.1.8.3	O-8	Loop + Port Combinations/SC (%)	>= 85% w in 24 hrs			92.11%	114				YES
B.1.8.4	O-8	Combo Other/SC (%)	>= 85% w in 24 hrs			86.57%	67				YES
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/SC (%)	>= 85% w in 24 hrs			100.00%	2				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/SC (%)	>= 85% w in 24 hrs			100.00%	4				YES
B.1.8.7	O-8	Line Sharing/SC (%)	>= 85% w in 24 hrs			100.00%	1				YES
B.1.8.8	O-8	2W Analog Loop Design/SC (%)	>= 85% w in 24 hrs			100.00%	10				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/SC (%)	>= 85% w in 24 hrs			50.00%	4				NO
B.1.8.10	O-8	2W Analog Loop w/INP Design/SC (%)	>= 85% w in 24 hrs								
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/SC (%)	>= 85% w in 24 hrs								
B.1.8.12	O-14	2W Analog Loop w/LNP Design/SC (%)	>= 85% w in 24 hrs			100.00%	4				YES
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/SC (%)	>= 85% w in 24 hrs								
B.1.8.14	O-8	Other Design/SC (%)	>= 85% w in 24 hrs			94.44%	36				YES
B.1.8.15	O-8	Other Non-Design/SC (%)	>= 85% w in 24 hrs			92.86%	126				YES
B.1.8.16	O-8	INP Standalone/SC (%)	>= 85% w in 24 hrs			100.00%	4				YES
B.1.8.17	O-14	LNP Standalone/SC (%)	>= 85% w in 24 hrs			98.59%	71				YES
	FOC Timeliness - Mechanized										
B.1.9.1	O-9	Switch Ports/SC (%)	>= 95% w in 3 hrs								
B.1.9.2	O-9	Local Interoffice Transport/SC (%)	>= 95% w in 3 hrs								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.9.3	O-9	Loop + Port Combinations/SC (%)	>= 95% w in 3 hrs			98.94%	23,336				YES
B.1.9.4	O-9	Combo Other/SC (%)	>= 95% w in 3 hrs								
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/SC (%)	>= 95% w in 3 hrs			100.00%	6				YES
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/SC (%)	>= 95% w in 3 hrs			100.00%	20				YES
B.1.9.7	O-9	Line Sharing/SC (%)	>= 95% w in 3 hrs								
B.1.9.8	O-9	2W Analog Loop Design/SC (%)	>= 95% w in 3 hrs			100.00%	55				YES
B.1.9.9	O-9	2W Analog Loop Non-Design/SC (%)	>= 95% w in 3 hrs								
B.1.9.10	O-9	2W Analog Loop w/INP Design/SC (%)	>= 95% w in 3 hrs								
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/SC (%)	>= 95% w in 3 hrs								
B.1.9.12	O-15	2W Analog Loop w/LNP Design/SC (%)	>= 95% w in 3 hrs			85.71%	14				NO
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/SC (%)	>= 95% w in 3 hrs								
B.1.9.14	O-9	Other Design/SC (%)	>= 95% w in 3 hrs			100.00%	12				YES
B.1.9.15	O-9	Other Non-Design/SC (%)	>= 95% w in 3 hrs			98.43%	575				YES
B.1.9.16	O-9	INP Standalone/SC (%)	>= 95% w in 3 hrs								
B.1.9.17	O-15	LNP Standalone/SC (%)	>= 95% w in 3 hrs			97.71%	175				YES
	FOC Timeliness - 10 hours - Partially Mechanized										
B.1.12.1	O-9	Switch Ports/SC (%)	>= 85% w in 10 hrs								
B.1.12.2	O-9	Local Interoffice Transport/SC (%)	>= 85% w in 10 hrs								
B.1.12.3	O-9	Loop + Port Combinations/SC (%)	>= 85% w in 10 hrs			96.55%	1,854				YES
B.1.12.4	O-9	Combo Other/SC (%)	>= 85% w in 10 hrs								
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/SC (%)	>= 85% w in 10 hrs			100.00%	1				YES
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/SC (%)	>= 85% w in 10 hrs			0.00%	1				NO
B.1.12.7	O-9	Line Sharing/SC (%)	>= 85% w in 10 hrs								
B.1.12.8	O-9	2W Analog Loop Design/SC (%)	>= 85% w in 10 hrs								
B.1.12.9	O-9	2W Analog Loop Non-Design/SC (%)	>= 85% w in 10 hrs			100.00%	1				YES
B.1.12.10	O-9	2W Analog Loop w/INP Design/SC (%)	>= 85% w in 10 hrs								
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/SC (%)	>= 85% w in 10 hrs								
B.1.12.12	O-15	2W Analog Loop w/LNP Design/SC (%)	>= 85% w in 10 hrs			85.71%	21				YES
B.1.12.13	O-15	2W Analog Loop w/LNP Non-Design/SC (%)	>= 85% w in 10 hrs								
B.1.12.14	O-9	Other Design/SC (%)	>= 85% w in 10 hrs								
B.1.12.15	O-9	Other Non-Design/SC (%)	>= 85% w in 10 hrs			95.24%	84				YES
B.1.12.16	O-9	INP Standalone/SC (%)	>= 85% w in 10 hrs								
B.1.12.17	O-15	LNP Standalone/SC (%)	>= 85% w in 10 hrs			81.48%	81				NO
	FOC Timeliness - Non-Mechanized										
B.1.13.1	O-9	Switch Ports/SC (%)	>= 85% w in 36 hrs								
B.1.13.2	O-9	Local Interoffice Transport/SC (%)	>= 85% w in 36 hrs			100.00%	1				YES
B.1.13.3	O-9	Loop + Port Combinations/SC (%)	>= 85% w in 36 hrs			96.02%	226				YES
B.1.13.4	O-9	Combo Other/SC (%)	>= 85% w in 36 hrs			93.48%	138				YES
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/SC (%)	>= 85% w in 36 hrs			100.00%	6				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/SC (%)	>= 85% w in 36 hrs			100.00%	8				YES
B.1.13.7	O-9	Line Sharing/SC (%)	>= 85% w in 36 hrs			100.00%	1				YES
B.1.13.8	O-9	2W Analog Loop Design/SC (%)	>= 85% w in 36 hrs			100.00%	15				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/SC (%)	>= 85% w in 36 hrs			100.00%	27				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/SC (%)	>= 85% w in 36 hrs								
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/SC (%)	>= 85% w in 36 hrs								
B.1.13.12	O-15	2W Analog Loop w/LNP Design/SC (%)	>= 85% w in 36 hrs			50.00%	2				NO
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/SC (%)	>= 85% w in 36 hrs								
B.1.13.14	O-9	Other Design/SC (%)	>= 85% w in 36 hrs			96.70%	91				YES
B.1.13.15	O-9	Other Non-Design/SC (%)	>= 85% w in 36 hrs			98.92%	648				YES
B.1.13.16	O-9	INP Standalone/SC (%)	>= 85% w in 36 hrs			100.00%	7				YES
B.1.13.17	O-15	LNP Standalone/SC (%)	>= 85% w in 36 hrs			99.35%	153				YES
	FOC & Reject Response Completeness - Mechanized										
B.1.14.1.1	O-11	Switch Ports/EDI/SC (%)	>= 95%								
B.1.14.1.2	O-11	Switch Ports/TAG/SC (%)	>= 95%								
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/SC (%)	>= 95%								
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/SC (%)	>= 95%								
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/SC (%)	>= 95%			99.99%	19,525				YES

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B.1.14.3.2	O-11	Loop + Port Combinations/TAG/SC (%)	>= 95%			99.90%	7,100				YES
B.1.14.4.1	O-11	Combo Other/EDI/SC (%)	>= 95%								
B.1.14.4.2	O-11	Combo Other/TAG/SC (%)	>= 95%			66.67%	3				NO
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/SC (%)	>= 95%			100.00%	2				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/SC (%)	>= 95%			100.00%	9				YES
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/SC (%)	>= 95%			100.00%	26				YES
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/SC (%)	>= 95%								
B.1.14.7.1	O-11	Line Sharing/EDI/SC (%)	>= 95%								
B.1.14.7.2	O-11	Line Sharing/TAG/SC (%)	>= 95%								
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/SC (%)	>= 95%			100.00%	12				YES
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/SC (%)	>= 95%			100.00%	136				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/SC (%)	>= 95%								
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/SC (%)	>= 95%								
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/SC (%)	>= 95%								
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/SC (%)	>= 95%								
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/SC (%)	>= 95%								
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/SC (%)	>= 95%								
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/SC (%)	>= 95%			92.00%	25				NO
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/SC (%)	>= 95%								
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/SC (%)	>= 95%								
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/SC (%)	>= 95%								
B.1.14.14.1	O-11	Other Design/EDI/SC (%)	>= 95%			100.00%	12				YES
B.1.14.14.2	O-11	Other Design/TAG/SC (%)	>= 95%			100.00%	26				YES
B.1.14.15.1	O-11	Other Non-Design/EDI/SC (%)	>= 95%			100.00%	574				YES
B.1.14.15.2	O-11	Other Non-Design/TAG/SC (%)	>= 95%			100.00%	122				YES
B.1.14.16.1	O-11	INP Standalone/EDI/SC (%)	>= 95%								
B.1.14.16.2	O-11	INP Standalone/TAG/SC (%)	>= 95%								
B.1.14.17.1	O-11	LNP Standalone/EDI/SC (%)	>= 95%			100.00%	184				YES
B.1.14.17.2	O-11	LNP Standalone/TAG/SC (%)	>= 95%			83.33%	6				NO
	FOC & Reject Response Completeness - Partially Mechanized										
B.1.15.1.1	O-11	Switch Ports/EDI/SC (%)	>= 95%								
B.1.15.1.2	O-11	Switch Ports/TAG/SC (%)	>= 95%								
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/SC (%)	>= 95%								
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/SC (%)	>= 95%								
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/SC (%)	>= 95%			100.00%	1,940				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/SC (%)	>= 95%			99.72%	1,066				YES
B.1.15.4.1	O-11	Combo Other/EDI/SC (%)	>= 95%								
B.1.15.4.2	O-11	Combo Other/TAG/SC (%)	>= 95%								
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/SC (%)	>= 95%								
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/SC (%)	>= 95%			100.00%	1				YES
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/SC (%)	>= 95%			100.00%	1				YES
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/SC (%)	>= 95%								
B.1.15.7.1	O-11	Line Sharing/EDI/SC (%)	>= 95%								
B.1.15.7.2	O-11	Line Sharing/TAG/SC (%)	>= 95%								
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/SC (%)	>= 95%			100.00%	3				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/SC (%)	>= 95%			100.00%	3				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/SC (%)	>= 95%			100.00%	1				YES
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/SC (%)	>= 95%								
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/SC (%)	>= 95%								
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/SC (%)	>= 95%								
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/SC (%)	>= 95%								
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/SC (%)	>= 95%								
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/SC (%)	>= 95%			100.00%	37				YES
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/SC (%)	>= 95%								
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/SC (%)	>= 95%								
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/SC (%)	>= 95%								
B.1.15.14.1	O-11	Other Design/EDI/SC (%)	>= 95%			100.00%	5				YES
B.1.15.14.2	O-11	Other Design/TAG/SC (%)	>= 95%			100.00%	7				YES
B.1.15.15.1	O-11	Other Non-Design/EDI/SC (%)	>= 95%			100.00%	71				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.15.15.2	O-11	Other Non-Design/TAG/SC (%)	>= 95%			100.00%	49				YES
B.1.15.16.1	O-11	INP Standalone/EDI/SC (%)	>= 95%								
B.1.15.16.2	O-11	INP Standalone/TAG/SC (%)	>= 95%								
B.1.15.17.1	O-11	LNP Standalone/EDI/SC (%)	>= 95%			100.00%	106				YES
B.1.15.17.2	O-11	LNP Standalone/TAG/SC (%)	>= 95%			100.00%	6				YES
		FOC & Reject Response Completeness - Non-Mechanized									
B.1.16.1	O-11	Switch Ports/SC (%)	>= 95%								
B.1.16.2	O-11	Local Interoffice Transport/SC (%)	>= 95%			100.00%	5				YES
B.1.16.3	O-11	Loop + Port Combinations/SC (%)	>= 95%			97.09%	344				YES
B.1.16.4	O-11	Combo Other/SC (%)	>= 95%			97.60%	208				YES
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/SC (%)	>= 95%			100.00%	7				YES
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/SC (%)	>= 95%			100.00%	12				YES
B.1.16.7	O-11	Line Sharing/SC (%)	>= 95%			100.00%	2				YES
B.1.16.8	O-11	2W Analog Loop Design/SC (%)	>= 95%			96.00%	25				YES
B.1.16.9	O-11	2W Analog Loop Non-Design/SC (%)	>= 95%			100.00%	31				YES
B.1.16.10	O-11	2W Analog Loop w/INP Design/SC (%)	>= 95%								
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/SC (%)	>= 95%								
B.1.16.12	O-11	2W Analog Loop w/LNP Design/SC (%)	>= 95%								
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/SC (%)	>= 95%			100.00%	5				YES
B.1.16.14	O-11	Other Design/SC (%)	>= 95%								
B.1.16.15	O-11	Other Non-Design/SC (%)	>= 95%			98.33%	120				YES
B.1.16.16	O-11	INP Standalone/SC (%)	>= 95%			98.44%	770				YES
B.1.16.17	O-11	LNP Standalone/SC (%)	>= 95%			84.62%	13				NO
			>= 95%			97.82%	229				YES
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized									
B.1.17.1.1	O-11	Switch Ports/EDI/SC (%)	>= 95%								
B.1.17.1.2	O-11	Switch Ports/TAG/SC (%)	>= 95%								
B.1.17.2.1	O-11	Local Interoffice Transport/EDI/SC (%)	>= 95%								
B.1.17.2.2	O-11	Local Interoffice Transport/TAG/SC (%)	>= 95%								
B.1.17.3.1	O-11	Loop + Port Combinations/EDI/SC (%)	>= 95%			99.89%	19,524				YES
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/SC (%)	>= 95%			99.93%	7,093				YES
B.1.17.4.1	O-11	Combo Other/EDI/SC (%)	>= 95%								
B.1.17.4.2	O-11	Combo Other/TAG/SC (%)	>= 95%								
B.1.17.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/SC (%)	>= 95%			100.00%	2				YES
B.1.17.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/SC (%)	>= 95%			100.00%	2				YES
B.1.17.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/SC (%)	>= 95%			88.89%	9				NO
B.1.17.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/SC (%)	>= 95%			100.00%	26				YES
B.1.17.7.1	O-11	Line Sharing/EDI/SC (%)	>= 95%								
B.1.17.7.2	O-11	Line Sharing/TAG/SC (%)	>= 95%								
B.1.17.8.1	O-11	2W Analog Loop Design/EDI/SC (%)	>= 95%								
B.1.17.8.2	O-11	2W Analog Loop Design/TAG/SC (%)	>= 95%								
B.1.17.9.1	O-11	2W Analog Loop Non-Design/EDI/SC (%)	>= 95%			100.00%	12				YES
B.1.17.9.2	O-11	2W Analog Loop Non-Design/TAG/SC (%)	>= 95%			100.00%	136				YES
B.1.17.10.1	O-11	2W Analog Loop w/INP Design/EDI/SC (%)	>= 95%								
B.1.17.10.2	O-11	2W Analog Loop w/INP Design/TAG/SC (%)	>= 95%								
B.1.17.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/SC (%)	>= 95%								
B.1.17.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/SC (%)	>= 95%								
B.1.17.12.1	O-11	2W Analog Loop w/LNP Design/EDI/SC (%)	>= 95%			100.00%	23				YES
B.1.17.12.2	O-11	2W Analog Loop w/LNP Design/TAG/SC (%)	>= 95%								
B.1.17.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/SC (%)	>= 95%								
B.1.17.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/SC (%)	>= 95%								
B.1.17.14.1	O-11	Other Design/EDI/SC (%)	>= 95%			100.00%	12				YES
B.1.17.14.2	O-11	Other Design/TAG/SC (%)	>= 95%			100.00%	26				YES
B.1.17.15.1	O-11	Other Non-Design/EDI/SC (%)	>= 95%			99.83%	574				YES
B.1.17.15.2	O-11	Other Non-Design/TAG/SC (%)	>= 95%			100.00%	122				YES
B.1.17.16.1	O-11	INP Standalone/EDI/SC (%)	>= 95%								
B.1.17.16.2	O-11	INP Standalone/TAG/SC (%)	>= 95%								
B.1.17.17.1	O-11	LNP Standalone/EDI/SC (%)	>= 95%			100.00%	184				YES
B.1.17.17.2	O-11	LNP Standalone/TAG/SC (%)	>= 95%			100.00%	5				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized										
B.1.18.1.1	O-11	Switch Ports/EDI/SC (%)	>= 95%								
B.1.18.1.2	O-11	Switch Ports/TAG/SC (%)	>= 95%								
B.1.18.2.1	O-11	Local Interoffice Transport/EDI/SC (%)	>= 95%								
B.1.18.2.2	O-11	Local Interoffice Transport/TAG/SC (%)	>= 95%			93.92%	1,940				NO
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/SC (%)	>= 95%			89.09%	1,063				NO
B.1.18.3.2	O-11	Loop + Port Combinations/TAG/SC (%)	>= 95%								
B.1.18.4.1	O-11	Combo Other/EDI/SC (%)	>= 95%								
B.1.18.4.2	O-11	Combo Other/TAG/SC (%)	>= 95%								
B.1.18.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/SC (%)	>= 95%			0.00%	1				NO
B.1.18.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/SC (%)	>= 95%			0.00%	1				NO
B.1.18.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/SC (%)	>= 95%								
B.1.18.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/SC (%)	>= 95%								
B.1.18.7.1	O-11	Line Sharing/EDI/SC (%)	>= 95%								
B.1.18.7.2	O-11	Line Sharing/TAG/SC (%)	>= 95%			100.00%	3				YES
B.1.18.8.1	O-11	2W Analog Loop Design/EDI/SC (%)	>= 95%			33.33%	3				NO
B.1.18.8.2	O-11	2W Analog Loop Design/TAG/SC (%)	>= 95%			100.00%	1				YES
B.1.18.9.1	O-11	2W Analog Loop Non-Design/EDI/SC (%)	>= 95%								
B.1.18.9.2	O-11	2W Analog Loop Non-Design/TAG/SC (%)	>= 95%								
B.1.18.10.1	O-11	2W Analog Loop w/INP Design/EDI/SC (%)	>= 95%								
B.1.18.10.2	O-11	2W Analog Loop w/INP Design/TAG/SC (%)	>= 95%								
B.1.18.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/SC (%)	>= 95%								
B.1.18.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/SC (%)	>= 95%			91.89%	37				NO
B.1.18.12.1	O-11	2W Analog Loop w/LNP Design/EDI/SC (%)	>= 95%								
B.1.18.12.2	O-11	2W Analog Loop w/LNP Design/TAG/SC (%)	>= 95%								
B.1.18.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/SC (%)	>= 95%								
B.1.18.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/SC (%)	>= 95%			100.00%	5				YES
B.1.18.14.1	O-11	Other Design/EDI/SC (%)	>= 95%			85.71%	7				NO
B.1.18.14.2	O-11	Other Design/TAG/SC (%)	>= 95%			91.55%	71				NO
B.1.18.15.1	O-11	Other Non-Design/EDI/SC (%)	>= 95%			95.92%	49				YES
B.1.18.15.2	O-11	Other Non-Design/TAG/SC (%)	>= 95%								
B.1.18.16.1	O-11	INP Standalone/EDI/SC (%)	>= 95%								
B.1.18.16.2	O-11	INP Standalone/TAG/SC (%)	>= 95%			94.34%	106				NO
B.1.18.17.1	O-11	LNP Standalone/EDI/SC (%)	>= 95%			100.00%	6				YES
B.1.18.17.2	O-11	LNP Standalone/TAG/SC (%)									
	FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized										
B.1.19.1	O-11	Switch Ports/SC (%)	>= 95%								
B.1.19.2	O-11	Local Interoffice Transport/SC (%)	>= 95%			100.00%	5				YES
B.1.19.3	O-11	Loop + Port Combinations/SC (%)	>= 95%			98.20%	334				YES
B.1.19.4	O-11	Combo Other/SC (%)	>= 95%			94.58%	203				NO
B.1.19.5	O-11	xDSL (ADSL, HDSL and UCL)/SC (%)	>= 95%			100.00%	7				YES
B.1.19.6	O-11	ISDN Loop (UDN, UDC)/SC (%)	>= 95%			100.00%	12				YES
B.1.19.7	O-11	Line Sharing/SC (%)	>= 95%			100.00%	2				YES
B.1.19.8	O-11	2W Analog Loop Design/SC (%)	>= 95%			100.00%	24				YES
B.1.19.9	O-11	2W Analog Loop Non-Design/SC (%)	>= 95%			96.77%	31				YES
B.1.19.10	O-11	2W Analog Loop w/INP Design/SC (%)	>= 95%								
B.1.19.11	O-11	2W Analog Loop w/INP Non-Design/SC (%)	>= 95%								
B.1.19.12	O-11	2W Analog Loop w/LNP Design/SC (%)	>= 95%			80.00%	5				NO
B.1.19.13	O-11	2W Analog Loop w/LNP Non-Design/SC (%)	>= 95%								
B.1.19.14	O-11	Other Design/SC (%)	>= 95%			85.59%	118				NO
B.1.19.15	O-11	Other Non-Design/SC (%)	>= 95%			97.23%	758				YES
B.1.19.16	O-11	INP Standalone/SC (%)	>= 95%			100.00%	11				YES
B.1.19.17	O-11	LNP Standalone/SC (%)	>= 95%			97.32%	224				YES
	Unbundled Network Elements - Provisioning										
	Order Completion Interval										
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/SC (days)	R&B (POTS)	5.63	7,303			7.077			

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B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/SC (days)	R&B (POTS)	0.91	155,204			1.097			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/SC (days)	R&B (POTS)	8.42	31			7.265			
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/SC (days)	R&B (POTS)	0.56	3			0.385			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/SC (days)	DS1/DS3	19.66	233			17.653			
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/SC (days)	DS1/DS3	21.14	7			22.267			
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/SC (days)	DS1/DS3								
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/SC (days)	DS1/DS3								
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/SC (days)	R&B	6.05	7,658	4.75	384	7.919	0.41412	3.1487	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC (days)	R&B	0.91	155,780	0.52	9,480	1.134	0.01200	32.2280	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/SC (days)	R&B	0.68	119,510	0.35	8,569	0.632	0.00706	46.5831	YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/SC (days)	R&B	1.69	36,270	2.20	911	1.852	0.06211	-8.1964	NO
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/SC (days)	R&B	10.12	41	7.00	1	9.940	10.06080	0.3103	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC (days)	R&B	1.70	54	1.00	1	3.245	3.27442	0.2149	YES
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/SC (days)	R&B	0.33	33			0.000			
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/SC (days)	R&B	3.86	21	1.00	1	4.464	4.56920	0.6253	YES
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/SC (days)	R&B	6.86	8,109	12.62	53	9.390	1.29396	-4.4521	NO
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/SC (days)	R&B&D - Disp	6.86	8,109			9.390			
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/SC (days)	R&B&D - Disp	22.34	93			21.621			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/SC (days)	R&B&D - Disp	22.34	93			21.621			
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/SC (days)	R&B&D - Disp	18.63	48	9.50	12	13.963	4.50651	2.0248	YES
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/SC (days)	ISDN - BRI	3.88	14			11.279			
B.2.1.6.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/SC (days)	ISDN - BRI								
B.2.1.6.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/SC (days)	ISDN - BRI								
B.2.1.6.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/SC (days)	ISDN - BRI								
B.2.1.6.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/SC (days)	ISDN - BRI								
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/SC (days)	ADSL to Retail	3.27	1,947			2.636			
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/SC (days)	ADSL to Retail	2.70	1,491			1.542			
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/SC (days)	ADSL to Retail	2.50	2			0.707			
B.2.1.7.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/SC (days)	ADSL to Retail								
B.2.1.7.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/SC (days)	ADSL to Retail								
B.2.1.7.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/SC (days)	ADSL to Retail								
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/SC (days)	R&B - Disp	6.05	7,658	4.63	16	7.919	1.98182	0.7188	YES
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC (days)	R&B - Disp	6.05	7,658			7.919			
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/SC (days)	R&B - Disp	10.12	41			9.940			
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC (days)	R&B - Disp	10.12	41			9.940			
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC (days)	R&B (POTS) excl SB Or	5.63	7,303			7.077			
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/SC (days)	R&B (POTS) excl SB Or	1.68	35,997			1.761			
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC (days)	R&B (POTS) excl SB Or	8.42	31			7.265			
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/SC (days)	R&B (POTS) excl SB Or	1.00	1			0.000			
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC (days)	R&B - Disp	6.05	7,658			7.919			
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC (days)	R&B - Disp	6.05	7,658			7.919			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC (days)	R&B - Disp	10.12	41			9.940			
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC (days)	R&B - Disp	10.12	41			9.940			
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC (days)	R&B (POTS) excl SB Or	5.63	7,303			7.077			
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/SC (days)	R&B (POTS) excl SB Or	1.68	35,997			1.761			
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC (days)	R&B (POTS) excl SB Or	8.42	31			7.265			
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/SC (days)	R&B (POTS) excl SB Or	1.00	1			0.000			
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC (days)	R&B - Disp	6.05	7,658	5.17	6	7.919	3.23418	0.2730	YES
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC (days)	R&B - Disp	6.05	7,658	6.00	2	7.919	5.60031	0.0089	YES
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC (days)	R&B - Disp	10.12	41			9.940			
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC (days)	R&B - Disp	10.12	41			9.940			
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC (days)	R&B (POTS) excl SB Or	5.63	7,303			7.077			
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/SC (days)	R&B (POTS) excl SB Or	1.68	35,997			1.761			
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC (days)	R&B (POTS) excl SB Or	8.42	31			7.265			
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/SC (days)	R&B (POTS) excl SB Or	1.00	1			0.000			
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/SC (days)	Design	20.65	451			17.878			
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/SC (days)	Design	13.36	194			12.150			
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/SC (days)	Design	31.98	52			23.474			
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/SC (days)	Design	34.93	15			32.646			

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B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/SC (days)	R&B	6.05	7,658			7.919			
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/SC (days)	R&B	0.91	155,780			1.134			
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/SC (days)	R&B	10.12	41			9.940			
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/SC (days)	R&B	1.70	54			3.245			
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/SC (days)	R&B (POTS)	5.63	7,303			7.077			
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/SC (days)	R&B (POTS)	0.91	155,204			1.097			
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/SC (days)	R&B (POTS)	8.42	31			7.265			
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/SC (days)	R&B (POTS)	0.56	3			0.385			
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/SC (days)	R&B (POTS)	5.63	7,303			7.077			
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/SC (days)	R&B (POTS)	0.91	155,204	0.50	290	1.097	0.06449	6.4023	YES
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/SC (days)	R&B (POTS)	8.42	31			7.265			
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC (days)	R&B (POTS)	0.56	3	0.33	1	0.385	0.44444	0.5000	YES
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/SC (days)	Digital Loop < DS1	3.87	2,031	9.50	12	4.592	1.32955	-4.2322	NO
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC (days)	Digital Loop < DS1	2.75	1,549			2.179			
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/SC (days)	Digital Loop < DS1	20.75	28			13.043			
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/SC (days)	Digital Loop < DS1	23.00	1			0.000			
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/SC (days)	Digital Loop >= DS1	19.25	99	6.05	20	18.480	4.53043	2.9127	YES
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC (days)	Digital Loop >= DS1	7.27	128	5.50	2	8.807	6.27581	0.2826	YES
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/SC (days)	Digital Loop >= DS1	11.00	1			0.000			
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/SC (days)	Digital Loop >= DS1	3.29	14			3.376			
		Order Completion Interval within X days									
B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/SC (days)	14 days								
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/SC (days)	7 days								
		Held Orders									
B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/SC (days)	R&B (POTS)	7.60	77			7.468			
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/SC (days)	R&B (POTS)	0.00	0						
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/SC (days)	R&B (POTS)	8.79	14			8.423			
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/SC (days)	R&B (POTS)	0.00	0						
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/SC (days)	R&B (POTS)	0.00	0						
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/SC (days)	R&B (POTS)	0.00	0						
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/SC (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/SC (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/SC (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/SC (days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/SC (days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/SC (days)	DS1/ DS3 - Interoffice								
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/SC (days)	R&B	7.60	77	1.00	1	7.468	7.51627	0.8777	YES
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/SC (days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/SC (days)	R&B	8.79	14	0.00	0	8.423			YES
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/SC (days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/SC (days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/SC (days)	R&B	0.00	0	0.00	0				YES
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/SC (days)	R&B&D - Disp	7.60	77	0.00	0	7.468			YES
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/SC (days)	R&B&D - Disp	0.00	0	0.00	0				YES
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/SC (days)	R&B&D - Disp	8.57	14	0.00	0	8.074			YES
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/SC (days)	R&B&D - Disp	0.00	0						
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/SC (days)	R&B&D - Disp	0.00	0						
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/SC (days)	R&B&D - Disp	0.00	0						
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/SC (days)	ADSL to Retail	8.20	5	0.00	0	5.495			YES
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/SC (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/SC (days)	ADSL to Retail	8.60	5	0.00	0	12.857			YES
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/SC (days)	ADSL to Retail	0.00	0						
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/SC (days)	ADSL to Retail	0.00	0						
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/SC (days)	ADSL to Retail	0.00	0						
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/SC (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/SC (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/SC (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/SC (days)	ISDN - BRI								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/SC (days)	ISDN - BRI								
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/SC (days)	ISDN - BRI								
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/SC (days)	ADSL to Retail	8.20	5			5.495			
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/SC (days)	ADSL to Retail	0.00	0						
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/SC (days)	ADSL to Retail	8.60	5			12.857			
B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/SC (days)	ADSL to Retail	0.00	0						
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/SC (days)	ADSL to Retail	0.00	0						
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/SC (days)	ADSL to Retail	0.00	0						
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/SC (days)	R&B - Disp	7.60	77	0.00	0	7.468			YES
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/SC (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/SC (days)	R&B - Disp	8.83	12	0.00	0	8.579			YES
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/SC (days)	R&B - Disp	0.00	0						
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/SC (days)	R&B - Disp	0.00	0						
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/SC (days)	R&B - Disp	0.00	0						
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/SC (days)	R&B (POTS) excl SB Or	7.60	77			7.468			
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/SC (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/SC (days)	R&B (POTS) excl SB Or	8.79	14			8.423			
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/SC (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/SC (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/SC (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/SC (days)	R&B - Disp	7.60	77			7.468			
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/SC (days)	R&B - Disp	0.00	0						
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/SC (days)	R&B - Disp	8.83	12			8.579			
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/SC (days)	R&B - Disp	0.00	0						
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/SC (days)	R&B - Disp	0.00	0						
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/SC (days)	R&B - Disp	0.00	0						
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/SC (days)	R&B (POTS) excl SB Or	7.60	77			7.468			
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/SC (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/SC (days)	R&B (POTS) excl SB Or	8.79	14			8.423			
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/SC (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/SC (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/SC (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/SC (days)	R&B - Disp	7.60	77	0.00	0	7.468			YES
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/SC (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/SC (days)	R&B - Disp	8.83	12	0.00	0	8.579			YES
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/SC (days)	R&B - Disp	0.00	0						
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/SC (days)	R&B - Disp	0.00	0						
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/SC (days)	R&B - Disp	0.00	0						
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/SC (days)	R&B (POTS) excl SB Or	7.60	77			7.468			
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/SC (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/SC (days)	R&B (POTS) excl SB Or	8.79	14			8.423			
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/SC (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/SC (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/SC (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/SC (days)	Design	0.00	0						
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/SC (days)	Design	0.00	0						
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/SC (days)	Design	7.00	2			5.657			
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/SC (days)	Design	0.00	0						
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/SC (days)	Design	0.00	0						
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/SC (days)	Design	0.00	0						
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/SC (days)	R&B	7.60	77			7.468			
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/SC (days)	R&B	0.00	0						
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/SC (days)	R&B	8.79	14			8.423			
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/SC (days)	R&B	0.00	0						
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/SC (days)	R&B	0.00	0						
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/SC (days)	R&B	0.00	0						
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/SC (days)	R&B (POTS)	7.60	77			7.468			
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/SC (days)	R&B (POTS)	0.00	0						
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/SC (days)	R&B (POTS)	8.79	14			8.423			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/SC (days)	R&B (POTS)	0.00	0						
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/SC (days)	R&B (POTS)	0.00	0						
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/SC (days)	R&B (POTS)	0.00	0						
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/SC (days)	R&B (POTS)	7.60	77	0.00	0	7.468			YES
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/SC (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/SC (days)	R&B (POTS)	8.79	14	0.00	0	8.423			YES
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/SC (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/SC (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/SC (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/SC (days)	Digital Loop < DS1	8.20	5	0.00	0	5.495			YES
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/SC (days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/SC (days)	Digital Loop < DS1	8.60	5	0.00	0	12.857			YES
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/SC (days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/SC (days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/SC (days)	Digital Loop < DS1	0.00	0						
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/SC (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.1.2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/SC (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.1.3	P-1	Digital Loop >= DS1/<10 circuits/Other/SC (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/SC (days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/SC (days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Other/SC (days)	Digital Loop >= DS1	0.00	0						
		% Jeopardies - Mechanized									
B.2.5.1	P-2	Switch Ports/SC (%)	R&B (POTS)	0.41%	177,341						
B.2.5.2	P-2	Local Interoffice Transport/SC (%)	DS1/ DS3 - Interoffice	52.79%	233						
B.2.5.3	P-2	Loop + Port Combinations/SC (%)	R&B	0.47%	178,348	0.15%	20,142		0.00051	6.3060	YES
B.2.5.4	P-2	Combo Other/SC (%)	R&B&D - Disp	9.31%	10,004	0.00%	1		0.29053	0.3203	YES
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/SC (%)	ADSL to Retail	12.42%	3,995						
B.2.5.6	P-2	UNE ISDN/SC (%)	ISDN - BRI	15.38%	65	9.09%	11		0.11763	0.5350	YES
B.2.5.7	P-2	Line Sharing/SC (%)	ADSL to Retail	12.42%	3,995						
B.2.5.8	P-2	2W Analog Loop Design/SC (%)	R&B - Disp	8.76%	9,398	4.17%	24		0.05777	0.7946	YES
B.2.5.9	P-2	2W Analog Loop Non-Design/SC (%)	R&B (POTS) excl SB Or	1.24%	58,188						
B.2.5.10	P-2	2W Analog Loop w/INP Design/SC (%)	R&B - Disp	8.76%	9,398						
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/SC (%)	R&B (POTS) excl SB Or	1.24%	58,188						
B.2.5.12	P-2	2W Analog Loop w/LNP Design/SC (%)	R&B - Disp	8.76%	9,398	10.71%	28		0.05350	-0.3658	YES
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/SC (%)	R&B (POTS) excl SB Or	1.24%	58,188						
B.2.5.14	P-2	Other Design/SC (%)	Design	14.51%	779						
B.2.5.15	P-2	Other Non-Design/SC (%)	R&B	0.47%	178,348						
B.2.5.16	P-2	INP (Standalone)/SC (%)	R&B (POTS)	0.41%	177,341						
B.2.5.17	P-2	LNP (Standalone)/SC (%)	R&B (POTS)	0.41%	177,341	0.00%	184		0.00469	0.8656	YES
B.2.5.18	P-2	Digital Loop < DS1/SC (%)	Digital Loop < DS1	12.21%	4,177	9.09%	11		0.09884	0.3155	YES
B.2.5.19	P-2	Digital Loop >= DS1/SC (%)	Digital Loop >= DS1	20.97%	267	65.85%	82		0.05140	-8.7313	NO
		% Jeopardies - Non-Mechanized									
B.2.6.1	P-2	Switch Ports/SC (%)	Diagnostic								Diagnostic
B.2.6.2	P-2	Local Interoffice Transport/SC (%)	Diagnostic								Diagnostic
B.2.6.3	P-2	Loop + Port Combinations/SC (%)	Diagnostic			3.75%	267				Diagnostic
B.2.6.4	P-2	Combo Other/SC (%)	Diagnostic			51.81%	83				Diagnostic
B.2.6.5	P-2	xDSL (ADSL, HDSL and UCL)/SC (%)	Diagnostic			0.00%	2				Diagnostic
B.2.6.6	P-2	UNE ISDN/SC (%)	Diagnostic			0.00%	4				Diagnostic
B.2.6.7	P-2	Line Sharing/SC (%)	Diagnostic								Diagnostic
B.2.6.8	P-2	2W Analog Loop Design/SC (%)	Diagnostic			22.22%	9				Diagnostic
B.2.6.9	P-2	2W Analog Loop Non-Design/SC (%)	Diagnostic								Diagnostic
B.2.6.10	P-2	2W Analog Loop w/INP Design/SC (%)	Diagnostic								Diagnostic
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/SC (%)	Diagnostic								Diagnostic
B.2.6.12	P-2	2W Analog Loop w/LNP Design/SC (%)	Diagnostic			11.11%	9				Diagnostic
B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/SC (%)	Diagnostic								Diagnostic
B.2.6.14	P-2	Other Design/SC (%)	Diagnostic								Diagnostic
B.2.6.15	P-2	Other Non-Design/SC (%)	Diagnostic								Diagnostic
B.2.6.16	P-2	INP (Standalone)/SC (%)	Diagnostic								Diagnostic

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B.2.6.17	P-2	LNP (Standalone)/SC (%)	Diagnostic			0.00%	106				Diagnostic
B.2.6.18	P-2	Digital Loop < DS1/SC (%)	Diagnostic			0.00%	5				Diagnostic
B.2.6.19	P-2	Digital Loop >= DS1/SC (%)	Diagnostic			13.33%	15				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
B.2.8.1	P-2	Switch Ports/SC (hours)	>= 48 hrs								
B.2.8.2	P-2	Local Interoffice Transport/SC (hours)	>= 48 hrs								
B.2.8.3	P-2	Loop + Port Combinations/SC (hours)	>= 48 hrs			162.61	23				YES
B.2.8.4	P-2	Combo Other/SC (hours)	>= 48 hrs								
B.2.8.5	P-2	xDSL (ADSL, HDSL and UCL)/SC (hours)	>= 48 hrs								
B.2.8.6	P-2	UNE ISDN/SC (hours)	>= 48 hrs			336.80	1				YES
B.2.8.7	P-2	Line Sharing/SC (hours)	>= 48 hrs								
B.2.8.8	P-2	2W Analog Loop Design/SC (hours)	>= 48 hrs			239.80	1				YES
B.2.8.9	P-2	2W Analog Loop Non-Design/SC (hours)	>= 48 hrs								
B.2.8.10	P-2	2W Analog Loop w/INP Design/SC (hours)	>= 48 hrs								
B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/SC (hours)	>= 48 hrs								
B.2.8.12	P-2	2W Analog Loop w/LNP Design/SC (hours)	>= 48 hrs								
B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/SC (hours)	>= 48 hrs			153.16	3				YES
B.2.8.14	P-2	Other Design/SC (hours)	>= 48 hrs								
B.2.8.15	P-2	Other Non-Design/SC (hours)	>= 48 hrs								
B.2.8.16	P-2	INP (Standalone)/SC (hours)	>= 48 hrs								
B.2.8.17	P-2	LNP (Standalone)/SC (hours)	>= 48 hrs								
B.2.8.18	P-2	Digital Loop < DS1/SC (hours)	>= 48 hrs								
B.2.8.19	P-2	Digital Loop >= DS1/SC (hours)	>= 48 hrs			336.80	1				YES
			>= 48 hrs			218.65	54				YES
		Average Jeopardy Notice Interval - Non-Mechanized									
B.2.9.1	P-2	Switch Ports/SC (hours)	Diagnostic								Diagnostic
B.2.9.2	P-2	Local Interoffice Transport/SC (hours)	Diagnostic								Diagnostic
B.2.9.3	P-2	Loop + Port Combinations/SC (hours)	Diagnostic			181.04	9				Diagnostic
B.2.9.4	P-2	Combo Other/SC (hours)	Diagnostic			364.99	44				Diagnostic
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/SC (hours)	Diagnostic								Diagnostic
B.2.9.6	P-2	UNE ISDN/SC (hours)	Diagnostic								Diagnostic
B.2.9.7	P-2	Line Sharing/SC (hours)	Diagnostic								Diagnostic
B.2.9.8	P-2	2W Analog Loop Design/SC (hours)	Diagnostic			243.18	2				Diagnostic
B.2.9.9	P-2	2W Analog Loop Non-Design/SC (hours)	Diagnostic								Diagnostic
B.2.9.10	P-2	2W Analog Loop w/INP Design/SC (hours)	Diagnostic								Diagnostic
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/SC (hours)	Diagnostic								Diagnostic
B.2.9.12	P-2	2W Analog Loop w/LNP Design/SC (hours)	Diagnostic								Diagnostic
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/SC (hours)	Diagnostic			231.07	1				Diagnostic
B.2.9.14	P-2	Other Design/SC (hours)	Diagnostic								Diagnostic
B.2.9.15	P-2	Other Non-Design/SC (hours)	Diagnostic								Diagnostic
B.2.9.16	P-2	INP (Standalone)/SC (hours)	Diagnostic								Diagnostic
B.2.9.17	P-2	LNP (Standalone)/SC (hours)	Diagnostic								Diagnostic
B.2.9.18	P-2	Digital Loop < DS1/SC (hours)	Diagnostic								Diagnostic
B.2.9.19	P-2	Digital Loop >= DS1/SC (hours)	Diagnostic								Diagnostic
			Diagnostic			410.98	2				Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
B.2.10.1	P-2	Switch Ports/SC (%)	95% >= 48 hrs								
B.2.10.2	P-2	Local Interoffice Transport/SC (%)	95% >= 48 hrs								
B.2.10.3	P-2	Loop + Port Combinations/SC (%)	95% >= 48 hrs			95.65%	23				YES
B.2.10.4	P-2	Combo Other/SC (%)	95% >= 48 hrs								
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/SC (%)	95% >= 48 hrs								
B.2.10.6	P-2	UNE ISDN/SC (%)	95% >= 48 hrs			100.00%	1				YES
B.2.10.7	P-2	Line Sharing/SC (%)	95% >= 48 hrs								
B.2.10.8	P-2	2W Analog Loop Design/SC (%)	95% >= 48 hrs			100.00%	1				YES
B.2.10.9	P-2	2W Analog Loop Non-Design/SC (%)	95% >= 48 hrs								
B.2.10.10	P-2	2W Analog Loop w/INP Design/SC (%)	95% >= 48 hrs								
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/SC (%)	95% >= 48 hrs								
B.2.10.12	P-2	2W Analog Loop w/LNP Design/SC (%)	95% >= 48 hrs			100.00%	3				YES
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/SC (%)	95% >= 48 hrs								

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B.2.10.14	P-2	Other Design/SC (%)	95% >= 48 hrs								
B.2.10.15	P-2	Other Non-Design/SC (%)	95% >= 48 hrs								
B.2.10.16	P-2	INP (Standalone)/SC (%)	95% >= 48 hrs								
B.2.10.17	P-2	LNP (Standalone)/SC (%)	95% >= 48 hrs								
B.2.10.18	P-2	Digital Loop < DS1/SC (%)	95% >= 48 hrs			100.00%	1				YES
B.2.10.19	P-2	Digital Loop >= DS1/SC (%)	95% >= 48 hrs			100.00%	54				YES
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
B.2.11.1	P-2	Switch Ports/SC (%)	Diagnostic								Diagnostic
B.2.11.2	P-2	Local Interoffice Transport/SC (%)	Diagnostic								Diagnostic
B.2.11.3	P-2	Loop + Port Combinations/SC (%)	Diagnostic			100.00%	9				Diagnostic
B.2.11.4	P-2	Combo Other/SC (%)	Diagnostic			100.00%	44				Diagnostic
B.2.11.5	P-2	xDSL (ADSL, HDSL and UCL)/SC (%)	Diagnostic								Diagnostic
B.2.11.6	P-2	UNE ISDN/SC (%)	Diagnostic								Diagnostic
B.2.11.7	P-2	Line Sharing/SC (%)	Diagnostic								Diagnostic
B.2.11.8	P-2	2W Analog Loop Design/SC (%)	Diagnostic			100.00%	2				Diagnostic
B.2.11.9	P-2	2W Analog Loop Non-Design/SC (%)	Diagnostic								Diagnostic
B.2.11.10	P-2	2W Analog Loop w/INP Design/SC (%)	Diagnostic								Diagnostic
B.2.11.11	P-2	2W Analog Loop w/INP Non-Design/SC (%)	Diagnostic								Diagnostic
B.2.11.12	P-2	2W Analog Loop w/LNP Design/SC (%)	Diagnostic								Diagnostic
B.2.11.13	P-2	2W Analog Loop w/LNP Non-Design/SC (%)	Diagnostic			100.00%	1				Diagnostic
B.2.11.14	P-2	Other Design/SC (%)	Diagnostic								Diagnostic
B.2.11.15	P-2	Other Non-Design/SC (%)	Diagnostic								Diagnostic
B.2.11.16	P-2	INP (Standalone)/SC (%)	Diagnostic								Diagnostic
B.2.11.17	P-2	LNP (Standalone)/SC (%)	Diagnostic								Diagnostic
B.2.11.18	P-2	Digital Loop < DS1/SC (%)	Diagnostic								Diagnostic
B.2.11.19	P-2	Digital Loop >= DS1/SC (%)	Diagnostic			100.00%	2				Diagnostic
		Coordinated Customers Conversions									
B.2.12.1	P-7	Loops with INP/SC (%)	>= 95% w in 15 min								
B.2.12.2	P-7	Loops with LNP/SC (%)	>= 95% w in 15 min			99.36%	156				YES
		% Hot Cuts > 15 minutes Early									
B.2.13.1	P-7A	Time-Specific SL1/SC (%)	<= 5%								
B.2.13.2	P-7A	Time-Specific SL2/SC (%)	<= 5%								
B.2.13.3	P-7A	Non-Time Specific SL1/SC (%)	<= 5%								
B.2.13.4	P-7A	Non-Time Specific SL2/SC (%)	<= 5%			0.00%	34				YES
		Hot Cut Timeliness									
B.2.14.1	P-7A	Time-Specific SL1/SC (%)	>= 95% w in 15 min								
B.2.14.2	P-7A	Time-Specific SL2/SC (%)	>= 95% w in 15 min								
B.2.14.3	P-7A	Non-Time Specific SL1/SC (%)	>= 95% w in 15 min								
B.2.14.4	P-7A	Non-Time Specific SL2/SC (%)	>= 95% w in 15 min			100.00%	34				YES
		% Hot Cuts > 15 minutes Late									
B.2.15.1	P-7A	Time-Specific SL1/SC (%)	<= 5%								
B.2.15.2	P-7A	Time-Specific SL2/SC (%)	<= 5%								
B.2.15.3	P-7A	Non-Time Specific SL1/SC (%)	<= 5%								
B.2.15.4	P-7A	Non-Time Specific SL2/SC (%)	<= 5%			0.00%	34				YES
		Average Recovery Time - CCC									
B.2.16.1	P-7B	Loops with INP/SC (minutes)	Diagnostic								Diagnostic
B.2.16.2	P-7B	Loops with LNP/SC (minutes)	Diagnostic			86.00	1				Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts									
B.2.17.1.1	P-7C	UNE Loop Design/Dispatch/SC (%)	<= 5%			7.00%	100				NO
B.2.17.1.2	P-7C	UNE Loop Design/Non-Dispatch/SC (%)	<= 5%			0.00%	18				YES
B.2.17.2.1	P-7C	UNE Loop Non-Design/Dispatch/SC (%)	<= 5%								
B.2.17.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/SC (%)	<= 5%								
		% Missed Installation Appointments									
B.2.18.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/SC (%)	R&B (POTS)	9.53%	8,754						

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B.2.18.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/SC (%)	R&B (POTS)	0.03%	168,527						
B.2.18.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/SC (%)	R&B (POTS)	11.11%	36						
B.2.18.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/SC (%)	R&B (POTS)	0.00%	3						
B.2.18.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/SC (%)	DS1/DS3	1.29%	233						
B.2.18.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/SC (%)	DS1/DS3	0.00%	7						
B.2.18.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/SC (%)	DS1/DS3								
B.2.18.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/SC (%)	DS1/DS3								
B.2.18.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/SC (%)	R&B	9.18%	9,119	1.25%	638		0.01182	6.7023	YES
B.2.18.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC (%)	R&B	0.03%	169,109	0.12%	19,849		0.00014	-6.1394	NO
B.2.18.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/SC (%)	R&B	0.02%	119,564	0.05%	10,188		0.00016	-1.7085	NO
B.2.18.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/SC (%)	R&B	0.06%	49,545	0.20%	9,661		0.00028	-4.6744	NO
B.2.18.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/SC (%)	R&B	10.20%	49	0.00%	3		0.18004	0.5668	YES
B.2.18.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC (%)	R&B	0.00%	56	0.00%	4				YES
B.2.18.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/SC (%)	R&B	0.00%	33						
B.2.18.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/SC (%)	R&B	0.00%	23	0.00%	4				YES
B.2.18.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/SC (%)	R&B&D - Disp	8.97%	9,587	0.00%	70		0.03428	2.6169	YES
B.2.18.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/SC (%)	R&B&D - Disp	8.97%	9,587						
B.2.18.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/SC (%)	R&B&D - Disp	4.76%	105						
B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/SC (%)	R&B&D - Disp	4.76%	105						
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC (%)	ADSL to Retail	4.20%	2,357	0.00%	2		0.14190	0.2960	YES
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/SC (%)	ADSL to Retail	0.12%	1,659						
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/SC (%)	ADSL to Retail	0.00%	2						
B.2.18.5.2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/SC (%)	ADSL to Retail								
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/SC (%)	ISDN - BRI	3.77%	53	6.25%	16		0.05436	-0.4556	YES
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/SC (%)	ISDN - BRI	0.00%	22						
B.2.18.6.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/SC (%)	ISDN - BRI								
B.2.18.6.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/SC (%)	ISDN - BRI								
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/SC (%)	ADSL to Retail	4.20%	2,357						
B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/SC (%)	ADSL to Retail	0.12%	1,659						
B.2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/SC (%)	ADSL to Retail	0.00%	2						
B.2.18.7.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/SC (%)	ADSL to Retail								
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/SC (%)	R&B - Disp	9.18%	9,119	0.00%	33		0.05035	1.8229	YES
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC (%)	R&B - Disp	9.18%	9,119	0.00%	1		0.28874	0.3179	YES
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/SC (%)	R&B - Disp	10.20%	49						
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC (%)	R&B - Disp	10.20%	49						
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC (%)	R&B (POTS) excl SB Or	9.53%	8,754						
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/SC (%)	R&B (POTS) excl SB Or	0.06%	49,269						
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC (%)	R&B (POTS) excl SB Or	11.11%	36						
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/SC (%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.18.10.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC (%)	R&B - Disp	9.18%	9,119						
B.2.18.10.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC (%)	R&B - Disp	9.18%	9,119						
B.2.18.10.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC (%)	R&B - Disp	10.20%	49						
B.2.18.10.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC (%)	R&B - Disp	10.20%	49						
B.2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC (%)	R&B (POTS) excl SB Or	9.53%	8,754						
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/SC (%)	R&B (POTS) excl SB Or	0.06%	49,269						
B.2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC (%)	R&B (POTS) excl SB Or	11.11%	36						
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/SC (%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC (%)	R&B - Disp	9.18%	9,119	0.00%	27		0.05565	1.6494	YES
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC (%)	R&B - Disp	9.18%	9,119	0.00%	4		0.14439	0.6357	YES
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC (%)	R&B - Disp	10.20%	49						
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC (%)	R&B - Disp	10.20%	49						
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC (%)	R&B (POTS) excl SB Or	9.53%	8,754						
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/SC (%)	R&B (POTS) excl SB Or	0.06%	49,269						
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC (%)	R&B (POTS) excl SB Or	11.11%	36						
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/SC (%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/SC (%)	Design	4.91%	468						
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/SC (%)	Design	2.49%	201						
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/SC (%)	Design	0.00%	56						
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/SC (%)	Design	0.00%	15						

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B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/SC (%)	R&B	9.18%	9,119						
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/SC (%)	R&B	0.03%	169,109						
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/SC (%)	R&B	10.20%	49						
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/SC (%)	R&B	0.00%	56						
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/SC (%)	R&B (POTS)	9.53%	8,754						
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/SC (%)	R&B (POTS)	0.03%	168,527						
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/SC (%)	R&B (POTS)	11.11%	36						
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/SC (%)	R&B (POTS)	0.00%	3						
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/SC (%)	R&B (POTS)	9.53%	8,754						
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/SC (%)	R&B (POTS)	0.03%	168,527	0.00%	293		0.00108	0.3173	YES
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/SC (%)	R&B (POTS)	11.11%	36						
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC (%)	R&B (POTS)	0.00%	3	0.00%	1				YES
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/SC (%)	Digital Loop < DS1	4.25%	2,446	5.88%	17		0.04911	-0.3320	YES
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC (%)	Digital Loop < DS1	0.12%	1,709						
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/SC (%)	Digital Loop < DS1	0.00%	31						
B.2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/SC (%)	Digital Loop < DS1	0.00%	1						
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/SC (%)	Digital Loop >= DS1	6.80%	103	1.08%	93		0.03600	1.5891	YES
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC (%)	Digital Loop >= DS1	0.00%	128	0.00%	3				YES
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/SC (%)	Digital Loop >= DS1	0.00%	1						
B.2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/SC (%)	Digital Loop >= DS1	0.00%	15						
		% Provisioning Troubles within 30 Days									
B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/SC (%)	R&B (POTS)	12.07%	9,619						
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/SC (%)	R&B (POTS)	4.14%	178,212						
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/SC (%)	R&B (POTS)	20.00%	25						
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/SC (%)	R&B (POTS)	0.00%	1						
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/SC (%)	DS1/DS3	8.43%	261						
B.2.19.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/SC (%)	DS1/DS3	0.00%	4						
B.2.19.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/SC (%)	DS1/DS3								
B.2.19.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/SC (%)	DS1/DS3								
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/SC (%)	R&B	11.59%	10,177	10.09%	555		0.01396	1.0782	YES
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC (%)	R&B	4.15%	178,742	2.99%	17,687		0.00157	7.4064	YES
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/SC (%)	R&B	3.35%	127,994	2.43%	7,982		0.00207	4.4106	YES
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/SC (%)	R&B	6.18%	50,748	3.44%	9,705		0.00267	10.2580	YES
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/SC (%)	R&B	17.95%	39	60.00%	5		0.18229	-2.3068	NO
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC (%)	R&B	2.00%	50	0.00%	1		0.14139	0.1414	YES
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/SC (%)	R&B	0.00%	17						
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/SC (%)	R&B	3.03%	33	0.00%	1		0.17400	0.1742	YES
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/SC (%)	R&B&D - Disp	11.32%	10,667	5.33%	75		0.03672	1.6316	YES
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/SC (%)	R&B&D - Disp	11.32%	10,667						
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/SC (%)	R&B&D - Disp	7.61%	92						
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/SC (%)	R&B&D - Disp	7.61%	92						
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC (%)	ADSL to Retail	15.12%	2,123	0.00%	2		0.25344	0.5966	YES
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/SC (%)	ADSL to Retail	14.23%	1,672	0.00%	1		0.34951	0.4073	YES
B.2.19.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/SC (%)	ADSL to Retail	0.00%	2						
B.2.19.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/SC (%)	ADSL to Retail								
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/SC (%)	ISDN - BRI	0.00%	52	13.33%	15				NO
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/SC (%)	ISDN - BRI	1.59%	63						
B.2.19.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/SC (%)	ISDN - BRI								
B.2.19.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/SC (%)	ISDN - BRI								
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/SC (%)	ADSL to Retail	15.12%	2,123						
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/SC (%)	ADSL to Retail	14.23%	1,672						
B.2.19.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/SC (%)	ADSL to Retail	0.00%	2						
B.2.19.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/SC (%)	ADSL to Retail								
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/SC (%)	R&B - Disp	11.59%	10,177	15.38%	26		0.06287	-0.6028	YES
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC (%)	R&B - Disp	11.59%	10,177	0.00%	2		0.22641	0.5121	YES
B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/SC (%)	R&B - Disp	17.95%	39	0.00%	3		0.22993	0.7806	YES
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC (%)	R&B - Disp	17.95%	39						
B.2.19.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC (%)	R&B (POTS) excl SB Or	12.07%	9,619						
B.2.19.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/SC (%)	R&B (POTS) excl SB Or	6.18%	50,489						

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.19.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC (%)	R&B (POTS) excl SB Or	20.00%	25						
B.2.19.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/SC (%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.19.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC (%)	R&B - Disp	11.59%	10,177						
B.2.19.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC (%)	R&B - Disp	11.59%	10,177						
B.2.19.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC (%)	R&B - Disp	17.95%	39						
B.2.19.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC (%)	R&B - Disp	17.95%	39						
B.2.19.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC (%)	R&B (POTS) excl SB Or	12.07%	9,619						
B.2.19.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/SC (%)	R&B (POTS) excl SB Or	6.18%	50,489						
B.2.19.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC (%)	R&B (POTS) excl SB Or	20.00%	25						
B.2.19.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/SC (%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC (%)	R&B - Disp	11.59%	10,177	19.23%	26		0.06287	-1.2146	YES
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC (%)	R&B - Disp	11.59%	10,177	25.00%	4		0.16011	-0.8372	YES
B.2.19.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC (%)	R&B - Disp	17.95%	39	33.33%	3		0.22993	-0.6691	YES
B.2.19.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC (%)	R&B - Disp	17.95%	39						
B.2.19.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC (%)	R&B (POTS) excl SB Or	12.07%	9,619						
B.2.19.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/SC (%)	R&B (POTS) excl SB Or	6.18%	50,489						
B.2.19.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC (%)	R&B (POTS) excl SB Or	20.00%	25						
B.2.19.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/SC (%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.19.14.1.1	P-9	Other Design/<10 circuits/Dispatch/SC (%)	Design	5.71%	490	0.00%	1		0.23235	0.2459	YES
B.2.19.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/SC (%)	Design	0.66%	152						
B.2.19.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/SC (%)	Design	0.00%	53						
B.2.19.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/SC (%)	Design	0.00%	11						
B.2.19.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/SC (%)	R&B	11.59%	10,177						
B.2.19.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/SC (%)	R&B	4.15%	178,742						
B.2.19.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/SC (%)	R&B	17.95%	39						
B.2.19.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/SC (%)	R&B	2.00%	50						
B.2.19.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/SC (%)	R&B (POTS)	12.07%	9,619						
B.2.19.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/SC (%)	R&B (POTS)	4.14%	178,212						
B.2.19.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/SC (%)	R&B (POTS)	20.00%	25						
B.2.19.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/SC (%)	R&B (POTS)	0.00%	1						
B.2.19.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/SC (%)	R&B (POTS)	12.07%	9,619	0.00%	1		0.32579	0.3705	YES
B.2.19.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/SC (%)	R&B (POTS)	4.14%	178,212	0.00%	290		0.01170	3.5351	YES
B.2.19.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/SC (%)	R&B (POTS)	20.00%	25						
B.2.19.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC (%)	R&B (POTS)	0.00%	1	0.00%	6				YES
B.2.19.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/SC (%)	Digital Loop < DS1	14.55%	2,206	12.50%	16		0.08847	0.2318	YES
B.2.19.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC (%)	Digital Loop < DS1	13.66%	1,749						
B.2.19.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/SC (%)	Digital Loop < DS1	0.00%	24						
B.2.19.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/SC (%)	Digital Loop < DS1	0.00%	9						
B.2.19.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/SC (%)	Digital Loop >= DS1	9.76%	123	8.86%	79		0.04278	0.2093	YES
B.2.19.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC (%)	Digital Loop >= DS1	0.00%	124	20.00%	5				NO
B.2.19.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/SC (%)	Digital Loop >= DS1								
B.2.19.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/SC (%)	Digital Loop >= DS1	0.00%	33						
		Average Completion Notice Interval - Mechanized									
B.2.21.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/SC (hours)	R&B (POTS)	4.38	8,753			22.752			
B.2.21.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/SC (hours)	R&B (POTS)	1.28	168,278			12.295			
B.2.21.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/SC (hours)	R&B (POTS)	3.50	36			11.633			
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/SC (hours)	R&B (POTS)	0.51	3			0.306			
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/SC (hours)	DS1/ DS3 - Interoffice	0.87	233			5.393			
B.2.21.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/SC (hours)	DS1/ DS3 - Interoffice	1.25	7			3.269			
B.2.21.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/SC (hours)	DS1/ DS3 - Interoffice								
B.2.21.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/SC (hours)	DS1/ DS3 - Interoffice								
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/SC (hours)	R&B	4.29	9,118	0.02	578	22.362	0.95915	4.4586	YES
B.2.21.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC (hours)	R&B	1.29	168,860	0.62	19,642	12.322	0.09289	7.2326	YES
B.2.21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/SC (hours)	R&B	1.16	119,316	0.62	10,028	12.399	0.12892	4.1704	YES
B.2.21.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/SC (hours)	R&B	1.61	49,544	0.61	9,614	12.128	0.13516	7.3350	YES
B.2.21.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/SC (hours)	R&B	3.31	49	0.02	2	10.392	7.49674	0.4392	YES
B.2.21.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC (hours)	R&B	6.59	56			30.703			
B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/SC (hours)	R&B	0.76	33			1.140			
B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/SC (hours)	R&B	14.96	23			47.228			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/SC (hours)	R&B&D - Disp	4.66	9,586	0.02	1	25.291	25.29232	0.1835	YES
B.2.21.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/SC (hours)	R&B&D - Disp	4.66	9,586			25.291			
B.2.21.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/SC (hours)	R&B&D - Disp	16.85	104			67.354			
B.2.21.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/SC (hours)	R&B&D - Disp	16.85	104			67.354			
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC (hours)	ADSL to Retail	0.73	2,357			5.401			
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/SC (hours)	ADSL to Retail	1.07	1,659			6.100			
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/SC (hours)	ADSL to Retail	0.08	2			0.082			
B.2.21.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/SC (hours)	ADSL to Retail								
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/SC (hours)	ISDN - BRI	17.79	53	0.02	12	64.664	20.67231	0.8597	YES
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/SC (hours)	ISDN - BRI	0.52	22			0.234			
B.2.21.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/SC (hours)	ISDN - BRI								
B.2.21.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/SC (hours)	ISDN - BRI								
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/SC (hours)	ADSL to Retail	0.73	2,357			5.401			
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/SC (hours)	ADSL to Retail	1.07	1,659			6.100			
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/SC (hours)	ADSL to Retail	0.08	2			0.082			
B.2.21.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/SC (hours)	ADSL to Retail								
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/SC (hours)	R&B - Disp	4.29	9,118	0.03	25	22.362	4.47847	0.9524	YES
B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC (hours)	R&B - Disp	4.29	9,118			22.362			
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/SC (hours)	R&B - Disp	3.31	49			10.392			
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC (hours)	R&B - Disp	3.31	49			10.392			
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC (hours)	R&B (POTS) excl SB Or	4.38	8,753			22.752			
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/SC (hours)	R&B (POTS) excl SB Or	1.60	49,268			12.129			
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC (hours)	R&B (POTS) excl SB Or	3.50	36			11.633			
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/SC (hours)	R&B (POTS) excl SB Or	0.17	1			0.000			
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC (hours)	R&B - Disp	4.29	9,118			22.362			
B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC (hours)	R&B - Disp	4.29	9,118			22.362			
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC (hours)	R&B - Disp	3.31	49			10.392			
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC (hours)	R&B - Disp	3.31	49			10.392			
B.2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC (hours)	R&B (POTS) excl SB Or	4.38	8,753			22.752			
B.2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/SC (hours)	R&B (POTS) excl SB Or	1.60	49,268			12.129			
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC (hours)	R&B (POTS) excl SB Or	3.50	36			11.633			
B.2.21.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/SC (hours)	R&B (POTS) excl SB Or	0.17	1			0.000			
B.2.21.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC (hours)	R&B - Disp	4.29	9,118	0.02	19	22.362	5.13547	0.8330	YES
B.2.21.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC (hours)	R&B - Disp	4.29	9,118	0.02	3	22.362	12.91266	0.3313	YES
B.2.21.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC (hours)	R&B - Disp	3.31	49			10.392			
B.2.21.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC (hours)	R&B - Disp	3.31	49			10.392			
B.2.21.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC (hours)	R&B (POTS) excl SB Or	4.38	8,753			22.752			
B.2.21.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/SC (hours)	R&B (POTS) excl SB Or	1.60	49,268			12.129			
B.2.21.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC (hours)	R&B (POTS) excl SB Or	3.50	36			11.633			
B.2.21.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/SC (hours)	R&B (POTS) excl SB Or	0.17	1			0.000			
B.2.21.14.1.1	P-5	Other Design/<10 circuits/Dispatch/SC (hours)	Design	11.73	468			57.563			
B.2.21.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/SC (hours)	Design	11.02	201			52.288			
B.2.21.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/SC (hours)	Design	28.91	55			90.789			
B.2.21.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/SC (hours)	Design	31.93	15			61.825			
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/SC (hours)	R&B	4.29	9,118			22.362			
B.2.21.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/SC (hours)	R&B	1.29	168,860			12.322			
B.2.21.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/SC (hours)	R&B	3.31	49			10.392			
B.2.21.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/SC (hours)	R&B	6.59	56			30.703			
B.2.21.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/SC (hours)	R&B (POTS)	4.38	8,753			22.752			
B.2.21.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/SC (hours)	R&B (POTS)	1.28	168,278			12.295			
B.2.21.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/SC (hours)	R&B (POTS)	3.50	36			11.633			
B.2.21.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/SC (hours)	R&B (POTS)	0.51	3			0.306			
B.2.21.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/SC (hours)	R&B (POTS)	4.38	8,753			22.752			
B.2.21.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/SC (hours)	R&B (POTS)	1.28	168,278	0.54	185	12.295	0.90447	0.8263	YES
B.2.21.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/SC (hours)	R&B (POTS)	3.50	36			11.633			
B.2.21.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC (hours)	R&B (POTS)	0.51	3			0.306			
B.2.21.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/SC (hours)	Digital Loop < DS1	1.13	2,446	0.02	12	11.266	3.26021	0.3422	YES
B.2.21.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC (hours)	Digital Loop < DS1	1.34	1,709			12.530			
B.2.21.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/SC (hours)	Digital Loop < DS1	12.48	31			49.082			

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B.2.21.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/SC (hours)	Digital Loop < DS1	0.02	1			0.000			
B.2.21.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/SC (hours)	Digital Loop >= DS1	10.63	103	0.02	80	39.807	5.93226	1.7889	YES
B.2.21.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC (hours)	Digital Loop >= DS1	4.39	128	0.02	1	20.679	20.75957	0.2107	YES
B.2.21.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/SC (hours)	Digital Loop >= DS1	0.02	1			0.000			
B.2.21.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/SC (hours)	Digital Loop >= DS1	16.67	15			54.678			
		Average Completion Notice Interval - Non-Mechanized									
B.2.22.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/SC (hours)	Diagnostic			17.23	60				Diagnostic
B.2.22.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic			8.85	201				Diagnostic
B.2.22.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/SC (hours)	Diagnostic			6.36	154				Diagnostic
B.2.22.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/SC (hours)	Diagnostic			17.00	47				Diagnostic
B.2.22.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/SC (hours)	Diagnostic			36.88	1				Diagnostic
B.2.22.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic			16.06	4				Diagnostic
B.2.22.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/SC (hours)	Diagnostic								Diagnostic
B.2.22.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/SC (hours)	Diagnostic			16.06	4				Diagnostic
B.2.22.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/SC (hours)	Diagnostic			17.92	69				Diagnostic
B.2.22.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/SC (hours)	Diagnostic								Diagnostic
B.2.22.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/SC (hours)	Diagnostic								Diagnostic
B.2.22.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC (hours)	Diagnostic			15.13	2				Diagnostic
B.2.22.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/SC (hours)	Diagnostic			19.61	4				Diagnostic
B.2.22.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/SC (hours)	Diagnostic			19.43	8				Diagnostic
B.2.22.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic			0.02	1				Diagnostic
B.2.22.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/SC (hours)	Diagnostic								Diagnostic
B.2.22.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/SC (hours)	Diagnostic								Diagnostic
B.2.22.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/SC (hours)	Diagnostic								Diagnostic
B.2.22.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/SC (hours)	Diagnostic								Diagnostic
B.2.22.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC (hours)	Diagnostic			17.10	8				Diagnostic
B.2.22.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic			14.98	1				Diagnostic
B.2.22.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic

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B.2.22.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/SC (hours)	Diagnostic								Diagnostic
B.2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/SC (hours)	Diagnostic								Diagnostic
B.2.22.14.1.1	P-5	Other Design/<10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic			3.97	108				Diagnostic
B.2.22.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic			14.00	1				Diagnostic
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/SC (hours)	Diagnostic			18.85	5				Diagnostic
B.2.22.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/SC (hours)	Diagnostic			19.61	13				Diagnostic
B.2.22.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC (hours)	Diagnostic			19.77	2				Diagnostic
B.2.22.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/SC (hours)	Diagnostic								Diagnostic
B.2.22.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/SC (hours)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized									
B.2.24.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/SC (days)	Diagnostic			4.89	300				Diagnostic
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			0.63	8,473				Diagnostic
B.2.24.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/SC (days)	Diagnostic			7.10	1				Diagnostic
B.2.24.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/SC (days)	Diagnostic			9.42	8				Diagnostic
B.2.24.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/SC (days)	Diagnostic			5.25	11				Diagnostic
B.2.24.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic

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B.2.24.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC (days)	Diagnostic			5.68	3				Diagnostic
B.2.24.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			6.14	2				Diagnostic
B.2.24.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.14.1.1	P-10	Other Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			0.87	147				Diagnostic
B.2.24.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/SC (days)	Diagnostic			9.42	8				Diagnostic
B.2.24.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/SC (days)	Diagnostic			7.28	9				Diagnostic
B.2.24.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			5.08	1				Diagnostic
B.2.24.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.24.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Partially Mechanized										
B.2.25.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/SC (days)	Diagnostic			5.05	41				Diagnostic
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			1.34	672				Diagnostic
B.2.25.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/SC (days)	Diagnostic			11.97	1				Diagnostic

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B.2.25.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/SC (days)	Diagnostic			10.07	2				Diagnostic
B.2.25.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/SC (days)	Diagnostic			6.95	3				Diagnostic
B.2.25.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.14.1.1	P-10	Other Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/SC (days)	Diagnostic			1.58	37				Diagnostic
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic			10.07	2				Diagnostic
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic

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B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/SC (days)	Diagnostic			6.52	2				Diagnostic
B.2.25.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.25.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
B.2.26.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/SC (days)	Diagnostic			4.79	24				Diagnostic
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			1.41	63				Diagnostic
B.2.26.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic			3.33	1				Diagnostic
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/SC (days)	Diagnostic			13.66	49				Diagnostic
B.2.26.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			13.99	2				Diagnostic
B.2.26.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/SC (days)	Diagnostic			10.35	2				Diagnostic
B.2.26.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/SC (days)	Diagnostic			4.51	2				Diagnostic
B.2.26.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic			6.07	2				Diagnostic
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.14.1.1	P-10	Other Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic

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B.2.26.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			0.93	104				Diagnostic
B.2.26.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic			1.04	1				Diagnostic
B.2.26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/SC (days)	Diagnostic			10.35	2				Diagnostic
B.2.26.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/SC (days)	Diagnostic			6.91	7				Diagnostic
B.2.26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			4.96	1				Diagnostic
B.2.26.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.26.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
B.2.28.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/SC (days)	Diagnostic			4.80	287				Diagnostic
B.2.28.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			0.62	8,465				Diagnostic
B.2.28.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/SC (days)	Diagnostic			7.10	1				Diagnostic
B.2.28.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/SC (days)	Diagnostic			9.64	7				Diagnostic
B.2.28.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/SC (days)	Diagnostic			5.45	10				Diagnostic
B.2.28.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC (days)	Diagnostic			5.68	3				Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			6.14	2				Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/SC (days)	Diagnostic			0.87	147				Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic			9.64	7				Diagnostic
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic			7.28	9				Diagnostic
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/SC (days)	Diagnostic			5.08	1				Diagnostic
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.28.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic			5.04	40				Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/SC (days)	Diagnostic			1.36	605				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic			11.97	1				Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic

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B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/SC (days)	Diagnostic			15.33	1				Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/SC (days)	Diagnostic			6.95	3				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/SC (days)	Diagnostic			1.58	37				Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic			15.33	1				Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic			6.52	2				Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic

Total Service Order Cycle Time (offered) - Non-Mechanized

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/SC (days)	Diagnostic			4.87	23				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			1.43	58				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic			3.33	1				Diagnostic
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/SC (days)	Diagnostic			13.73	46				Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/SC (days)	Diagnostic			13.99	2				Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/SC (days)	Diagnostic			10.35	2				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/SC (days)	Diagnostic			4.51	2				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/SC (days)	Diagnostic			6.07	2				Diagnostic
B.2.30.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/SC (days)	Diagnostic			0.93	104				Diagnostic
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/SC (days)	Diagnostic			1.04	1				Diagnostic
B.2.30.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic			10.35	2				Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic			6.91	7				Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/SC (days)	Diagnostic			4.96	1				Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/SC (days)	Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/SC (days)	Diagnostic								Diagnostic
		Disconnect Timeliness									
B.2.31	P-13	LNP/SC (%)	>= 95% w in 15 min								
		% Completions w/o Notice or < 24 hours									
B.2.32.1.1	P-6	Switch Ports/Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/SC (%)	Diagnostic			3.45%	609				Diagnostic
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/SC (%)	Diagnostic			2.15%	19,815				Diagnostic
B.2.32.4.1	P-6	Combo Other/Dispatch/SC (%)	Diagnostic			1.52%	66				Diagnostic
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/SC (%)	Diagnostic			0.00%	2				Diagnostic
B.2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/SC (%)	Diagnostic			0.00%	2				Diagnostic
B.2.32.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.6.1	P-6	UNE ISDN/Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.6.2	P-6	UNE ISDN/Non-Dispatch/SC (%)	Diagnostic			0.00%	16				Diagnostic
B.2.32.7.1	P-6	Line Sharing/Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/SC (%)	Diagnostic			0.00%	27				Diagnostic
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/SC (%)	Diagnostic			0.00%	1				Diagnostic
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.14.1	P-6	Other Design/Dispatch/SC (%)	Diagnostic			3.85%	26				Diagnostic
B.2.32.14.2	P-6	Other Design/Non-Dispatch/SC (%)	Diagnostic			0.00%	4				Diagnostic
B.2.32.15.1	P-6	Other Non-Design/Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.15.2	P-6	Other Non-Design/Non-Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.16.1	P-6	INP (Standalone)/Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.16.2	P-6	INP (Standalone)/Non-Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.17.1	P-6	LNP (Standalone)/Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/SC (%)	Diagnostic								Diagnostic
B.2.32.18.2	P-6	Digital Loop < DS1/Non-Dispatch/SC (%)	Diagnostic			4.42%	294				Diagnostic
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/SC (%)	Diagnostic			0.00%	17				Diagnostic
B.2.32.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/SC (%)	Diagnostic								Diagnostic
			Diagnostic			2.41%	83				Diagnostic
			Diagnostic			0.00%	3				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	% Cooperative Test Attempts for xDSL										
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/SC (%)	>= 95% of requests			100.00%	2				YES
B.2.33.2	P-8	xDSL Other/SC (%)	>= 95% of requests								
	Service Order Accuracy										
B.2.34.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/SC (%)	>= 95%			100.00%	108				YES
B.2.34.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/SC (%)	>= 95%			98.91%	92				YES
B.2.34.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/SC (%)	>= 95%			100.00%	30				YES
B.2.34.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/SC (%)	>= 95%			100.00%	31				YES
B.2.34.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/SC (%)	>= 95%			97.31%	186				YES
B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/SC (%)	>= 95%			96.61%	236				YES
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/SC (%)	>= 95%			89.19%	74				NO
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/SC (%)	>= 95%			100.00%	68				YES
	Unbundled Network Elements - Maintenance and Repair										
	Missed Repair Appointments										
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/SC (%)	R&B (POTS)	10.83%	34,616						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/SC (%)	R&B (POTS)	1.38%	14,238						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/SC (%)	DS1/DS3	1.30%	461	0.00%	0				YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/SC (%)	DS1/DS3	0.33%	300	0.00%	1		0.05773	0.0577	YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/SC (%)	R&B	10.84%	35,102	1.46%	2,188		0.00685	13.6917	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/SC (%)	R&B	1.35%	14,674	0.59%	337		0.00636	1.1891	YES
B.3.1.4.1	M&R-1	Combo Other/Dispatch/SC (%)	R&B&D - Disp	10.60%	35,978	4.85%	103		0.03038	1.8918	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/SC (%)	R&B&D - Disp	10.60%	35,978	6.25%	16		0.07698	0.5652	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/SC (%)	ADSL to Retail	35.97%	367	20.00%	5		0.21608	0.7390	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/SC (%)	ADSL to Retail	1.65%	1,395	0.00%	0				YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/SC (%)	ISDN - BRI	2.27%	44	4.00%	25		0.03733	-0.4628	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/SC (%)	ISDN - BRI	3.33%	60	0.00%	6		0.07686	0.4337	YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/SC (%)	ADSL to Retail	35.97%	367						
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/SC (%)	ADSL to Retail	1.65%	1,395						
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/SC (%)	R&B - Disp	10.84%	35,102	0.00%	108		0.02996	3.6186	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/SC (%)	R&B - Disp	10.84%	35,102	0.00%	15		0.08030	1.3503	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/SC (%)	R&B (POTS) excl SB FT	10.78%	34,518	0.00%	3		0.17904	0.6019	YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/SC (%)	R&B (POTS) excl SB FT	1.37%	13,320	0.00%	0				YES
B.3.1.10.1	M&R-1	Other Design/Dispatch/SC (%)	Design	0.91%	876	4.73%	148		0.00845	-4.5144	NO
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/SC (%)	Design	0.39%	1,034	0.00%	31		0.01132	0.3419	YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/SC (%)	R&B	10.84%	35,102	0.00%	0				YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/SC (%)	R&B	1.35%	14,674	0.00%	0				YES
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/SC (%)	R&B (POTS)	10.83%	34,616						
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/SC (%)	R&B (POTS)	1.38%	14,238						
	Customer Trouble Report Rate										
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/SC (%)	R&B (POTS)	2.99%	1,157,971						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/SC (%)	R&B (POTS)	1.23%	1,157,971						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/SC (%)	DS1/DS3	3.25%	14,174	0.00%	9		0.06013	0.5409	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/SC (%)	DS1/DS3	2.12%	14,174	11.11%	9		0.04851	-1.8542	NO
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/SC (%)	R&B	2.79%	1,256,506	2.08%	105,125		0.00054	13.2733	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/SC (%)	R&B	1.17%	1,256,506	0.32%	105,125		0.00035	24.4194	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/SC (%)	R&B&D - Disp	2.53%	1,422,948	8.00%	1,288		0.00443	-12.3368	NO
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/SC (%)	R&B&D - Disp	2.53%	1,422,948	1.24%	1,288		0.00443	2.9016	YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/SC (%)	ADSL to Retail	0.66%	55,267	1.52%	328		0.00451	-1.9064	NO
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/SC (%)	ADSL to Retail	2.52%	55,267	0.00%	328		0.00880	2.8688	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/SC (%)	ISDN - BRI	0.96%	4,580	2.66%	941		0.00351	-4.8346	NO
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/SC (%)	ISDN - BRI	1.31%	4,580	0.64%	941		0.00410	1.6414	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/SC (%)	ADSL to Retail	0.66%	55,267						
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/SC (%)	ADSL to Retail	2.52%	55,267						
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/SC (%)	R&B - Disp	2.79%	1,256,506	1.21%	8,949		0.00177	8.9491	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/SC (%)	R&B - Disp	2.79%	1,256,506	0.17%	8,949		0.00177	14.8101	YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/SC (%)	R&B (POTS) excl SB FT	2.98%	1,157,971	0.21%	1,416		0.00459	6.0314	YES
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/SC (%)	R&B (POTS) excl SB FT	1.15%	1,157,971	0.00%	1,416		0.00285	4.0334	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/SC (%)	Design	0.53%	166,442	4.60%	3,215		0.00129	-31.5623	NO
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/SC (%)	Design	0.62%	166,442	0.96%	3,215		0.00140	-2.4439	NO
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/SC (%)	R&B	2.79%	1,256,506	0.00%	145		0.01388	2.0125	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/SC (%)	R&B	1.17%	1,256,506	0.00%	145		0.00897	1.3012	YES
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/SC (%)	R&B (POTS)	2.99%	1,157,971						
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/SC (%)	R&B (POTS)	1.23%	1,157,971						
	Maintenance Average Duration										
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/SC (hours)	R&B (POTS)	27.12	34,616			26.285			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/SC (hours)	R&B (POTS)	13.62	14,238			18.378			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/SC (hours)	DS1/DS3	5.55	461	0.00	0	5.009			YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/SC (hours)	DS1/DS3	1.64	300	2.27	1	2.686	2.69050	-0.2345	YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/SC (hours)	R&B	27.01	35,102	18.78	2,188	26.277	0.57901	14.2120	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/SC (hours)	R&B	13.31	14,674	7.51	337	18.224	1.00407	5.7800	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/SC (hours)	R&B&D - Disp	26.50	35,978	6.61	103	26.170	2.58232	7.7019	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/SC (hours)	R&B&D - Disp	26.50	35,978	3.21	16	26.170	6.54401	3.5584	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/SC (hours)	ADSL to Retail	28.39	367	12.88	5	50.274	22.63595	0.6855	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/SC (hours)	ADSL to Retail	1.41	1,395	0.00	0	9.073			YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/SC (hours)	ISDN - BRI	7.87	44	6.45	25	6.554	1.64140	0.8626	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/SC (hours)	ISDN - BRI	4.27	60	3.75	6	8.502	3.64054	0.1413	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/SC (hours)	ADSL to Retail	28.39	367			50.274			
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/SC (hours)	ADSL to Retail	1.41	1,395			9.073			
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/SC (hours)	R&B - Disp	27.01	35,102	5.50	108	26.277	2.53243	8.4958	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/SC (hours)	R&B - Disp	27.01	35,102	3.82	15	26.277	6.78626	3.4181	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/SC (hours)	R&B (POTS) excl SB FT	27.13	34,518	28.14	3	26.307	15.18877	-0.0667	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/SC (hours)	R&B (POTS) excl SB FT	14.15	13,320	0.00	0	18.706			YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/SC (hours)	Design	5.85	876	6.90	148	4.735	0.42077	-2.5020	NO
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/SC (hours)	Design	2.20	1,034	1.93	31	3.633	0.66219	0.4089	YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/SC (hours)	R&B	27.01	35,102	0.00	0	26.277			YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/SC (hours)	R&B	13.31	14,674	0.00	0	18.224			YES
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/SC (hours)	R&B (POTS)	27.12	34,616			26.285			
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/SC (hours)	R&B (POTS)	13.62	14,238			18.378			
	% Repeat Troubles within 30 Days										
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/SC (%)	R&B (POTS)	19.80%	34,616						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/SC (%)	R&B (POTS)	18.20%	14,238						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/SC (%)	DS1/DS3	25.16%	461	0.00%	0				YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/SC (%)	DS1/DS3	26.33%	300	0.00%	1		0.44118	0.5969	YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/SC (%)	R&B	19.75%	35,102	12.80%	2,188		0.00877	7.9298	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/SC (%)	R&B	18.21%	14,674	11.87%	337		0.02126	2.9816	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/SC (%)	R&B&D - Disp	19.87%	35,978	28.16%	103		0.03938	-2.1034	NO
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/SC (%)	R&B&D - Disp	19.87%	35,978	31.25%	16		0.09978	-1.1401	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/SC (%)	ADSL to Retail	16.62%	367	20.00%	5		0.16762	-0.2016	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/SC (%)	ADSL to Retail	22.29%	1,395	0.00%	0				YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/SC (%)	ISDN - BRI	13.64%	44	12.00%	25		0.08595	0.1904	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/SC (%)	ISDN - BRI	10.00%	60	0.00%	6		0.12845	0.7785	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/SC (%)	ADSL to Retail	16.62%	367						
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/SC (%)	ADSL to Retail	22.29%	1,395						
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/SC (%)	R&B - Disp	19.75%	35,102	6.48%	108		0.03837	3.4590	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/SC (%)	R&B - Disp	19.75%	35,102	26.67%	15		0.10282	-0.6723	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/SC (%)	R&B (POTS) excl SB FT	19.76%	34,518	33.33%	3		0.22992	-0.5902	YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/SC (%)	R&B (POTS) excl SB FT	18.16%	13,320	0.00%	0				YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/SC (%)	Design	24.66%	876	20.95%	148		0.03831	0.9689	YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/SC (%)	Design	20.60%	1,034	16.13%	31		0.07372	0.6064	YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/SC (%)	R&B	19.75%	35,102	0.00%	0				YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/SC (%)	R&B	18.21%	14,674	0.00%	0				YES
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/SC (%)	R&B (POTS)	19.80%	34,616						
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/SC (%)	R&B (POTS)	18.20%	14,238						

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Out of Service > 24 hours										
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/SC (%)	R&B (POTS)	27.72%	24,151						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/SC (%)	R&B (POTS)	12.35%	4,955						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/SC (%)	DS1/DS3	1.30%	461	0.00%	0				YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/SC (%)	DS1/DS3	0.33%	300	0.00%	1		0.05773	0.0577	YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/SC (%)	R&B	27.61%	24,442	17.68%	1,652		0.01136	8.7399	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/SC (%)	R&B	11.88%	5,152	4.24%	165		0.02559	2.9844	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/SC (%)	R&B&D - Disp	26.68%	25,318	4.85%	103		0.04367	4.9988	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/SC (%)	R&B&D - Disp	26.68%	25,318	6.25%	16		0.11061	1.8474	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/SC (%)	ADSL to Retail	35.97%	367	20.00%	5		0.21608	0.7390	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/SC (%)	ADSL to Retail	1.65%	1,395	0.00%	0				YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/SC (%)	ISDN - BRI	2.27%	44	4.00%	25		0.03733	-0.4628	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/SC (%)	ISDN - BRI	3.33%	60	0.00%	6		0.07686	0.4337	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/SC (%)	ADSL to Retail	35.97%	367						
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/SC (%)	ADSL to Retail	1.65%	1,395						
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/SC (%)	R&B - Disp	27.61%	24,442	0.00%	108		0.04311	6.4037	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/SC (%)	R&B - Disp	27.61%	24,442	0.00%	15		0.11547	2.3910	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/SC (%)	R&B (POTS) excl SB FT	27.72%	24,151	0.00%	0				YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/SC (%)	R&B (POTS) excl SB FT	12.34%	4,951	0.00%	0				YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/SC (%)	Design	0.91%	876	4.73%	148		0.00845	-4.5144	NO
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/SC (%)	Design	0.39%	1,034	0.00%	31		0.01132	0.3419	YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/SC (%)	R&B	27.61%	24,442	0.00%	0				YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/SC (%)	R&B	11.88%	5,152	0.00%	0				YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/SC (%)	R&B (POTS)	27.72%	24,151						
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/SC (%)	R&B (POTS)	12.35%	4,955						
	Unbundled Network Elements - Billing										
	Invoice Accuracy										
B.4.1	B-1	SC (%)	BST - State	99.32%	$118,278,883	99.98%	$3,372,193		0.00005	-146.5625	YES
	Mean Time to Deliver Invoices - CRIS										
B.4.2	B-2	Region (business days)	BST - Region	4.69	1	4.48	2,106				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Local Interconnection Trunks - Ordering										
	% Rejected Service Requests										
C.1.1	O-7	Local Interconnection Trunks/SC (%)	Diagnostic			66.67%	12				Diagnostic
	Reject Interval										
C.1.2	O-81	Local nterconnection Trunks/SC (%)	>= 85% w in 4 days			87.50%	8				YES
	FOC Timeliness										
C.1.3	O-9	Local Interconnection Trunks/SC (%)	>= 95% w in 10 days			100.00%	19				YES
	FOC & Reject Response Completeness										
C.1.4	O-11	Local Interconnection Trunks/SC (%)	>= 95%			100.00%	13				YES
	FOC & Reject Response Completeness (Multiple Responses)										
C.1.5	O-11	Local Interconnection Trunks/SC (%)	>= 95%								
	Local Interconnection Trunks - Provisioning										
	Order Completion Interval										
C.2.1	P-4	Local Interconnection Trunks/SC (days)	Parity w Retail	19.07	54	6.50	6	5.666	2.43841	5.1567	YES
	Held Orders										
C.2.2	P-1	Local Interconnection Trunks/SC (days)	Parity w Retail	0.00	0	0.00	0				YES
	% Jeopardies										
C.2.3	P-2	Local Interconnection Trunks/SC (%)	Parity w Retail	0.00%	60	0.00%	6				YES
	Average Jeopardy Notice Interval										
C.2.4	P-2	Local Interconnection Trunks/SC (hours)	95% >= 48 hrs								g
	% Missed Installation Appointments										
C.2.5	P-3	Local Interconnection Trunks/SC (%)	Parity w Retail	0.00%	58	0.00%	6				YES
	% Provisioning Troubles within 30 Days										
C.2.6	P-9	Local Interconnection Trunks/SC (%)	Parity w Retail	0.00%	18	0.00%	4				YES
	Average Completion Notice Interval										
C.2.7	P-5	Local Interconnection Trunks/SC (hours)	Parity w Retail	21.07	58	61.33	6	101.542	43.54563	-0.9246	YES
	Total Service Order Cycle Time										
C.2.8	P-10	Local Interconnection Trunks/SC (days)	Diagnostic			12.84	6				Diagnostic
	% Completions w/o Notice or < 24 hours										
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/SC (%)	Diagnostic			0.00%	6				Diagnostic
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/SC (%)	Diagnostic								Diagnostic
	Service Order Accuracy										
C.2.11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/SC (%)	>= 95%			100.00%	19				YES
C.2.11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/SC (%)	>= 95%			100.00%	6				YES
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/SC (%)	>= 95%			100.00%	92				YES
C.2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/SC (%)	>= 95%			100.00%	62				YES
	Local Interconnection Trunks - Maintenance and Repair										
	Missed Repair Appointments										
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/SC (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/SC (%)	Parity w Retail	0.00%	96	0.00%	0				YES
	Customer Trouble Report Rate										
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/SC (%)	Parity w Retail	0.00%	122,989	0.00%	27,787		0.00000		YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/SC (%)	Parity w Retail	0.08%	122,989	0.00%	27,787		0.00019	4.2062	YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Maintenance Average Duration										
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/SC (hours)	Parity w Retail	0.00	0	0.00	0				YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/SC (hours)	Parity w Retail	0.18	96	0.00	0	0.000			YES
	% Repeat Troubles within 30 Days										
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/SC (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/SC (%)	Parity w Retail	0.00%	96	0.00%	0				YES
	Out of Service > 24 hours										
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/SC (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/SC (%)	Parity w Retail	0.00%	96	0.00%	0				YES
	Local Interconnection Trunks - Billin g										
	Invoice Accuracy										
C.4.1	B-1	SC (%)	BST - State	99.32%	$118,278,883	99.86%	$1,191,151		0.00008	-71.6819	YES
	Mean Time to Deliver Invoices - CABS										
C.4.2	B-2	Region (calendar days)	BST - Region	5.14	1	4.96	15,348				YES
	Local Interconnection Trunks - Trunk Blocking										
	Trunk Group Performance - Aggregate										
C.5.1	TGP-1	Local Interconnection Trunks/SC (%)	>0.5% dif 2 consec. hrs			0					YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Operations Support Systems - Pre-Ordering										
	% Interface Availability - CLEC										
D.1.1.1	OSS-2	EDI/Region (%)	>= 99.5%			100.00%					YES
D.1.1.2	OSS-2	LENS/Region (%)	>= 99.5%			99.97%					YES
D.1.1.3	OSS-2	LEO/Region (%)	>= 99.5%			100.00%					YES
D.1.1.4	OSS-2	LESOG/Region (%)	>= 99.5%			100.00%					YES
D.1.1.5	OSS-2	TAG/Region (%)	>= 99.5%			100.00%					YES
D.1.1.6	OSS-2	PSIMS/Region (%)	>= 99.5%			100.00%					YES
D.1.1.7	OSS-2	LNP Gateway/Region (%)	>= 99.5%			100.00%					YES
D.1.1.8	OSS-2	SGG/COG/Region (%)	>= 99.5%			100.00%					YES
D.1.1.9	OSS-2	DOM/Region (%)	>= 99.5%			100.00%					YES
D.1.1.10	OSS-2	SOG/Region (%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D.1.2.1	OSS-2	ATLAS/COFFI/Region (%)	>= 99.5%			99.99%					YES
D.1.2.2	OSS-2	COFFI/Region (%)	>= 99.5%								
D.1.2.3	OSS-2	BOCRIS/CRIS/Region (%)	>= 99.5%			99.99%					YES
D.1.2.4	OSS-2	DSAP/Region (%)	>= 99.5%			99.97%					YES
D.1.2.5	OSS-2	RSAG/Region (%)	>= 99.5%			99.98%					YES
D.1.2.6	OSS-2	SOCS/Region (%)	>= 99.5%			99.99%					YES
D.1.2.7	OSS-2	SONGS/Region (%)	>= 99.5%			100.00%					YES
D.1.2.8	OSS-2	DOE/Region (%)	>= 99.5%			100.00%					YES
	Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)										
D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.36	2,512,873	1.72	476,275				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.85	10,503	1.72	476,275				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.55	5,495,594	0.97	374,912				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	6.48	922,258	0.97	374,912				YES
D.1.3.3.1	OSS-1	ATLAS/Region (seconds)	RNS - ATLAS + 2 sec	2.65	945,308	1.56	138,016				YES
D.1.3.3.2	OSS-1	ATLAS/Region (seconds)	ROS - ATLAS + 2 sec	2.45	344,131	1.56	138,016				YES
D.1.3.4.1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 sec	2.60	1,737,109	1.08	323,155				YES
D.1.3.4.2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 sec	2.39	363,460	1.08	323,155				YES
D.1.3.5.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 sec	2.82	6,471,673	2.74	1,064,393				YES
D.1.3.5.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 sec	2.58	1,235,645	2.74	1,064,393				NO
D.1.3.6.1	OSS-1	COFFI/Region (seconds)	RNS - OASISBIG + 2 sec	2.59	11,548,391	2.80	26,019				NO
D.1.3.6.2	OSS-1	COFFI/Region (seconds)	ROS - OASISBIG + 2 sec	3.44	562,984	2.80	26,019				YES
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 sec	2.59	11,548,391	0.67	71,676				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 sec	3.44	562,984	0.67	71,676				YES
	Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)										
D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.36	2,512,873	4.37	473,048				NO
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.85	10,503	4.37	473,048				NO
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.55	5,495,594	2.07	210,901				YES
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	6.48	922,258	2.07	210,901				YES
D.1.4.3.1	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic
D.1.4.3.2	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic
D.1.4.4.1	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.93	277				Diagnostic
D.1.4.4.2	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.93	277				Diagnostic
D.1.4.5.1	OSS-1	ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 sec	2.65	945,308	2.63	39,018				YES
D.1.4.5.2	OSS-1	ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 sec	2.45	344,131	2.63	39,018				NO
D.1.4.6.1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 sec	2.60	1,737,109	1.76	14,027				YES
D.1.4.6.2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 sec	2.39	363,460	1.76	14,027				YES
D.1.4.7.1	OSS-1	TAG/Region (seconds)	RNS - CRSACCTS + 2 sec	2.82	6,471,673	3.52	835,119				NO
D.1.4.7.2	OSS-1	TAG/Region (seconds)	ROS - CRSOCSR + 2 sec	2.58	1,235,645	3.52	835,119				NO
	Average Response Interval - CLEC (EDI)										
D.1.5.1	OSS-1	RSAG, by TN/Region (seconds)	Diagnostic								Diagnostic
D.1.5.2	OSS-1	RSAG, by ADDR/Region (seconds)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
D.1.5.3	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic
D.1.5.4	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic								Diagnostic
D.1.5.5	OSS-1	ATLAS - TN/Region (seconds)	Diagnostic								Diagnostic
D.1.5.6	OSS-1	DSAP/Region (seconds)	Diagnostic								Diagnostic
D.1.5.7	OSS-1	CSR/Region (seconds)	Diagnostic								Diagnostic
	Operations Support Systems - Maintenance and Repair										
	% Interface Availability - BST										
D.2.1	OSS-3	TAFI/Region (%)	>= 99.5%	99.99%							YES
	% Interface Availability - CLEC										
D.2.2.1	OSS-3	CLEC TAFI/Region (%)	>= 99.5%			100.00%					YES
D.2.2.2	OSS-3	ECTA/Region (%)	>= 99.5%			99.90%					YES
	% Interface Availability - BST & CLEC										
D.2.3.1	OSS-3	CRIS/Region (%)	>= 99.5%			99.99%					YES
D.2.3.2	OSS-3	LMOS HOST/Region (%)	>= 99.5%			100.00%					YES
D.2.3.3	OSS-3	LNP/Region (%)	>= 99.5%			100.00%					YES
D.2.3.4	OSS-3	MARCH/Region (%)	>= 99.5%			99.99%					YES
D.2.3.5	OSS-3	OSPCM/Region (%)	>= 99.5%			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region (%)	>= 99.5%			100.00%					YES
D.2.3.7	OSS-3	SOCS/Region (%)	>= 99.5%			99.99%					YES
	Average Response Interval <= 4 Seconds										
D.2.4.1	OSS-4	CRIS/Region (%)	Parity w Retail	96.07%	1,772,021	96.13%	241,027		0.00042	-1.3533	YES
D.2.4.2	OSS-4	DLETH/Region (%)	Parity w Retail	2.57%	56,442	2.60%	2,996		0.00297	-0.1162	YES
D.2.4.3	OSS-4	DLR/Region (%)	Parity w Retail	4.71%	32,333	3.89%	10,068		0.00242	3.3782	NO
D.2.4.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.64%	1,771,996	99.66%	244,405		0.00013	-1.6199	YES
D.2.4.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	97.33%	1,280,432	97.07%	121,125		0.00048	5.3245	NO
D.2.4.6	OSS-4	LNP/Region (%)	Parity w Retail	99.70%	119,737	99.70%	10,902		0.00055	-0.0388	YES
D.2.4.7	OSS-4	MARCH/Region (%)	Parity w Retail	24.13%	7,490	35.67%	883		0.01522	-7.5860	YES
D.2.4.8	OSS-4	OSPCM/Region (%)	Parity w Retail	36.73%	7,451	37.33%	375		0.02551	-0.2352	YES
D.2.4.9	OSS-4	Predictor/Region (%)	Parity w Retail	10.95%	55,515	23.88%	7,706		0.00380	-34.0469	YES
D.2.4.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.92%	232,750	99.96%	35,942		0.00016	-2.1684	YES
D.2.4.11	OSS-4	NIW/Region (%)	Parity w Retail	76.78%	62,442	77.37%	6,908		0.00535	-1.1125	YES
	Average Response Interval <= 10 Seconds										
D.2.5.1	OSS-4	CRIS/Region (%)	Parity w Retail	99.21%	1,772,021	99.57%	241,027		0.00019	-18.9596	YES
D.2.5.2	OSS-4	DLETH/Region (%)	Parity w Retail	73.09%	56,442	81.81%	2,996		0.00831	-10.4853	YES
D.2.5.3	OSS-4	DLR/Region (%)	Parity w Retail	57.67%	32,333	50.87%	10,068		0.00564	12.0439	NO
D.2.5.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.81%	1,771,996	99.83%	244,405		0.00009	-2.3085	YES
D.2.5.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	99.74%	1,280,432	99.60%	121,125		0.00015	8.9364	NO
D.2.5.6	OSS-4	LNP/Region (%)	Parity w Retail	99.79%	119,737	99.81%	10,902		0.00045	-0.3010	YES
D.2.5.7	OSS-4	MARCH/Region (%)	Parity w Retail	24.13%	7,490	35.67%	883		0.01522	-7.5860	YES
D.2.5.8	OSS-4	OSPCM/Region (%)	Parity w Retail	99.81%	7,451	99.73%	375		0.00229	0.3437	YES
D.2.5.9	OSS-4	Predictor/Region (%)	Parity w Retail	10.95%	55,515	23.88%	7,706		0.00380	-34.0469	YES
D.2.5.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.99%	232,750	99.99%	35,942		0.00006	-0.2006	YES
D.2.5.11	OSS-4	NIW/Region (%)	Parity w Retail	99.28%	62,442	99.22%	6,908		0.00107	0.5535	YES
	Average Response Interval > 10 Seconds										
D.2.6.1	OSS-4	CRIS/Region (%)	Parity w Retail	0.79%	1,772,021	0.43%	241,027		0.00019	18.9596	YES
D.2.6.2	OSS-4	DLETH/Region (%)	Parity w Retail	26.91%	56,442	18.19%	2,996		0.00831	10.4853	YES
D.2.6.3	OSS-4	DLR/Region (%)	Parity w Retail	42.33%	32,333	49.13%	10,068		0.00564	-12.0439	NO
D.2.6.4	OSS-4	LMOS/Region (%)	Parity w Retail	0.19%	1,771,996	0.17%	244,405		0.00009	2.3085	YES
D.2.6.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	0.26%	1,280,432	0.40%	121,125		0.00015	-8.9364	NO
D.2.6.6	OSS-4	LNP/Region (%)	Parity w Retail	0.21%	119,737	0.19%	10,902		0.00045	0.3010	YES
D.2.6.7	OSS-4	MARCH/Region (%)	Parity w Retail	75.87%	7,490	64.33%	883		0.01522	7.5860	YES
D.2.6.8	OSS-4	OSPCM/Region (%)	Parity w Retail	0.19%	7,451	0.27%	375		0.00229	-0.3437	YES
D.2.6.9	OSS-4	Predictor/Region (%)	Parity w Retail	89.05%	55,515	76.12%	7,706		0.00380	34.0469	YES
D.2.6.10	OSS-4	SOCS/Region (%)	Parity w Retail	0.01%	232,750	0.01%	35,942		0.00006	0.2006	YES

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		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
D.2.6.11	OSS-4 NIW/Region (%)	Parity w Retail	0.72%	62,442	0.78%	6,908		0.00107	-0.5535	YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Collocation - Collocation										
	Average Response Time										
E.1.1.1	C-1	Virtual/SC (calendar days)	<= 10 days								
E.1.1.2	C-1	Physical Caged/SC (calendar days)	<= 20 days			7	5				YES
E.1.1.3	C-1	Physical Cageless/SC (calendar days)	<= 20 days								
	Average Arrangement Time										
E.1.2.1	C-2	Virtual-Ordinary/SC (calendar days)	<= 50 days								
E.1.2.2	C-2	Virtual-Extraordinary/SC (calendar days)	<= 75 days								
E.1.2.3	C-2	Physical Caged/SC (calendar days)	<= 90 days								
E.1.2.4	C-2	Physical Cageless/SC (calendar days)	<= 60 days								
E.1.2.5	C-2	Physical Cageless-Extraordinary/SC (calendar days)	<= 90 days								
E.1.2.6	C-2	Virtual-Simple Augment/SC (calendar days)	<= 20 days								
E.1.2.7	C-2	Virtual-Minor Augment/SC (calendar days)	<= 45 days								
E.1.2.8	C-2	Virtual-Intermediate Augment/SC (calendar days)	<= 60 days								
E.1.2.9	C-2	Virtual-Major Augment/SC (calendar days)	<= 75 days								
E.1.2.10	C-2	Physical-Simple Augment/SC (calendar days)	<= 20 days								
E.1.2.11	C-2	Physical-Minor Augment/SC (calendar days)	<= 45 days								
E.1.2.12	C-2	Physical-Intermediate Augment/SC (calendar days)	<= 60 days			51	1				YES
E.1.2.13	C-2	Physical-Major Augment/SC (calendar days)	<= 90 days			57	1				YES
	% Due Dates Missed										
E.1.3.1	C-3	Virtual/SC (%)	< 5% missed								
E.1.3.2	C-3	Physical/SC (%)	< 5% missed								
E.1.3.3	C-3	Virtual-Augments/SC (%)	< 5% missed								
E.1.3.4	C-3	Physical-Augments/SC (%)	< 5% missed			0.00%	2				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	General - Flow Through										
	% Flow Through Service Requests										
F.1.1.1	O-3	Summary/Region (%)	Diagnostic			95.70%	591,111				Diagnostic
F.1.1.2	O-3	Aggregate/Region (%)	Diagnostic			95.70%	591,111				Diagnostic
F.1.1.3	O-3	Residence/Region (%)	>= 95%			97.25%	119,677				YES
F.1.1.4	O-3	Business/Region (%)	>= 90%			88.82%	4,971				NO
F.1.1.5	O-3	UNE/Region (%)	>= 85%			95.38%	466,463				YES
	% Flow Through Service Requests - Achieved										
F.1.2.1	O-3	Summary/Region (%)	Diagnostic			86.96%	650 562				Diagnostic
F.1.2.2	O-3	Aggregate/Region (%)	Diagnostic			86.96%	650,562				Diagnostic
F.1.2.3	O-3	Residence/Region (%)	Diagnostic			86.27%	134,917				Di nostic
F.1.2.4	O-3	Business/Region (%)	Diagnostic			62.32%	7 084				Di nostic
F.1.2.5	O-3	UNE/Region (%)	Diagnostic			87.48%	508,561				Di nostic
	% Flow Through Service Requests - LNP										
F.1.3.1	O-3	Summary/Region (%)	>= 85%			86.41%	6,646				YES
F.1.3.2	O-3	Aggregate/Region (%)	>= 85%			86.41%	6,646				YES
F.1.3.3	O-3	Residence/Region (%)	Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region (%)	Diagnostic								Diagnostic
	General - Pre-Ordering										
	Loop Makeup Inquiry (Manual) - Non-Mechanized										
F.2.1	PO-1	Loops/SC (%)	>= 95% w in 3 bus days			100.00%	2				YES
	Loop Makeup Inquiry (Electronic) - Mechanized										
F.2.2	PO-2	Loops/SC (%)	>= 95% w in 1 min								
	General - Ordering										
	Service Inquiry with Firm Order										
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/SC (%)	>= 95% w in 5 bus days			100.00%	2				YES
F.3.1.2	O-10	Local Interoffice Transport/SC (%)	>= 95% w in 5 bus days			0.00%	1				NO
	Average Speed of Answer										
F.4.1	O-12	Region (seconds)	Parity w Retail	127.22	6,822,347	22.07	55,340				YES
	General - Maintenance Center										
	Average Answer Time										
F.5.1	M&R-6	Region (seconds)	Parity w Retail	109.07	1,713,572	38.41	113 530				YES
	General - O rator Services Toll										
	Average Speed to Answer										
F.6.1	OS-1	SC (seconds)	PBD			2.30					PBD
	% Answered in 10 seconds										
F.6.2	OS-2	SC (%)	PBD			92.80%					PBD
	General - Directory Assistance										
	Average Speed to Answer										
F.7.1	DA-1	SC (seconds)	PBD			7.50					PBD
	% Answered in 12 seconds										

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.7.2	DA-2	SC (%)	PBD			77.00%					PBD
	General - E911										
	Mean Interval										
F.8.1	E-3	SC (hours)	PBD			1.11	1,139				PBD
	% Accuracy										
F.8.2	E-2	SC (%)	PBD			97.29%	156 505				PBD
	% Timeliness										
F.8.3	E-1	SC (%)	PBD			100.00%	1,139				PBD
	General - Billing										
	Usage Data Delivery Accuracy										
F.9.1	B-3	Region (%)	Parity w Retail	100.00%	576	99.45%	36,214		0.00000		NO
	Usage Data Delivery Timeliness										
F.9.2	B-5	Region (%)	Parity w Retail	98.50%	1 471	99.69%	1 073 572 475		0.00316	-3.7526	YES
	Usage Data Delivery Completeness										
F.9.3	B-4	Region (%)	Parity w Retail	100.00%	1,471	99.99%	1,073,572,475		0.00000		NO
	Mean Time to Deliver Usage										
F.9.4	B-6	Region (days)	Parity w Retail	3.36	1,471	2.22	1,073,572,475				YES
	Recurring Charge Completeness										
F.9.5.1	B-7	Resale/SC (%)	Parity w Retail	80.26%	$4,073,626	99.93%	$143,274		0.00241	-81.6758	YES
F.9.5.2	B-7	UNE/SC (%)	>= 90%			99.63%	$235,686				YES
F.9.5.3	B-7	Interconnection/SC (%)	>= 90%			99.98%	$418				YES
	Non-Recurring Charge Completeness										
F.9.6.1	B-8	Resale/SC (%)	Parity w Retail	83.03%	7,468,5	99.61%	$220,546		0.00197	-84.2223	YES
F.9.6.2	B-8	UNE/SC (%)	>= 90%			99.27%	$287,417				YES
F.9.6.3	B-8	Interconnection/SC (%)	>= 90%			99.64%	$22 602				YES
	General - Change Management										
	% Software Release Notices Sent On Time										
F.10.1	CM-1	SC (%)	>= 95% w in 30 days								
	Average Software Release Notice Delay Days										
F.10.2	CM-2	SC (average)	>= 22 days prior to release								
	% Change Management Documentation Sent On Time										
F.10.3	CM-3	SC (%)	>= 95% w in 30 days			100.00%	1				YES
	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time										
F.10.4	CM-3	SC (%)	>= 95% w in 5 days								
	Average Documentation Release Delay Days										
F.10.5	CM-4	SC (average)	>= 22 days prior to release								
	% CLEC Interface Outages Sent within 15 Minutes										
F.10.6	CM-5	SC (%)	>= 97% w in 15 min			100.00%	9				YES
	% Software Errors Corrected within 10 Business Days										
F.10.7	CM-6	Region (%)	>= 95% w in 10 days								
	% Software Errors Corrected within 30 Business Days										
F.10.8	CM-6	Region (%)	>= 95% w in 30 days								
	% Software Errors Corrected within 45 Business Days										

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.10.9	CM-6	Region (%)	>= 95% w in 45 days								
		% Change Requests Accepted or Rejected within 10 Business Days									
F.10.10	CM-7	Region (%)	>= 95% w in 10 days			83.33%	6				NO
		% Change Requests Rejected Within The Reporting Period									
F.10.11	CM-8	Region (%)	Diagnostic			50.00%	6				Di nostic
		Number of Severity 1 Defects (Type 6 CR) in a Production Release Implemented									
F.10.12	CM-9	Region (number)	= 0 Defects								
		Number of Severity 2 Defects (Type 6 CR) in a Production Release Implemented									
F.10.13	CM-9	Region (number)	= 0 Defects								
		Number of Severity 3 Defects (Type 6 CR) in a Production Release Implemented									
F.10.14	CM-9	Region (number)	= 0 Defects								
		% Test Deck Weight Failure in Production Release									
F.10.15	CM-10	Region (%)	<= 5%								
		% Type 4 Change Requests (Implemented Within 60 Weeks) of those implemented									
F.10.16	CM-11	Region (%)	>= 95% w in 60 days								
		% Type 5 Change Requests (Implemented Within 60 Weeks) of those implemented									
F.10.17	CM-11	Region (%)	>= 95% w in 60 days								
	General - New Business Requests										
		% New Business Requests Processed within 30 Business Days									
F.11.1	BFR-1	Region (%)	>= 90% w in 30 bus days								
		% Quotes Provided within 10 Business Days									
F.11.2	BFR-2A	Region (%)	>= 90% w in 10 bus days								
		% Quotes Provided within 30 Business Days									
F.11.3	BFR-2B	Region (%)	>= 90% w in 30 bus days								
		% Quotes Provided within 60 Business Days									
F.11.4	BFR-2C	Region (%)	>= 90% w in 60 bus days								
	General - Ordering										
		Acknowledgement Message Timeliness									
F.12.1.1	O-1	EDI/Region (%)	>= 95% w in 30 min			91.67%	342,103				NO
F.12.1.2	O-1	TAG/Region (%)	>= 95% w in 30 min			99.99%	371,182				YES
		Acknowledgement Message Completeness									
F.12.2.1	O-2	EDI/Region (%)	100%			100.00%	342,105				NO
F.12.2.2	O-2	TAG/Region (%)	100%			100.00%	371,182				YES
	General - Database Updates										
		Average Database Update Interval									
F.13.1.1	D-1	LIDB/SC (hours)	PBD	1.22	20	1.22	20				PBD
F.13.1.2	D-1	Directory Listings/SC (hours)	PBD	0.03	27	0.03	27				PBD
F.13.1.3	D-1	Directory Assistance/SC (hours)	PBD	3.22	22	3.22	22				PBD
		% Update Accuracy									
F.13.2.1	D-2	LIDB/SC (%)	>= 95%			100.00%	1,145				YES
F.13.2.2	D-2	Directory Listings/SC (%)	>= 95%			100.00%	681				YES
F.13.2.3	D-2	Directory Assistance/SC (%)	>= 95%			99.50%	404				YES
		% NXXs / LRNs Loaded by LERG Effective Date									
F.13.3	D-3	Region (%)	100%			100.00%	41				YES

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		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	General - Network Outage Notification									
	Mean Time to Notify CLEC of Major Network Outages									
F.14.1	M&R-7 Region (minutes)	Parity w Retail	195	1	116	1				YES

STATE OF SOUTH CAROLINA)
) CERTIFICATE OF SERVICE
COUNTY OF RICHLAND)

The undersigned, Nyla M. Laney, hereby certifies that she is employed by the Legal Department for BellSouth Telecommunications, Inc. ("BellSouth") and that she has caused BellSouth Telecommunications, Inc.'s Monthly State Summary for South Carolina for July 2003 in Docket No. 2001-209-C to be served upon the following this September 23, 2003:

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