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STATE OF SOUTH CAROLINA)
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(Caption of Case)
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Interconnection, Collocation and Resale Agreement between United Telephone Company of the Carolinas LLC d/b/a CenturyLink and Image Access, Inc. d/b/a New Phone)

BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

DOC 19/13

COVER SHEET

DOCKET NUMBER: 2013 - 250 - C

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(Please type or print)

Submitted by: Jeanne Stockman

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DOCKETING INFORMATION (Check all that apply)

☐ **Emergency Relief demanded in petition**
☐ **Request for item to be placed on Commission's Agenda expeditiously**
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INDUSTRY (Check one)	NATURE OF ACTION (Check all that apply)		
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☐ Electric/Telecommunications	☐ Answer	☐ Motion	☐ Request for Investigation
☐ Electric/Water	☐ Appellate Review	☐ Objection	☐ Resale Agreement
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☐ Electric/Water/Sewer	☐ Brief	☐ Petition for Reconsideration	☐ Reservation Letter
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☐ Sewer	☐ Complaint	☐ Petition to Intervene	☐ Return to Petition
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☐ Transportation	☐ Discovery	☐ Prefiled Testimony	☐ Subpoena
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☐ Water/Sewer	☐ Expedited Consideration	☐ Proposed Order	☐ Other:
☐ Administrative Matter	☒ Interconnection Agreement	☐ Protest	
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Ms. Jocelyn Boyd
Chief Clerk and Administrator
South Carolina Public Service Commission
Synergy Business Park, The Saluda Building
101 Executive Center Drive
Columbia, SC 29210

Re: Interconnection, Collocation and Resale Agreement between United Telephone Company of the Carolinas LLC d/b/a CenturyLink and Image Access, Inc., d/b/a New Phone
Docket No.

Dear Ms. Boyd:

On behalf of United Telephone Company of the Carolinas LLC d/b/a CenturyLink ("CenturyLink") and Image Access, Inc. d/b/a New Phone ("New Phone"), CenturyLink hereby submits this Interconnection, Collocation and Resale Agreement ("Agreement") between the parties.

CenturyLink and New Phone respectfully request that the Commission approve this Agreement. CenturyLink is represented in this matter by Mr. Scott Elliott, Elliott & Elliott P.A., 1508 Lady Street, Columbia, SC 29201. He can also be reached at (803) 771-0555.

An extra copy of the cover letter is also enclosed. Please stamp the extra copy as "Filed" and return to me in the usual manner. Thank you for your assistance in this matter. Please call me at (919) 554-7621 if there are any questions.

Very truly yours,

Jeanne W. Stockman

JWS/jh
cc: Image Access, Inc.
Scott Elliott
Zel Gilbert

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CenturyLink™

INTERCONNECTION, COLLOCATION AND RESALE AGREEMENT FOR THE STATE OF SOUTH CAROLINA

Effective Date: May 1, 2013

Image Access, Inc., d/b/a New Phone

and

United Telephone Company of the Carolinas LLC, d/b/a CenturyLink

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INTERCONNECTION, COLLOCATION AND RESALE AGREEMENT

This Interconnection, Collocation and Resale Agreement (the "Agreement"), dated this 1st day of May, 2013, is entered into by and between Image Access, Inc., d/b/a New Phone ("CLEC"), a Texas corporation, and United Telephone Company of the Carolinas LLC, d/b/a CenturyLink ("CenturyLink"), a South Carolina limited liability company, to establish the rates, terms and conditions for local interconnection, collocation, local resale, and purchase of unbundled Network Elements (individually referred to as the "service" or collectively as the "services").

WHEREAS, the Parties wish to interconnect their local exchange networks for the purposes of transmission and termination of calls, so that customers of each can receive calls that originate on the other's network and place calls that terminate on the other's network, and for CLEC's use in the provision of exchange access ("Local Interconnection"); and

WHEREAS, CLEC wishes to purchase Telecommunications Services for resale to others, and CenturyLink is willing to provide these services; and

WHEREAS, CLEC wishes to purchase unbundled Network Elements, ancillary services and functions and additional features ("Network Elements") for the provision of Telecommunications Services to others, and CenturyLink is willing to provide unbundled Network Elements and services; and

WHEREAS, the Parties intend the rates, terms and conditions of this Agreement, and their performance of obligations thereunder, to comply with the Communications Act of 1934, as amended (the "Act"), the Rules and Regulations of the Federal Communications Commission ("FCC"), and the orders, rules and regulations of the Commission; and

WHEREAS, the Parties wish to replace any and all other prior agreements, written and oral, applicable to the state of South Carolina.

Now, therefore, in consideration of the terms and conditions contained in this Agreement, CLEC and CenturyLink hereby mutually agree as follows:

PART A – DEFINITIONS

1. DEFINED TERMS

1.1. Capitalized terms defined in this Section shall have the meanings as set forth in this Agreement. Other terms used but not defined will have the meanings ascribed to them in the Act or in the Rules and Regulations of the FCC or the Commission. The Parties acknowledge that other terms appear in this Agreement, which are not defined or ascribed as stated above. The Parties agree that any such terms shall be construed in accordance with their customary usage in the telecommunications industry as of the Effective Date of this Agreement.

1.2. "**911 Service**" means a universal telephone number which gives the public direct access to the Public Safety Answering Point ("PSAP"). Basic 911 service collects 911 calls from one or more local exchange switches that serve a geographic area. The calls are then sent to the correct authority designated to receive such calls.

1.3. "**Access Services**" refers to interstate and intrastate switched access and private line transport services.

1.4. "**Act**" means the Communications Act of 1934, as amended.

1.5. "**ACTL**" means Access Customer Terminal Location as defined by Telcordia.

1.6. "**Affiliate**" is as defined in the Act.

1.7. "**Augment**" refers to a modification (increase/addition or decrease/reduction) to an existing Collocation Arrangement. Examples include changes to the space, cage, power, cross-connect cabling, conduit, vault, riser, or cabling associated with the Collocation Arrangement.

1.8. "**Automated Message Accounting**" ("**AMA**") is the structure inherent in switch technology that initially records telecommunication message information. AMA format is contained in the Automated Message Accounting document, published by Telcordia as GR-1100-CORE which defines the industry standard for message recording.

1.9. "**Automatic Location Identification**" ("**ALI**") means a feature that provides the caller's telephone number, address and the names of the Emergency Response agencies that are responsible for that address.

1.10. "**Automatic Location Identification/Data Management System**" ("**ALI/DMS**") means the emergency service ("E911/911") database containing subscriber location information (including name, address, telephone number, and sometimes special information from the local service provider) used to determine to which Public Safety Answering Point ("PSAP") to route the call.

1.11. "**Automatic Number Identification**" ("**ANI**") is a feature that identifies and displays the number of a telephone line that originates a call.

1.12. "**Automatic Route Selection**" ("**ARS**") is a service feature associated with a specific grouping of lines that provides for automatic selection of the least expensive or most appropriate transmission facility for each call based on criteria programmed into the system.

1.13. "**ATU - C**" refers to an ADSL Transmission Unit - Central Office.

1.14. "**Building**" shall have the same meaning as Central Office Building.

1.15. "**Busy Line Verify/Busy Line Verify Interrupt**" ("**BLV/BLVI**") means an operator call in which the caller inquires as to the busy status of, or requests an interruption of a call on another subscriber's telephone line.

1.16. "**Business Day(s)**" means the days of the week excluding Saturdays, Sundays, and all CenturyLink holidays.

1.17. "**Business Line**" is a CenturyLink-owned switched access line used to serve a business customer, whether by CenturyLink or by a competitive LEC that leases the line from CenturyLink. The number of Business Lines in a Wire Center shall equal the sum of all CenturyLink business switched access lines, plus the sum of all UNE loops connected to that Wire Center, including UNE loops provisioned in combination with other unbundled elements. Among these requirements, Business Line tallies (1) shall include only those access lines connecting end user customers with CenturyLink End-Offices for switched services, (2) shall not include non-switched special access lines, (3) shall account for ISDN and other digital access lines by counting each 64 kbps-equivalent as one line. For example, a DS1 line corresponds to twenty-four (24) 64 kbps-equivalents, and therefore to twenty-four (24) "Business Lines."

1.18. "**Cable Vault**" shall mean a location in a Premises where facilities enter the Premises from the Outside Cable Duct and access the Inner Duct for distribution within the Premises.

1.19. "**Carrier Access Billing System**" ("CABS") is the system which is defined in a document prepared under the direction of the Billing Committee of the OBF. The CABS document is published by Telcordia in Volumes 1, 1A, 2, 3, 3A, 4 and 5 as Special Reports SR-OPT-001868, SR-OPT-0011869, SR-OPT-001871, SR-OPT-001872, SR-OPT-001873, SR-OPT-001874, and SR-OPT-001875, respectively, and contains the recommended guidelines for the billing of access and other connectivity services. CenturyLink's carrier access billing system is its Carrier Access Support System (CASS). CASS mirrors the requirements of CABS.

1.20. "**Central Office Building**" or "**Building**" shall mean a structure (not including a controlled environment vault ("CEV")) housing CenturyLink network equipment that is under the control of CenturyLink and for which CenturyLink has the right to grant access and/or occupation by third parties.

1.21. "**Central Office Switches**" - are switching facilities within the public switched telecommunications network, including, but not limited to:

1.21.1. "**End Office Switches**" ("**EOs**") are switches from which end user Telephone Exchange Services are directly connected and offered.

1.21.2. "**Tandem Switches**" are switches that are used to connect and switch trunk circuits between and among Central Office Switches.

1.21.3. "**Remote Switches**" are switches that are away from their host or control office. All or most of the central control equipment for the remote switch is located at the host or Control Office.

1.22. "**Centrex**" means a Telecommunications Service associated with a specific grouping of lines that uses central office switching equipment for call routing to handle direct dialing of calls, and to provide numerous private branch exchange-like features.

1.23. "**CLASS/LASS**" (Telcordia Service Mark) refers to service features that utilize the capability to forward a calling party's number between end offices as part of call setup. Features include Automatic Callback, Automatic Recall, Caller ID, Call Trace, and Distinctive Ringing.

1.24. "**CLLI Code**" means common language location identifier code, as defined by Telcordia.

1.25. "**Collocation Arrangement**" refers to a single, specific provision of collocation in a particular Premises, not limited to a cage enclosing CLEC's equipment within the Premises.

1.26. "**Collocation Space**" shall mean an area of space located in a building to be used by CLEC to house telecommunications equipment that is necessary for interconnection or access to UNEs. Additionally, roof or wall space used for wireless interconnection shall be included in the definition where applicable.

1.27. "**Commingle**" means the act of Commingling.

1.28. "**Commingling**" means the connecting, attaching, or otherwise linking of an unbundled Network Element, or a combination of unbundled Network Elements, to one or more facilities or services that CLEC has obtained at wholesale from CenturyLink or the combining of an unbundled Network Element, or a combination of unbundled Network Elements with one or more such facilities or services.

1.29. "**Commission**" means the South Carolina Public Utilities/Service Commission.

1.30. "**Common Channel Signaling**" ("**CCS**") is a method of digitally transmitting call set-up and network control data over a digital signaling network fully separate from the public switched telephone network that carries the actual call.

1.31. "**Common Transport**" provides a local interoffice transmission path between End Office Switches, between End Office Switches and Tandem Switches and between Tandem Switches in CenturyLink's network. Common Transport is shared between multiple customers and is required to be switched at the Tandem Switch.

1.32. "**Confidential and/or Proprietary Information**" has the meaning set forth in Section 15.

1.33. "**Controlled Environment Vault**" ("**CEV**") shall mean a below ground room other than a Central Office Building which is controlled by CenturyLink and which is suitable for collocation of telecommunications equipment under controlled temperature and humidity.

1.34. "**Control Office**" is an exchange carrier center or office designated as the Party's single point of contact for the provisioning and maintenance of its portion of local interconnection arrangements.

1.35. "**Copper Loop**" is a stand-alone local loop comprised entirely of copper wire or cable. Copper Loops include two-wire and four-wire analog voice-grade Copper Loops, digital Copper Loops *(e.g.*, DS0s and integrated services digital network lines), as well as two-wire and four-wire Copper Loops conditioned to transmit the digital signals needed to provide digital subscriber line services, regardless of whether the Copper Loops are in service or held as spares. The Copper Loop includes attached electronics using time division multiplexing technology, but does not include packet switching capabilities.

1.36. "**Custom Calling Features**" means a set of Telecommunications Service features available to residential and single-line business customers including call-waiting, call-forwarding and three-party calling.

1.37. "**Customer Proprietary Network Information**" ("**CPNI**") is as defined in the Act.

1.38. "**Database Management System**" ("**DBMS**") is a computer process used to store, sort, manipulate and update the data required to provide Selective Routing and ALI.

1.39. "**Day**" means calendar day unless otherwise specified.

1.40. "**Dedicated Transport**" includes CenturyLink transmission facilities between Wire Centers or Switches owned by CenturyLink, or between Wire Centers or Switches owned by CenturyLink and Switches owned by CLEC, including, but not limited to, DS1-, DS3-, and OCn-capacity level services, as well as dark fiber, dedicated to a particular customer or carrier.

1.41. "**Demarcation Point**" is that point on the facility where CenturyLink's control of the facility ceases, and the End User Customer's control of the facility begins.

1.42. "**Digital Subscriber Line Access Multiplexer**" ("**DSLAM**") is equipment that links end user xDSL connections to a single high-speed packet switch, typically ATM or IP.

1.43. "**Directory Assistance Database**" refers to any subscriber record used by CenturyLink in its provision of live or automated operator-assisted directory assistance including but not limited to 411, 555-1212, NPA-555-1212.

1.44. "**Directory Assistance Services**" provides listings to callers. Directory Assistance Services may include the option to complete the call at the caller's direction.

1.45. "**DS1 Loop**" is a digital Local Loop having a total digital signal speed of 1.544 Mb/s. DS1 Loops include, but are not limited to, two-wire and four-wire Copper Loops capable of providing high-bit rate digital subscriber line services, including T1 services.

1.46. "**DS3 Loop**" is a digital Local Loop having a total digital signal speed of 44.736 megabytes per second.

1.47. "**DSLAM"** refers to a Digital Subscriber Line Access Multiplexer.

1.48. "**Duct**" is a single enclosed path to house facilities to provide Telecommunications Services.

1.49. "**Effective Date**" is the date referenced in the opening paragraph on page 1 of the Agreement, unless otherwise required by the Commission.

1.50. "**Electronic Interface**" means access to operations support systems consisting of preordering, ordering, provisioning, maintenance and repair and billing functions.

1.51. "**Emergency Response Agency**" is a governmental entity authorized to respond to requests from the public to meet emergencies.

1.52. "**Emergency Service Number**" ("**ESN**") is a number assigned to the ALI and selective routing databases for all subscriber telephone numbers. The ESN designates a unique combination of fire, police and emergency medical service response agencies that serve the address location of each in-service telephone number.

1.53. "**Enhanced Extended Link**" ("**EEL**") for purposes of this Agreement refers to the combination of unbundled Network Elements, specifically NID, Loop, multiplexing (MUX) if necessary and Dedicated Transport, in the CenturyLink Network.

1.54. "**Exchange Message Interface System**" ("**EMI**") is the Industry standard for exchanging telecommunications message information for billable, non-billable, sample settlement and study records. The EMI is published by ATIS (Alliance for Telecommunications Industry Solutions).

1.55. "**End Date**" is the date this Agreement terminates as referenced in Section 5.1.

1.56. "**Enhanced 911 Service**" ("**E911**") means a telephone communication service which will automatically route a call dialed "9-1-1" to a designated public safety answering point (PSAP) attendant and will provide to the attendant the calling party's telephone number and, when possible, the address from which the call is being placed and the Emergency Response agencies responsible for the location from which the call was dialed.

1.57. "**FCC"** means the Federal Communications Commission.

1.58. "**Fiber-based Collocator**" means any carrier, unaffiliated with CenturyLink, that maintains a Collocation Arrangement in CenturyLink's wire center, with active electrical power supply, and operates a fiber-optic cable or comparable transmission facility that (1) terminates at a Collocation Arrangement within the Wire Center; (2) leaves CenturyLink's Wire Center premises; and (3) is owned by a party other than CenturyLink or any affiliate of CenturyLink, except as set forth in this definition. Dark fiber obtained from CenturyLink on an indefeasible right of use basis shall be treated as non-CenturyLink fiber-optic cable. Two or more Affiliated Fiber-based Collocators in a single Wire Center shall collectively be counted as a single Fiber-based Collocator. For purposes of this definition, the term Affiliate is defined by 47 USC §153(1) and any relevant interpretation in the Act.

1.59. "**Fiber-to-the-curb Loop**" ("**FTTC Loop**") means a Local Loop consisting of fiber optic cable connecting to a copper distribution plant that is not more than five hundred (500) feet from the customer's premises or, in the case of predominantly residential multiple dwelling units ("MDUs"), not more than five hundred (500) feet from the MDU's minimum

point of entry ("MPOE"). The fiber optic cable in a fiber-to-the curb loop must connect to a copper distribution plant at a serving area interface from which every other copper distribution subloop also is not more than five hundred (500) feet from the respective customer's premises.

1.60. "**Fiber-to-the-home Loop**" ("**FTTH Loop**") means a Local Loop consisting entirely of fiber optic cable, whether dark or lit, and serving an end user's customer premises or, in the case of predominantly residential MDUs, a fiber optic cable, whether dark or lit, that extends to the multiunit premises' MPOE.

1.61. "**Grandfathered Service**" means service which is no longer available for new customers and is limited to the current customer at their current locations with certain provisioning limitations, including but not limited to upgrade denials, feature adds/changes and responsible/billing party.

1.62. "**High Frequency Portion of the local Loop**" ("**HFPL**") is defined as the frequency range above the voice band on a Copper Loop facility that is being used to carry analog circuit-switched voice band transmissions provided by CenturyLink to the end user customer.

1.63. "**Hybrid Loop**" means a Local Loop comprised of both fiber optic cable, usually in the feeder plant, and copper wire or cable usually in the distribution plant.

1.64. "**Incumbent Local Exchange Carrier**" ("**ILEC**") is as defined in the Act.

1.65. "**Information Services**" shall have the meaning defined in 47 CFR §51.5.

1.66. "**Interexchange Carrier**" ("**IXC**") means a provider of interexchange Telecommunications Services.

1.67. "**Interexchange Service**" shall mean telecommunications service between stations in different exchange areas.

1.68. "**ISP-Bound Traffic**," for the purposes of this Agreement, is defined as traffic that is transmitted to an Internet Service Provider ("ISP") consistent with the ISP Remand Order (FCC 01-131), 16 FCC Rcd. 9151 (2001).

1.69. "**Inner Duct**" or "Conduit" shall mean any passage or opening in, on, under, over or through the CenturyLink Central Office Building cable or conduit systems.

1.70. "**Line Information Data Base**" ("**LIDB**") means a Service Control Point (SCP) database that provides for such functions as calling card validation for telephone line number cards issued by CenturyLink and other entities and validation for collect and billed-to-third services.

1.71. **"Local Calling Platform"** ("**LCP**") refers to a service that provides originating end users the opportunity to call a telephone number (NPA-NXX-XXXX) to reach an intermediate platform that allows the caller to dial additional numbers for the purpose of ultimately completing the call to a number having an NXX Code associated with a Rate Center (as set forth in the LERG) that is different from the Rate Center associated with the telephone number of the intermediate platform, and thereby permits the two-way transmission of information between the end user who originated the call and the end user to whom the ultimate telephone number dialed is assigned.

1.72. "**Live Load Capacity**" as it relates to a CLEC's Collocation Space refers to the structural strength of the floor to support the weight of CLEC's property and equipment installed in the collocated space.

1.73. "**Local Loop**" refers to a transmission facility between the main distribution frame [cross-connect], or its equivalent, in a CenturyLink Central Office or wire center, and up to the demarcation point (*e.g.*, Network Interface Device) at a customer's premises, to which CLEC is granted exclusive use. This includes all electronics, optronics and intermediate devices (including repeaters and load coils) used to establish the transmission path to the customer premises. Local loops include Copper Loops, Hybrid Loops, DS1 loops, DS3 loops, FTTC Loops and FTTH Loops.

1.74. "**Local Number Portability**" ("**LNP**") means the ability of users of Telecommunications Services to retain, at the same location, existing telecommunications numbers without impairment of quality, reliability, or convenience when switching from one Telecommunications Carrier to another.

1.75. "**Local Service Request**" ("**LSR**") means an industry standard form or a mutually agreed upon change thereof, used by the Parties to add, establish, change or disconnect local services.

1.76. "**Local Traffic**" for the purposes of this Agreement the Parties shall agree that "Local Traffic" means traffic (excluding ISP-Bound Traffic and Commercial Mobile Radio Service "CMRS" traffic) that is physically originated and physically terminated within CenturyLink's local calling area, or mandatory extended area service (EAS) area, as defined by the Commission or, if not defined by the Commission, then as defined in existing CenturyLink Tariffs.

1.77. **"Local VoIP-PSTN Traffic"** is VoIP-PSTN Traffic that physically originates and terminates within the CenturyLink local calling area, or mandatory extended area service (EAS) area, as defined by the Commission or, if not defined by the Commission, then as defined in existing CenturyLink Tariffs, and shall be considered to be "Local Traffic" as such term is used in the Agreement.

1.78. "**Mobile Wireless Service**" means any mobile wireless telecommunications service, including any commercial mobile radio service (CMRS). CMRS includes paging, air-ground radiotelephone service and offshore radiotelephone service, as well as mobile telephony services, such as the voice offerings of carriers using cellular radiotelephone, broadband PCS and SMR licenses.

1.79. "**Multiple Exchange Carrier Access Billing**" ("**MECAB**") refers to the document prepared by the Billing Committee of the ATIS Ordering and Billing Forum ("OBF"). The MECAB document, published by Alliance for Telecommunications Industry Solutions ("ATIS") (0401004-00XX), contains the recommended guidelines for the billing of an Access Service provided to a customer by two or more providers or by one provider in two or more states within a single LATA.

1.80. "**Multiple Exchange Carrier Ordering And Design**" ("**MECOD**") refers to the guidelines for Access Services - Industry Support Interface, a document developed by the Ordering/Provisioning Committee under the auspices of the OBF, which functions under the auspices of the Carrier Liaison Committee ("CLC") of the Alliance for Telecommunications Industry Solutions ("ATIS"). The MECOD document, published by ATIS (0404120-00XX), establishes recommended guidelines for processing orders for Access Service which is to be provided by two or more Telecommunications Carriers.

1.81. "**National Emergency Number Association**" ("**NENA**") is an association with a mission to foster the technological advancement, availability and implementation of 911 nationwide.

1.82. "**Network Element**" is as defined in the Act.

1.83. "**North American Numbering Plan**" ("NANP") means the plan for the allocation of unique 10-digit directory numbers consisting of a three-digit area code, a three-digit office code, and a four-digit line number. The plan also extends to format variations, prefixes, and special code applications.

1.84. "**Numbering Plan Area**" ("**NPA**") (sometimes referred to as an area code) is the three-digit indicator which is designated by the first three digits of each 10-digit telephone number within the NANP. Each NPA contains 800 possible NXX Codes. There are two general categories of NPA, "Geographic NPAs" and "Non-Geographic NPAs." A "Geographic NPA" is associated with a defined geographic area, and all telephone numbers bearing such NPA are associated with services provided within that geographic area. A "Non-Geographic NPA," also known as a "Service Access Code (SAC Code)" is typically associated with a specialized Telecommunications Service which may be

provided across multiple geographic NPA areas; 500, 800, 900, 700, and 888 are examples of Non-Geographic NPAs.

1.85. "**NXX**," "**NXX Code**," "**COC**," "**Central Office Code**," or "**CO Code**" is the three-digit switch entity indicator which is defined by the fourth, fifth and sixth digits of a 10-digit telephone number within NANP.

1.86. "**OBF**" means the Ordering and Billing Forum, which functions under the auspices of the CLC of the Alliance for Telecommunications Industry Solutions (ATIS).

1.87. "**Operator Services**" provides for:

1.87.1. operator handling for call completion (*e.g.,* collect calls);

1.87.2. operator or automated assistance for billing after the subscriber has dialed the called number (*e.g.,* credit card calls); and

1.87.3. special services (*e.g.,* BLV/BLI, Emergency Agency Call).

1.88. "**Outside Cable Duct**" shall mean any space located outside the Central Office Building and owned by or under the control of CenturyLink through which CenturyLink runs its cable, conduit or other associated facilities.

1.89. "**Parity**" means, subject to the availability, development and implementation of necessary industry standard Electronic Interfaces, the provision by CenturyLink of services, Network Elements, functionality or telephone numbering resources under this Agreement to CLEC, including provisioning and repair, at least equal in quality to those offered to CenturyLink, its Affiliates or any other entity that obtains such services, Network Elements, functionality or telephone numbering resources. Until the implementation of necessary Electronic Interfaces, CenturyLink shall provide such services, Network Elements, functionality or telephone numbering resources on a non-discriminatory basis to CLEC as it provides to its Affiliates or any other entity that obtains such services, Network Elements, functionality or telephone numbering resources.

1.90. "**P.01 Transmission Grade Of Service**" ("**GOS**") means a trunk facility provisioning standard with the statistical probability of no more than one call in 100 blocked on initial attempt during the average busy hour.

1.91. "**Parties**" means, jointly, CenturyLink and CLEC, and no other entity, Affiliate, subsidiary or assign.

1.92. "**Party**" means either CenturyLink or CLEC, and no other entity, Affiliate, subsidiary or assign.

1.93. "**Percent Local Usage**" ("**PLU**") is a calculation which represents the ratio of the local minutes to the sum of local, intraLATA toll, and Toll VoIP-PSTN minutes between the Parties sent over Local Interconnection Trunks. Directory assistance, BLV/BLVI, 900, and 976 transiting calls from other exchange carriers and switched access calls are not included in the calculation of PLU.

1.94. **"Physical Collocation"** is as defined in 47 CFR 51.5.

1.95. "**Point of Interconnection**" ("**POI**") is the physical point that establishes the technical interface, the test point, and the operational responsibility hand-off between CLEC and CenturyLink for local interconnection of their networks. Each POI also establishes the demarcation point to delineate each Party's financial obligations for facility costs.

1.96. "**Premises**" is as defined in 47 CFR §51.5.

1.97. "**Pre-Order Loop Qualification**" ("**Loop Qualification**") is an OSS function that includes supplying loop qualification information to CLECs as part of the Pre-ordering Process. Examples of the type of information provided are:

1.97.1. Composition of the loop material, i.e. fiber optics, copper;

1.97.2. Existence, location and type of any electronic or other equipment on the loop, including but not limited to:

(a) Digital Loop Carrier ("DLC") or other remote concentration devices;

(b) Feeder/distribution interfaces;

(c) Bridge taps;

(d) Load coils;

(e) Pair gain devices; or

(f) Disturbers in the same or adjacent binders.

1.97.3. Loop length which is an indication of the approximate loop length, based on a 26-gauge equivalent and is calculated on the basis of Distribution Area distance from the central office;

1.97.4. Wire gauge or gauges; and

1.97.5. Electrical parameters.

1.98. "**Proprietary Information**" shall have the same meaning as Confidential Information.

1.99. **"Rate Center"** means the geographic point and corresponding geographic area which are associated with one or more particular NPA-NXX codes which have been assigned to CenturyLink or CLEC for its provision of basic exchange Telecommunications Services. The "rate center point" is the finite geographic point identified by a specific V&H coordinate, which is used to measure distance-sensitive end user traffic to/from the particular NPA-NXX designations associated with the specific Rate Center. The "rate center area" is the exclusive geographic area identified as the area within which CenturyLink or CLEC will provide Basic Exchange Telecommunications Services bearing the particular NPA-NXX designations associated with the specific Rate Center. The Rate Center point must be located within the Rate Center area.

1.100. "**Small Exchange Carrier Access Billing**" ("**Secab**") means the document prepared by the Billing Committee of the OBF. The SECAB document, published by ATIS as Special Report SR OPT-001856, contains the recommended guidelines for the billing of access and other connectivity services.

1.101. "**Selective Routing**" is a service which automatically routes an E911 call to the PSAP that has jurisdictional responsibility for the service address of the telephone that dialed 911, irrespective of telephone company exchange or Wire Center boundaries.

1.102. "**Signaling Transfer Point**" ("**STP**") means a signaling point that performs message routing functions and provides information for the routing of messages between signaling points within or between CCIS networks. An STP transmits, receives and processes CCIS messages.

1.103. "**Splitter**" is a device that divides the data and voice signals concurrently moving across the loop, directing the voice traffic through copper tie cables to the switch and the data traffic through another pair of copper tie cables to multiplexing equipment for delivery to the packet-switched network. The Splitter may be directly integrated into the DSLAM equipment or may be externally mounted.

1.104. "**Street Index Guide**" **("SIG")** is a database defining the geographic area of an E911 Service. It includes an alphabetical list of the street names, high-low house number ranges, community names, and Emergency Service Numbers provided by the counties or their agents to CenturyLink.

1.105. "**Switch**" means a Central Office Switch as defined in this Part A.

1.106. "**Synchronous Optical Network**" ("**SONET**") is an optical interface standard that allows interworking of transmission products from multiple vendors (*i.e.*, mid-span meets). The

base rate is 51.84 MHps (OC-1/STS-1 and higher rates are direct multiples of the base rate up to 1.22 GHps).

1.107. "**Tandem Office Switches**", "**Tandem**," and "**Tandem Switching**" describe Class 4 switches which are used to connect and switch trunk circuits between and among End Office Switches and other tandems.

1.108. "**Tariff**" means a filing made at the state or federal level for the provision of a Telecommunications Service by a Telecommunications Carrier that provides for the terms, conditions and pricing of that service. Such filing may be required or voluntary and may or may not be specifically approved by the Commission or FCC.

1.109. "**Technically Feasible**" refers solely to technical or operational concerns, rather than economic, space, or site considerations.

1.110. "**Telcordia**" means Telcordia Technologies, Inc. which is a leading provider of software and services for the telecommunications industry.

1.111. "**Tier 1**" Wire Centers are those CenturyLink Wire Centers that contain at least four Fiber-based Collocators, at least 38,000 Business Lines, or both. Tier 1 Wire Centers also are those CenturyLink tandem switching locations that have no line-side switching facilities, but nevertheless serve as a point of traffic aggregation accessible by competitive LECs. Once a Wire Center is determined to be a Tier 1 Wire Center, that Wire Center is not subject to later reclassification as a Tier 2 or Tier 3 Wire Center.

1.112. "**Tier 2**" Wire Centers are those CenturyLink Wire Centers that are not Tier 1 Wire Centers but contain at least three (3) Fiber-based Collocators, at least 24,000 Business Lines, or both. Once a Wire Center is determined to be a Tier 2 Wire Center, that Wire Center is not subject to later reclassification as a Tier 3 Wire Center.

1.113. "**Tier 3**" Wire Centers are those CenturyLink Wire Centers that are not Tier 1 or Tier 2 Wire Centers.

1.114. "**Telecommunications**" is as defined in the Act.

1.115. "**Telecommunications Carrier**" is as defined in the Act.

1.116. "**Telecommunications Service**" is as defined in the Act.

1.117. **"Toll VoIP-PSTN Traffic"** is VoIP-PSTN Traffic that physically originates and terminates in different CenturyLink local calling areas, or mandatory extended area service (EAS) areas, as defined by the Commission or, if not defined by the Commission, then as defined in existing CenturyLink Tariffs.

1.118. "**Transit Service**" means the use of CenturyLink's tandem to deliver Transit Traffic.

1.119. "**Transit Traffic**" means Local Traffic or ISP-Bound Traffic that is routed by a CLEC through CenturyLink's network for delivery to a third party Telecommunications Carrier's network or that is routed by a third party Telecommunications Carrier through CenturyLink's network for delivery to CLEC's network.

1.120. "**Virtual Collocation**" is as defined in 47 CFR §51.5.

1.121. "**Virtual NXX Traffic**" ("**VNXX Traffic**") as used in this Agreement, refers to calls to telephone numbers (NPA-NXX-XXXXs) that were assigned to customers using a VNXX Service.

1.122. **"VoIP-PSTN Traffic"** shall include any traffic referred to in the Agreement as "VoIP" or "VoIP Traffic" or "IP Enabled Voice Traffic", and is defined as traffic which is exchanged between a CenturyLink end user and the CLEC end user in Time Division Multiplexing ("TDM") format that originates and/or terminates in Internet Protocol ("IP") format, as determined in the Order, and terminates to a Party's end user customer.

1.123. "**VNXX Service**" means the assignment of a telephone number (NPA-NXX-XXXX) to a customer using an NXX Code associated with a Rate Center (as set forth in the LERG) that is different from the Rate Center (as set forth in the LERG) associated with the customer's actual physical location where such physical location is not within the same local calling area, or mandatory extended area service (EAS) area as the customer's assigned telephone number.

1.124. "**Wholesale Service**" means Telecommunication Services that CenturyLink provides at retail to subscribers who are not Telecommunications Carriers as set forth in 47 USC §251(c)(4) which CenturyLink provides to resellers at a wholesale rate.

1.125. "**Wire center**" is the location of an incumbent LEC local switching facility containing one or more central offices, as defined in part 36 of the Code of Federal Regulations. The Wire Center boundaries define the area in which all customers served by a given Wire Center are located.

1.126. "**xDSL**" refers to a generic term for a series of high speed transmission protocols, equipment, and services designed to operate over copper wire. This series includes but is not limited to ADSL, VDSL, SDSL, and others.

PART B – GENERAL TERMS AND CONDITIONS

2. SCOPE OF THIS AGREEMENT

2.1. This Agreement, including Parts A through L, Tables One and Two and exhibits, specifies the rights and obligations of each Party with respect to the establishment, purchase, and sale of Local Interconnection, Collocation, resale of Telecommunications Services and Unbundled Network Elements under Sections 251 and 252 of the Act. This Agreement is intended only for Local Traffic consisting of wireline to wireline communications, not for Mobile Wireless Service traffic, and neither Party will route Mobile Wireless Service traffic to the other Party without first executing a separate written agreement to govern such traffic. Certain terms used in this Agreement shall have the meanings defined in PART A – DEFINITIONS, or as otherwise elsewhere defined throughout this Agreement. Other terms used but not defined in this Agreement will have the meanings ascribed to them in the Act and in the FCC's and the Commission's rules, regulations and orders. PART B sets forth the general terms and conditions governing this Agreement. The remaining Parts set forth, among other things, descriptions of the services, pricing, technical and business requirements, and physical and network security requirements.

3. NETWORK CHANGES

3.1. CenturyLink shall provide notice of network changes and upgrades in accordance with §§51.325 through 51.335 of Title 47 of the Code of Federal Regulations (47 CFR). CenturyLink may discontinue any interconnection arrangement, Telecommunications Service, or Network Element provided or required hereunder due to network changes or upgrades after providing CLEC notice as required by this Section. CenturyLink agrees to cooperate with CLEC and/or the appropriate regulatory body in any transition resulting from such discontinuation of service and to minimize the impact to customers, which may result from such discontinuance of service.

4. REGULATORY APPROVALS

4.1. This Agreement, and any amendment or modification hereof, will be submitted to the Commission for approval in accordance with §252 of the Act within thirty (30) Days after obtaining the last required Agreement signature. CenturyLink and CLEC shall use their best efforts to obtain approval of this Agreement by any regulatory body having jurisdiction over this Agreement. In the event any governmental authority or agency rejects any provision hereof, the Parties shall negotiate promptly and in good faith such revisions as may reasonably be required to achieve approval.

4.2. The Parties acknowledge that the respective rights and obligations of each Party as set forth in this Agreement are based on the texts of the Act and the orders, rules and regulations promulgated thereunder by the FCC and the Commission as of the Effective Date ("Applicable Rules"). In the event of any amendment of the Act, any effective legislative action or any effective regulatory or judicial order, rule, regulation, arbitration award, dispute resolution procedures under this Agreement or other legal action purporting to apply the provisions of the Act to the Parties or in which the court, FCC or the Commission makes a generic determination that is generally applicable which revises, modifies or reverses the Applicable Rules (individually and collectively, "Amended Rules"), either Party may, by providing written notice to the other Party, require that the affected provisions of this Agreement be renegotiated in good faith and this Agreement shall be amended accordingly within sixty (60) Days of the date of the notice to reflect the pricing, terms and conditions of each such Amended Rules relating to any of the provisions in this Agreement.

4.3. Notwithstanding any other provision of this Agreement to the contrary Section 4.2 hereof shall control. Any rates, terms or conditions thus developed or modified shall be substituted in place of those previously in effect and shall be effective under this Agreement as of the effective date established by the Amended Rules, whether such

action was commenced before or after the Effective Date of this Agreement. Should the Parties be unable to reach agreement with respect to the applicability of such order or the resulting appropriate modifications to this Agreement, either party may invoke the Dispute Resolution provisions of this Agreement, it being the intent of the parties that this Agreement shall be brought into conformity with the then current obligations under the Act as determined by the Amended Rules. CenturyLink may charge rates to CLEC under this Agreement that are approved by the Commission in a generic cost proceeding, whether such action was commenced before or after the Effective Date of this Agreement, as of the effective date of the Commission decision.

4.4. In the event that as a result of any effective decision, order, or determination of any judicial or regulatory authority with jurisdiction over the subject matter hereof, CenturyLink determines that it is not required to furnish any service, facility, arrangement, or benefit required to be furnished or provided to CLEC under this Agreement, then CenturyLink may discontinue any service, facility, arrangement, or benefit ("Discontinued Arrangement") to the extent permitted by any such decision, order, or determination by providing sixty (60) Days written notice to CLEC. Immediately upon provision of such written notice to CLEC, CLEC will be prohibited from ordering and CenturyLink will not provide new Discontinued Arrangements.

5. TERM AND TERMINATION

5.1. This Agreement shall be deemed effective upon the Effective Date first stated above, and continue for a period of two (2) years until April 30, 2015 ("End Date"), unless earlier terminated in accordance with this Section 5, provided however that if CLEC has any outstanding past due obligations to CenturyLink or any of CenturyLink's affiliates, this Agreement will not be effective until such time as any past due obligations with CenturyLink are paid in full. This agreement shall become binding upon execution by the Parties. No order or request for services under this Agreement shall be processed before the Effective Date, except as otherwise agreed to in writing by the Parties. No order or request for services under this Agreement shall be processed before CLEC has established a customer account with CenturyLink and has completed the Implementation Plan described in this Agreement.

5.2. In the event of either Party's material breach of any of the terms or conditions hereof, including the failure to make any undisputed payment when due, the non-defaulting Party may immediately terminate this Agreement in whole or in part if the non-defaulting Party so advises the defaulting Party in writing of the event of the alleged default and the defaulting Party does not remedy the alleged default within sixty (60) Days after written notice thereof. The non-defaulting Party may pursue all available legal and equitable remedies for such breach.

5.3. CenturyLink may terminate this Agreement upon ten (10) Days notice if CLEC is not exchanging traffic with CenturyLink or has not submitted orders pursuant to this Agreement within one-hundred-eighty (180) Days of the Effective Date, or if CLEC fails to obtain or maintain any certification(s) or authorization(s) from the Commission which are necessary or appropriate for CLEC to exchange traffic with CenturyLink or order any service, facility or arrangement under this ICA. In addition, CenturyLink reserves the right to terminate this Agreement immediately upon notice from the CLEC that it has ceased doing business in this state. In addition to notice from CLEC, CenturyLink may utilize any publicly available information in concluding that CLEC is no longer doing business in this state, and immediately terminate this Agreement.

5.4. Termination of this Agreement for any cause shall not release either Party from any liability which at the time of termination has already accrued to the other Party or which thereafter may accrue in respect to any act or omission prior to termination or from any obligation which is expressly stated in this Agreement to survive termination.

5.5. Notwithstanding the above, should CenturyLink sell or trade substantially all the assets in an exchange or group of exchanges that CenturyLink uses to provide

Telecommunications Services, then CenturyLink may terminate this Agreement in whole or in part as to that particular exchange or group of exchanges upon sixty (60) Days prior written notice.

6. POST EXPIRATION INTERIM SERVICE ARRANGEMENTS

6.1. No later than one-hundred sixty (160) Days prior to the End Date, CLEC will provide CenturyLink notice to commence negotiations pursuant to §§251 and 252 of the Act for terms, conditions and rates for a successor agreement to be effective on or before the End Date.

6.2. In the event that this Agreement expires under Section 5.1, CLEC has submitted a notice to commence negotiations under Section 6.1, and the Parties have not executed a successor agreement at the time of expiration, provided the Parties are actually in arbitration or mediation before the Commission or FCC under §252 of the Act or the Parties have a written agreement to continue negotiations under §252, it is the intent of the Parties to provide in this Section for post-expiration interim service arrangements between the Parties so that service to their respective end users will not be interrupted should a new agreement not be consummated prior to the End Date. Therefore, except in the case of termination as a result of the events under Sections 5.2, 5.4, and 5.5, services that had been available under this Agreement, were ordered prior to the End Date and are actually in service as of the End Date may continue uninterrupted after the End Date at the written request of either Party only until the earlier to occur of (i) the Parties execute a successor agreement, (ii) the issuance of an order, whether a final non-appealable order or not, by the Commission or FCC, approving an agreement resulting from the resolution of the issues set forth in such arbitration or mediation request, or (iii) the first anniversary of the End Date.

6.3. In the event that on the End Date the Parties have not executed a successor agreement and Section 6.2 does not apply or no longer applies, CenturyLink will continue to provide services pursuant to one of the following:

6.3.1. Such standard terms and conditions or tariffs approved by and made generally available by the Commission, if they exist; or

6.3.2. An existing agreement between CenturyLink and another carrier adopted by CLEC for the remaining term of that agreement. If CLEC fails to designate an agreement under this subsection, then CenturyLink may designate such agreement.

7. CHARGES, BILLING AND PAYMENT

7.1. In consideration of the services provided by CenturyLink under this Agreement, CLEC shall pay the charges set forth in Part C subject to the provisions of Section 4 hereof and subject to the dispute provisions provided herein. CenturyLink may limit or modify the form(s) of payment that will be accepted from time to time, and shall not be obligated to accept card payments (*e.g.*: credit/debit/ATM cards) or any form of payment that reduces the net amount received by CenturyLink. Additional billing procedures for charges incurred by CLEC hereunder are set forth in Part J.

7.2. Subject to the terms of this Agreement, the Parties shall pay invoices within thirty (30) Days from the bill date shown on the invoice.

7.2.1. For invoices not paid when due, late payment charges will be assessed under Section 7.4.

7.2.2. If the payment due date is a Saturday, Sunday or a designated bank holiday, payment shall be made the next business day.

7.2.3. If an invoice is not paid within forty-five (45) Days after the bill date, CenturyLink may suspend processing new orders and cancel any pending orders.

7.2.4. If the account remains delinquent sixty (60) Days after the bill date, CenturyLink will terminate all services under this Agreement.

7.3. If the CLEC disputes any charges shown on an invoice, the following billing dispute procedures are the exclusive means for challenging such charges, and the failure by CLEC to follow such procedures will result in the suspension or termination of service for non-payment of invoiced amounts:

7.3.1. Any billing dispute must be submitted in writing, itemizing the particular charges that CLEC is challenging, and explaining in reasonable detail the specific grounds for disputing the validity or applicability of such charges.

7.3.2. Billing disputes must be submitted to the National Dispute Center on the billing dispute form designated by CenturyLink. The billing dispute form may be accompanied by any additional, relevant materials submitted by CLEC.

7.3.3. The payment due date of an invoice shall be suspended with respect to disputed amounts on such invoice, but only if a written, itemized dispute has been filed in compliance with Section 7.3 within thirty (30) Days of the bill date. Such payment due date for the disputed amounts shall remain suspended during negotiations between the Parties or pending a determination by the Commission under the dispute resolution provisions of Section 25.

7.3.4. Billing disputes that are submitted in a timely manner in compliance with Section 7.3 shall not have the effect of suspending the payment due date with respect to *billed amounts that are not in dispute*, notwithstanding the existence of a dispute with respect to other amounts billed on the same invoice.

7.3.5. The failure to submit a written dispute in compliance with Section 7.3 within thirty (30) Days of a bill date shall not preclude a Party from thereafter submitting a dispute or seeking a billing adjustment for any charges which have been paid, but any billing dispute which is not submitted within thirty (30) Days of a bill date or which is not submitted in writing in compliance with Section 7.3 shall not be effective to suspend the payment due date for the disputed amount or to prevent late charges and possible suspension or termination of service for non-payment of billed amounts in accordance with Section 7.2. Payment of billed amounts that are subsequently disputed or which become the subject of a request for adjustment shall not constitute or be deemed to represent a waiver of a Party's right to submit a dispute or seek an adjustment of such Party's account with respect to such paid amounts, and the paying Party shall not be required to designate any such payment as "conditional" or "under protest" in order to submit a dispute or seek a subsequent adjustment with respect to amounts which have previously been paid. A dispute which is filed more than thirty (30) Days after a bill date or a request for an account adjustment must be submitted in writing in the same manner as provided for in Section 7.3 with respect to disputes, and such requests shall be subject to the Dispute Resolution provisions of this Agreement.

7.4. Late payment charges on invoices not paid when due (or any portion thereof which is not subject to a timely filed dispute) will be assessed until the amount due is paid in full, and shall be calculated using a rate equal to the lesser of the following:

7.4.1. the total amount due times the highest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment due date to and including the date CLEC actually makes the payment to CenturyLink, or

7.4.2. the total amount due multiplied by a factor of 0.000329 times the number of days which occurred between the payment due date and (including) the date CLEC actually makes the payment to CenturyLink.

7.5. CenturyLink shall credit CLEC for incorrect Connectivity Billing charges including without limitation: overcharges, services ordered or requested but not delivered, interrupted services, services of poor quality and installation problems if caused by CenturyLink. Such reimbursements shall be set forth in the appropriate section of the Connectivity Bill pursuant to CABS, or SECAB standards.

7.6. CenturyLink will bill CLEC for message provisioning and, if applicable, data tape charges related to exchange access records. CenturyLink will bill CLEC for the records at the rates on Table One. If CLEC requests additional copies of the monthly invoice, CenturyLink may also bill CLEC for the additional copies.

7.7. CenturyLink shall comply with various industry, OBF, and other standards referred to throughout this Agreement. CenturyLink will review any changes to industry standards, and implement the changes within the industry-defined window. CenturyLink will notify CLEC of any deviations to the standards.

7.8. Where Parties have established interconnection, CenturyLink and the CLEC agree to conform to MECAB and MECOD guidelines. They will exchange Billing Account Reference and Bill Account Cross Reference information and will coordinate Initial Billing Company/Subsequent Billing Company billing cycles. CenturyLink will provide CLEC the appropriate records to bill exchange access charges to the IXC. CenturyLink will capture EMI records for inward terminating calls and send them to CLEC, as appropriate, in a daily or other agreed upon interval, via and agreed upon media (*e.g.*: Connect Direct or CD Rom). Upon CenturyLink's request, CLEC will provide CenturyLink the appropriate records to bill exchange access charges to the IXC. CLEC will capture EMI records for inward terminating calls and send them to CenturyLink, as appropriate, in a daily or other agreed upon interval, via and agreed upon media (*e.g.*: Connect Direct or CD Rom).

7.9. CenturyLink shall provide a single point of contact for handling of any data exchange questions or problems that may arise during the implementation and performance of the terms and conditions of this Agreement.

7.10. Revenue Protection. CenturyLink shall make available to CLEC, at Parity with what CenturyLink provides to itself, its Affiliates and other local telecommunications CLECs, all present and future fraud prevention or revenue protection features, including prevention, detection, or control functionality embedded within any of the Network Elements. These features include, but are not limited to screening codes, information digits assigned such as information digits '29' and '70' which indicate prison and COCOT pay phone originating line types respectively, call blocking of domestic, international, 800, 888, 900, NPA-976, 700, 500 and specific line numbers, and the capability to require end user entry of an authorization code for dial tone. CenturyLink shall, when technically capable and consistent with the implementation schedule for Operations Support Systems (OSS), additionally provide partitioned access to fraud prevention, detection and control functionality within pertinent OSS.

7.11. CenturyLink reserves the right to secure the account with a suitable form of security deposit in accordance with Section 37.

7.12. CLEC is responsible for all collections costs, including but not limited to attorneys fees, incurred by CenturyLink in recovering any amounts due and owing to CenturyLink by CLEC. In the event of CLEC's bankruptcy, CenturyLink may assert its claim for collections costs and attorneys' fees under this Agreement as a claim against CLEC's bankruptcy estate.

8. AUDITS AND EXAMINATIONS

8.1. Each Party to this Agreement will be responsible for the accuracy and quality of its data as submitted to the other Party involved. Subject to each Party's reasonable security requirements and except as may be otherwise specifically provided in this Agreement, either Party, at its own expense, may audit the other Party's books, records and other documents directly related to billing and invoicing once in any twelve (12) month period

for the purpose of evaluating the accuracy of the other Party's billing and invoicing. "Audit" shall mean a comprehensive review of bills for services performed under this Agreement; "Examination" shall mean an inquiry into a specific element of or process related to bills for services performed under this Agreement. Either Party (the "Requesting Party") may perform one (1) Audit per twelve (12) month period commencing with the Effective Date, with the assistance of the other Party, which will not be unreasonably withheld. The Audit period will include no more than the preceding twelve (12) month period as of the date of the Audit request. The Requesting Party may perform Examinations, as it deems necessary, with the assistance of the other Party, which will not be unreasonably withheld.

8.2. Upon thirty (30) Days written notice by the Requesting Party to Audited Party, Requesting Party shall have the right through its authorized representative to make an Audit, during normal business hours, of any records, accounts and processes which contain information bearing upon the billing and invoicing of the services provided under this Agreement. Within the above-described thirty (30) Day period, the Parties shall reasonably agree upon the scope of the Audit or Examination, the documents and processes to be reviewed, and the time, place and manner in which the Audit or Examination shall be performed. Audited Party agrees to provide Audit or Examination support, including appropriate access to and use of Audited Party's facilities (*e.g.*: conference rooms, telephones, copying machines).

8.3. Each party shall bear its own expenses in connection with the conduct of the Audit or Examination. The reasonable cost of special data extraction required by the Requesting Party to conduct the Audit or Examination will be paid for by the Requesting Party. For purposes of this Section 8.3, a "Special Data Extraction" shall mean the creation of an output record or informational report (from existing data files) that is not created in the normal course of business. If any program is developed to Requesting Party's specifications and at Requesting Party's expense, Requesting Party shall specify at the time of request whether the program is to be retained by Audited Party for reuse for any subsequent Audit or Examination.

8.4. Adjustments based on the audit findings may be applied to the twelve (12) month period included in the audit. Adjustments, credits or payments shall be made and any corrective action shall commence within thirty (30) Days from the requesting Party's receipt of the final audit report to compensate for any errors or omissions which are disclosed by such Audit or Examination and are agreed to by the Parties. Interest shall be calculated in accordance with Section 7.4 above.

8.5. Neither such right to examine and audit nor the right to receive an adjustment shall be affected by any statement to the contrary appearing on checks or otherwise, unless such statement expressly waiving such right appears in writing, is signed by the authorized representative of the Party having such right and is delivered to the other Party in a manner sanctioned by this Agreement.

8.6. This Section shall survive expiration or termination of this Agreement for a period of one (1) year after expiration or termination of this Agreement.

9. INTELLECTUAL PROPERTY RIGHTS

9.1. Any intellectual property which originates from or is developed by a Party shall remain in the exclusive ownership of that Party. Intellectual property includes, without limitation, patent, copyright, trade mark, trade secrets, and other proprietary rights. Each Party grants to the other party a limited license to its intellectual property solely to the extent necessary for the use of any facility or equipment (including software) or for the receipt of services as provided under this Agreement. Except for such limited license to use its intellectual property, no license in patent, copyright, trademark or trade secret, or other proprietary or intellectual property right now or hereafter owned, controlled or licensable by a Party, is granted to the other Party or shall be implied or arise by estoppel.

9.2. CLEC acknowledges that its right under this Agreement for Local Interconnection with CenturyLink's network and to unbundled and/or combine CenturyLink's Network Elements may be subject to or limited by intellectual property rights and contract rights of third parties. CenturyLink agrees to use its best efforts to obtain for CLEC, third party intellectual property rights, under commercially reasonable terms, to each unbundled Network Element necessary for CLEC to use such unbundled Network Element in the same manner as CenturyLink.

9.3. CenturyLink shall have no obligations to attempt to obtain for CLEC any third party intellectual property right(s) that would permit CLEC to use any unbundled Network Element in a different manner than used by CenturyLink.

9.4. To the extent not prohibited by a contract with the vendor of the Network Element sought by CLEC that contains intellectual property licenses, CenturyLink shall reveal to CLEC the name of the vendor, the intellectual property rights licensed to CenturyLink under the vendor contract and the terms of the contract (excluding cost terms). CenturyLink shall, at CLEC's request, contact the vendor to attempt to obtain permission to reveal additional contract details to CLEC.

9.5. All costs associated with the extension of third party intellectual property rights to CLEC pursuant to Section 9.2, including the cost of the license extension itself and the costs associated with the effort to obtain the license, shall be part of the cost of providing the unbundled Network Element to which the intellectual property rights relate and apportioned to all requesting CLEC using that unbundled Network Element including CenturyLink.

9.6. CenturyLink hereby conveys no licenses to use such third party intellectual property rights and makes no warranties, express or implied, concerning CLEC's rights with respect to such third party intellectual property rights and contract rights, including whether such rights will be violated by such Local Interconnection or unbundling and/or combining of Network Elements (including combining with CLEC's use of other functions, facilities, products or services furnished under this Agreement). Any licenses or warranties for intellectual property rights associated with unbundled network elements are vendor licenses and warranties and are a part of the third party intellectual property rights CenturyLink agrees in Section 9.2 to use its best efforts to obtain.

10. LIMITATION OF LIABILITY

10.1. Neither Party, its parents, subsidiaries, affiliates, agents, servants or employees shall be liable for damages arising from errors, mistakes, omissions, interruptions, or delays in the course of establishing, furnishing, rearranging, moving, terminating, changing, providing or failing to provide services or facilities (including the obtaining or furnishing of information with respect thereof or with respect to users of the services or facilities) in the absence of willful misconduct.

10.2. Notwithstanding the foregoing, in no event shall CenturyLink's liability to CLEC for a service outage exceed an amount equal to the proportionate charge for the service(s) or unbundled element(s) provided for the period during which the service was affected.

10.3. Neither Party shall be responsible to the other for any indirect, special, consequential or punitive damages, including (without limitation) damages for loss of anticipated profits or revenue or other economic loss in connection with or arising from anything said, omitted, or done hereunder (collectively "Consequential Damages"), whether arising in contract or tort except that the foregoing shall not limit a Party's obligation under Section 11 to indemnify, defend, and hold the other Party harmless against amounts payable to third parties.

10.4. CENTURYLINK SHALL BE LIABLE FOR DAMAGE TO OR DESTRUCTION OF CLEC'S EQUIPMENT AND OTHER PREMISES ONLY IF SUCH DAMAGE OR DESTRUCTION IS CAUSED BY CENTURYLINK'S SOLE NEGLIGENCE OR WILLFUL MISCONDUCT.

11. INDEMNIFICATION

11.1. Each Party agrees to indemnify and hold harmless the other Party from and against claims by third parties for damage to tangible personal or real property and/or personal injuries to the extent caused by the negligence or willful misconduct or omission of the indemnifying Party.

11.2. CLEC shall indemnify and hold harmless CenturyLink from all claims by CLEC's subscribers.

11.3. CenturyLink shall indemnify and hold harmless CLEC from all claims by CenturyLink's subscribers.

11.4. The indemnifying Party under this Section agrees to defend any suit brought against the other Party either individually or jointly with the indemnified Party for any such loss, injury, liability, claim or demand.

11.5. The indemnified Party agrees to notify the other Party promptly, in writing, of any written claims, lawsuits, or demands for which it is claimed that the indemnifying Party is responsible under this Section and to cooperate in every reasonable way to facilitate defense or settlement of claims.

11.6. The indemnifying Party shall have complete control over defense of the case and over the terms of any proposed settlement or compromise thereof. The indemnifying Party shall not be liable under this Section for settlement by the indemnified Party of any claim, lawsuit, or demand, if the indemnifying Party has not approved the settlement in advance, unless the indemnifying Party has had the defense of the claim, lawsuit, or demand tendered to it in writing and has failed to promptly assume such defense. In the event of such failure to assume defense, the indemnifying Party shall be liable for any reasonable settlement made by the indemnified Party without approval of the indemnifying Party.

11.7. When the lines or services of other companies and CLECs are used in establishing connections to and/or from points not reached by a Party's lines, neither Party shall be liable for any act or omission of the other companies or carriers.

11.8. In addition to its indemnity obligations hereunder, each Party shall, to the extent allowed by law or Commission Order, provide, in its tariffs and contracts with its subscribers that relate to any Telecommunications Services provided or contemplated under this Agreement, that in no case shall such Party or any of its agents, contractors or others retained by such Party be liable to any subscriber or third party for any loss relating to or arising out of this Agreement, whether in contract or tort, that exceeds the amount such Party would have charged the applicable subscriber for the service(s) or function(s) that gave rise to such loss, and Consequential Damages (as defined in Section 10 above).

11.9 If CLEC has physical collocations under this Agreement, CLEC shall also indemnify and hold CenturyLink harmless from any and all claims arising from:

11.9.1 CLEC's use of the Collocation Space;

11.9.2 the conduct of CLEC's business or from any activity, work or things done, permitted or suffered by CLEC in or about the Collocation Space or elsewhere;

11.9.3 any and all claims arising from any breach or default in the performance of any obligation on CLEC's part to be performed under the terms of this Agreement; and

11.9.4 any negligence of the CLEC, or any of CLEC's agents, and fees, expenses and liabilities incurred in the defense of any such claim or any action or proceeding brought thereon.

11.9.5 If any action or proceeding is brought against CenturyLink by reason of any such claim, CLEC, upon notice from CenturyLink, shall defend same at CLEC's expense employing counsel satisfactory to CenturyLink.

11.10 CLEC shall at all times indemnify, defend, save and hold harmless CenturyLink from any claims, liens, demands, charges, encumbrances, litigation and judgments arising directly or indirectly out of any use, occupancy or activity of CLEC, or out of any work performed, material furnished, or obligations incurred by CLEC in, upon or otherwise in connection with the Collocation Space. CLEC shall give CenturyLink written notice at least ten (10) Business Days prior to the commencement of any such work on the Collocation Space in order to afford CenturyLink the opportunity of filing appropriate notices of non-responsibility. However, failure by CenturyLink to give notice does not reduce CLEC's liability under this Section.

11.11 If any claim or lien is filed against the Collocation Space, or any action or proceeding is instituted affecting the title to the Collocation Space, CLEC shall give CenturyLink written notice thereof as soon as CLEC obtains such knowledge.

11.12 CLEC shall, at its expense, within thirty (30) Days after filing of any lien of record, obtain the discharge and release thereof or post a bond in an amount sufficient to accomplish such discharge and release. Nothing contained herein shall prevent CenturyLink, at the cost and for the account of CLEC, from obtaining such discharge and release if CLEC fails or refuses to do the same within the thirty-day period.

11.13 If CLEC has first discharged the lien as provided by law, CLEC may, at CLEC's expense, contest any mechanic's lien in any manner permitted by law.

12. INSURANCE

12.1. During the term of this Agreement, CLEC shall carry, and shall cause any subcontractors to carry, with financially reputable insurers which are licensed to do business in all jurisdictions where any property is located, not less than the following insurance:

12.2. Commercial General Liability with limits of not less than $1,000,000 combined single limit per occurrence and aggregate for bodily injury, property damage and personal and advertising injury liability insurance to include coverage for contractual and products/completed operations liability, naming CenturyLink as additional insured;

12.3. Business Auto liability, including all owned, non-owned and hired automobiles, in an amount of not less than $1,000,000 combined single limit per accident for bodily injury and property damage liability, naming CenturyLink as additional insured;

12.4. Workers Compensation as provided for in the jurisdiction where the Property is located, with an Employer's Liability limit of not less than $500,000 per accident or disease; and

12.5. Umbrella or excess liability in an amount not less than $5,000,000 per occurrence and aggregate in excess of the above-referenced Commercial General, Business Auto and Employer's Liability, naming CenturyLink as additional insured; and

12.6. "All Risk" property insurance on a full replacement cost basis insuring CLEC's property situated on or within the Property, naming CenturyLink as loss payee. CLEC may elect to insure business interruption and contingent business interruption, as it is agreed that CenturyLink has no liability for loss of profit or revenues should an interruption of service occur.

12.7. Nothing contained in this Section shall limit CLEC's liability to CenturyLink to the limits of insurance certified or carried.

12.8. All policies required of the CLEC shall contain evidence of the insurer's waiver of the right of subrogation against CenturyLink for any insured loss covered thereunder. All policies of insurance shall be written as primary policies and not contributing with or in excess of the coverage, if any, that CenturyLink may carry.

12.9. CLEC shall furnish to CenturyLink a certificate or certificates of insurance, satisfactory in form and content to CenturyLink, evidencing that the above coverage is in force and has been endorsed to guarantee that the coverage will not be cancelled without first giving at least thirty (30) Days prior written notice to CenturyLink.

13. BRANDING

13.1. CLEC shall provide the exclusive interface to CLEC subscribers, except as CLEC shall otherwise specify for the reporting of trouble or other matters identified by CLEC for which CenturyLink may directly communicate with CLEC subscribers. In those instances where CLEC requests that CenturyLink personnel interface with CLEC subscribers, such CenturyLink personnel shall inform the CLEC subscribers that they are representing CLEC, or such brand as CLEC may specify.

13.2. Other business materials furnished by CenturyLink to CLEC subscribers shall bear no corporate name, logo, trademark or tradename.

13.3. Except as specifically permitted by a Party, in no event shall either Party provide information to the other Party's subscribers about the other Party or the other Party's products or services.

13.4. CenturyLink shall share pertinent details of CenturyLink's training approaches related to branding with CLEC to be used by CenturyLink to assure that CenturyLink meets the branding requirements agreed to by the Parties.

13.5. This Section shall not confer on either Party any rights to the service marks, trademarks and/or trade names owned by or used in connection with services by the other Party, except as expressly permitted in writing by the other Party.

14. REMEDIES

14.1. Except as otherwise provided herein, all rights of termination, cancellation or other remedies prescribed in this Agreement, or otherwise available, are cumulative and are not intended to be exclusive of other remedies to which the injured Party may be entitled in case of any breach or threatened breach by the other Party of any provision of this Agreement, and use of one or more remedies shall not bar use of any other remedy for the purpose of enforcing the provisions of this Agreement.

15. CONFIDENTIALITY AND PUBLICITY

15.1. All information which is disclosed by one Party ("Disclosing Party") to the other ("Recipient") in connection with this Agreement, or acquired in the course of performance of this Agreement, shall be deemed confidential and proprietary to the Disclosing Party and subject to this Agreement, such information includes but is not limited to, orders for services, usage information in any form, and CPNI as that term is defined by the Act and the rules and regulations of the FCC ("Confidential Information").

15.2. During the term of this Agreement, and for a period of five (5) year thereafter, Recipient shall:

15.2.1. use Confidential Information only for the purpose of performing under this Agreement,

15.2.2. hold Confidential Information in confidence and disclose it only to employees or agents who have a need to know it in order to perform under this Agreement, and

15.2.3. safeguard Confidential Information from unauthorized use or Disclosure using no less than the degree of care with which Recipient safeguards its own Confidential Information.

15.3. Recipient shall have no obligation to safeguard Confidential Information which:

15.3.1. was in the Recipient's possession free of restriction prior to its receipt from Disclosing Party,

15.3.2. becomes publicly known or available through no breach of this Agreement by Recipient,

15.3.3. is rightfully acquired by Recipient free of restrictions on its Disclosure, or

15.3.4. is independently developed by personnel of Recipient to whom the Disclosing Party's Confidential Information had not been previously disclosed.

15.4. Recipient may disclose Confidential Information if required by law, a court, or governmental agency, if the Disclosing Party has been notified of the requirement promptly after Recipient becomes aware of the requirement, and the Recipient undertakes all lawful measures to avoid disclosing such information until Disclosing Party has had reasonable time to obtain a protective order. Recipient will comply with any protective order that covers the Confidential Information to be disclosed.

15.5. Each Party agrees that in the event of a breach of this Section 15 by Recipient or its representatives, Disclosing Party shall be entitled to equitable relief, including injunctive relief and specific performance. Such remedies shall not be exclusive, but shall be in addition to all other remedies available at law or in equity.

15.6. Unless otherwise agreed, neither Party shall publish or use the other Party's logo, trademark, service mark, name, language, pictures, symbols or words from which the other Party's name may reasonably be inferred or implied in any product, service, advertisement, promotion, or any other publicity matter, except that nothing in this paragraph shall prohibit a Party from engaging in valid comparative advertising. This Section 15.6 shall confer no rights on a Party to the service marks, trademarks and trade names owned or used in connection with services by the other Party or its Affiliates, except as expressly permitted by the other Party.

15.7. Neither Party shall produce, publish, or distribute any press release nor other publicity referring to the other Party or its Affiliates, or referring to this Agreement, without the prior written approval of the other Party. Each party shall obtain the other Party's prior approval before discussing this Agreement in any press or media interviews. In no event shall either Party mischaracterize the contents of this Agreement in any public statement or in any representation to a governmental entity or member thereof.

15.8. Except as otherwise expressly provided in this Section 15, nothing herein shall be construed as limiting the rights of either Party with respect to its customer information under any applicable law, including without limitation §222 of the Act.

16. DISCLAIMER OF WARRANTIES

16.1. EXCEPT AS SPECIFICALLY PROVIDED ELSEWHERE IN THIS AGREEMENT TO THE CONTRARY, NEITHER PARTY MAKES ANY REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO QUALITY, FUNCTIONALITY OR CHARACTERISTICS OF THE SERVICES PROVIDED PURSUANT TO THIS AGREEMENT, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. NO REPRESENTATION OR STATEMENT MADE BY EITHER PARTY OR ANY OF ITS AGENTS OR EMPLOYEES, ORAL OR WRITTEN, INCLUDING, BUT NOT LIMITED TO, ANY SPECIFICATIONS, DESCRIPTIONS OR STATEMENTS PROVIDED OR MADE SHALL BE BINDING UPON EITHER PARTY AS A WARRANTY.

17. ASSIGNMENT AND SUBCONTRACT

17.1. If any Affiliate of either Party succeeds to that portion of the business of such Party that is responsible for, or entitled to, any rights, obligations, duties, or other interests under this Agreement, such Affiliate may succeed to those rights, obligations, duties, and interest of such Party under this Agreement. In the event of any such succession hereunder, the successor shall expressly undertake in writing to the other Party the performance and liability for those obligations and duties as to which it is succeeding a Party to this Agreement.

17.2. Except as provided in Section 17.1, any assignment of this Agreement or of the obligations to be performed, in whole or in part, or of any other interest of a Party hereunder, without the other Party's written consent, shall be void. Upon a request by a Party for such consent, the other Party shall not unreasonably withhold or delay such consent, provided however, that reasonable grounds for withholding consent would include, without limitation, the existence of any material default by the requesting Party. For purposes of this paragraph, a Party shall be considered to be in material default if there are any outstanding amounts owed that have not been paid on or before the due date.

17.3. If a Party uses products or services obtained from the other Party under this Agreement to serve end user customers, then such Party may not make any sale or transfer of such end user customer accounts, or any facilities used to serve such end user customers, unless the purchaser or transferee has executed a written agreement to assume liability for any outstanding unpaid balances owed to the other Party under this Agreement for such services and products. Notwithstanding any assumption of liability by the purchaser or transferee, the Party selling or transferring such end user customer accounts, or facilities, shall remain jointly liable for the unpaid balances until the same are satisfied, in full, unless the selling or transferring Party obtains a written release of liability from the other Party, which release shall be at the reasonable discretion of the other Party.

17.4. If a Party seeks to transfer only a portion of facilities ordered pursuant to this Agreement, while retaining other facilities, then such transfer shall be treated as a disconnection and subsequent activation, subject to applicable disconnection and activation charges for such facilities, including any early termination fees, if applicable.

18. GOVERNING LAW

18.1. This Agreement shall be governed by and construed in accordance with the Act, the FCC's Rules and Regulations and orders of the Commission, except insofar as state law may control any aspect of this Agreement, in which case the domestic laws of the Commission's state, without regard to its conflicts of laws principles, shall govern.

19. RELATIONSHIP OF PARTIES

19.1. It is the intention of the Parties that each Party shall be an independent contractor and nothing contained herein shall constitute the Parties as joint venturers, partners, employees or agents of one another, and neither Party shall have the right or power to bind or obligate the other.

20. NO THIRD PARTY BENEFICIARIES

20.1. The provisions of this Agreement are for the benefit of the Parties hereto and not for any other person, and this Agreement shall not provide any person not a party hereto with any remedy, claim, liability, reimbursement, right of action, or other right in excess of those existing without reference hereto. This shall not be construed to prevent CLEC from providing its Telecommunications Services to other carriers.

21. NOTICES

21.1. Except as otherwise provided herein, all notices or other communication hereunder shall be deemed to have been duly given when made in writing and delivered in person or deposited in the United States mail, certified mail, postage prepaid, return receipt requested and addressed as follows:

If to CLEC:

Image Access, Inc
24141 59 North
Porter , Tx 77365

If to CenturyLink:

CenturyLink
Director - Wholesale Contracts
930 15th Street, 6th Floor

713-269-2572

Quantum.telecommunication@gmail.com

Denver, CO 80202
Phone: 303-672-2879
Email: intagree@centurylink.com

With copy to:
CenturyLink Law Department
Wholesale Interconnection
1801 California Street, 9th Floor
Denver, CO 80202
Phone: 303-383-6553
Email:
Legal.Interconnection@centurylink.com

With copy to:

21.2. If delivery, other than certified mail, return receipt requested, is used to give notice, a receipt of such delivery shall be obtained and the notice shall be effective when received. If delivery via certified mail, return receipt requested, is used, notice shall be effective when sent. The address to which notices or communications may be given to either Party may be changed by written notice given by such Party to the other pursuant to this Section.

22. WAIVERS

22.1. No waiver of any provisions of this Agreement and no consent to any default under this Agreement shall be effective unless the same shall be in writing and properly executed by or on behalf of the Party against whom such waiver or consent is claimed.

22.2. No course of dealing or failure of any Party to strictly enforce any term, right, or condition of this Agreement in any instance shall be construed as a general waiver or relinquishment of such term, right or condition.

22.3. Waiver by either Party of any default by the other Party shall not be deemed a waiver of any other default.

23. SURVIVAL

23.1. Termination of this Agreement, or any part hereof, for any cause shall not release either Party from any liability which at the time of termination had already accrued to the other Party or which thereafter accrues in any respect to any act or omission occurring prior to the termination or from an obligation which is expressly stated in this Agreement to survive termination including but not limited to Sections 7, 8, 9, 10, 11, 15, 20, 22, and 25.

24. FORCE MAJEURE

24.1. Neither Party shall be held liable for any delay or failure in performance of any part of this Agreement from any cause beyond its control and without its fault or negligence, such as acts of God, acts of civil or military authority, embargoes, epidemics, war, terrorist acts, riots, insurrections, fires, explosions, earthquakes, nuclear accidents, floods, power blackouts, strikes, work stoppage affecting a supplier or unusually severe weather. No delay or other failure to perform shall be excused pursuant to this Section 24 unless delay or failure and consequences thereof are beyond the control and without the fault or negligence of the Party claiming excusable delay or other failure to perform. Subject to Sections 4.4, 5.2, 5.4, and 5.5 hereof, in the event of any such excused delay in the performance of a Party's obligation(s) under this Agreement, the due date for the performance of the original obligation(s) shall be extended by a term equal to the time lost by reason of the delay. In the event of such delay, the delayed Party shall perform its

obligations at a performance level no less than that which it uses for its own operations. In the event of such performance delay or failure by CenturyLink, CenturyLink agrees to resume performance in a nondiscriminatory manner and not favor its own provision of Telecommunications Services above that of CLEC.

25. DISPUTE RESOLUTION

25.1. The Parties recognize and agree that the Commission has continuing jurisdiction to implement and enforce all terms and conditions of this Agreement, except those services in Part I (non-251 services). Accordingly, the Parties agree that any dispute arising out of or relating to this Agreement that the Parties cannot resolve, other than Part I (non-251 services), may be submitted to the Commission for resolution, in the manner provided for herein. The dispute resolution provisions of this Section shall not preclude the Parties from seeking relief available in any other forum.

25.2. A Party may not submit a dispute to the Commission for resolution unless at least sixty (60) Days have elapsed after the Party asserting the dispute has given written notice of such dispute to the other Party. Such notice must explain in reasonable detail the specific circumstances and grounds for each disputed item, which shall include the specific information required in Section 7.3 for billing disputes. If a Party gives notice of a billing dispute more than thirty (30) Days after the billing date and has not paid the disputed amounts by the payment due date, then the notice of such dispute shall be deemed to have been given thirty (30) Days after the billing date for purposes of calculating the time period before such dispute may be submitted to the Commission.

25.3. The Parties shall meet or confer as often as they reasonably deem necessary in order to discuss the dispute and negotiate in good faith in an effort to resolve such dispute. The specific format for such discussions will be left to the discretion of the Parties, provided, however, that all reasonable requests for relevant, non-privileged, information made by one Party to the other Party shall be honored, and provided that the following terms and conditions shall apply:

25.3.1. If CenturyLink provides written notice to the CLEC that a billing dispute has been denied, stating the grounds for such determination, then the CLEC shall have ten (10) Days in which to either pay the disputed amounts or to send written notice to the National Dispute Center advising that the CLEC disagrees with the determination by CenturyLink, and such notice may be accompanied by any additional, relevant materials submitted by CLEC. Failure by the CLEC to make a timely response to a notice of denial by CenturyLink shall result in lifting the suspension of the payment due date for such disputed invoice, and the possible assessment of late charges and suspension or termination of service for non-payment of billed amount in accordance with Section 7.2.

25.3.2. Failure by the CLEC to make a timely response to a notice of denial by CenturyLink shall also preclude the CLEC from thereafter requesting an escalation of the same dispute under Section 25.4, although the CLEC may file a petition in compliance with Section 25.5.

25.4. If the Parties are unable to resolve the dispute in the normal course of business within thirty (30) Days after delivery of notice of the Dispute, then upon the request of either Party, the dispute shall be escalated to other representatives of each Party that have authority to settle the dispute, and such escalation may be repeated every thirty (30) Days during which negotiations continue. Referral of a dispute by a Party to its legal counsel shall be considered an escalation for purposes of this paragraph.

25.5. If the Parties are unable to resolve the dispute within sixty (60) Days after delivery of the initial notice of the dispute, then either Party may file a petition or complaint with the Commission seeking resolution of the dispute. The petition or complaint shall include a statement that both Parties have agreed to request an expedited resolution by the

Commission within sixty (60) Days from the date on which the petition or complaint was filed with the Commission.

25.6. If the Commission appoints an expert(s) or other facilitator(s) to assist in its decision making, each Party shall pay half of the fees and expenses so incurred.

25.7. During the Commission proceeding each Party shall continue to perform its obligations under this Agreement provided, however, that neither Party shall be required to act in any unlawful fashion.

25.8. A dispute which has been resolved by a written settlement agreement between the Parties or pursuant to a determination by the Commission may not be resubmitted under the dispute resolution process.

26. COOPERATION ON FRAUD

26.1. The Parties agree that they shall cooperate with one another to investigate, minimize and take corrective action in cases of fraud. The Parties' fraud minimization procedures are to be cost effective and implemented so as not to unduly burden or harm one party as compared to the other.

27. TAXES

27.1. For purposes of this Section, the terms "taxes" and "fees" shall include but not be limited to federal, state or local sales, use, excise, gross receipts or other taxes or tax-like fees of whatever nature and however designated (including Tariff surcharges and any fees, charges or other payments, contractual or otherwise, for the use of public streets or rights of way, whether designated as franchise fees or otherwise) imposed, or sought to be imposed, on or with respect to the services furnished hereunder or measured by the charges or payments therefore, excluding any taxes levied on income.

27.2. Taxes and Fees Imposed Directly On Either Providing Party or Purchasing Party.

27.2.1. Taxes and fees imposed on the providing Party, which are not permitted or required to be passed on by the providing Party to its customer, shall be borne and paid by the providing Party.

27.2.2. Taxes and fees imposed on the purchasing Party, which are not required to be collected and/or remitted by the providing Party, shall be borne and paid by the purchasing Party.

27.3. Taxes and Fees Imposed on Purchasing Party but Collected And Remitted By Providing Party.

27.3.1. Taxes and fees imposed on the purchasing Party shall be borne by the purchasing Party, even if the obligation to collect and/or remit such taxes or fees is placed on the providing Party.

27.3.2. To the extent permitted by applicable law, any such taxes and/or fees shall be shown as separate items on applicable billing documents between the Parties. Notwithstanding the foregoing, the purchasing Party shall remain liable for any such taxes and fees regardless of whether they are actually billed by the providing Party at the time that the respective service is billed.

27.3.3. If the purchasing Party determines that in its opinion any such taxes or fees are not payable, the providing Party shall not bill such taxes or fees to the purchasing Party if the purchasing Party provides written certification, reasonably satisfactory to the providing Party, stating that it is exempt or otherwise not subject to the tax or fee, setting forth the basis therefore, and satisfying any other requirements under applicable law. If any authority seeks to collect any such tax or fee that the purchasing Party has determined and certified not to be payable, or any such tax or fee that was not billed by the providing Party, the purchasing Party may contest the same in good faith, at its

own expense. In any such contest, the purchasing Party shall promptly furnish the providing Party with copies of all filings in any proceeding, protest, or legal challenge, all rulings issued in connection therewith, and all correspondence between the purchasing Party and the taxing authority.

27.3.4. In the event that all or any portion of an amount sought to be collected must be paid in order to contest the imposition of any such tax or fee, or to avoid the existence of a lien on the assets of the providing Party during the pendency of such contest, the purchasing Party shall be responsible for such payment and shall be entitled to the benefit of any refund or recovery.

27.3.5. If it is ultimately determined that any additional amount of such a tax or fee is due to the imposing authority, the purchasing Party shall pay such additional amount, including any interest and penalties thereon.

27.3.6. Notwithstanding any provision to the contrary, the purchasing Party shall protect, indemnify and hold harmless (and defend at the purchasing Party's expense) the providing Party from and against any such tax or fee, interest or penalties thereon, or other charges or payable expenses (including reasonable attorney fees) with respect thereto, which are incurred by the providing Party in connection with any claim for or contest of any such tax or fee.

27.3.7. Each Party shall notify the other Party in writing of any assessment, proposed assessment or other claim for any additional amount of such a tax or fee by a taxing authority; such notice to be provided, if possible, at least ten (10) Days prior to the date by which a response, protest or other appeal must be filed, but in no event later than thirty (30) Days after receipt of such assessment, proposed assessment or claim.

27.4. Taxes and Fees Imposed on Providing Party But Passed On To Purchasing Party.

27.4.1. Taxes and fees imposed on the providing Party, which are permitted or required to be passed on by the providing Party to its customer, shall be borne by the purchasing Party.

27.4.2. To the extent permitted by applicable law, any such taxes and/or fees shall be shown as separate items on applicable billing documents between the Parties. Notwithstanding the foregoing, the purchasing Party shall remain liable for any such taxes and fees regardless of whether they are actually billed by the providing Party at the time that the respective service is billed.

27.4.3. If the purchasing Party disagrees with the providing Party's determination as to the application or basis for any such tax or fee, the Parties shall consult with respect to the imposition and billing of such tax or fee. Notwithstanding the foregoing, the providing Party shall retain ultimate responsibility for determining whether and to what extent any such taxes or fees are applicable, and the purchasing Party shall abide by such determination and pay such taxes or fees to the providing Party. The providing Party shall further retain ultimate responsibility for determining whether and how to contest the imposition of such taxes and fees; provided, however, that any such contest undertaken at the request of the purchasing Party shall be at the purchasing Party's expense.

27.4.4. In the event that all or any portion of an amount sought to be collected must be paid in order to contest the imposition of any such tax or fee, or to avoid the existence of a lien on the assets of the providing Party during the pendency of such contest, the purchasing Party shall be responsible for such payment and shall be entitled to the benefit of any refund or recovery.

27.4.5. If it is ultimately determined that any additional amount of such a tax or fee is due to the imposing authority, the purchasing Party shall pay such additional amount, including any interest and penalties thereon.

27.4.6. Notwithstanding any provision to the contrary, the purchasing Party shall protect, indemnify and hold harmless (and defend at the purchasing Party's expense) the providing Party from and against any such tax or fee, interest or penalties thereon, or other reasonable charges or payable expenses (including reasonable attorneys' fees) with respect thereto, which are incurred by the providing Party in connection with any claim for or contest of any such tax or fee.

27.4.7. Each Party shall notify the other Party in writing of any assessment, proposed assessment or other claim for any additional amount of such a tax or fee by a taxing authority; such notice to be provided, if possible, at least ten (10) Days prior to the date by which a response, protest or other appeal must be filed, but in no event later than thirty (30) Days after receipt of such assessment, proposed assessment or claim.

27.5. In any contest of a tax or fee by one Party, the other Party shall cooperate fully by providing records, testimony and such additional information or assistance as may reasonably be necessary to pursue the contest. Further, the other Party shall be reimbursed for any reasonable and necessary out-of-pocket copying and travel expenses incurred in assisting in such contest.

27.6. To the extent a sale is claimed to be for resale and thus subject to tax exemption, the purchasing Party shall furnish the providing Party a proper resale tax exemption certificate as authorized or required by statute or regulation of the jurisdiction providing said resale tax exemption. If Applicable Law excludes or exempts a purchase of services under this Agreement from a Tax, but does not also provide an exemption procedure, then the providing Party will not collect such Tax if the purchasing Party furnishes the providing Party with a letter or other evidence of exemption, reasonably satisfactory to the providing Party, claiming an exemption and identifying the Applicable Law that both allows such exemption and does not require an exemption certificate. If the exemption is later found to be invalid by the applicable jurisdiction, then the purchasing Party shall pay any tax, interest and/or penalty that is determined to be due, and shall be responsible for any costs incurred by the providing Party, including but not limited to reasonable attorneys' fees.

28. AMENDMENTS AND MODIFICATIONS

28.1. No provision of this Agreement shall be deemed waived, amended or modified by either Party unless such a waiver, amendment or modification is in writing, dated, and signed by both Parties.

29. SEVERABILITY

29.1. Subject to Section 4.2, if any part of this Agreement is held to be invalid, void or unenforceable for any reason, such invalidity will affect only the portion of this Agreement which is invalid. In all other respects this Agreement will stand as if such invalid provision had not been a part thereof, and the remainder of the Agreement shall remain in full force and effect and shall in no way be affected, impaired or invalidated thereby.

30. HEADINGS NOT CONTROLLING

30.1. The headings and numbering of Sections and Parts in this Agreement are for convenience only and shall not be construed to define or limit any of the terms herein or affect the meaning or interpretation of this Agreement.

31. ENTIRE AGREEMENT

31.1. This Agreement, including all Parts and subordinate documents attached hereto or referenced herein, all of which are hereby incorporated by reference herein, subject only to the terms of any applicable Tariff on file with the state Commission or the FCC,

constitute the entire matter thereof, and supersede all prior oral or written agreements, representations, statements, negotiations, understandings, proposals, and undertakings with respect to the subject matter thereof.

32. SUCCESSORS AND ASSIGNS

32.1. Subject to the terms of this Agreement, CenturyLink and CLEC agree this Agreement shall be binding upon, and inure to the benefit of, the Parties hereto and their respective successors and permitted assigns.

33. IMPLEMENTATION PLAN

33.1. This Agreement sets forth the overall standards of performance for the services, processes, and systems capabilities that the Parties will provide to each other, and the intervals at which those services, processes and capabilities will be provided. The Parties understand that the arrangements and provision of services described in this Agreement shall require technical and operational coordination between the Parties. Accordingly, the Parties agree to form a team (the "Implementation Team") which shall develop and identify those processes, guidelines, specifications, standards and additional terms and conditions necessary to support and satisfy the standards set forth in this Agreement and implement each Party's obligations hereunder.

33.2. Dispute Resolution. If the Implementation Team is unable to agree upon any of the matters to be included in the Implementation Plan, then either Party may invoke the procedures set forth in Part B Section 25.

34. FEDERAL JURISDICTIONAL AREAS

34.1. Article 1, §8, Clause 17 of the United States Constitution provides the authority to Congress to exercise exclusive jurisdiction over areas and structures used for military purposes (Federal Enclaves). Thus, Telecommunications Services to such Federal Enclaves are not subject to the jurisdiction of the Commission. The Parties agree that Services provided within Federal Enclaves are not within the scope of this Agreement. To the extent CenturyLink has contracts with federal entities that limit or prohibit the ability of CLEC to provide resale or UNEs such contract will govern Telecommunications Services on such Federal Enclave. If the contract with the federal entity provides for the resale or provision of UNEs to provide service on the Federal Enclave, CenturyLink will provide CLEC with information regarding the provision of service on the Federal Enclave.

PART C – GENERAL PRINCIPLES

35. USE OF FACILITIES

35.1. In situations where a competitive LEC has the use of the facilities (*i.e.*, Local Loop) to a specific customer premise, either through resale of local service or the lease of the Local Loop as an Unbundled Network Element, and CenturyLink receives a good faith request for service from a customer at the same premise or from another carrier with the appropriate customer authorization, the procedures below will apply.

35.1.1. CenturyLink will process such orders and provision services consistent with the terms contained in Section 72, of this Agreement.

35.1.2. Where CLEC is using a single facility to provide service to multiple end user customers, CenturyLink will not disconnect that facility as a result of the following procedures.

35.1.3. CenturyLink will follow methods prescribed by the FCC and any applicable state regulation for carrier change verification.

35.1.4. Customer with Existing Service Changing Local Service Provider:

In situations where a competitive LEC submits an order for an end user customer that is changing local service providers for existing service, and is not adding service (*i.e.,* an additional line), CenturyLink will process the service request without delay, and provide the losing competitive LEC a customer loss notification consistent with industry standards.

35.1.5. Customer with Existing Service Adding New Service

In situations where an order is submitted for an end user customer adding service to existing service (*i.e.*, an additional line), the order should be marked as an additional line and existing facilities will not be affected.

35.1.6. Customer Requesting New Service where Previous Customer has Abandoned Service

(a) The following applies in the case where an end user customer vacates premises without notifying the local service provider and a new end user customer moves into the vacated premises and orders new service from a local service provider and neither CenturyLink nor the previous local service provider are aware that the original end user customer has abandoned the service in place.

(b) When a carrier requests service at a location and marks the order as abandoned and CLEC is the previous local service provider, CenturyLink shall notify CLEC via fax that it has had a request for service at the premise location that is currently being served by CLEC;

(c) If available to CenturyLink, CenturyLink shall include the name and address of the party receiving service at such locations, but at a minimum shall provide local service address location information;

(d) If CLEC does not respond within twenty-four (24) hours (excluding weekends and holidays) after receiving CenturyLink's notification or if CLEC responds relinquishing the facilities, CenturyLink shall be free to use the facilities in question and CenturyLink shall issue a disconnect order with respect to the CLEC service at that location. If CLEC responds stating that the service is working and should not be disconnected, CenturyLink will notify the carrier ordering service and request verification of the address and location or the submission of an order for an additional line.

36. PRICE SCHEDULE

36.1. All prices under this Agreement are set forth in the attachments designated Table One and Table Two of this Agreement are hereby incorporated into, and made a part of, this Agreement. If this Agreement provides for a service that does not have a corresponding rate in Table One or Table Two, or is not subject to Section 42, CenturyLink will develop a rate consistent with Section 43.

36.2. Subject to the provisions of Section 4 of this Agreement, all rates provided under this Agreement shall remain in effect for the term of this Agreement.

36.3. Local Service Resale

The rates that CLEC shall pay to CenturyLink for Local Resale are as set forth in Table One of this Agreement and shall be applied consistent with the provisions of Part D of this Agreement.

36.4. Unbundled Network Elements

The charges that CLEC shall pay to CenturyLink for Unbundled Network Elements are set forth in Table One of this Agreement.

36.5. Collocation

The charges that CLEC shall pay to CenturyLink for Collocation are set forth in Table Two of this Agreement.

36.6. Call Related Databases

The charges that CLEC shall pay to CenturyLink for Call Related Databases purchased pursuant to Part J are set forth in Table One of this Agreement.

37. SECURITY DEPOSIT

37.1. CenturyLink reserves the right to secure the account at any time with a suitable security deposit in the form and amounts set forth herein. If payment of the security deposit is not made within thirty (30) days of the request, CenturyLink may stop processing orders for service and Carrier will be considered in material breach of the Agreement.

37.2. Security deposits shall take the form of cash or cash equivalent, an irrevocable letter of credit or other form of security acceptable to CenturyLink.

37.3. If a security deposit is required on a new account, CLEC will remit such security deposit prior to inauguration of service. If a security deposit is requested or increased for an existing account, payment of the security deposit will be made prior to acceptance by CenturyLink of additional orders for service.

37.4. Security deposits shall be in an amount equal to two (2) months' estimated billings as calculated by CenturyLink, or twice the most recent month's invoices from CenturyLink for existing accounts. All security deposits will be subject to a minimum deposit level of $10,000.

37.5. The fact that a security deposit has been made in no way relieves CLEC from complying with CenturyLink's regulations as to advance payments and the prompt payment of bills on presentation, nor is it a waiver or modification of the regular practices of CenturyLink for the discontinuance of service for non-payment of any sums due CenturyLink.

37.6. CenturyLink may require an increase in the security deposit when (i) the amount of the deposit currently held by CenturyLink is less than two (2) months' estimated billings, or (ii) when gross monthly billing has increased beyond the level initially used to determine the security deposit.

37.7. Any security deposit shall be held by CenturyLink as a guarantee of payment of any charges for services billed to CLEC pursuant to this Agreement or in connection with any other services provided to CLEC by CenturyLink. CenturyLink may exercise its right to

credit any cash deposit to CLEC's account, or to demand payment from the issuing bank or bonding company of any irrevocable bank letter of credit, upon the occurrence of any one of the following events:

37.7.1. when CLEC's undisputed balances due to CenturyLink are more than thirty (30) Days past due; or

37.7.2. when CLEC files for protection under the bankruptcy laws; or

37.7.3. when an involuntary petition in bankruptcy is filed against CLEC and is not dismissed within sixty (60) Days;

37.7.4. when this Agreement expires or terminates;

37.7.5. any letter of credit issued hereunder or any bank issuing a letter of credit hereunder (each, a "Letter of Credit Bank") fails to meet the terms, conditions, and requirements set forth below in this Section; ; or

37.7.6. CLEC fails to provide CenturyLink with a replacement letter of credit on the terms set forth herein at least ten (10) Business Days prior to the expiration of any letter of credit issued to CenturyLink hereunder.

37.8. If any security deposit held by CenturyLink is applied as a credit toward payment of CLEC's balances due to CenturyLink, then CenturyLink may require the CLEC to provide a new deposit. If payment of the new deposit is not made within thirty (30) Days of the request, CenturyLink may stop processing orders for service and CLEC will be considered in breach of the Agreement.

37.9. Any security deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service. No interest will accrue or be paid on deposits.

37.10. Any letter of credit issued to CenturyLink hereunder must meet the following requirements:

37.10.1. The bank issuing any letter of credit hereunder (the "Letter of Credit Bank") must maintain a minimum credit rating of A (by Standard & Poor's) or A2 (by Moody's). If CLEC proposes that the letter of credit be issued by a bank that is not so rated by Standard & Poor's or Moody's, then CLEC must obtain the prior written approval by CenturyLink to use such bank as the Letter of Credit Bank.

37.10.2. The original letter of credit shall be in such form and on terms that are acceptable to CenturyLink and must include an automatic one-year renewal extension.

37.10.3. If CLEC receives notice from the Letter of Credit Bank of any non-renewal of a letter of credit issued hereunder, then CLEC shall promptly notify CenturyLink of such notice of non-renewal. Not later than ten (10) Business Days prior to the expiration of the letter of credit, CLEC shall provide CenturyLink a replacement letter of credit on substantially identical terms to the existing letter of credit (or such other terms as are acceptable to CenturyLink). If CLEC provides a replacement letter of credit not later than 10 Business Days prior to the expiration of the expiring letter of credit, then CenturyLink shall not make a drawing under the expiring letter of credit. Upon receipt of a replacement letter of credit meeting the requirements set forth in this Agreement, CenturyLink will provide the original, expiring letter of credit to CLEC.

37.10.4. If CLEC desires to replace any letter of credit issued to CenturyLink hereunder, whether due to non-renewal or otherwise, each such replacement letter of credit and the Letter of Credit Bank issuing such replacement letter of credit must meet the terms, conditions and requirements set forth in this Section.

PART D – LOCAL RESALE

38. TELECOMMUNICATIONS SERVICES PROVIDED FOR RESALE

38.1. At the request of CLEC, and pursuant to the requirements of the Act, and FCC and Commission Rules and Regulations, CenturyLink shall make available to CLEC for resale Telecommunications Services that CenturyLink currently provides or may provide hereafter at retail to subscribers who are not Telecommunications Carriers. Such resale may be as allowed by the FCC and Commission. The Telecommunications Services provided by CenturyLink to CLEC pursuant to this Part D are collectively referred to as "Local Resale." To the extent that this Part describes services which CenturyLink shall make available to CLEC for resale pursuant to this Agreement, this list of services is neither all inclusive nor exclusive.

39. GENERAL TERMS AND CONDITIONS

39.1. The prices charged to CLEC for Local Resale are the CenturyLink Tariff retail prices, discounted as set forth in Part C of this Agreement.

39.1.1. Voluntary Federal and State Subscriber Financial Assistance Programs. Subsidized local Telecommunications Services are provided to low-income subscribers pursuant to requirements established by the appropriate state regulatory body, and include programs such as Voluntary Federal Subscriber Financial Assistance Program and Link-Up America. Voluntary Federal and State Subscriber Financial Assistance Programs are not Telecommunications Services that are available for resale under this Agreement.

39.1.2. CenturyLink shall offer for resale to CLEC all Grandfathered Services solely for the existing grandfathered base on a customer specific basis. CenturyLink shall make reasonable efforts to provide CLEC with advance copy of any request for the termination of service and/or grandfathering to be filed by CenturyLink with the Commission.

39.1.3. CenturyLink shall offer for resale all of its Telecommunications Services available at retail to subscribers who are not Telecommunications Carriers, including but not limited to Contract Service Arrangements (or ICB), Special Arrangements (or ICB), and Promotions in excess of ninety (90) Days, all in accordance with FCC and Commission Rules and Regulations. For Contract Service Arrangements, Special Arrangements, or ICBs, the end user customer's agreement with CenturyLink will terminate and any applicable termination liabilities will be charged to the end user customer. The terms of the Contract Service Arrangement, Special Arrangement or ICB will apply commencing on the date CLEC commences to provide service to the end user customer and ending on the end date of the Contract Service Arrangement, Special Arrangement or ICB. CenturyLink will apply the rate in the Contract Service Arrangement, Special Arrangement or ICB in accordance with Section 39.1.

39.1.4. Customer Owned Coin Operated Telephone (COCOT) or Public Telephone Access lines will not be resold to payphone service providers at wholesale prices under this Agreement.

39.1.5. For Telecommunications Services that are offered by CenturyLink to its end users and that are available for resale, the rules and regulations associated with CenturyLink's retail Tariff(s) shall apply when the services are resold by CLEC. Use limitations shall be in Parity with services offered by CenturyLink to its end users.

39.1.6. Except as set forth above and as may be allowed by the FCC or Commission, CenturyLink shall not place conditions or restrictions on CLEC's resale of wholesale regulated Telecommunications Services, except for restrictions on the resale of residential service to other classifications (*i.e.,* residential service to business customers) and for promotions of ninety (90) Days or less in length. In addition, CLEC shall be prohibited from marketing its products using the CenturyLink product name (*e.g.,* CLEC may purchase the features package called "CenturyLink Essential" but shall be prohibited from reselling this product using the CenturyLink brand name or the CenturyLink product name). Every regulated retail service rate, including promotions over ninety (90) Days in length, discounts, and option plans will have a corresponding wholesale rate. CenturyLink will make wholesale Telecommunications Service offerings available for all new regulated services at the same time the retail service becomes available.

39.1.7. Voice Mail Service is not a Telecommunications Service available for resale under this Agreement. However, where available, CenturyLink shall make available for Local Resale the SMDI-E (Station Message Desk Interface-Enhanced), or SMDI (Station Message Desk Interface) where SMDI-E is not available, feature capability allowing for Voice Mail Services. CenturyLink shall make available the MWI (Message Waiting Indicator) interrupted dial tone and message waiting light feature capabilities where technically available. CenturyLink shall make available CF-B/DA (Call Forward on Busy/Don't Answer), CF/B (Call Forward on Busy), and CF/DA (Call Forward Don't Answer) feature capabilities allowing for Voice Mail services. Where available, CLEC may purchase Voice Mail Service and related services for its end users at CenturyLink's retail rates.

39.1.8. Hospitality Service. CenturyLink shall provide all blocking, screening, and all other applicable functions available for hospitality lines under tariff.

39.1.9. LIDB Administration

(a) CenturyLink shall maintain customer information for CLEC customers who subscribe to resold CenturyLink local service dial tone lines, in CenturyLink's LIDB in the same manner that it maintains information in LIDB for its own similarly situated end user subscribers. CenturyLink shall update and maintain the CLEC information in LIDB on the same schedule that it uses for its own similarly situated end user subscribers.

(b) Until such time as CenturyLink's LIDB has the software capability to recognize a resold number as CLEC's, CenturyLink shall store the resold number in its LIDB at no charge and shall retain revenue for LIDB look-ups to the resold number.

39.1.10. CenturyLink will continue to provide Primary Interexchange Carrier ("PIC") processing for end users obtaining resold service from CLEC. CenturyLink will bill and CLEC will pay any PIC change charges. CenturyLink will only accept said requests for PIC changes from CLEC and not from CLEC's end users.

PART E – UNBUNDLED NETWORK ELEMENTS

40. GENERAL

40.1. Pursuant to the following terms, CenturyLink will unbundle and separately price and offer Unbundled Network Elements ("UNEs"). CLEC shall pay CenturyLink the recurring and non-recurring charges listed in Table One or agreed to by the Parties for the UNEs provisioned.

41. USE OF UNBUNDLED NETWORK ELEMENTS

41.1. CenturyLink shall offer UNEs to CLEC for the purpose of offering Telecommunications Service to CLEC subscribers. CenturyLink shall offer UNEs to CLEC on an unbundled basis on rates, terms and conditions that are just, reasonable, and non-discriminatory in accordance with the terms and conditions of this Agreement.

41.2. CLEC may use one or more UNEs to provide any feature, function, capability, or service option that such UNE(s) is (are) technically capable of providing, except as otherwise limited herein. Except as provided elsewhere in this Agreement, it is CLEC's obligation to combine CenturyLink provided UNEs with any and all facilities and services whether provided by CenturyLink, CLEC, or any other party. CLEC may Commingle UNEs with Wholesale Services or Tariffed access services obtained from CenturyLink as provided for in this Agreement.

41.3. Each UNE provided by CenturyLink to CLEC shall be at Parity with the quality of design, performance, features, functions, capabilities and other characteristics, that CenturyLink provides to itself, CenturyLink's own subscribers, to a CenturyLink Affiliate or to any other Telecommunications Carrier requesting access to that UNE.

41.4. CLEC may use Network Elements provided under this Agreement for any Telecommunications Service subject to the conditions listed below. By placing an order for UNEs, CLEC certifies that these requirements are met.

41.4.1. Any combination of the following, where both are provided by CenturyLink, are subject to the EEL use restrictions in Section 53. Such restrictions apply irrespective of the manner in which the loops and transport are combined

(a) high capacity loops (DS1, DS3), to the extent available, and special access transport (a commingled facility); or

(b) special access channel terminations (DS1, DS3) and Dedicated Transport (DS1, DS3), to the extent available (a commingled facility), or

(c) high capacity loops (DS1, DS3) and Dedicated Transport (DS1, DS3).

41.4.2. CLEC may not order or use a UNE for the exclusive provision of Mobile Wireless Service. Facilities connecting CenturyLink's network and CMRS carriers' networks do not qualify as UNEs and will not be available to CLEC as UNEs.

41.4.3. CLEC may not order or use a UNE for the exclusive provision of Interexchange Services (*i.e.*, interLATA or intraLATA long distance). Facilities connecting CenturyLink's network and interexchange carriers' networks used by the interexchange carrier to exclusively provide such services to end users do not qualify as UNEs and will not be available to CLEC as UNE

41.4.4. CLEC may not use a UNE for the exclusive provision of Interexchange Services, Mobile Wireless Service, or Information Services. CLEC may not order or use a UNE for the sole purpose of selling it to another carrier for the exclusive provision of Mobile Wireless Service or Interexchange Services.

41.4.5. An Information Service is not an eligible telecommunications service except that CLEC can use unbundled loops in accordance with this Agreement to provide xDSL services.

42. BONA FIDE REQUEST PROCESS

42.1. CenturyLink shall promptly consider and analyze CLEC requests for unbundled Network Elements that are not currently developed by CenturyLink, network information that is reasonably required to determine what unbundled Network Elements it needs to serve a particular customer or development of and changes to CenturyLink work processes related to ordering, provisioning or installation of unbundled Network Elements with the submission of a Bona Fide Request ("BFR") hereunder.

42.2. A BFR shall be submitted in writing on the CenturyLink Standard BFR Form and shall include a clear technical description of each request.

42.3. CLEC may cancel a BFR at any time, but shall pay all reasonable and demonstrable costs of processing and/or implementing the BFR up to the date of cancellation.

42.4. Within ten (10) Days of its receipt, the CenturyLink shall acknowledge receipt of the BFR.

42.5. Except under extraordinary circumstances, within thirty (30) Days of its receipt of a BFR, the CenturyLink shall provide to CLEC a preliminary analysis of such BFR.

42.6. Upon receipt of the preliminary analysis, CLEC shall, within thirty (30) Days, notify CenturyLink, in writing, of its intent to proceed or not to proceed.

42.7. CenturyLink shall promptly proceed with the BFR upon receipt of written authorization from CLEC. When it receives such authorization, CenturyLink shall promptly develop the requested services, determine their availability, calculate the applicable prices and establish installation intervals.

42.8. As soon as feasible, but not more than ninety (90) Days after its receipt of authorization to proceed with developing the BFR, CenturyLink shall provide to CLEC a BFR Quote which will include, at a minimum, a description of each service, the availability, the applicable rates and the installation intervals.

42.9. Within thirty (30) Days of its receipt of the BFR Quote, CLEC must either confirm, in writing, its order for the BFR pursuant to the BFR Quote or if a disagreement arises, seek resolution of the dispute under the Dispute Resolution procedures in Part B of this Agreement.

42.10. If a Party to a BFR believes that the other Party is not requesting, negotiating or processing the BFR in good faith, or disputes a determination, or price or cost quote, such Party may seek resolution of the dispute pursuant to the Dispute Resolution provisions in Part B of this Agreement.

43. INDIVIDUAL CASE BASIS PRICING

43.1. Individual Case Basis (ICB) pricing will be provided by CenturyLink upon request from the CLEC for customer specific rates or terms for network services and features for UNEs that are not otherwise provided for in this Agreement.

43.2. CenturyLink will process ICB Pricing requests upon receipt from the CLEC. CenturyLink will provide CLEC a price quote within thirty (30) Business Days from the receipt of the request. Price quote intervals may vary depending upon the complexity of the request but shall not exceed thirty (30) Business Days from the receipt of the request.

44. NETWORK INTERFACE DEVICE

44.1. CenturyLink will offer unbundled access to the network interface device element (NID). The NID is defined as any means of interconnection of end user customer premises

wiring to an incumbent LEC's distribution plant, such as a cross connect device used for that purpose. This includes all features, functions, and capabilities of the facilities used to connect the loop to end user customer premises wiring, regardless of the specific mechanical design.

44.2. The function of the NID is to establish the network demarcation point between a LEC (ILEC/CLEC) and its subscriber. The NID provides a protective ground connection, protection against lightning and other high voltage surges and is capable of terminating cables such as twisted pair cable.

44.3. CLEC may connect its NID to CenturyLink's NID either through a cross connect or through the end user's inside wiring; may connect an unbundled loop to CLEC's NID; or may connect CLEC's own Loop to CenturyLink's NID, except that CLEC may not disconnect CenturyLink's loop and leave it disconnected from CenturyLink's NID. CenturyLink will provide one NID termination with each loop. If additional NID terminations are required, CLEC may request them pursuant to the process detailed in the Bona Fide Request Section herein.

44.4. CenturyLink will provide CLEC with information that will enable their technician to locate end user inside wiring at NIDs terminating multiple subscribers. CenturyLink will dispatch a technician and tag the wiring at the CLEC's request. In such cases the charges specified in Table One will apply.

44.5. CenturyLink will not provide specialized (CenturyLink non-standard) NIDS.

44.6. The CenturyLink NID shall provide a clean, accessible point of connection for the inside wiring and for the distribution media and/or cross connect to CLEC's facility and shall maintain a connection to ground that meets applicable industry standards. Each Party shall ground its NID independently of the other party's NID.

44.7. A NID will be provided with each unbundled loop and is included in the loop pricing shown in Table One. CenturyLink will also provide NIDs separately from loops for a separate price as shown in Table One, and CLECs shall order stand-alone NIDs whenever CLEC utilizes CenturyLink's NID in any fashion other than with an unbundled loop. .

44.8. CLEC shall be liable to CenturyLink for any damage to the NID caused by improper or unauthorized use of CenturyLink's NID by the CLEC, and in the event such damage occurs CenturyLink shall be entitled to seek injunctive relief to prevent NIDs further damage, in addition to any monetary damages that CenturyLink may be entitled to recover.

45. LOOP

45.1. CenturyLink will provide CLEC access to Local Loops, including Copper Loops, DS1 Loops, DS3 Loops, Hybrid Loops, FTTC Loops and FTTH Loops. The following section includes the terms and conditions for Copper Loops, DS1 Loops, DS3 Loops, Hybrid Loops, FTTC Loops and FTTH Loops. Terms and conditions for making any network modifications resulting from CLEC's request for Local Loops are contained in Section 54.

45.2. At CLEC's request, and if Technically Feasible, CenturyLink will test and report trouble on conditioned loops for all of the line's features, functions, and capabilities, and will not restrict its testing to voice-transmission only. Testing shall include Basic Testing and Cooperative Testing. Optional Cooperative Testing and Joint Testing are performed only at CLEC's request. To the extent CLEC requests testing that would require CenturyLink to purchase new equipment, establish new procedures, or make systems modifications, CLEC will compensate CenturyLink for costs incurred to provide such testing. Request for additional testing must be submitted pursuant to the BFR Process in Section 42.

45.2.1. Basic Testing shall include simple metallic measurements only. Basic Testing does not include cooperative or joint testing efforts that require CenturyLink's

technician to work jointly with CLEC's staff ("Cooperative Testing" or "Joint Testing").

45.2.2. Cooperative testing is provided on service order activity only and will be provided by CenturyLink at CLEC's expense. CenturyLink technicians will try to contact CLEC's representative at the conclusion of installation. If the CLEC does not respond within three (3) minutes, CenturyLink may, in its sole discretion, continue its attempts to contact the CLEC's representative, and bill the CLEC in increments of fifteen (15) minutes for the technician's time for so long as such efforts continue, or CenturyLink may abandon the test and CLEC will be charged for the test and any additional technician time involved (beyond the initial 3 minutes) at the rates set out in Table One.

45.2.3. Joint Testing is provided on maintenance activity only and will be provided by CenturyLink at CLEC's expense, when requested. CenturyLink technicians will try to contact CLEC's representative to initiate Joint Testing after completing the requested activity. If the CLEC does not respond within three (3) minutes, CenturyLink may, in its sole discretion, continue its attempts to contact the CLEC's representative, and bill the CLEC in increments of fifteen (15) minutes for the technician's time for so long as such efforts continue, or CenturyLink may abandon the test and CLEC will be charged for the test and any additional technician time involved (beyond the initial 3 minutes) at the rates set out in Table One. Loops involving multiplexing prohibit the reading of a short.

45.2.4. CenturyLink will charge CLEC at the rates set out on Table One, when the location of the trouble on a CLEC-reported ticket is determined to be in CLEC's network or on the CLEC end user's side of the Demarcation Point.

45.3. Analog Loop Capabilities

45.3.1. Analog loops facilitate the transmission of voice grade signals in the 300-3000 Hz range and terminate in a 2-wire or 4-wire electrical interface at the CLEC's end user's premises. CLEC shall not install equipment on analog Loops that exceeds the specified bandwidth.

45.3.2. CenturyLink will provide analog Loops as Copper Loops, Hybrid Loops, and where required, FTTH Loops and FTTC Loops, based on available facilities.

45.4. Digital Loops

45.4.1. CenturyLink will provide digital Loops on the basis of the service that will be provisioned over the Loop. Digital Loops are Copper Loops over which CLEC may deploy advanced services. Deployment of advanced services over digital loops by CLEC will be consistent with the terms and conditions contained in Section 45.6. On digital Loops, CenturyLink will only provide electrical continuity and line balance.

45.4.2. CenturyLink shall employ industry accepted standards and practices to maximize binder group efficiency through analyzing the interference potential of each loop in a binder group, assigning an aggregate interference limit to the binder group, and then adding loops to the binder group until that limit is met. Disputes regarding the standards and practices employed in this regard shall be resolved through the Dispute Resolution Process set forth in Part B of this Agreement.

45.4.3. Reverse ADSL Loops. If a CLEC's ADSL Transmission Unit (including those integrated into DSLAMs) is attached to CenturyLink's Network and if an ADSL Copper Loop should start at an outside location, and is looped through a host or remote, and then to the subscriber, the copper plant from the outside location to the CenturyLink host or remote central office must be a facility

dedicated to ADSL transmission only and not part of CenturyLink's regular feeder or distribution plant.

45.5. Non-Standard Digital Loops

45.5.1. If CLEC requests a digital Loop, for which the effective loop length exceeds the xDSL standard of 18 kft (subject to gauge design used in an area), CenturyLink will only provide a Non-Standard Digital Loop. Additional non-recurring charges for conditioning will apply. Non-Standard Digital Loops will not be subject to performance measurements or technical specifications, however, all of the SMC requirements set forth in Section 45.4 are applicable.

45.6. Adherence to National Industry Standards

45.6.1. In providing advanced service loop technology, CenturyLink shall allow CLEC to deploy underlying technology that does not significantly interfere with other advanced services and analog circuit-switched voice band transmissions.

45.6.2. Until long term industry standards and practices can be established, a particular technology shall be presumed acceptable for deployment under certain circumstances. Deployment that is consistent with at least one of the following circumstances presumes that such loop technology will not significantly degrade the performance of other advanced services or impair traditional analog circuit-switched voice band services:

(a) Complies with existing industry standards, including an industry-standard PSD mask, as well as modulation schemes and electrical characteristics;

(b) Is approved by an industry standards body, the FCC, or any state commission, or;

(c) Has been successfully deployed by any CLEC without significantly degrading the performance of other services.

45.6.3. Where CLEC seeks to establish that deployment of a technology falls within the presumption of acceptability under Section 45.6.2, the burden is on CLEC to demonstrate to the Commission that its proposed deployment meets the threshold for a presumption of acceptability and will not, in fact, significantly degrade the performance of other advanced services or traditional voice band services.

45.6.4. If a deployed technology significantly degrades other advanced services, the affected Party will notify the interfering party and give them a reasonable opportunity to correct the problem. The interfering Party will immediately stop any new deployment until the problem is resolved to mitigate disruption of other carrier services. If the affected parties are unable to resolve the problem, they will present factual evidence to the Commission for review and determination. If the Commission determines that the deployed technology is the cause of the interference, the deploying party will remedy the problem by reducing the number of existing customers utilizing the technology or by migrating them to another technology that does not disturb.

45.6.5. When the only degraded service itself is a known disturber and the newly deployed technology is presumed acceptable pursuant to Section 46.2, the degraded service shall not prevail against the newly deployed technology.

45.6.6. If CenturyLink denies a request by CLEC to deploy a technology, it will provide detailed, specific information providing the reasons for the rejection.

45.6.7. Parties agree to abide by national standards as developed by ANSI, i.e., Committee T1E1.4 group defining standards for loop technology. At the time the deployed technology is standardized by ANSI or the recognized standards

body, the CLEC will upgrade its equipment to the adopted standard within sixty (60) Days of the standard being adopted.

45.6.8. CLEC shall meet the power spectral density requirement given in the respective technical references listed below:

(a) For Basic Rate ISDN: Telcordia TR-NWT-000393 Generic Requirements for ISDN Basic Access Digital Subscriber Lines.

(b) For HDSL installations: Telcordia TA-NWT-001210 Generic Requirements for High-Bit-Rate Digital Subscriber Lines. Some fractional T1 derived products operating at 768 kbps may use the same standard.

(c) For ADSL: ANSI T1.413-1998 (Issue 2 and subsequent revisions) Asymmetrical Digital Subscriber Line (ADSL) Metallic Interface.

(d) As an alternative to Section 45.6.8, CLEC may meet the requirements given in ANSI document T1E1.4/2000-002R2 dated May 1, 2000. "Working Draft of Spectrum Management Standard" and subsequent revisions of this document.

45.7. Information to be Provided for Deployment of Advanced Services

45.7.1. Upon request, CenturyLink shall provide to CLEC:

(a) information with respect to the spectrum management procedures and policies that CenturyLink uses in determining which services can be deployed;

(b) information with respect to the rejection of CLEC's provision of advanced services, together with the specific reason for the rejection; and

(c) information with respect to the number of loops using advanced services technology within the binder and type of technology deployed on those loops.

45.7.2. In connection with the provision of advanced services, CLEC shall provide to CenturyLink the following information on the type of technology that CLEC seeks to deploy where CLEC asserts that the technology it seeks to deploy fits within a generic Power Spectral Density (PSD) mask:

(a) information in writing (via the service order) regarding the Spectrum Management Class (SMC), as defined in the T1E1.4/2000-002R2 Draft, of the desired loop so that the loop and/or binder group may be engineered to meet the appropriate spectrum compatibility requirements;

(b) the SMC (*i.e.*, PSD mask) of the service it seeks to deploy, at the time of ordering and if CLEC requires a change in the SMC of a particular loop, CLEC shall notify CenturyLink in writing of the requested change in SMC (via a service order);

(c) to the extent not previously provided CLEC must disclose to CenturyLink every SMC that the CLEC has implemented on CenturyLink's facilities to permit effective Spectrum Management.

45.8. DS1 Loops

45.8.1. Subject to the cap in Section 45.8.2, CenturyLink will provide CLEC nondiscriminatory access to a DS1 Loop on an unbundled basis to any building not served by a Wire Center with at least 60,000 Business Lines and at least four Fiber-based Collocators. Once a Wire Center exceeds both of these thresholds, no future DS1 loop unbundling will be required in that wire center. DS1 loops include, but are not limited to, two-wire and four-wire Copper Loops

capable of providing high-bit rate digital subscriber line services, including T1 services. The Wire Centers that meet these requirements as of the date of this Agreement are listed on Exhibit A.

45.8.2. CLEC may obtain a maximum of ten unbundled DS1 loops to any single building in which DS1 loops are available as unbundled loops.

45.8.3. Where CenturyLink is not required to provide unbundled DS1 loops pursuant to Sections 45.8.1 and 45.8.2, CLEC may not obtain new DS1 loops as UNEs.

45.8.4. Any DS1 loops that CLEC previously leased from CenturyLink but which CenturyLink is not obligated to unbundle pursuant to Sections 45.8.1 and 45.8.2, are subject to the following:

(a) Such DS1 Loops must be converted to an alternative service arrangement within thirty (30) Days of the Effective Date of this Agreement. If CLEC fails to submit the necessary orders to convert the DS1 Loops to an alternative service arrangement within thirty (30) Days of the Effective Date of this Agreement, CenturyLink will convert the DS1 Loops to comparable access services at applicable rates. CenturyLink will assess the conversion charge and a management fee for the work performed by CenturyLink on behalf of CLEC.

(b) Any service provided to CLEC by CenturyLink after 03/10/06 over DS1 Loops that CenturyLink was no longer required to unbundle shall be subject to billing at applicable rates for comparable access services, provided however, that such access rates shall not apply until ninety (90) Days after CenturyLink was no longer required to unbundled such facilities.

45.8.5. If CenturyLink identifies Wire Centers in addition to those listed on Exhibit A that exceed the DS1 Loop threshold, CenturyLink will provide CLEC notice in accordance with the notice provisions of this Agreement and CenturyLink will also post such information on its website. CLEC shall not be able to order new DS1 loops for the identified wire centers after ninety (90) Days have elapsed from the date of the notice, subject to the Dispute Resolution section of this Agreement. If any carrier has disputed a wire center designation and the dispute was resolved by the Commission, the parties will abide by the Commission's decision. Any DS1 loops leased from CenturyLink within an identified Wire Center on the date of the notice shall be available for a six (6) month period from the date of the notice at a rate that is equal to115% of the rate CLEC paid on the date of the notice.

(a) CLEC must submit the necessary orders to convert such DS1 Loops to an alternative service arrangement within six (6) months of the above notice date. By the end of the six month period, CLEC must have transitioned the UNEs to alternative facilities or arrangements. If CLEC fails to submit the necessary orders before the end of the six (6) month period, CenturyLink will convert the DS1 Loops to comparable Access Services. CenturyLink will assess the conversion charge and a management fee for the work performed by CenturyLink on behalf of CLEC.

45.9. DS3 Loops

45.9.1. Subject to the cap described in Section 45.9.2, CenturyLink shall provide CLEC with nondiscriminatory access to a DS3 loop on an unbundled basis to any building not served by a Wire Center with at least 38,000 Business Lines and at least four Fiber-based Collocators. Once a Wire Center exceeds both of these thresholds, no future DS3 loop unbundling will be required in that Wire

Center. The Wire Centers that meet these requirements as of the date of this Agreement are listed on Exhibit A.

45.9.2. CLEC may obtain a maximum of a single unbundled DS3 loop to any single building in which DS3 loops are available as unbundled loops.

45.9.3. Where CenturyLink is not required to provide unbundled DS3 loops pursuant to Sections 45.9.1 and 45.9.2, CLEC may not obtain new DS3 loops as UNEs.

45.9.4. Any DS3 loop UNEs that CLEC previously leased from CenturyLink but which CenturyLink is not obligated to unbundle pursuant to Sections 45.9.1 and 45.9.2, are subject to the following:

(a) Such DS3 Loops must be converted to an alternative service arrangement within thirty (30) Days of the Effective Date of this Agreement. If CLEC fails to submit the necessary orders to convert the DS3 Loops to an alternative service arrangement within thirty (30) Days of the Effective Date of this Agreement, CenturyLink will convert the DS3 Loops to comparable Access Services. CenturyLink will assess the conversion charge and a management fee for the work performed by CenturyLink on behalf of CLEC.

(b) Any service provided to CLEC by CenturyLink after 03/10/06 over DS3 Loops that CenturyLink was no longer required to unbundle shall be subject to billing at applicable rates for comparable access services, provided however, that such access rates shall not apply until ninety (90) Days after CenturyLink was no longer required to unbundled such facilities.

45.9.5. If CenturyLink identifies Wire Centers in addition to those listed on Exhibit A that exceed the threshold, CenturyLink will provide CLEC notice in accordance with the notice provisions of this Agreement and CenturyLink will also post such information on its website. CLEC shall not be able to order new DS3 loops for the identified wire centers after ninety (90) Days have elapsed from the date of the notice, subject to the Dispute Resolution section of this Agreement. If any carrier has disputed a wire center designation and the dispute was resolved by the Commission, the parties will abide by the Commission's decision. Any DS3 loops leased from CenturyLink on the date of the notice shall be available for a six (6) month period from the date of the notice at a rate that is equal to 115% of the rate CLEC paid on the date of the notice.

(a) CLEC must submit the necessary orders to convert such DS3 Loops to an alternative service arrangement within six months of the above notice date. By the end of the six month period, CLEC must have transitioned the UNEs to alternative facilities or arrangements. If CLEC fails to submit the necessary orders by the end of the six (6) month period, CenturyLink will convert the DS3 Loops to comparable Access Services at applicable rates. CenturyLink will assess the conversion charge and a management fee for the work performed by CenturyLink on behalf of CLEC.

45.10. Hybrid Loops. CenturyLink will provide CLEC access to Hybrid Loops for the provision of narrowband services as provided below. CenturyLink is not required to provide unbundled access to the packet switched features, functions, and capabilities of its Hybrid Loops.

45.10.1. When CLEC requests access to a Hybrid Loop for the provision of narrowband services, CenturyLink will

(a) Provide non-discriminatory unbundled access to the entire Hybrid Loop capable of providing voice-grade service (*i.e.,* equivalent to DS0 capacity) using time division multiplexing, or

(b) Provide non-discriminatory unbundled access to a spare Copper Loop serving that end user.

45.11. Fiber Loops. CenturyLink is not required to provide CLEC with access to Dark Fiber Loop on an unbundled basis.

45.12. FTTH and FTTC Loops

45.12.1. New builds. CenturyLink will not provide non-discriminatory access to FTTH Loop or a FTTC Loop on an unbundled basis when CenturyLink has deployed a FTTH or FTTC Loop to an end user customer premise that previously has not been served by any loop facility.

45.12.2. Overbuilds. CenturyLink will not provide non-discriminatory access to FTTH Loop or FTTC Loop on an unbundled basis when CenturyLink has deployed a FTTH Loop or FTTC Loop parallel to, or in replacement of, an existing loop facility, except that:

(a) CenturyLink will maintain the existing Copper Loop connected to a particular customer premises after deploying FTTH Loop or FTTC Loop and provide non-discriminatory access to the Copper Loop on an unbundled basis unless CenturyLink has retired the Copper Loop as set forth below.

(b) If CenturyLink deploys FTTH Loop or FTTC Loop and maintains the existing Copper Loop, CenturyLink will restore the Copper Loop to serviceable condition upon request and at CLEC's expense.

(c) If CenturyLink deploys FTTH Loop or FTTC Loop and retires the existing Copper Loop, CenturyLink will provide non-discriminatory access to a 64 kilobits per second transmission path capable of voice grade service over the FTTH Loop or FTTC Loop.

(d) Prior to retiring Copper Loop or copper subloop that has been replaced with FTTH Loop or FTTC Loop CenturyLink will comply with the notice requirements set forth in 251(c)(5) of the Act, §§51.325 through 51.335 of the Code of Federal Regulations and applicable Commission requirements, if any.

45.13. Tag and Label. At CLEC's request, CenturyLink will tag and label unbundled loops at the Network Interface Device (NID). Tag and label may be ordered simultaneously with the ordering of the Loop or as a separate service subsequent to the ordering of the Loop.

45.13.1. CenturyLink will include the following information on the label: order number, due date, CLEC name, and the circuit number.

45.13.2. CLEC must specify on the order form whether each Loop should be tagged and labeled.

45.13.3. The rates for Loop tag and label and related services are set forth on Table One. A trip charge may be billed in addition to the Tag and Label charges.

46. SUBLOOPS

46.1. CenturyLink will offer unbundled access to copper subloops and subloops for access to multiunit premises wiring. CenturyLink will consider all requests for access to subloops

through the ICB process due to the wide variety of interconnections available and the lack of standards. A written response will be provided to CLEC covering the interconnection time intervals, prices and other information based on the ICB process as set forth in this Agreement.

46.2. CenturyLink is not required to provide CLEC access to dark fiber subloops.

46.3. Copper Subloops. CenturyLink will make available access to copper subloops on an unbundled basis. A copper subloop is a portion of a Copper Loop, or Hybrid Loop, and is comprised entirely of copper wire or copper cable that acts as a transmission facility between any accessible terminal in CenturyLink's outside plant, including inside wire owned or controlled by CenturyLink, and the end user customer premises. A copper subloop can also include intermediate devices, such as repeaters, used to establish the transmission path. Copper subloops can be used by CLEC to provide voice-grade services as well as digital subscriber line services. Access to copper subloops is subject to the collocation provisions of this Agreement. Copper subloop consists of the distribution portion of the Copper Loop. CenturyLink is not obligated to offer feeder loop plant as a stand-alone UNE.

46.3.1. An accessible terminal is any point on the loop where technicians can access a copper wire within the cable without removing a splice case. Such points include, but are not limited to, a pole or pedestal, the serving area interface, the network interface device, the minimum point of entry, any remote terminal, and the feeder/distribution interface.

46.4. Multiunit premises wiring. CenturyLink will make available to CLEC access to subloops for access to multiunit premises wiring on an unbundled basis. The subloop for access to multiunit premises wiring is defined as any portion of the loop that it is technically feasible to access at a terminal in CenturyLink's outside plant at or near a multiunit premises, including inside wire. Inside wire is wire owned or controlled by CenturyLink at a multiunit customer premises between the minimum point of entry and the point of demarcation.

46.4.1. An accessible terminal is any point in CenturyLink's network where a technician can access the wire within the cable (*e.g.,* via screw posts, terminals, patch panels) without removing a splice case to reach the wire within to access the wiring in the multiunit premises. Such points include, but are not limited to, a pole or pedestal, the NID, the minimum point of entry, the single point of interconnection, and the feeder/distribution interface.

46.4.2. Upon request for interconnection at a multiunit premises where CenturyLink owns, controls, or leases wiring, CenturyLink will provide a single point of interconnection that is suitable for use by multiple carriers. If the Parties do not agree on appropriate terms, conditions and rates for the single point of interconnection to multiunit premises wiring either Party may invoke the Dispute Resolution provisions of this Agreement.

46.5. CenturyLink will not provide or maintain inside wire in situations where it determines there are health or safety concerns in doing so.

46.6. Deployment of advanced services by CLEC over subloops will be in accordance with the terms included in Section 45.6 and Section 47.

46.7. Reverse ADSL Loops. If a CLEC's ADSL Transmission Unit (including those integrated into DSLAMs) is attached to CenturyLink's Network and if an ADSL Copper Loop should start at an outside location, and is looped through a host or remote, and then to the subscriber, the copper plant from the outside location to the CenturyLink host or remote central office must be a facility dedicated to ADSL transmission only and not part of CenturyLink's regular feeder or distribution plant.

47. OPERATIONS SUPPORT SYSTEMS (OSS)

47.1. CenturyLink will offer unbundled access to CenturyLink's operations support systems to the extent technically feasible in a non-discriminatory manner at Parity. OSS consists of pre-ordering, ordering, provisioning, maintenance and repair, and billing functions supported by CenturyLink's databases and information. The OSS element includes access to all loop qualification information contained in CenturyLink's databases or other records, including information on whether a particular loop is capable of providing advanced services.

48. LOOP MAKE-UP INFORMATION

48.1. CenturyLink shall make available Loop Make-Up Information in a non-discriminatory manner at Parity with the data and access it gives itself and other CLECs, including affiliates. The charges for Loop Make-Up Information are set forth in Table One to this Agreement.

48.2. Information provided to the CLEC will not be filtered or digested in a manner that would affect the CLEC's ability to qualify the loop for advanced services.

48.3. CenturyLink shall provide Loop Make-Up Information based on the individual telephone number or address of an end user in a particular wire center or NXX code. Loop Make-Up Information requests will be rejected if the service address is not found within existing serving address information, if the telephone number provided is not a working number or if the POI identified is not a POI where the requesting CLEC connects to the CenturyLink LTD network.

48.4. Errors identified in validation of the Loop Make-Up Information inquiry order will be returned to the CLEC.

48.5. CenturyLink may provide the requested Loop Make-Up Information to the CLECs in whatever manner CenturyLink would provide to their own internal personnel, without jeopardizing the integrity of proprietary information (*i.e.,* fax, intranet inquiry, document delivery, etc.). If the data is provided via fax, CLEC must provide a unique fax number used solely for the receipt of Loop Make-Up Information.

48.6. If CLEC does not order Loop Make-Up Information prior to placing an order for a loop for the purpose of provisioning of an advanced service and the advanced service cannot be successfully implemented on that loop, CLEC agrees that:

48.6.1. CLEC will be charged a Trouble Isolation Charge to determine the cause of the failure;

48.6.2. If CenturyLink undertakes Loop Make-Up Information activity to determine the reason for such failure, CLEC will be charged a Loop Make-Up Information Charge; and

48.6.3. If CenturyLink undertakes Conditioning activity for a particular loop to provide for the successful installation of advanced services, CLEC will pay applicable conditioning charges as set forth in Table One pursuant to Section 54.3 of this Agreement.

49. LOCAL CIRCUIT SWITCHING

49.1. CenturyLink is not required to provide access to local circuit switching on an unbundled basis.

50. DEDICATED TRANSPORT

50.1. CenturyLink shall provide CLEC with nondiscriminatory access to dedicated transport on an unbundled basis, as set forth in this Agreement. A "route" is a transmission path

between one of CenturyLink's Wire Centers or switches and another of CenturyLink's Wire Centers or switches. A route between two points (*e.g.,* Wire Center or switch "A" and Wire Center or switch "Z") may pass through one or more intermediate wire centers or switches (*e.g.*, Wire Center or switch "X"). Transmission paths between identical end points (*e.g.*, Wire Center or switch "A" and Wire Center or switch "Z") are the same "route," irrespective of whether they pass through the same intermediate Wire Centers or switches, if any.

50.1.1. CenturyLink is not obligated to provide a requesting carrier with unbundled access to dedicated transport that does not connect a pair of CenturyLink Wire Centers (*i.e.*, entrance facilities). Further, CenturyLink is not obligated to provide DSO or OC-N and above Dedicated Transport facilities as a UNE.

50.2. Dedicated DS1 transport shall be made available to CLEC on an unbundled basis as set forth below. Dedicated DS1 transport consists of CenturyLink interoffice transmission facilities that have a total digital signal speed of 1.544 megabytes per second and are dedicated to a particular customer or carrier.

50.2.1. CenturyLink shall unbundle DS1 transport between any pair of CenturyLink Wire Centers except where, through application of tier classifications defined in Part A, both wire centers defining the route are Tier 1 Wire Centers. As such, CenturyLink will unbundle DS1 transport if a Wire Center at either end of a requested route is *not* a Tier 1 Wire Center, or if *neither* is a Tier 1 Wire Center.

50.2.2. CLEC may obtain a maximum of ten unbundled DS1 dedicated transport circuits on each route where DS1 dedicated transport is available on an unbundled basis.

50.2.3. Where CenturyLink is not required to provide unbundled DS1 transport pursuant Sections 50.2.1 and 50.2.2, CLEC may not obtain new DS1 transport as unbundled Network Elements.

50.2.4. Any DS1 dedicated transport that CLEC previously leased from CenturyLink but which CenturyLink is not obligated to unbundle pursuant to Sections 50.2.1 and 50.2.2, shall be subject to the following:

(a) Such DS1 dedicated transport must be converted to an alternative service arrangement within thirty (30) Days of the Effective Date of this Agreement. If CLEC fails to submit the necessary orders to convert and complete the transition of such DS1 transport to an alternative service arrangement within thirty (30) Days of the Effective Date of this Agreement, CenturyLink will convert the DS1 Dedicated Transport to comparable Access Services at applicable rates. CenturyLink will assess the conversion charge and a management fee for the work performed by CenturyLink on behalf of CLEC.

(b) Any DS1 dedicated transport service provided to CLEC by CenturyLink after 03/10/06 that CenturyLink was no longer required to unbundle shall be subject to billing at applicable rates for comparable access services, provided however, that such access rates shall not apply until ninety (90) Days after CenturyLink was no longer required to unbundled such transport.

50.2.5. If CenturyLink identifies routes in addition to those listed on Exhibit A that exceed the DS1 Dedicated Transport circuit threshold for a route, CenturyLink will provide CLEC notice in accordance with the notice provisions of this Agreement and CenturyLink will also post such information on its website. CLEC shall not be able to order new DS1 Dedicated Transport for the identified routes after ninety (90) Days have elapsed from the date of the notice, subject to the Dispute Resolution section of this Agreement. If any carrier has disputed

a Wire Center designation and the dispute was resolved by the Commission, the parties will abide by the Commission's decision. Any DS1 Dedicated Transport leased from CenturyLink within the identified route on the date of the notice shall be available for a six (6) month period from the date of the notice at a rate that is equal to 115% of the rate CLEC paid on the date of the notice.

(a) CLEC must submit the necessary orders to convert such DS1 Dedicated Transport to an alternative service arrangement within six months of the above notice date. By the end of the six month period, CLEC must have transitioned the transport to alternative facilities or arrangements. If CLEC fails to submit the necessary orders within the six month period, CenturyLink will convert the DS1 Dedicated Transport to comparable Access Services at applicable rates. CenturyLink will assess the conversion charge and a management fee for the work performed by CenturyLink on behalf of CLEC.

50.3. Dedicated DS3 transport shall be made available to CLEC on an unbundled basis as set forth below. Dedicated DS3 transport consists of CenturyLink interoffice transmission facilities that have a total digital signal speed of 44.736 megabytes per second and are dedicated to a particular customer or carrier.

50.3.1. CenturyLink shall unbundle DS3 transport between any pair of CenturyLink Wire Centers except where, through application of tier classifications defined in this Agreement, both Wire Centers defining the route are either Tier 1 or Tier 2 wire centers. As such, CenturyLink will unbundle DS3 transport if a Wire Center on either end of a requested route is a Tier 3 Wire Center.

50.3.2. CLEC may obtain a maximum of twelve unbundled DS3 dedicated transport circuits on each route where DS3 dedicated transport is available on an unbundled basis.

50.3.3. Where CenturyLink is not required to provide unbundled DS3 transport pursuant to Sections 50.3.1 and 50.3.2, CLEC may not obtain new DS3 transport as unbundled Network Elements.

50.3.4. Any DS3 dedicated transport UNE that CLEC previously leased from CenturyLink as of 03/11/05 but which CenturyLink is not obligated to unbundle pursuant to Sections 50.3.1 and 50.3.2, shall be subject to the following:

(a) Such DS3 dedicated transport must be converted to an alternative service arrangement within thirty (30) Days of the Effective Date of this Agreement. If CLEC fails to convert and complete the transition of such DS3 transport to an alternative service arrangement within thirty (30) Days of the Effective Date of this Agreement, CenturyLink will convert the DS3 Dedicated Transport to comparable Access Services. CenturyLink will assess the conversion charge and a management fee for the work performed by CenturyLink on behalf of CLEC.

(b) Any DS3 dedicated transport service provided to CLEC by CenturyLink after 03/10/06 that CenturyLink was no longer required to unbundle shall be subject to billing at applicable rates for comparable access services, provided however, that such access rates shall not apply until ninety (90) Days after CenturyLink was no longer required to unbundled such transport.

50.3.5. If CenturyLink identifies routes in addition to those listed on Exhibit A that exceed the DS3 Dedicated Transport circuit threshold for a route, CenturyLink will provide CLEC notice in accordance with the notice provisions of this Agreement and CenturyLink will also post such information on its website. CLEC shall not be able to order new DS3 Dedicated Transport for the identified

routes after ninety (90) Days have elapsed from the date of the notice, subject to the Dispute Resolution section of this Agreement. If any carrier has disputed a Wire Center designation and the dispute was resolved by the Commission, the parties will abide by the Commission's decision. Any DS3 Dedicated Transport leased from CenturyLink within the identified route on the date of the notice shall be available for a six (6) month period from the date of the notice at a rate that is equal to 115% of the rate CLEC paid on the date of the notice.

(a) CLEC must submit the necessary orders to convert such DS3 Dedicated Transport to an alternative service arrangement within six months of the above notice date. By the end of the six (6) month period, CLEC must have transitioned the transport to alternative facilities or arrangements. If CLEC fails to submit the necessary orders before the end of six (6) month period, CenturyLink will convert the DS3 Dedicated Transport to comparable Access Services at applicable rates. CenturyLink will assess the conversion charge and a management fee for the work performed by CenturyLink on behalf of CLEC.

50.4. Technical Requirements for DS1 and DS3 Dedicated Transport

50.4.1. Where technologically feasible and available, CenturyLink shall offer Dedicated Transport consistent with the underlying technology as follows:

(a) When CenturyLink provides Dedicated Transport, the entire designated transmission circuit (*e.g.,* DS1, DS3) shall be dedicated to CLEC designated traffic.

(b) Where CenturyLink has technology available, CenturyLink shall provide Dedicated Transport using currently available technologies including, but not limited to, DS1 and DS3 transport systems, SONET (or SDS) Bi-directional Line Switched Rings, SONET (or SDH) Unidirectional Path Switched Rings, and SONET (or SDS) point-to-point transport systems (including linear add-drop systems), at all available transmission bit rates.

50.5. Dedicated Dark Fiber Transport

50.5.1. General Rules and Definition

(a) Dark Fiber is an optical transmission facility without attached multiplexing, aggregation or other electronics. Dark Fiber is un-activated fiber optic cable, deployed by CenturyLink, that has not been activated through connections to optronics that light it, and thereby render it capable of carrying communications.

(b) CenturyLink will unbundle Dark Fiber for Dedicated Transport as set forth in this Agreement and as follows:

(i) CenturyLink shall unbundle dark fiber transport between any pair of CenturyLink Wire Centers except where both wire centers defining the route are either Tier 1 or Tier 2 Wire Centers. CenturyLink will unbundle dark fiber transport if a Wire Center on either end of a requested route is a Tier 3 Wire Center.

(ii) Where CenturyLink is not required to provide unbundled dark fiber transport, CLEC may not obtain new dark fiber transport as a UNE.

(iii) Any Dark Fiber transport that CLEC previously leased from CenturyLink, but which CenturyLink is no longer obligated to unbundle pursuant to Section 50.5 shall be subject to the following:

(A) Such Dark Fiber transport must be converted to an alternative service arrangement within thirty (30) Days of the Effective Date of this Agreement. If CLEC fails to submit the necessary orders to convert such Dark Fiber transport to an alternative arrangement within such thirty (30) Day period, CenturyLink will have the right to terminate and disconnect the Dark Fiber transport.

(B) Any Dark Fiber transport service provided by CenturyLink to CLEC after 09/05/06 that CenturyLink was not obligated to provide shall be billed at applicable rates for comparable access services, based on the capacity of the electronics deployed in connection with such Dark Fiber transit.

(c) If CenturyLink identifies routes in addition to those listed on Exhibit A that exceed the threshold, CenturyLink will provide CLEC notice in accordance with the notice provisions of this Agreement and CenturyLink will also post such information on its website. CLEC shall not be able to order new Dark Fiber Dedicated Transport for the identified routes after ninety (90) Days have elapsed from the date of the notice, subject to the Dispute Resolution section of this Agreement. If any carrier has disputed a Wire Center designation and the dispute was resolved by the Commission, the parties will abide by the Commission's decision. Any Dark Fiber Dedicated Transport leased from CenturyLink within the identified route on the date of the notice shall be available for a six (6) month period from the date of the notice at a rate equal that is 115% of rate CLEC paid on the date of the notice.

(i) CLEC must submit the necessary orders to convert such dark fiber dedicated transport to an alternative service arrangement within six months of the above notice date. By the end of the six (6) month period, CLEC must have transitioned the transport to alternative facilities or arrangements. If CLEC fails to submit the necessary orders, CenturyLink will convert the Dark Fiber Dedicated Transport to comparable Access Services, if available, or disconnect the Dark Fiber facilities. CenturyLink will assess the conversion charge and a management fee for the work performed by CenturyLink on behalf of CLEC.

50.5.2. Fiber Availability

(a) Spare fibers in a sheath are not considered available if CenturyLink has plans to put the fiber in use within the current year or the following year.

(b) CenturyLink will also maintain fibers to facilitate maintenance, rearrangements and changes. CenturyLink will generally reserve eight percent (8%) of fibers in a sheath for maintenance, subject to a minimum of four (4) fibers and a maximum of twelve (12) fibers.

(c) Dark fiber requests will be handled on a first come, first served basis, based on the date the Dark Fiber Application (DFA) is received.

50.5.3. Access to Dark Fiber Transport

(a) Rules for gaining access to unbundled network elements apply to Dark Fiber. Virtual and physical collocation arrangements may be used by CLEC to locate the optical electronic equipment necessary to "light" leased Dark Fiber.

(b) The CLEC that requests Dark Fiber must be able to connect to the CenturyLink fiber by means of fiber patch panel.

(c) If fiber patch panels (FPPs) are not located within close enough proximity for a fiber patch cord, CLEC must submit an ICB request for the purchase and installation of intraoffice cabling.

(d) Establishment of applicable fiber optic transmission equipment or intermediate repeaters needed to power the unbundled Dark Fiber in order to carry Telecommunications Services is the responsibility of the CLEC.

50.5.4. Dark Fiber Application and Ordering Procedure

(a) CLEC will submit a Dark Fiber Application (DFA) and application fee to request that CenturyLink determine the availability of Dark Fiber between the CLEC-specified locations. See Table One for application fee amount.

(b) Within twenty (20) Business Days of receipt of DFA, CenturyLink will provide CLEC with a response regarding fiber availability and price.

(i) If Dark Fiber is not available, CenturyLink will notify CLEC of the DFA rejection.

(ii) CLEC will follow the Dispute Resolution Process provided in this Agreement if CLEC wishes to contest the rejection.

(c) If Dark Fiber is available, CLEC will notify CenturyLink of acceptance/rejection of Dark Fiber quote, via a firm order, within ten (10) Business Days of receipt of quote. CenturyLink will reserve the requested Dark Fiber for the CLEC during these ten (10) Business Days. If, however, CLEC does not submit a firm order by the tenth (10th) business day, the fiber will no longer be reserved.

(d) After ten (10) Business Days of receipt of the price quote, if CLEC has not accepted, CLEC must submit another DFA and application fee.

(e) The CLEC will submit a firm order for Dark Fiber via an access service request (ASR).

(f) By submitting the Dark Fiber firm order, the CLEC agrees to pay quoted monthly recurring and non-recurring charges. See Table One for monthly recurring and non-recurring charges.

(g) Due Date. CenturyLink will provision Dark Fiber twenty (20) Business Days after it receives firm order from CLEC. Billing of the monthly recurring and non-recurring charges will begin upon completion of Dark Fiber order. CenturyLink will allow CLEC to extend due date for firm order completion up to sixty (60) Business Days from the date CenturyLink receives firm order from CLEC. This extended due date must be specified on the firm order.

(i) Billing of the monthly recurring and non-recurring charges will begin on the due date of the Dark Fiber order completion unless:

(A) CLEC cancels firm order before the established due date. If this occurs, CLEC agrees to reimburse CenturyLink for all costs incurred to date; or

(B) a third party submits firm order for same Dark Fiber. If this occurs, CLEC must begin compensating CenturyLink for monthly recurring and non-recurring charges in order to reserve fiber, once CenturyLink is able to provide Dark Fiber to CLEC.

50.5.5. Maintenance and Testing

(a) CenturyLink is only responsible for maintaining the facilities that it owns.

(b) CenturyLink will conduct an end-to-end test of Dark Fiber after receipt of the firm order.

(c) For meet point arrangements, CenturyLink will conduct cooperative testing with another carrier at CLEC's request. Additional rates and charges will apply.

(d) CenturyLink does not guarantee that the transmission characteristics of the Dark Fiber will remain unchanged over time.

(e) CenturyLink is not responsible for determining whether the transmission characteristics of the Dark Fiber will accommodate the CLEC requirements.

50.5.6. Rules for Take Back

(a) CenturyLink reserves the right to take back Dark Fiber to meet its carrier of last resort obligations.

(b) CenturyLink will provide CLEC twelve (12) months written notice prior to taking back fiber.

(c) If multiple CLECs have leased fiber within a single sheath, CenturyLink will take back the fiber that was the last to be leased.

(d) CenturyLink will provide the CLEC with alternative transport arrangements when CenturyLink takes back working fiber.

(e) The Dispute Resolution Procedures found in this Agreement will be followed if CLEC wishes to contest CenturyLink's decision to take back its leased fiber.

51. COMMINGLING

51.1. For the purpose of this Section, wholesale services includes both services CLEC procures for resale pursuant to §251(c)(4) and exchange access service purchased from CenturyLink's access Tariffs.

51.2. CLEC may Commingle an unbundled network element or combination of UNEs with wholesale services purchased from CenturyLink, subject to Section 53.5.3. Upon request, CenturyLink will perform the work necessary to Commingle such UNE or UNE combinations with wholesale services purchased from CenturyLink subject to Section 42. CLEC will compensate CenturyLink the costs of work performed to Commingle UNEs or UNE combinations with wholesale services. Each component of the commingled facility, either UNE or wholesale service, will be billed at the UNE or wholesale service rate for that component, plus applicable non-recurring charges. CenturyLink will not ratchet price individual components; that is, CenturyLink will not reflect a combination of UNE and wholesale rates for the same component. Wholesale service rates will be per the appropriate Tariff, including any applicable resale discounts pursuant to this Agreement.

52. LINE SPLITTING

52.1. Line Splitting

52.1.1. Line Splitting is an arrangement between two carriers where one carrier provides the voice services and another carrier provides advanced services over an unbundled loop.

52.1.2. Whenever CLEC purchases the unbundled loop, CLEC shall control the entire loop spectrum.

52.1.3. CenturyLink shall institute procedures to allow CLEC or another carrier to order HFS data capabilities on a UNE loop.

52.2. When either CLEC or the other carrier orders Line Splitting using CLEC's OCN, CLEC will be billed the charges for the Line Splitting service. When the other carrier orders Line Splitting using its own OCN, CenturyLink will bill the other carrier for the Line Splitting charges.

53. UNE COMBINATIONS

53.1. CLEC may order UNEs either individually or in the combinations, including EEL as specifically set forth in this Section of the Agreement.

53.2. General Terms and Conditions

53.2.1. CenturyLink will allow CLEC to order each UNE individually in order to permit CLEC to combine UNEs with other UNEs obtained from CenturyLink as provided for in this Agreement, or with network components provided by itself or by third parties to provide Telecommunications Services to its end users, if the requested combination is technically feasible and would not impair the ability of other carriers to obtain access to other unbundled network elements or to interconnect with CenturyLink's network or in combination with any other Network Elements that are currently combined in CenturyLink's network. Upon request, CenturyLink will perform the functions necessary to combine UNEs, even if those elements are not ordinarily combined in CenturyLink's network, if the requested combination is technically feasible and would not impair the ability of other carriers to obtain access to other unbundled Network Elements or to interconnect with CenturyLink's network. CLEC will compensate CenturyLink the costs of work performed to combine the requested UNEs. Any request by CLEC for CenturyLink to provide combined UNEs that are not otherwise specifically provided for under this Agreement will be made in accordance with the BFR process described in Section 42 and made available to CLEC upon implementation by CenturyLink of the necessary operational modifications.

53.3. The provisioning of combinations, including EEL, is limited to existing facilities and CenturyLink is not obligated to construct additional facilities to accommodate any request by CLEC.

53.4. Specific Combinations and Pricing

53.4.1. In order to facilitate the provisioning of EELs, CenturyLink shall support the ordering and provisioning of this specific combination as set forth below.

53.5. CenturyLink Offers the Following Combinations of Network Elements

53.5.1. EEL is the combination of the NID, Loop, and Dedicated Transport network elements.

(a) CenturyLink will offer the combination of unbundled loops with wholesale services and unbundled Dedicated Transport, where CenturyLink is required to provide unbundled Dedicated Transport and Local Loops, to provide EELs at the applicable recurring and non-recurring charges as specified in Table One for Loops, Dedicated Transport, and where applicable, Multiplexing. Recurring and nonrecurring charges, including but not limited to cross connect charges and Service Order Charges will apply. CenturyLink will cross-connect unbundled 2- or 4-wire analog or 2-wire digital Loops to unbundled voice grade DS1 or DS3 Dedicated Transport facilities for CLEC's provision of circuit switched telephone exchange service to CLEC's end users.

(b) Multiplexing shall be provided as necessary as part of Dedicated Transport at the rates shown in Table One.

53.5.2. In order to obtain the EEL combinations below, a requesting CLEC must provide certification that it satisfies the service eligibility criteria for each circuit as set forth below. For existing EELs, CLEC must recertify compliance with the EELs criteria within thirty (30) Days of the Effective Date of this Agreement. CLEC must continue to be in compliance with the service eligibility criteria for as long as CLEC continues to receive the services in this Section. CenturyLink will offer the following EEL Combinations:

(a) Unbundled DS1 Loop in combination with UNE DS1 Dedicated Transport.

(b) Unbundled DS1 Loop commingled with dedicated DS1 transport wholesale service.

(c) Unbundled DS1 Loop in combination with UNE DS3 Dedicated Transport.

(d) Unbundled DS1 Loop commingled with dedicated DS3 transport wholesale service.

(e) Unbundled DS3 Loop in combination with UNE DS3 Dedicated Transport.

(f) Unbundled DS3 Loop commingled with dedicated DS3 transport wholesale service.

(g) Unbundled DS1 Dedicated Transport commingled with DS1 channel termination.

(h) Unbundled DS3 Dedicated Transport commingled with DS1 channel termination service.

(i) Unbundled DS3 Dedicated Transport commingled with DS3 channel termination service.

53.5.3. EEL Eligibility Criteria

(a) CLEC must have state certification to provide local voice service in the area being served or, in the absence of a state certification requirement, CLEC must have complied with registration, tariffing, filing fee, or other regulatory requirement s applicable to the provision of local voice service in the area served;

(b) The following criteria must be satisfied for each combined circuit, including each DS1 circuit, each DS1 EEL, and each DS1-equivalent circuit on a DS3 EEL:

(i) Each circuit to be provided to each CLEC customer must be assigned one local number prior to the provision of service over the circuit;

(ii) Each DS1-equivalent circuit on a DS3 EEL must have its own local number assignment, so that each DS3 has up to twenty-eight (28) local voice numbers assigned to it;

(iii) Each circuit to be provided to each customer must provide 911 or E911 capability prior to the provision of service over the circuit;

(iv) Each circuit to be provided to each customer must terminate into a collocation that meets one of the following requirements:

(A) a collocation established pursuant to §251(c)(6) of the Act and located at CenturyLink's premises within the same LATA as the CLEC's customer's premises, when CenturyLink is not the collocator; or

(B) a collocation located at a third party's premises within the same LATA as the CLEC's customer's premises, when CenturyLink is the collocator.

(v) For each twenty-four (24) DS1 EELs or other facilities having equivalent capacity, CLEC must maintain at least one active DS1 local service interconnection trunk and CLEC is required to

transmit the calling party's number in connection with calls exchanged over each trunk. Where CLEC does not establish an interconnection arrangement with CenturyLink for the meaningful exchange of Local Traffic that flows in both directions, such interconnection arrangement shall not satisfy this criteria, and

(vi) Each circuit to be provided to each customer will be served by a switch capable of switching local voice traffic.

(c) CenturyLink has the right, upon thirty (30) Days notice, to audit CLEC's compliance with the service eligibility criteria defined by the FCC and as set forth above. CenturyLink will hire and pay for an independent auditor to perform the audit. CLEC will reimburse CenturyLink if the audit report concludes that CLEC failed to materially comply with the service eligibility criteria. CenturyLink may request one audit in a calendar year. In the instance of non-compliance, CLEC shall true-up any difference in payments, convert the non-compliant circuit to the appropriate service and make accurate payments going forward. These audit rights are in addition to CenturyLink's audit rights in Part B of this Agreement.

54. MODIFICATIONS TO CENTURYLINK'S EXISTING NETWORK

54.1. Modifications to Unbundled Loop

54.1.1. CenturyLink will make routine network modifications to unbundled loop facilities used by CLEC where the requested loop facility has already been constructed. CenturyLink will perform routine network modifications to unbundled loop facilities in a nondiscriminatory fashion, without regard to whether the loop facility being accessed was constructed on behalf, or in accordance with the specifications, of any carrier. CLEC will compensate CenturyLink for the costs of such routine network modifications to unbundled loop facilities to the extent the costs are not recovered in the unbundled loop rates in accordance with Table One or CenturyLink will provide a price quote via the ICB process.

(a) In the case of unbundled loop facilities, a routine network modification is an activity that CenturyLink regularly undertakes for its own customers. Routine network modifications may include, but are not limited to, rearranging or splicing of cable; adding an equipment case; adding a doubler or repeater; adding a smart jack; installing a repeater shelf; adding a line card; deploying a new multiplexer or reconfiguring an existing multiplexer and attaching electronic and other equipment that CenturyLink ordinarily attaches to a DS1 Loop to activate such loop for its own customer. Routine network modifications may entail activities such as accessing manholes, deploying bucket trucks to reach aerial cable, and installing equipment casings. Routine network modifications do not include the construction of new loop facilities or the installation of new aerial or buried cable for CLEC.

54.2. Modifications to Dedicated Transport

54.2.1. CenturyLink will make routine network modifications to unbundled dedicated transport facilities used by CLEC where the requested Dedicated Transport facilities have already been constructed. CenturyLink will perform the routine network modifications to unbundled Dedicated Transport facilities in a nondiscriminatory fashion, without regard to whether the facility being accessed was constructed on behalf, or in accordance with the specifications, of any carrier. CLEC will compensate CenturyLink for the costs of such routine network modifications to unbundled Dedicated Transport facilities to the extent the costs are not recovered in the unbundled Dedicated Transport rates.

CenturyLink will provide routine network modifications at the rates on Table One or CenturyLink will provide a price quote via the ICB process.

(a) In the case of unbundled Dedicated Transport facilities, a routine network modification is an activity that CenturyLink regularly undertakes for its own customers. Routine network modifications may include, but are not limited to, rearranging or splicing of cable; adding an equipment case; adding a doubler or repeater; installing a repeater shelf; and deploying a new multiplexer or reconfiguring an existing multiplexer. Routine network modifications also include activities needed to enable CLEC to light a Dark Fiber transport facility. Routine network modifications may entail activities such as accessing manholes, deploying bucket trucks to reach aerial cable, and installing equipment casings. Routine network modifications do not include the installation of new aerial or buried cable for CLEC.

54.3. Loop Conditioning. Conditioned loops are loops from which excessive bridge taps, load coils, low-pass filters, range extenders, and similar devices have been removed to enable the delivery of high-speed switched wireline telecommunications capability, including DSL. CenturyLink will condition loops at CLEC's request and will assess charges for loop conditioning in accordance with the prices listed in Table One. CenturyLink recommends that CLEC utilize the Loop Make-Up process in Section 48 prior to submitting orders for loops intended for advanced services.

54.4. CenturyLink is not obligated to build TDM capability into new packet-based networks or into existing packet-based networks that never had TDM capability. This includes packet-based networks that incorporate a packet to TDM format translation to connect to end user customer provided equipment.

PART F – INTERCONNECTION

55. LOCAL INTERCONNECTION TRUNK ARRANGEMENT

55.1. The Parties shall reciprocally terminate Local Traffic and IntraLATA/InterLATA toll calls originating on the other Party's network as follows:

55.1.1. With respect to any new trunking arrangements that are established after the Effective Date of this Agreement, the Parties agree to use and shall make available to each other bi-directional trunks for the reciprocal exchange of combined Local Traffic, and non-equal access IntraLATA toll traffic, subject to any engineering, billing or other constraints.

55.1.2. With respect to any two-way trunks (one-way trunks directionalized in each direction) and one-way trunks for local services previously established between the Parties, the Parties will transition such trunks to bi-directional trunks in accordance with the following:

(a) The Parties understand that conversion of trunking arrangements from directionalized to bi-directional requires technical and operational coordination between the Parties. Accordingly, the Parties agree to work together to develop a plan, to identify processes, guidelines, specifications, time frames and additional terms and conditions necessary to support and satisfy the standards set forth in the Agreement and implement the conversion of trunking arrangements (the "Conversion Plan").

(b) The Conversion Plan will identify all trunks to be converted from directionalized to bi-directional arrangements. CLEC agrees that the trunks which shall be converted will include end office two-way trunks (one-way trunks directionalized in each direction) and one-way trunks for local services which subtend a tandem and will also include tandem two-way trunks (one-way trunks directionalized in each direction) and one-way trunks for local services.

(c) In addition to applicable tariff/contract rates, CLEC agrees to pay the conversion charges listed in Table 1 to compensate CenturyLink for the labor involved in the conversion.

55.1.3. Neither Party is obligated under this Agreement to order reciprocal trunks or build facilities in the establishment of interconnection arrangements for the delivery of Internet traffic. The Party serving the Internet service provider shall order trunks or facilities from the appropriate tariff of the other Party for such purposes and will be obligated to pay the full cost of such facility.

55.1.4. Except for Toll VoIP-PSTN Traffic, non-equal access IntraLATA toll traffic (i.e. IntraLATA access traffic which is not routed to an IXC) and jointly provided switched access (as defined by MECAB and MECOD) the Parties shall use separate two-way Feature Group D trunks for the exchange of any traffic which is not Local Traffic, and such trunks shall be ordered out of and subject to the applicable access tariffs. In the event CLEC routes any traffic to CenturyLink in violation of this section, CenturyLink shall be entitled to seek injunctive relief and to recover damages, including without limitation, compensation for such traffic at the rates applicable to intrastate access traffic which is not VoIP-PSTN Traffic.

55.1.5. Separate trunks must be utilized for connecting CLEC's switch to each 911/E911 tandem.

55.2. Direct Interconnection Requirements

55.2.1. Point of Interconnection. CLEC must establish a minimum of one POI within each LATA, at any technically feasible point, on CenturyLink's network. In addition, CLEC shall establish additional POIs under the following circumstances:

(a) To the extent CenturyLink's network contains multiple tandems in the LATA, CLEC must establish a POI at each tandem where it wishes to exchange (*i.e.*, receive or terminate) traffic with CenturyLink.

(b) CLEC must establish a POI at a CenturyLink end office when total traffic volumes exchanged between the Parties at that particular CenturyLink end office exceeds a DS1 equivalent.

(c) CLEC must establish a POI at any CenturyLink end office that subtends a non-CenturyLink tandem.

55.2.2. CLEC will be responsible for engineering and maintaining its network on its side of the POI. CenturyLink will be responsible for engineering and maintaining its network on its side of the POI. Each Party is financially responsible for transport on its side of the POI. If the CLEC chooses to lease the facility from the POI to the CLEC's network from CenturyLink and the facility is within CenturyLink's serving territory, the CLEC will lease the facility from CenturyLink's access tariff. The rates, terms and conditions associated with the tariff service CLEC orders will apply.

55.2.3. Each Party is financially responsible for transporting its originated traffic to the POI.

55.2.4. The Parties may interconnect at a mid-span meet subject to the following terms, conditions and provisions:

(a) The mid-span meet point, as proposed, must be technically feasible and shall be subject to reasonable engineering, environmental, safety and security requirements. Such requirements shall include, without limitation, the technical ability to accommodate testing on each side of the mid-span meet point and to provide for a point of demarcation between the networks of each party and the ability to control the environment.

(b) The mid-span meet point must be within or at CenturyLink's exchange boundary.

(c) The construction of new facilities for a mid-span meet is only applicable when traffic is roughly balanced.

(d) CenturyLink will provide up to fifty percent (50%) of the facilities needed to connect the networks of the parties, or to CenturyLink's exchange boundary, whichever is less. Such facilities shall consist only of any new construction needed to extend each Party's existing network to the mid-span meet point and any construction and equipment which is needed at the mid-span meet point itself.

(e) CenturyLink will be the "controlling carrier" for purposes of MECOD guidelines, as described in the joint implementation plan.

(f) The location, equipment and work needed to establish the mid-span meet point shall be subject to mutual agreement of the Parties.

55.2.5. If third party (*i.e.,* Competitive Access Provider or "CAP") leased facilities are used for interconnection, the POI will be deemed to be located at the CenturyLink office in which the third party's leased circuit terminates.

55.2.6. If CLEC chooses to interconnect with CenturyLink using a meet-point arrangement (*i.e.*, facilities jointly provisioned by CenturyLink and a third party LEC), CLEC will order those facilities that are wholly within CenturyLink's serving territory from CenturyLink's access tariff.

55.2.7. The CLEC shall be required to establish a CLLI Code for the message/switch ACTL at the CenturyLink wire center where the interconnection circuit terminates.

55.3. Technical Requirements for Interconnection

55.3.1. Interconnection at the CenturyLink Tandem

(a) Interconnection to CenturyLink Tandem Switch(es) will provide CLEC local interconnection for local service purposes to the CenturyLink end offices and NXXs which subtend that tandem(s), where local trunking is provided, and access to the toll network.

(b) Interconnection to a CenturyLink Tandem for transit purposes will provide access to telecommunications carriers which are connected to that Tandem Switch.

(c) Where a CenturyLink Tandem Switch also provides End-Office Switch functions, interconnection to a CenturyLink tandem serving that exchange will also provide CLEC access to CenturyLink's end offices.

(d) The CLEC is responsible for provisioning its traffic to interface into CenturyLink's switch port at the DS1 level, including any muxing necessary for such purposes.

55.3.2. Interconnection at the CenturyLink End Office

(a) Interconnection to CenturyLink End Office Switch will provide CLEC local interconnection for local service purposes to the CenturyLink NXX codes served by that end office and any CenturyLink NXXs served by remotes that subtend those End Offices.

(b) The CLEC is responsible for provisioning its traffic to interface into CenturyLink's switch port at the DS1 level, including any muxing necessary for such purposes.

56. INTERCARRIER COMPENSATION

56.1.1. The transport and termination charges for Local Traffic flowing through a POI shall be as follows:

(a) In a mid-span meet arrangement, when calls from CLEC are terminating on CenturyLink's network through the CenturyLink Tandem Switch, CLEC will pay CenturyLink a charge for Tandem Switching, common transport to the end office, and end-office termination.

(b) When the POI is at the CenturyLink Tandem Switch, CLEC shall pay a charge for Tandem Switching, common transport to the end office and end-office termination.

(c) Charges billed to CenturyLink by CLEC for the transport and termination of Local Traffic will be equal to those that CenturyLink assesses the CLEC for the same services. Where CLEC is interconnected at a CenturyLink tandem and CenturyLink delivers its traffic to CLEC directly

from an end office, CenturyLink shall pay CLEC end office termination. Where CLEC is interconnected at a CenturyLink tandem and CenturyLink delivers its traffic to CLEC from the tandem and the CLEC switch serves a geographical area greater than or equal to the area served by the CenturyLink tandem, CenturyLink shall pay CLEC for Tandem Switching, common transport, and end-office termination. If the CLEC switch serves a geographical area less than the area served by the CenturyLink tandem, CenturyLink shall pay CLEC end-office termination.

(d) To validate the geographic area CLEC must provide documentation supporting the following:

(i) that CLEC's switch serves a geographic area that is roughly the same size as the area served by the CenturyLink Tandem Switch;

(ii) that CLEC has obtained NPA/NXX codes to serve the exchanges within the geographic area; and,

(iii) that CLEC is serving the area using its own switch with its own facilities or a combination of its own facilities and leased facilities connected to its collocation arrangements.

(e) Where direct end office trunks are established, for CLEC-originated calls, CLEC shall pay CenturyLink end-office termination. For CenturyLink originated traffic terminating to CLEC at that end office, CenturyLink shall pay for end-office termination. CLEC shall also pay shared transport for calls that terminate at a CenturyLink Remote Switch served by the CenturyLink End Office Switch where the direct end office trunks are located.

56.2. The rates to be charged for the exchange of Local Traffic and ISP-Bound Traffic are the rates established by the FCC as set forth in Table One and shall be applied consistent with the provisions of Part F of this Agreement.

56.2.1. The Parties agree that by executing this Agreement and carrying out the intercarrier compensation rates, terms and conditions herein, neither Party waives any of its rights, and expressly reserves all of its rights, under the *Order on Remand and Report and Order*, FCC 01-131, CC Dockets No. 96-98 and 99-68, adopted April 18, 2001 (the "ISP Compensation Order"), including but not limited to CenturyLink's option to invoke on a date specified by CenturyLink the FCC's ISP interim compensation regime, after which date ISP-bound traffic will be subject to the FCC's prescribed interim compensation regime including the terminating compensation rates, and other terms and conditions. CLEC agrees that on the date designated by ILEC, the Parties will begin billing Reciprocal Compensation to each other at the rates, terms and conditions specified in the FCC's ISP Compensation Order, unless the Parties are exchanging traffic (Local Traffic and/or ISP-Bound traffic) at Bill and Keep, such Bill and Keep arrangement shall continue.

56.3. Compensation for the termination of toll traffic and the origination of 800 traffic between the interconnecting parties shall be based on the applicable access charges in accordance with FCC and Commission Rules and Regulations and consistent with the provisions of Part F of this Agreement. If CLEC is acting as an IXC and a competitive local exchange carrier, CLEC must have a unique CIC for each type of service order. Specifically, CLEC must have two CICs, one that is used for ordering IXC facilities for interexchange toll traffic and one that is used to order facilities for local exchange traffic.

56.4. VNXX Traffic is not Local Traffic for purposes of intercarrier compensation, and such VNXX Traffic shall not be subject to reciprocal compensation, nor shall such VNXX Traffic be subject to the FCC opt-in rate (i.e. $.0007) for ISP-Bound Traffic in states where CenturyLink has opted-into the FCC's ISP Remand Order. Both Parties represent and warrant that they are not exchanging VNXX traffic as of the effective date of this Agreement. Neither Party shall provide VNXX Service unless the Party providing such VNXX Service first notifies the other Party, and the Parties have negotiated a factor to reflect the amount of traffic that will be presumed to be VNXX (subject to verification and modification, as necessary). In the absence of a written agreement between the Parties stating otherwise, VNXX Traffic (including any VNXX Traffic which is ISP-Bound Traffic) shall be subject to the originating carrier's originating access rates which shall be payable by the Party providing VNXX Service. For purposes of this Agreement, any references to ISP-Bound Traffic shall not be deemed to include VNXX Traffic unless specifically stated otherwise. Either Party may perform traffic studies at any time to determine if VNXX Traffic is being exchanged, and each Party will provide data necessary to determine the geographic location associated with the telephone number numbers to which the calls were terminated.

56.4.1. The Parties agree that 0% (zero percent) of the total Embarq-originated/CLEC-terminated traffic shall be deemed to occur via a VNXX arrangement, and that such traffic shall be subject to a Percent Interstate Usage factor of 0% (zero percent).

56.4.2. Either Party may perform traffic studies at any time to verify the percentage set forth above. Each Party will provide data necessary to determine the geographic location of the CLEC's customers when requested to assist with a VNXX traffic study. Should the traffic study indicate that the percentage should be changed, the Parties agree to implement the correct percentage on a prospective basis (*i.e.,* from the date of the traffic study) pursuant to written notice, without amending the agreement.

56.5. Local Calling Platform ("LCP") traffic is not Local Traffic for purposes of intercarrier compensation, and such LCP traffic shall not be subject to reciprocal compensation. Both Parties represent and warrant that they are not exchanging LPC traffic as of the effective date of this Agreement. Neither Party shall provide an LPC service unless the Party providing such LPC service first notifies the other Party, and the Parties have negotiated a factor to reflect the amount of traffic that will be presumed to be LPC traffic (subject to verification and modification, as necessary). In the absence of a written agreement between the Parties stating otherwise, LCP traffic shall be subject to the originating carrier's originating access rates which shall be payable by the Party owning the number for the intermediate platform (i.e. the first number dialed by the originating end user). Either Party may perform traffic studies at any time to determine if LPC traffic is being routed by the other Party. Each Party will provide data necessary to determine the geographic location associated with the telephone number to which the call was ultimately completed, as distinct from the number of the intermediate platform.

56.6. All voice calls exchanged between the Parties originating from or terminating to the PSTN shall be compensated in the same manner (*e.g.*: reciprocal compensation, interstate access, and intrastate access) regardless of the technology used to originate, terminate, or transport the call, including voice calls that are transmitted in part via the public Internet or a private IP network (VoIP) that originate from or terminate to the PSTN.

56.7. A call placed on a non-local basis (*e.g.:* a toll call or 8yy call) to an ISP shall not be treated as ISP-Bound Traffic for compensation purposes. The Parties agree that, to the extent such "non-Local" ISP calls are placed, that the rates, terms and conditions for IntraLATA and/or InterLATA calling shall apply, including but not limited to rating and

routing according to the terminating parties' Exchange Access intrastate and/or interstate tariffs.

56.8. CLEC will identify the Percent Local Usage (PLU) factor on each interconnection order to identify its "Local Traffic," as defined herein, for reciprocal compensation purposes. CenturyLink may request CLEC's traffic study documentation of the PLU at any time to verify the factor, and may compare the documentation to studies developed by CenturyLink. Should the documentation indicate that the factor should be changed by CenturyLink; the Parties agree that any changes will be retroactive to traffic for the previous two years. Should the documentation indicate it is warranted such change in the factor may be back to the effective date of the Agreement. For non-local traffic, the Parties agree to exchange traffic and compensate one another based on the rates and elements included in each party's access tariffs. CLEC will transmit calling party number (CPN) as required by FCC rules (47 CFR 64.1601).

56.8.1. To the extent technically feasible, each Party will transmit calling party number (CPN) for each call being terminated on the other's network. If the percentage of calls transmitted with CPN is greater than ninety percent (90%), all calls exchanged without CPN will be billed as local or intrastate in proportion to the MOUs of calls exchanged with CPN. If the percentage of calls transmitted with CPN is less than ninety percent (90%), all calls transmitted without CPN will be billed at intrastate access rates.

56.9. Each Party shall take steps to ensure that all traffic that it delivers to the receiving Party include a call record, and that such call records are transmitted intact to the receiving Party. Neither Party shall: (i) remove call records, (ii) alter or replace call records, (iii) alter or replace jurisdictional information or (iv) insert or add any call record information except as specifically allowed by industry guidelines or as mutually agreed to by the Parties. Using reasonable efforts and to the extent technically feasible, each Party also shall undertake steps to ensure that any service provider who hands off traffic for delivery to the other Party does not: (i) remove call records, (ii) alter or replace call records, (iii) alter or replace jurisdictional information or (iv) insert or add any call record information except as specifically allowed by industry guidelines or as mutually agreed to by the Parties. Neither Party shall knowingly and intentionally (a) strip or alter call records to disguise the jurisdiction of the a call or (b) permit third parties to do so for traffic the Party delivers to the other Party.

56.10. Either Party may request an audit of the traffic types exchanged between the Parties. Each Party will provide upon request traffic study documentation of traffic being delivered to the other Party. Audit periods may include the period beginning with the month after the last audit or the Effective Date of the Agreement through, and including, the month prior to the audit request. Traffic study documentation can include records produced either from CenturyLink or CLEC internal recording and monitoring systems or from third party vendors that record intercarrier traffic SS7 call records. These audit rights are in addition to the audit rights in Part A of this Agreement.

57 SIGNALING NETWORK INTERCONNECTION

57.1 CenturyLink will offer interconnection to its signaling transfer points (STPs) for CLEC switches which connect to CenturyLink's STPs via "A" links or for CLEC's "B" or "D" links which are dedicated to the transport of signaling for local interconnection. CenturyLink's signaling service will be charged at tariff rates to CLECs that order such service.

57.2 Signaling protocol. The parties will interconnect their networks using SS7 signaling where technically feasible and available as defined in FR 905 Telcordia Standards including ISDN User Part (ISUP) for trunk signaling and TCAP for CCS-based features in the interconnection of their networks. All Network Operations Forum (NOF) adopted standards shall be adhered to.

57.3 Standard interconnection facilities shall be Extended Superframe (ESF) with B8ZS line code. Where ESF/B8ZS is not available, CLEC will use other interconnection protocols on an interim basis until the standard ESF/B8ZS is available. CenturyLink will provide anticipated dates of availability for those areas not currently ESF/B8ZS compatible.

57.4 Where CLEC is unwilling to utilize an alternate interconnection protocol, CLEC will provide CenturyLink an initial forecast of 64 Kbps clear channel capability ("64K CCC") trunk quantities within thirty (30) Days of the Effective Date consistent with the forecasting agreements between the parties. Upon receipt of this forecast, the parties will begin joint planning for the engineering, procurement, and installation of the segregated 64K CCC Local Interconnection Trunk Groups, and the associated ESF facilities, for the sole purpose of transmitting 64K CCC data calls between CLEC and CenturyLink. Where additional equipment is required, such equipment would be obtained, engineered, and installed on the same basis and with the same intervals as any similar growth job for IXC, CLEC, or CenturyLink internal customer demand for 64K CCC trunks.

57.5 Signaling Systems

57.5.1 Signaling Link Transport

57.5.1.1 Signaling Link Transport is a set of two or four dedicated 56 Kbps transmission paths between CLEC-designated Signaling Points of Interconnection (SPOI) that provides appropriate physical diversity and a cross connect at a CenturyLink STP site.

57.5.1.2 Technical Requirements. Signaling Link transport shall consist of full duplex mode 56 Kbps transmission paths.

57.5.2 Signaling Transfer Points (STPs). STPs provide functionality that enables the exchange of SS7 messages among and between switching elements, databases and third party signaling transfer points.

57.6 Technical Requirements. STPs provide interconnection to the functions of signaling networks or to third party SS7 networks connected to the CenturyLink SS7 network. These functions include:

57.6.1 CenturyLink local switching or Tandem Switching;

57.6.2 CenturyLink Service Control Points (SCPs)/Databases if arranged for under separate agreements;

57.6.3 Third-party local or Tandem Switching systems subject to any additional conditions or terms of the Third Party and

57.6.4 Third party provider STPs subject to any additional conditions or terms of the Third Party.

57.7 Interface Requirements. CenturyLink shall provide the following STP options to connect CLEC or CLEC-designated local switching systems or STPs to the CenturyLink SS7 network:

57.7.1 An A-link interface from CLEC local switching systems; and

57.7.2 B- or D-link interface from CLEC STPs.

57.7.3 Each type of interface shall be provided by one or more sets (layers) of signaling links, as follows:

57.7.3.1 An A-link layer shall consist of two (2) links,

57.7.3.2 A B- or D-link layer shall consist of four (4) links,

57.8 Signaling Point of Interconnection (SPOI) for each link shall be located at a cross-connect element, such as a DSX-1, in the Central Office (CO) where the CenturyLink STP is located. Interface to CenturyLink's STP shall be the 56kb rate. The 56kb rate can be part of a larger facility, and CLEC shall pay multiplexing/demultiplexing and channel termination, plus mileage of any leased facility.

58 TRUNK FORECASTING

58.1 CLEC shall provide forecasts for traffic utilization over trunk groups. Orders for trunks that exceed forecasted quantities for forecasted locations will be accommodated as facilities and/or equipment are available. CenturyLink shall make all reasonable efforts and cooperate in good faith to develop alternative solutions to accommodate orders when facilities are not available. Company forecast information must be provided by CLEC to CenturyLink twice a year. The initial trunk forecast meeting should take place soon after the first implementation meeting. A forecast should be provided at or prior to the first implementation meeting. The semi-annual forecasts shall project trunk gain/loss on a monthly basis for the forecast period, and shall include:

58.1.1 Semi-annual forecasted trunk quantities (which include baseline data that reflect actual Tandem and end office Local Interconnection and meet point trunks and Tandem-subtending Local Interconnection end office equivalent trunk requirements) for no more than two years (current plus one year);

58.1.2 The use of Common Language Location Identifier (CLLI-MSG), which are described in Telcordia documents BR 795-100-100 and BR 795-400-100;

58.1.3 Description of major network projects that affect the other Party will be provided in the semi-annual forecasts. Major network projects include but are not limited to trunking or network rearrangements, shifts in anticipated traffic patterns, or other activities by CLEC that are reflected by a significant increase or decrease in trunking demand for the following forecasting period.

58.1.4 Parties shall meet to review and reconcile the forecasts if forecasts vary significantly.

58.2 CLEC shall provide an updated trunk forecast when ordering or requesting additional trunks from CenturyLink anytime after the initial trunk implementation.

58.3 Each Party shall provide a specified point of contact for planning forecasting and trunk servicing purposes.

58.4 Trunking can be established to Tandems or end offices or a combination of both via either one-way or two-way trunks. Trunking will be at the DS0, DS1, DS3/OC3 level, or higher, as agreed upon by CLEC and CenturyLink.

58.5 The parties agree to abide by the following if a forecast cannot be agreed to: local interconnection trunk groups will be provisioned to the higher forecast. A blocking standard of one percent (1%) during the average busy hour shall be maintained. Should the Parties not agree upon the forecast, and the Parties engineer facilities at the higher forecast, the Parties agree to abide by the following:

58.5.1 In the event that CLEC over-forecasts its trunking requirements by twenty percent (20%) or more, and CenturyLink acts upon this forecast to its detriment, CenturyLink may recoup any actual and reasonable expense it incurs.

58.5.2 The calculation of the twenty percent (20%) over-forecast will be based on the number of DS1 equivalents for the total traffic volume to CenturyLink.

58.5.3 Expenses will only be recouped for non-recoverable facilities that cannot otherwise be used at any time within twelve (12) months after the initial installation for another purpose including but not limited to: other traffic growth between the Parties, internal use, or use with another party.

58.6 Grade of Service. An overall blocking standard of one percent (1%) during the average busy hour, as defined by each Party's standards, for final trunk groups between a CLEC end office and a CenturyLink access Tandem carrying meet point traffic shall be maintained. All other Tandem trunk groups are to be engineered with a blocking standard of one percent (1%). Direct end office trunk groups are to be engineered with a blocking standard of one percent (1%).

58.7 Trunk Servicing. Orders between the Parties to establish, add, change or disconnect trunks shall be processed by use of an ASR, RASR or other industry standard format as specified by CenturyLink for trunk ordering.

59 NETWORK MANAGEMENT

59.1 Protective Protocols. Either Party may use protective network traffic management controls such as 7-digit and 10-digit code gaps on traffic toward each other's network, when required to protect the public switched network from congestion due to facility failures, switch congestion or failure or focused overload. CLEC and CenturyLink will immediately notify each other of any protective control action planned or executed.

59.2 Expansive Protocols. Where the capability exists, originating or terminating traffic reroutes may be implemented by either party to temporarily relieve network congestion due to facility failures or abnormal calling patterns. Reroutes will not be used to circumvent normal trunk servicing. Expansive controls will only be used when mutually agreed to by the parties.

59.3 Mass Calling. CLEC and CenturyLink shall cooperate and share pre-planning information, where available, regarding cross-network call-ins expected to generate large or focused temporary increases in call volumes, to prevent or mitigate the impact of these events on the public switched network.

60 INDIRECT TRAFFIC

60.1 Exchange Of Indirect Traffic

60.1.1 The exchange of Indirect Traffic (as defined below) between the Parties shall be subject to the terms, provisions and requirements of this Agreement. For purposes of this Agreement, "Indirect Traffic" means traffic which is originated by one Party and terminated to the other Party in which a third Party Telecommunications Carrier provides the intermediary transiting service.

60.1.2 For purposes of exchanging Indirect Traffic (as defined below) there is no physical or direct point of interconnection or physical direct trunk groups between the Parties, therefore neither Party is required to construct new facilities or make mid-span meet arrangements available to the other Party for such Indirect Traffic.

60.1.3 CLEC must interconnect at the tandem switch which CenturyLink's end office subtends in order to exchange Indirect Traffic with CenturyLink.

60.1.4 Notwithstanding any other provision to the contrary, once the volume of Indirect Traffic exchanged between the Parties at a CenturyLink end office exceeds a DS1 equivalent of traffic, CLEC must establish a direct interconnection with CenturyLink's end office for the mutual exchange of traffic. Within sixty (60) days of when the indirect traffic exceeds a DS1, CLEC shall establish a direct interconnection with CenturyLink's end office

60.1.5 Each Party acknowledges that it is the originating Party's responsibility to enter into transiting arrangements with the third party providing the transit services.

60.1.6 Each terminating Party is responsible for billing the originating company for traffic terminated on its respective network.

60.1.7 For Indirect Traffic, the originating Party will provide the originating billing information to the terminating Party, if technically feasible. If the originating Party cannot provide the originating billing information to the terminating Party, then the terminating Party must obtain the originating billing information from the third-party transit company. It is each Party's responsibility to enter into appropriate contractual arrangements with the third-party transit company in order to obtain the originating billing information from the transit company. Any direct costs incurred by the terminating Party to obtain the records from a third party will be billed back to the originating Party.

60.2 Compensation for Indirect Traffic

60.2.1 Until the volume of Indirect Traffic exchanged between the Parties at a CenturyLink end office exceeds a DS1, each Party is responsible for the payment of transit charges for its originating traffic assessed by the transiting party. After Indirect traffic exceeds a DS1, if CLEC has not established a direct end office trunking sixty (60) days after CenturyLink notifies CLEC in accordance with Section 21, CLEC will reimburse CenturyLink for any transit charges billed by an intermediary carrier for Local Traffic, ISP-Bound Traffic or VNXX Traffic originated by CenturyLink.

60.2.2 VNXX, Non-Local and Non-ISP-Bound Indirect Traffic

60.2.2.1 Compensation for the termination and/or origination of VNXX Traffic, non-Local Traffic, non-ISP-Bound Traffic and 800 traffic between the interconnecting Parties shall be based on the applicable access charges in accordance with FCC and Commission Rules and Regulations.

60.2.2.2 Toll traffic, switched access, and special access traffic, if separately chargeable, shall be charged the appropriate rate out of the terminating LEC's tariff or via other appropriate meet point access arrangements. Where exact transport mileage is not available, an average, arrived at by mutual agreement of the Parties, will be used.

60.2.3 Local Traffic and local ISP-Bound Traffic. The rates set forth on Table One shall apply, in accordance with Part F of this Agreement.

61 USAGE MEASUREMENT

61.1 Each Party shall calculate terminating interconnection minutes of use based on standard AMA recordings made within each Party's network, these recordings being necessary for each Party to generate bills to the other Party. In the event either Party cannot measure minutes terminating on its network where technically feasible, the other Party shall provide the measuring mechanism or the Parties shall otherwise agree on an alternate arrangement.

61.2 Measurement of minutes of use over Local Interconnection trunk groups shall be in actual conversation seconds. The total conversation seconds over each individual Local Interconnection trunk group will be totaled for the entire monthly bill period and then rounded to the next whole minute.

61.3 Prior to the commencement of billing for interconnection, each Party shall provide to the other, the PLU of the traffic terminated to each other over the Local Interconnection trunk groups.

62 RESPONSIBILITIES OF THE PARTIES

62.1 CenturyLink and CLEC will review engineering requirements consistent with the Implementation Plan described in Part B, Part C, Part F and as otherwise set forth in this Agreement.

62.2 CLEC and CenturyLink shall share responsibility for all Control Office functions for Local Interconnection Trunks and Trunk Groups, and both parties shall share the overall coordination, installation, and maintenance responsibilities for these trunks and trunk groups.

62.3 CLEC and CenturyLink shall:

62.3.1 Provide trained personnel with adequate and compatible test equipment to work with each other's technicians.

62.3.2 Notify each other when there is any change affecting the service requested, including the due date.

62.3.3 Coordinate and schedule testing activities of their own personnel, and others as applicable, to ensure its interconnection trunks/trunk groups are installed per the interconnection order, meet agreed-upon acceptance test requirements, and are placed in service by the due date.

62.3.4 Perform sectionalization to determine if a trouble is located in its facility or its portion of the interconnection trunks prior to referring the trouble to each other.

62.3.5 Advise each other's Control Office if there is an equipment failure which may affect the interconnection trunks.

62.3.6 Provide each other with a trouble reporting/repair contact number that is readily accessible and available twenty-four (24) hours a day, seven (7) days a week. Any changes to this contact arrangement must be immediately provided to the other party.

62.3.7 Provide to each other test-line numbers and access to test lines.

62.3.8 Cooperatively plan and implement coordinated repair procedures for the meet point and Local Interconnection trunks and facilities to ensure trouble reports are resolved in a timely and appropriate manner.

PART G – LOCAL NUMBER PORTABILITY

63 INTRODUCTION

63.1 Upon implementation of LNP, both Parties agree to conform and provide such LNP pursuant to FCC regulations and compliance with the Industry Forum Guidelines. To the extent consistent with the FCC and Industry Guidelines as amended from time to time, the requirements for LNP shall include the following:

63.2 End users must be able to change local service providers and retain the same telephone number(s) within the serving rate center utilizing the portability method as defined by the FCC.

63.3 The LNP network architecture shall not subject Parties to any degradation of service in any relevant measure, including transmission quality, switching and transport costs, increased call set-up time and post-dial delay.

63.3.1 Parties agree that when an NXX is defined as portable, it shall also be defined as portable in all LNP capable switches serving the rate center.

63.3.2 When an end user ports to another service provider and has previously secured a reservation of line numbers from the donor provider under contract or tariff for possible activation at some future point, these reserved but inactive numbers shall port along with the active numbers being ported by the end user.

63.3.3 NXX Availability. Not all NXXs in each CO may be available for porting.

63.3.4 LERG Reassignment. Portability for an entire NXX shall be provided by utilizing reassignment of the NXX to CLEC through the LERG.

63.3.5 Coordination of service order work outside normal business hours (*i.e.*, other than 8:00 a.m. to 5:00 p.m.) shall be at requesting Party's expense. Premium rates will apply for service order work performed outside normal business hours, weekends, and holidays.

63.3.6 Mass Calling Events. Parties will notify each other at least seven (7) Days in advance where ported numbers are utilized. Parties will only port mass calling numbers using switch translations and a choke network for call routing. Porting on mass calling numbers will be handled outside the normal porting process and comply with any applicable federal regulatory requirements or industry guidelines developed for mass calling numbers.

64 TESTING

64.1 An Interconnection Agreement (or Memorandum of Understanding, or Porting Agreement) detailing conditions for LNP must be in effect between the Parties prior to testing.

64.2 Testing and operational issues will be addressed in the implementation plans as described in Part B, Section 33 of the agreement.

64.3 CLEC must be NPAC certified and have met CenturyLink testing parameters prior to activating LNP. After initial LNP implementation by a CLEC/CMRS provider testing and porting will be done at CLEC's expense.

64.4 Parties will cooperate to ensure effective maintenance testing through activities such as routine testing practices, network trouble isolation processes and review of operational elements for translations, routing and network fault isolation.

64.5 Parties shall cooperate in testing performed to ensure interconnectivity between systems. All LNP providers shall notify each connected provider of any system updates

that may affect the CLEC or CenturyLink network. Each LNP provider shall, at each other's request, jointly perform tests to validate the operation of the network. Additional testing requirements may apply as specified by this Agreement or in the Implementation Plan.

65 ENGINEERING AND MAINTENANCE

65.1 Each LNP provider will monitor and perform effective maintenance through testing and the performance of proactive maintenance activities such as routine testing, development of and adherence to appropriate network trouble isolation processes and periodic review of operational elements for translations, routing and network faults.

65.2 It will be the responsibility of the Parties to ensure that the network is stable and maintenance and performance levels are maintained in accordance with state commission requirements. It will be the responsibility of the Parties to perform fault isolation in their network before involving other providers.

65.3 Additional engineering and maintenance requirements shall apply as specified in this Agreement or the Implementation Plan.

66 E911/911

66.1 When a subscriber ports to another service provider, the donor provider shall unlock the information in the 911/ALI database. The porting provider is responsible for updating the 911 tandem switch routing tables and 911/ALI database to correctly route, and provide accurate information to the PSAP call centers.

66.2 Prior to implementation of LNP, the Parties agree to develop, implement, and maintain efficient methods to maintain 911 database integrity when a subscriber ports to another service provider. The Parties agree that the customer shall not be dropped from the 911 database during the transition.

67 BILLING FOR PORTED NUMBERS

67.1 When an IXC terminates an InterLATA or IntraLATA toll call to either party's local exchange customer whose telephone number has been ported from one party to the other, the parties agree that the party to whom the number has been ported shall be entitled to revenue from the IXC for those access elements it actually provides including, but not limited to end office switching, local transport, RIC, and CCL. The party from whom the number has been ported shall be entitled to receive revenue from the IXC for those access elements it actually provides including, but not limited to any entrance facility fees, access tandem fees and appropriate local transport charges.

67.2 Non-Payment. CenturyLink will port numbers for customers whose service has been suspended for non-payment. However, CenturyLink will not port numbers once the customer's service has been disconnected and the number is being aged.

PART H – LINE SHARING

68 LINE SHARING

68.1 General Terms

68.1.1 Under this Agreement, CenturyLink will not provide access to the HFPL for line sharing by CLEC except pursuant to the following terms and conditions.

68.1.2 For HFPLs in service prior to 10/02/03, CenturyLink will continue to bill HFPL at the rate that was effective for that arrangement on 10/02/03 as long as that HFPL remains in service to the particular CLEC end user premises.

68.1.3 For HFPL ordered 10/02/03 to 10/01/04 and remaining in service to the particular CLEC end user premises during the period 10/01/04 and 10/01/05, the rate billed for HFPL will be fifty percent (50%) of the xDSL capable UNE Loop rate found in Table One.

68.1.4 For HFPL ordered 10/02/03 to 10/01/04 and remaining in service to the particular CLEC end user premises during the period 10/02/05 and 10/01/06, the rate billed for HFPL will be seventy-five percent (75%) of the xDSL capable UNE Loop rate found in Table One.

68.1.5 After 10/01/06, CLEC must order a stand-alone loop or negotiate a line splitting arrangement with another Telecommunications Carrier.

68.2 CenturyLink Line Sharing provided HFPL to CLEC only those instances when CenturyLink is the provider of analog circuit-switched voice band service on that same Copper Loop to the same end user.

68.3 In the event that the end user being served by CLEC via HFPL terminates its CenturyLink-provided retail voice service, or when CenturyLink provided retail voice service is disconnected due to "denial for non-pay," CenturyLink shall provide reasonable notice to CLEC prior to disconnect. CLEC shall have the option of purchasing an entire stand-alone UNE digital loop if it wishes to continue to provide advanced services to that end user. If CLEC notifies CenturyLink that it chooses this option, CLEC and CenturyLink shall cooperate to transition DSL service from the HFPL to the stand-alone loop without any interruption of service pursuant to the provisions set forth below. If CLEC declines to purchase the entire stand alone UNE digital loop, CenturyLink may terminate the HFPL.

68.4 CenturyLink will use reasonable efforts to accommodate the continued use by CLEC as a stand-alone UNE digital loop of the Copper Loop facilities over which CLEC is provisioning advanced services at the time that the CenturyLink-provided retail voice service terminates; if:

68.4.1 adequate facilities are available to allow the provisioning of voice service over such other facilities; and

68.4.2 CLEC agrees to pay any additional ordering charges associated with the conversion from the provisioning of HFPL to a stand alone unbundled digital loop as specified in Table One (excluding conditioning charges).

68.5 Any additional maintenance of service conducted at CLEC's request by CenturyLink on behalf of the CLEC solely for the benefit of the CLEC's services will be paid for by CLEC at prices negotiated by CenturyLink and CLEC.

68.6 Deployment and Interference

68.6.1 In providing services utilizing the HFPL, CenturyLink shall allow CLEC to deploy underlying technology that does not significantly interfere with other advanced services and analog circuit-switched voice band transmissions.

68.6.2 For any technology, CLEC represents that its use of any CenturyLink network element, or of its own equipment or facilities in conjunction with any CenturyLink network element, will not materially interfere with or impair service over any facilities of CenturyLink, its affiliated companies or connecting and concurring carriers, cause damage to CenturyLink's plant, impair the privacy of any communications carried over CenturyLink's facilities or create hazards to employees or the public. Upon reasonable written notice and after a reasonable opportunity to cure, CenturyLink may discontinue service if CLEC violates this provision. The termination of service will be limited to CLEC's use of the element(s) causing the violation. CenturyLink will not disconnect the elements causing the violation if, after receipt of written notice and opportunity to cure, CLEC demonstrates that their use of the network element is not the cause of the network harm.

PART I – NON-251 SERVICES

69 CALL-RELATED DATABASES

69.1 CenturyLink will offer access to call-related databases (non-251 services), including, but not limited to, Toll Free Calling database, Local Number Portability database, and Line Information database (LIDB). CenturyLink reserves the right to decline to offer access to certain AIN software that qualifies for proprietary treatment. The rates for access to these call-related databases are available in CenturyLink's Interstate Access Tariff.

69.1.1 The Toll Free Number Database provides functionality necessary for toll free (*e.g.,* 800 and 888) number services by providing routing information and additional vertical features (*i.e.*, time of day routing by location, by carrier and routing to multiple geographic locations) during call setup in response to queries from CLEC's switch. Use of CenturyLink's Toll Free Database by CLEC and its customers is limited to obtaining information, on a call-by-call basis, for proper routing of calls in the provision of toll free exchange access service or local toll free service.

69.1.2 Local Number Portability Local Routing Query Service. TCAP messages originated by CLEC's SSPs and received by CenturyLink's database will be provided a response upon completion of a database lookup to determine the LRN. This information will be populated in industry standard format and returned to CLEC so that it can then terminate the call in progress to the telephone number now residing in the switch designated by the LRN.

69.1.2.1 CLEC agrees to obtain, prior to the initiation of any LNP query, a NPAC/SMS User Agreement with Neustar. CLEC will maintain the NPAC/SMS User Agreement with Neustar, or its successor, as long as it continues to make LNP queries to the CenturyLink database. Failure to obtain and maintain the NPAC/SMS User Agreement is considered a breach of this Agreement and is cause for immediate termination of service. CenturyLink shall not be liable for any direct or consequential damages due to termination because of lack of a NPAC/SMS User Agreement.

69.1.2.2 CenturyLink's LNP Database service offering does not include the cost of any charges or assessments by Number Portability Administrative Centers, whether under the NPAC/SMS User Agreement with Lockheed, or otherwise, or any charges assessed directly against CLEC as the result of the FCC LNP Orders or otherwise by any third-party. These costs include the costs assessed against telecommunications carriers to pay for NPAC functions as permitted by the FCC and applicable legal or regulatory bodies. CenturyLink shall have no liability to CLEC or the NPAC for any of these fees or charges applicable to CLEC, even though it may pay such charges for other CenturyLink companies.

69.1.3 The Line Information Database (LIDB) provides functionality necessary for storage of Line Information Records supporting Alternate Billed Service restrictions, Class of Service restrictions, and calling card personal identification numbers (ABS).

70 TRANSIT TRAFFIC

70.1 To the extent network and contractual arrangements exist with all necessary parties throughout the term of this Agreement, CenturyLink will provide Transit Services for CLEC's connection of its end user to a local end user of: (1) CLECs, (2) an ILEC

other than CenturyLink, and (3) other CMRS carriers. CenturyLink will only provide a Transit Service where CLEC is interconnected at the same CenturyLink tandem switch to which the terminating carrier is interconnected. CLEC agrees not to route Transit Traffic to a non-CenturyLink tandem (i.e., double tandem indirect traffic) where the NPA-NXX of the number called is rated within CenturyLink's tandem serving area, and CLEC shall reimburse CenturyLink for any terminating compensation charged to CenturyLink by a terminating carrier as a result of any such double tandem Transit Traffic routed by CLEC.

70.2 CenturyLink may require separate trunking for the delivery of such Transit Traffic in order to accurately measure and bill it.

70.3 Terms and Conditions

70.3.1 In the event Transit Traffic routed by one Party to the other Party is blocked by a third party, the Party to whom the Transit Traffic was routed shall have no obligation to resolve the dispute. CLEC acknowledges that CenturyLink does not have any responsibility to pay any third-party Telecommunications Carrier charges for termination of any identifiable Transit Traffic routed to CenturyLink by the CLEC. Each Party acknowledges that it is the responsibility of the Party routing Transit Traffic to the other Party to enter into arrangements with each third party LEC, CLEC, or CMRS provider for the exchange of Transit Traffic to that third party.

70.4 Payment Terms and Conditions

70.4.1 CLEC shall pay a Transit Service rate as set forth in Table One for any Transit Traffic routed to CenturyLink by the CLEC.

70.4.2 CLEC may be required to pay CenturyLink the Transit Service rate for Transit Traffic routed by an ILEC to CenturyLink for delivery to CLEC.

70.5 Billing Records and Exchange of Data

70.5.1 Upon request by CLEC and to the extent possible, CenturyLink agrees to provide the CLEC information on Transit Traffic which is routed to CLEC utilizing CenturyLink's Transit Service. To the extent CenturyLink incurs additional cost in providing this billing information, CLEC agrees to reimburse CenturyLink for its direct costs of providing this information.

70.5.2 To the extent that the industry adopts a standard record format for recording originating and/or terminating transit calls, both Parties agree to comply with the industry-adopted format to exchange records.

70.6 Notwithstanding any other provision to the contrary, once the volume of Transit Traffic exchanged between CLEC and a third party exceeds the equivalent of three (3) DS1s of traffic, CenturyLink may, but shall not be obligated to require CLEC to establish a direct connection with the parties to whom they are sending traffic. CenturyLink also reserves the right to require CLEC to establish a direct connection to the third party if, in CenturyLink's sole discretion, the tandem is at or approaching capacity limitations. These limitations may include but are not limited to a lack of trunk port capacity or processor capacity based on the then existing tandem and network configuration. Within sixty (60) Days after CenturyLink notifies CLEC of the requirement to direct connect, CLEC shall establish a direct interconnection with such third party. After sixty (60) Days, if CLEC has not established a direct interconnection, CenturyLink may thereafter charge CLEC for such transit service at double the transit rate set forth in Table One, or discontinue providing transit service to CLEC, at the sole discretion of CenturyLink, provided however, that CenturyLink shall exercise such discretion in a non-discriminatory manner.

PART J – GENERAL BUSINESS REQUIREMENTS

71 PROCEDURES

71.1 Contact with End Users

71.1.1 Each Party at all times shall be the primary contact and account control for all interactions with its end users, except as specified by that Party. Subscribers include active end users as well as those for whom service orders are pending.

71.1.2 Each Party shall ensure that any of its personnel who may receive end user inquiries, or otherwise have opportunity for end user contact from the other Party's end user regarding the other Party's services: (i) provide appropriate referrals to subscribers who inquire about the other Party's services or products; (ii) do not in any way disparage or discriminate against the other Party, or its products or services; and (iii) do not provide information about its products or services during that same inquiry or end user contact.

71.1.3 CenturyLink shall not use CLEC's request for end user information, order submission, or any other aspect of CLEC's processes or services to aid CenturyLink's marketing or sales efforts.

71.2 Expedite and Escalation Procedures

71.2.1 CenturyLink and CLEC shall develop mutually acceptable escalation and expedite procedures which may be invoked at any point in the Service Ordering, Provisioning, Maintenance, and Subscriber Usage Data transfer processes to facilitate rapid and timely resolution of disputes. In addition, CenturyLink and CLEC will establish intercompany contacts lists for purposes of handling end user and other matters which require attention/resolution outside of normal business procedures within thirty (30) Days after CLEC's request. Each party shall notify the other party of any changes to its escalation contact list as soon as practicable before such changes are effective.

71.2.2 No later than thirty (30) Days after CLEC's request CenturyLink shall provide CLEC with contingency plans for those cases in which normal Service Ordering, Provisioning, Maintenance, Billing, and other procedures for CenturyLink's unbundled Network Elements, features, functions, and resale services are inoperable.

71.3 Subscriber of Record. CenturyLink shall recognize CLEC as the Subscriber of Record for all Network Elements or services for resale ordered by CLEC and shall send all notices, invoices, and information which pertain to such ordered services directly to CLEC. CLEC will provide CenturyLink with addresses to which CenturyLink shall send all such notices, invoices, and information.

71.4 Service Offerings

71.4.1 CenturyLink shall provide CLEC with access to new services, features and functions concurrent with CenturyLink's notice to CLEC of such changes, if such service, feature or function is installed and available in the network or as soon thereafter as it is installed and available in the network, so that CLEC may conduct market testing.

71.4.2 Essential Services. For purposes of service restoral, CenturyLink shall designate a CLEC access line as an Essential Service Line (ESL) at Parity with CenturyLink's treatment of its own end users and applicable state law or regulation, if any.

71.4.3 Blocking Services. Upon request from CLEC, employing CenturyLink-approved LSR documentation, CenturyLink shall provide blocking of 700, 900,

and 976 services, or other services of similar type as may now exist or be developed in the future, and shall provide Billed Number Screening (BNS), including required LIDB updates, or equivalent service for blocking completion of bill-to-third party and collect calls, on a line, PBX, or individual service basis. Blocking shall be provided to the extent (a) it is an available option for the Telecommunications Service resold by CLEC, or (b) it is technically feasible when requested by CLEC as a function of unbundled Network Elements.

71.4.4 Training Support. CenturyLink shall provide training, on a non-discriminatory basis, for all CenturyLink employees who may communicate, either by telephone or face-to-face, with CLEC end users. Such training shall include compliance with the branding requirements of this Agreement including without limitation provisions of forms, and unbranded "Not at Home' notices.

72 ORDERING AND PROVISIONING

72.1 Ordering and Provisioning Parity. CenturyLink shall provide necessary ordering and provisioning business process support as well as those technical and systems interfaces as may be required to enable CLEC to provide the same level and quality of service for all resale services, functions, features, capabilities and unbundled Network Elements at Parity.

72.2 National Exchange Access Center (NEAC)

72.2.1 CenturyLink shall provide a NEAC or equivalent which shall serve as CLEC's point of contact for all activities involved in the ordering and provisioning of CenturyLink's unbundled Network Elements, features, functions, and resale services.

72.2.2 The NEAC shall provide to CLEC a nationwide telephone number answered during its normal business hours, Monday through Friday, by competent, knowledgeable personnel trained to answer questions and resolve problems in connection with the ordering and provisioning of unbundled Network Elements (except those associated with local trunking interconnection), features, functions, capabilities, and resale services.

72.2.3 CenturyLink shall provide, as requested by CLEC, through the NEAC, provisioning and premises visit installation support in the form of coordinated scheduling, status, and dispatch capabilities during CenturyLink's standard business hours and at other times as agreed upon by the parties to meet end user demand.

72.3 Street Index Guide (SIG). Within thirty (30) Days of CLEC's written request, CenturyLink shall provide to CLEC the SIG data in the National Emergency Number Association Two (NENA2) format. A CDROM containing the SIG data will be shipped to the CLEC's designated contact on a monthly basis until the request is cancelled.

72.4 CLASS and Custom Features. Where generally available in CenturyLink's serving area, CLEC, at the tariff rate, may order the entire set of CLASS, CENTREX and Custom features and functions, or a subset of any one of such features.

72.5 Number Administration/Number Reservation

72.5.1 CenturyLink shall provide testing and loading of CLEC's NXX on the same basis as CenturyLink provides itself or its affiliates. Further, CenturyLink shall provide CLEC with access to abbreviated dialing codes, and the ability to obtain telephone numbers, including vanity numbers, while a subscriber is on the phone with CLEC. When CLEC uses numbers from a CenturyLink NXX, CenturyLink shall provide the same range of number choices to CLEC, including choice of exchange number, as CenturyLink provides its own

subscribers. Reservation and aging of CenturyLink NXXs shall remain CenturyLink's responsibility.

72.5.2 In conjunction with an order for service, CenturyLink shall accept CLEC orders for vanity numbers and blocks of numbers for use with complex services including, but not limited to, DID, CENTREX, and Hunting arrangements, as requested by CLEC.

72.5.3 For simple services number reservations and aging of CenturyLink's numbers, CenturyLink shall provide real-time confirmation of the number reservation when the Electronic Interface has been implemented. For number reservations associated with complex services, CenturyLink shall provide confirmation of the number reservation within twenty-four (24) hours of CLEC's request. Consistent with the manner in which CenturyLink provides numbers to its own subscribers, no telephone number assignment is guaranteed until service has been installed.

72.6 Service Order Process Requirements

72.6.1 Service Migrations and New Subscriber Additions

72.6.1.1 For resale services, other than for a CLEC order to convert "as is" a CLEC subscriber, CenturyLink shall not disconnect any subscriber service or existing features at any time during the migration of that subscriber to CLEC service without prior CLEC agreement.

72.6.1.2 For services provided through UNEs, CenturyLink shall recognize CLEC as an agent, in accordance with OBF developed processes, for the subscriber in coordinating the disconnection of services provided by another CLEC or CenturyLink. In addition, CenturyLink and CLEC will work cooperatively to minimize service interruptions during the conversion.

72.6.1.3 Unless otherwise directed by CLEC and when technically capable, when CLEC orders resale Telecommunications Services all trunk or telephone numbers currently associated with existing services shall be retained without loss of feature capability and without loss of associated ancillary services including, but not limited to, Directory Assistance and 911/E911 capability.

72.6.1.4 For subscriber conversions requiring coordinated cut-over activities, on a per order basis, CenturyLink, to the extent resources are readily available, and CLEC will agree on a scheduled conversion time, which will be a designated time period within a designated date.

72.6.1.5 Any request made by CLEC to coordinate conversions after normal working hours, or on Saturdays or Sundays or CenturyLink holidays shall be performed at CLEC's expense.

72.6.1.6 A general Letter of Agency (LOA) initiated by CLEC or CenturyLink will be required to process a PLC or PIC change order. Providing the LOA, or a copy of the LOA, signed by the end user will not be required to process a PLC or PIC change ordered by CLEC or CenturyLink. CLEC and CenturyLink agree that PLC and PIC change orders will be supported with appropriate documentation and verification as required by FCC and Commission rules. In the event of a subscriber complaint of an unauthorized PLC record change where the Party that ordered such change is unable to produce appropriate documentation and verification as required by FCC and Commission rules (or, if there are no rules applicable to PLC record changes, then such rules as are applicable to changes in long distance carriers of record), such Party

shall be liable to pay and shall pay all nonrecurring and/or other charges associated with reestablishing the subscriber's local service with the original local carrier.

72.6.2 Intercept Treatment and Transfer Service Announcements. CenturyLink shall provide unbranded intercept treatment and transfer of service announcements to CLEC's subscribers. CenturyLink shall provide such treatment and transfer of service announcement in accordance with local tariffs and as provided to similarly situated CenturyLink subscribers for all service disconnects, suspensions, or transfers.

72.6.3 Due Date

72.6.3.1 CenturyLink shall supply CLEC with due date intervals to be used by CLEC personnel to determine service installation dates.

72.6.3.2 CenturyLink shall use reasonable efforts to complete orders by the CLEC requested DDD within agreed upon intervals.

72.6.3.3 Subscriber Premises Inspections and Installations

(i) CLEC shall perform or contract for all CLEC's needs assessments, including equipment and installation requirements required beyond the Demarcation/NID, located at the subscriber premises.

(ii) CenturyLink shall provide CLEC with the ability to schedule subscriber premises installations at the same morning and evening commitment level of service offered CenturyLink's own customers. The parties shall mutually agree on an interim process to provide this functionality during the implementation planning process.

72.6.3.4 Firm Order Confirmation (FOC)

(i) CenturyLink shall provide to CLEC, a Firm Order Confirmation (FOC) for each CLEC order. The FOC shall contain the appropriate data elements as defined by the OBF standards.

(ii) For a revised FOC, CenturyLink shall provide standard detail as defined by the OBF standards.

(iii) CenturyLink shall provide to CLEC the date that service is scheduled to be installed.

72.6.4 Order Rejections. CenturyLink shall reject and return to CLEC any order that CenturyLink cannot provision, due to technical reasons, missing information, or jeopardy conditions resulting from CLEC ordering service at less than the standard order interval. When an order is rejected, CenturyLink will, in its reject notification, specifically describe all of the reasons for which the order was rejected. CenturyLink may reject any orders on account of the customer desired due date conflicts with published CenturyLink order provisioning interval requirements.

72.6.5 Service Order Changes

72.6.5.1 In no event will CenturyLink change a CLEC initiated service order without a new service order directing said change. If an installation or other CLEC ordered work requires a change from the original CLEC service order in any manner, CLEC shall initiate a revised service order. If requested by CLEC, CenturyLink shall then provide CLEC an estimate of additional labor hours and/or materials.

72.6.5.2 When a service order is completed, the cost of the work performed will be reported promptly to CLEC.

72.6.5.3 If a CLEC subscriber requests a service change at the time of installation or other work being performed by CenturyLink on behalf of CLEC, CenturyLink, while at the subscriber premises, shall direct the CLEC subscriber to contact CLEC, and CLEC will initiate a new service order.

72.7 Network Testing. CenturyLink shall perform all its standard pre-service testing prior to the completion of the service order.

72.8 Service Suspensions/Restorations. Upon CLEC's request through an Industry Standard, OBF, Suspend/Restore Order, or mutually agreed upon interim procedure, CenturyLink shall suspend or restore the functionality of any Network Element, feature, function, or resale service to which suspend/restore is applicable. CenturyLink shall provide restoration priority on a per network element basis in a manner that conforms with any applicable regulatory Rules and Regulations or government requirements.

72.9 Order Completion Notification. Upon completion of the requests submitted by CLEC, CenturyLink shall provide to CLEC a completion notification in an industry standard, OBF, or in a mutually agreed format. The completion notification shall include detail of the work performed, to the extent this is defined within OBF guidelines, and in an interim method until such standards are defined.

72.10 Specific Unbundling Requirements. CLEC may order and CenturyLink shall provision unbundled Network Elements. However, it is CLEC's responsibility to combine the individual network elements should it desire to do so.

72.11 Systems Interfaces and Information Exchanges

72.11.1 General Requirements

72.11.1.1 CenturyLink shall provide to CLEC Electronic Interface(s) for transferring and receiving information and executing transactions for all business functions directly or indirectly related to Service Ordering and Provisioning of Network Elements, features, functions and Telecommunications Services, to the extent available.

72.11.1.2 Until the Electronic Interface is available, CenturyLink agrees that the NEAC or similar function will accept CLEC orders. Orders will be transmitted to the NEAC via an interface or method agreed upon by CLEC and CenturyLink.

72.11.1.3 If the method of connectivity is File Transfer Protocol (FTP), the response(s) will be loaded to the server every hour and it is the responsibility of CLEC to retrieve their response(s) from the server.

72.11.1.4 It is the responsibility of CLEC to provide CenturyLink with the LOA (Letter of Authorization) when another party is involved and is working on their behalf.

72.11.2 For any prospective CLEC subscriber, CenturyLink shall provide CLEC with access to that subscriber's CPNI without requiring CLEC to produce a signed LOA, subject to applicable rules, orders, and decisions, and based on a blanket representation to be provided by CLEC that subscriber has authorized CLEC to obtain such CPNI.

72.11.2.1 The preordering Electronic Interface includes the provisioning of CPNI from CenturyLink to CLEC. The Parties agree to request end user CPNI only when the end user has specifically given permission to receive CPNI. The Parties agree that they will conform to FCC and/or

state regulations regarding the provisioning of CPNI between the parties, and regarding the use of that information by the requesting party.

72.11.2.2 The requesting Party will document end user permission obtained to receive CPNI, whether or not the end user has agreed to change local service providers. With respect to end users whose CPNI has been received by CLEC, CenturyLink may request documentation from CLEC to substantiate that CLEC has requested and received permission from all such end users. If CLEC is not able to provide adequate documentation reflecting such permission from at least ninety-five (95%) of such end users, CenturyLink reserves the right to immediately disconnect the preordering Electronic Interface.

72.11.2.3 The Parties agree to execute carrier changes as specified by the FCC in 47 CFR §64.1120. Documentation reflecting the request for a carrier change and verification in the form set forth in 47 CFR §64.1120 may be requested by the Party whose CPNI has been accessed in connection with such requested carrier change to investigate possible slamming incidents, and for other reasons agreed to by the Parties. A Party's failure to obtain and maintain adequate documentation of the request for a carrier change and verification of the same in the form set forth in 47 CFR §64.1120 before changing service from the other Party, or failure to produce documentation of such request and verification upon request of the other Party shall be considered a breach of the Agreement. A Party can cure the breach by submitting to the other Party a copy of such documentation within three (3) Business Days of notification of the breach.

72.11.2.4 If CLEC is not able to provide the LOA for ninety-five percent (95%) of the end users requested by CenturyLink, or if CenturyLink determines that an LOA is inadequate, CLEC will be considered in breach of the agreement. CLEC can cure the breach by submitting to CenturyLink evidence of an LOA for each inadequate or omitted LOA within three (3) Business Days of notification of the breach.

72.11.2.5 Should CLEC not be able to cure the breach in the timeframe noted above, CenturyLink will discontinue processing new service orders until, in CenturyLink's determination, CLEC has corrected the problem that caused the breach.

72.11.2.6 CenturyLink will resume processing new service orders upon CenturyLink's timely review and acceptance of evidence provided by CLEC to correct the problem that caused the breach.

72.11.2.7 If CLEC and CenturyLink do not agree that CLEC has appropriate documentation or verification of a requested carrier change by a specific end user, or that CenturyLink has erred in not accepting proof of such carrier change request, the Parties may immediately request dispute resolution in accordance with Part B. CenturyLink will not disconnect the preordering Electronic Interface during the Alternate Dispute Resolution process.

72.12 CLEC may use CenturyLink's ordering process (IRES) to:

72.12.1 to assign telephone number(s) (if the subscriber does not already have a telephone number or requests a change of telephone number) at Parity.

72.12.1.1 to schedule dispatch and installation appointments at Parity.

72.12.1.2 to access CenturyLink subscriber information systems which will allow CLEC to determine if a service call is needed to install the line or service at Parity.

72.12.1.3 to access CenturyLink information systems which will allow CLEC to provide service availability dates at Parity.

72.12.1.4 transmit status information on service orders, including acknowledgement, firm order confirmation, and completion at Parity.

72.13 Standards. CLEC and CenturyLink shall agree upon the appropriate ordering and provisioning codes to be used for UNEs. These codes shall apply to all aspects of the unbundling of that element and shall be known as data elements as defined by the Telecommunications Industry Forum Electronic Data Interchange Service Order Subcommittee (TCIF-EDI-SOSC).

73 PROVISION OF USAGE DATA

73.1 This Section sets forth the terms and conditions for CenturyLink's provision of Recorded Usage Data (as defined in this Part) to CLEC and for information exchange regarding long distance and access billing. The parties agree to record call information for interconnection in accordance with this Section. To the extent technically feasible, each party shall record all call detail information associated with completed calls originated by or terminated to the other Party's local exchange subscriber, and long distance calls transited through one Party's network to the terminating provider. CenturyLink shall record for CLEC the messages that CenturyLink records for and bills to its end users and records for billing of interexchange carriers. These records shall be provided at a party's request and shall be formatted pursuant to Telcordia's EMI standards and the terms and conditions of this Agreement. These records shall be transmitted to the other party on non-holiday Business Days in EMI format via CDN, or provided on a cartridge. CenturyLink and CLEC agree that they shall retain, at each party's sole expense, copies of all EMI records transmitted to the other party for at least forty-five (45) Days after transmission to the other party.

73.2 General Procedures

73.2.1 CenturyLink shall comply with various industry and OBF standards referred to throughout this Agreement.

73.2.2 CenturyLink shall comply with OBF standards when recording and transmitting Usage Data.

73.2.3 CenturyLink shall record all usage originating from CLEC end users using resold services ordered by CLEC, where CenturyLink records those same services for CenturyLink end users. Recorded Usage Data includes, but is not limited to, the following categories of information:

73.2.3.1 Use of CLASS/LASS/Custom Features that CenturyLink records and bills for its end users on a per usage basis.

73.2.3.2 Calls to Information Providers (IP) reached via CenturyLink facilities will be provided in accordance with Section 73.2.7.

73.2.3.3 Calls to Directory Assistance where CenturyLink provides such service to a CLEC end user.

73.2.3.4 Calls completed via CenturyLink-provided Operator Services where CenturyLink provides such service to CLEC's local service end user and where CenturyLink records such usage for its end users using Industry Standard Telcordia EMI billing records.

73.2.3.5 Access records related to long distance calling.

73.2.3.6 For CenturyLink-provided Centrex Service, station level detail.

73.2.4 Retention of Records. CenturyLink shall maintain a machine readable back-up copy of the message detail provided to CLEC for a minimum of forty-five (45) Days. During the forty-five (45) day period, CenturyLink shall provide any data back-up to CLEC upon the request of CLEC. If the forty-five (45) day period has expired, CenturyLink may provide the data back-up at CLEC's expense.

73.2.5 CenturyLink shall provide to CLEC Recorded Usage Data for CLEC end users. CenturyLink shall not submit other CLEC local usage data as part of the CLEC Recorded Usage Data.

73.2.6 CenturyLink shall not bill directly to CLEC subscribers any recurring or non-recurring charges for CLEC's services to the end user except where explicitly permitted to do so within a written agreement between CenturyLink and CLEC.

73.2.7 CenturyLink will record 976/N11 calls and transmit them to the IP for billing. CenturyLink will not bill these calls to either the CLEC or the CLEC's end user.

73.2.8 CenturyLink shall provide Recorded Usage Data to CLEC billing locations as agreed to by the Parties.

73.2.9 CenturyLink shall provide a single point of contact to respond to CLEC call usage, data error, and record transmission inquiries.

73.2.10 CenturyLink shall provide CLEC with a single point of contact and remote identifiers (IDs) for each sending location.

73.2.11 CLEC shall provide a single point of contact responsible for receiving usage transmitted by CenturyLink and receiving usage tapes from a courier service in the event of a facility outage.

73.2.12 CenturyLink shall bill and CLEC shall pay the charges for Recorded Usage Data. Billing and payment shall be in accordance with the applicable terms and conditions set forth herein.

73.3 Charges

73.3.1 Access services, including revenues associated therewith, provided in connection with the resale of services hereunder shall be the responsibility of CenturyLink and CenturyLink shall directly bill and receive payment on its own behalf from an IXC for access related to interexchange calls generated by resold or rebranded customers.

73.3.2 CenturyLink will be responsible for returning EMI records to IXCs with the proper EMI Return Code along with the Operating Company Number (OCN) of the associated ANI (*i.e.,* Billing Number).

73.3.3 CenturyLink will deliver one monthly statement for Wholesale Services in the medium requested by CLEC (*e.g.:* NDM, paper, or CD-ROM), to the extent the selected medium is offered by CenturyLink, as follows:

73.3.3.1 Invoices will be provided in a standard Carrier Access Billing format or other such format as CenturyLink may determine;

73.3.3.2 Where local usage charges apply and message detail is created to support available services, the originating local usage at the call detail level in standard EMI industry format will be exchanged daily or at other mutually agreed upon intervals, and CLEC will pay CenturyLink for providing such call detail;

73.3.3.3 The Parties will work cooperatively to exchange information to facilitate the billing of in and out collect and inter/intra-region alternately billed messages;

73.3.3.4 CenturyLink agrees to provide information on the end user's selection of special features where CenturyLink maintains such information (*e.g.*, billing method, special language) when CLEC places the order for service;

73.3.3.5 Monthly recurring charges for Telecommunications Services sold pursuant to this Agreement shall be billed monthly in advance;

73.3.3.6 CenturyLink shall bill for message provisioning and, if applicable data tape charges, related to the provision of usage records. CenturyLink shall also bill CLEC for additional copies of the monthly invoice.

73.3.4 The customer must choose a primary media option for invoices. If no bill media option is selected, the primary will default to paper. The primary media option is provided at no charge. If a second media option is chosen, then an applicable charge will be assessed at the rate reflected in CenturyLink's tariff (see CenturyLink LOC Tariff F.C.C. No. 1, Section 13). If CLEC requests additional copies of the monthly invoice, CenturyLink may also bill CLEC for the additional copies. The procedures and limitations governing bill media, including the availability of secondary media and Bill Media Request Forms, are set forth in CenturyLink's Bill Media Guide.

73.3.5 For billing purposes, and except as otherwise specifically agreed to in writing, the Telecommunications Services provided hereunder are furnished for a minimum term of one month. Each month is presumed to have thirty (30) Days.

73.4 Central Clearinghouse and Settlement

73.4.1 CenturyLink and CLEC shall agree upon Clearinghouse and Incollect/Outcollect procedures.

73.4.2 CenturyLink shall settle with CLEC for both intra-region and inter-region billing exchanges of calling card, bill-to-third party, and collect calls under separately negotiated settlement arrangements.

73.5 Lost Data

73.5.1 Loss of Recorded Usage Data. CLEC Recorded Usage Data determined to have been lost, damaged or destroyed as a result of an error or omission by CenturyLink in its performance of the recording function shall be recovered by CenturyLink at no charge to CLEC. In the event the data cannot be recovered by CenturyLink, CenturyLink shall estimate the messages and associated revenue, with assistance from CLEC, based upon the method described below. This method shall be applied on a consistent basis, subject to modifications agreed to by CenturyLink and CLEC. This estimate shall be used to adjust amounts CLEC owes CenturyLink for services CenturyLink provides in conjunction with the provision of Recorded Usage Data.

73.5.2 Partial Loss. CenturyLink shall review its daily controls to determine if data has been lost. When there has been a partial loss, actual message and minute volumes shall be reported, if possible through recovery as discussed in Section 73.5 above. Where actual data are not available, a full day shall be estimated for the recording entity, as outlined in the following paragraphs. The amount of the partial loss is then determined by subtracting the data actually recorded for such day from the estimated total for such day.

73.5.3 Complete Loss. When CenturyLink is unable to recover data as discussed in Section 73.5 above estimated message and minute volumes for each loss consisting of an entire AMA tape or entire data volume due to its loss prior to or

during processing, lost after receipt, degaussed before processing, receipt of a blank or unreadable tape, or lost for other causes, shall be reported.

73.5.4 Estimated Volumes. From message and minute volume reports for the entity experiencing the loss, CenturyLink shall secure message/minute counts for the four (4) corresponding days of the weeks preceding that in which the loss occurred and compute an average of these volumes. CenturyLink shall apply the appropriate average revenue per message ("arpm") agreed to by CLEC and CenturyLink to the estimated message volume for messages for which usage charges apply to the subscriber to arrive at the estimated lost revenue.

73.5.5 If the day of loss is not a holiday but one (1) (or more) of the preceding corresponding days is a holiday, use additional preceding weeks in order to procure volumes for two (2) non-holidays in the previous two (2) weeks that correspond to the day of the week that is the day of the loss.

73.5.6 If the loss occurs on a weekday that is a holiday (except Christmas and Mother's day), CenturyLink shall use volumes from the two (2) preceding Sundays.

73.5.7 If the loss occurs on Mother's day or Christmas day, CenturyLink shall use volumes from that day in the preceding year multiplied by a growth factor derived from an average of CLEC's most recent three (3) month message volume growth. If a previous year's message volumes are not available, a settlement shall be negotiated.

73.6 Testing, Changes and Controls

73.6.1 The Recorded Usage Data, EMI format, content, and transmission process shall be tested as agreed upon by CLEC and CenturyLink.

73.6.2 Control procedures for all usage transferred between CenturyLink and CLEC shall be available for periodic review. This review may be included as part of an Audit of CenturyLink by CLEC or as part of the normal production interface management function. Breakdowns which impact the flow of usage between CenturyLink and CLEC must be identified and jointly resolved as they occur. The resolution may include changes to control procedures, so similar problems would be avoided in the future. Any changes to control procedures would need to be mutually agreed upon by CLEC and CenturyLink.

73.6.3 CenturyLink Software Changes

73.6.3.1 When CenturyLink plans to introduce any software changes which impact the format or content structure of the usage data feed to CLEC, designated CenturyLink personnel shall notify CLEC no less than ninety (90) Days before such changes are implemented.

73.6.3.2 CenturyLink shall communicate the projected changes to CLEC's single point of contact so that potential impacts on CLEC processing can be determined.

73.6.3.3 CLEC personnel shall review the impact of the change on the entire control structure. CLEC shall negotiate any perceived problems with CenturyLink and shall arrange to have the data tested utilizing the modified software if required.

73.6.3.4 If it is necessary for CenturyLink to request changes in the schedule, content or format of usage data transmitted to CLEC, CenturyLink shall notify CLEC.

73.6.4 CLEC Requested Changes:

73.6.4.1 CLEC may submit a purchase order to negotiate and pay for changes in the content and format of the usage data transmitted by CenturyLink.

73.6.4.2 When the negotiated changes are to be implemented, CLEC and/or CenturyLink shall arrange for testing of the modified data.

73.7 Information Exchange and Interfaces

73.7.1 Product/Service Specific. CenturyLink shall provide a Telcordia standard 42-50-01 miscellaneous charge record to support the Special Features Star Services if these features are part of CenturyLink's offering and are provided for CenturyLink's subscribers on a per usage basis.

73.8 Rejected Recorded Usage Data

73.8.1 Upon agreement between CLEC and CenturyLink, messages that cannot be rated and/or billed by CLEC may be returned to CenturyLink via CDN or other medium as agreed by the Parties. Returned messages shall be sent directly to CenturyLink in their original EMI format utilizing standard EMI return codes.

73.8.2 CenturyLink may correct and resubmit to CLEC any messages returned to CenturyLink. CenturyLink will not be liable for any records determined by CenturyLink to be billable to a CLEC end user. CLEC will not return a message that has been corrected and resubmitted by CenturyLink. CenturyLink will only assume liability for errors and unguideables caused by CenturyLink.

74 GENERAL NETWORK REQUIREMENTS

74.1 CenturyLink shall provide repair, maintenance and testing for all resold Telecommunications Services and such UNEs that CenturyLink is able to test, in accordance with the terms and conditions of this Agreement.

74.2 During the term of this Agreement, CenturyLink shall provide necessary maintenance business process support as well as those technical and systems interfaces at Parity. CenturyLink shall provide CLEC with maintenance support at Parity.

74.3 CenturyLink shall provide on a regional basis, a point of contact for CLEC to report vital telephone maintenance issues and trouble reports twenty four (24) hours a day, seven (7) days a week.

74.4 CenturyLink shall provide CLEC maintenance dispatch personnel on the same schedule that it provides its own subscribers.

74.5 CenturyLink shall cooperate with CLEC to meet maintenance standards for all Telecommunications Services and unbundled network elements ordered under this Agreement. Such maintenance standards shall include, without limitation, standards for testing, network management, call gapping, and notification of upgrades as they become available.

74.6 All CenturyLink employees or contractors who perform repair service for CLEC end users shall follow CenturyLink standard procedures in all their communications with CLEC end users. These procedures and protocols shall ensure that:

74.6.1 CenturyLink employees or contractors shall perform repair service that is equal in quality to that provided to CenturyLink end users; and

74.6.2 Trouble calls from CLEC shall receive response time priority that is equal to that of CenturyLink end users and shall be handled on a "first come first

served" basis regardless of whether the end user is a CLEC end user or a CenturyLink end user.

74.7 CenturyLink shall provide CLEC with scheduled maintenance for resold lines, including, without limitation, required and recommended maintenance intervals and procedures, for all Telecommunications Services and network elements provided to CLEC under this Agreement equal in quality to that currently provided by CenturyLink in the maintenance of its own network. CLEC shall perform its own testing for UNEs.

74.8 CenturyLink shall give maximum advanced notice to CLEC of all non-scheduled maintenance or other planned network activities to be performed by CenturyLink on any network element, including any hardware, equipment, software, or system, providing service functionality of which CLEC has advised CenturyLink may potentially impact CLEC end users.

74.9 Notice of Network Event. Each party has the duty to alert the other of any network events that can result or have resulted in service interruption, blocked calls, or negative changes in network performance.

74.10 On all misdirected calls from CLEC end users requesting repair, CenturyLink shall provide such CLEC end user with the correct CLEC repair telephone number as such number is provided to CenturyLink by CLEC. Once the Electronic Interface is established between CenturyLink and CLEC, CenturyLink agrees that CLEC may report troubles directly to a single CenturyLink repair/maintenance center for both residential and small business end users, unless otherwise agreed to by CLEC.

74.11 Upon establishment of an Electronic Interface, CenturyLink shall notify CLEC via such electronic interface upon completion of trouble report. The report shall not be considered closed until such notification is made. CLEC will contact its end user to determine if repairs were completed and confirm the trouble no longer exists.

74.12 CenturyLink shall perform all testing for resold Telecommunications Services.

74.13 CenturyLink shall provide test results to CLEC, if appropriate, for trouble clearance. In all instances, CenturyLink shall provide CLEC with the disposition of the trouble.

74.14 If CenturyLink initiates trouble handling procedures, it will bear all costs associated with that activity. If CLEC requests the trouble dispatch, and either there is no trouble found, or the trouble is determined to be beyond the end user demarcation point, then CLEC will bear the cost.

75 MISCELLANEOUS SERVICES AND FUNCTIONS

75.1 The services described in Section 74 shall only be available to the CLEC under this Agreement (i) when CenturyLink is providing the service to itself, (ii) in areas where CenturyLink is providing such service to CenturyLink's end user subscribers, and (iii) subject to the limitations specified herein. To the extent that CenturyLink does not provide the services described in this Section 74 to itself, or the requested service is not available to CenturyLink's end user subscribers in such areas, CLEC must secure any desired services under a separate commercial agreement with CenturyLink or another provider.

75.2 Basic 911 and E911 Service.

75.2.1 Basic 911 and E911 provides a caller access to the appropriate emergency service bureau by dialing a 3-digit universal telephone number (911).

75.2.2 Basic 911 and E911 functions shall only be provided to CLEC for resale, and shall be at Parity with the support and services that CenturyLink provides to its subscribers for such similar functionality.

75.2.2.1 Where it may be appropriate for CenturyLink to update the ALI database, CenturyLink shall update such database with CLEC data in an interval at Parity with that experienced by CenturyLink end users.

75.2.2.2 CenturyLink shall transmit to CLEC daily all changes, alterations, modifications, and updates to the emergency public agency telephone numbers linked to all NPA NXXs. This transmission shall be electronic and be a separate feed from the subscriber listing feed.

75.2.3 In government jurisdictions where CenturyLink has obligations under existing agreements as the primary provider of the 911 System to the county (Host CenturyLink), CLEC shall participate in the provision of the 911 System in accordance with applicable tariffs, or if no tariff is applicable, then pursuant to a separate commercial agreement with CenturyLink.

75.2.4 If a third party is the primary provider of the 911 System to a government agency, CLEC shall negotiate separately with such third party with regard to the provision of 911 service to the agency. All relations between such third party and CLEC are totally separate from this Agreement and CenturyLink makes no representations on behalf of the third party.

75.2.5 Basic 911 and E911 Database Requirements

75.2.5.1 The ALI database shall be managed by CenturyLink, but is the property of CenturyLink and CLEC for those records provided by CLEC.

75.2.5.2 To the extent allowed by the governmental agency, and where available, copies of the SIG shall be provided within three Business Days from the time requested and provided on diskette, or in a format suitable for use with desktop computers.

75.2.5.3 CLEC shall be solely responsible for providing CLEC database records to CenturyLink for inclusion in CenturyLink's ALI database on a timely basis.

75.2.5.4 CenturyLink and CLEC shall arrange for the automated input and periodic updating of the E911 database information related to CLEC end users. CenturyLink shall work cooperatively with CLEC to ensure the accuracy of the data transfer by verifying it against the MSAG. CenturyLink shall accept electronically transmitted files that conform to NENA Version #2 format.

75.2.5.5 CLEC shall assign an E911 database coordinator charged with the responsibility of forwarding CLEC end user ALI record information to CenturyLink or via a third-party entity, charged with the responsibility of ALI record transfer. CLEC assumes all responsibility for the accuracy of the data that CLEC provides to CenturyLink.

75.2.5.6 CLEC shall provide information on new subscribers to CenturyLink within one (1) business day of the order completion. CenturyLink shall update the database within two (2) Business Days of receiving the data from CLEC. If CenturyLink detects an error in the CLEC provided data, the data shall be returned to CLEC within two (2)

Business Days from when it was provided to CenturyLink. CLEC shall respond to requests from CenturyLink to make corrections to database record errors by uploading corrected records within two (2) Business Days. Manual entry shall be allowed only in the event that the system is not functioning properly.

75.2.5.7 CenturyLink agrees to treat all data on CLEC subscribers provided under this Agreement as confidential and to use data on CLEC subscribers only for the purpose of providing E911 services.

75.3 Directory Listings Service

75.3.1 These requirements pertain to CenturyLink's Listings Service Request process that enables CLEC to (i) submit CLEC subscriber information for inclusion in Directory Listings databases; and (ii) submit CLEC subscriber information for inclusion in published directories;

75.3.2 When implemented by the Parties, CenturyLink shall accept orders on a real-time basis via electronic interface in accordance with OBF Directory Service Request standards within three (3) months of the effective date of this Agreement. In the interim, CenturyLink shall create a standard format and order process by which CLEC can place an order with a single point of contact within CenturyLink.

75.3.3 CenturyLink will provide to CLEC the following Directory Listing Migration Options:

75.3.3.1 Migrate "As Is". Retain all white page listings for the subscriber in both DA and DL. Transfer ownership and billing for white page listings to CLEC.

75.3.3.2 Migrate with Changes. Incorporate the specified changes (*e.g.*, additional listings order, deletions, or other changes to existing listing information). Transfer ownership and billing for the white page listings to CLEC.

75.3.4 CenturyLink shall update and maintain directory listings information to reflect which of the following categories CLEC subscribers fall into:

75.3.4.1 "LISTED" means the listing information is available for all directory requirements;

75.3.4.2 "NON-LISTED" means the listing information is available for all directory requirements, but the information does not appear in the published street directory;

75.3.4.3 "NON-PUBLISHED" means that a directory service may confirm, by name and address, the presence of a listing, but the telephone number is not available. The listing information is not available in either the published directory or directory assistance.

75.3.5 Based on changes submitted by CLEC, CenturyLink shall update and maintain directory listings data for CLEC subscribers who:

75.3.5.1 Disconnect Service;

75.3.5.2 Change CLEC;

75.3.5.3 Install Service;

75.3.5.4 Change any service which affects DA information;

75.3.5.5 Specify Non-Solicitation; and

75.3.5.6 Change categories from Non-Published, Non-Listed, or Listed.

75.3.6 The charge for storage and maintenance of CLEC subscriber information in the DL system is included in the rates where CLEC is buying UNE Loops or resold services with respect to specific addresses. CLECs that are not buying UNE Loops or resold services shall pay for such storage and maintenance services at the rate reflected on Table One.

75.3.7 CLEC acknowledges that certain directory functions are not performed by CenturyLink but rather are performed by and are under the control of the directory publisher, and CenturyLink shall not have any liability to CLEC for any acts or omissions of the publisher.

75.3.8 CLEC acknowledges that for a CLEC subscriber's name to appear in a directory, CLEC must either (i) submit an LSR (e.g. an LNP order) or a Directory Service Request (DSR) reflecting a request for directory listing, or (ii) contract directly with the publisher. If CLEC wants to delete a subscriber listing from CenturyLink's database (e.g. if CLEC contracts directly with the publisher), CLEC must submit an appropriate LSR (such as and LNP order) or a DSR. All orders will be subject to applicable charges reflected on Table One.

75.3.9 CLEC shall provide directory listings to CenturyLink pursuant to the directory listing and delivery requirements in the data format currently used by CenturyLink, at a mutually agreed upon timeframe. Other formats and requirements shall not be used unless mutually agreed to by the parties.

75.3.10 Traditional White Pages Listings.

75.3.10.1 CenturyLink shall include in its master subscriber system database all white pages listing information for CLEC subscribers whose information was properly submitted a DSR.

75.3.10.2 When CLEC purchases UNE Loops or resold services at a specific address, one basic White pages listing for each CLEC customer is included in the rates or the Resale discount in Table 1. If CLEC requests a listing for an address where CLEC is not buying UNE Loops or resold services, CLEC shall pay for all requested listings for such address at the rate reflected on Table One. A basic White Pages listing is defined as a customer name, address and one primary telephone number.

75.3.10.3 CLEC agrees to provide customer listing information for CLEC's subscribers to CenturyLink, at no charge. CenturyLink will provide CLEC with the appropriate format for provision of CLEC customer listing information to CenturyLink. The parties agree to adopt a mutually acceptable electronic format for the provision of such information as soon as practicable.

75.3.10.4 CLEC will be charged a Service Order entry fee upon submission of Service Orders into CenturyLink's Service Order Entry (SOE) System. Service Order entry fees apply when Service Orders containing directory records are entered into CenturyLink's SOE System initially, and when Service Orders are entered in order to process a requested change to directory records.

75.3.10.5 CLEC customer listing information will be used solely for the provision of directory services, including the sale of directory advertising to CLEC customers.

75.3.10.6 In addition to a basic White Pages listing, CenturyLink will provide, tariffed White Pages listings (*e.g.*, additional, alternate, foreign

and non-published listings) for CLEC to offer for resale to CLEC's customers.

75.3.10.7 CenturyLink will accord CLEC customer listing information the same level of confidentiality that CenturyLink accords its own proprietary customer listing information. CenturyLink shall ensure that access to CLEC customer proprietary listing information will be limited solely to those of CenturyLink and CenturyLink's directory publisher's employees, agents and contractors that are directly involved in the preparation of listings, the production and distribution of directories, and the sale of directory advertising. CenturyLink will advise its own employees, agents and contractors and its directory publisher of the existence of this confidentiality obligation and will take appropriate measures to ensure their compliance with this obligation.

75.3.10.8 CenturyLink will provide CLEC's customer listing information to any third party to the extent required by Applicable Rules.

75.4 Other Directory Services.

75.4.1 Both parties acknowledge that CenturyLink's directory publisher is not a party to this Agreement and that the provisions contained in this Section 75.4 are not binding upon CenturyLink's directory publisher.

75.4.2 CenturyLink agrees to include critical contact information pertaining to CLEC in the "Information Pages" of those of its White Pages directories containing information pages, if CLEC meets criteria established by its directory publisher. Critical contact information includes CLEC's business office number, repair number, billing information number, and any other information required to comply with applicable regulations, but not advertising or purely promotional material. CLEC will not be charged for inclusion of its critical contact information. The format, content and appearance of CLEC's critical contact information must conform to applicable CenturyLink directory publisher's guidelines and will be consistent with the format, content and appearance of critical contact information pertaining to all CLECs in a directory.

75.4.3 The directory publisher shall maintain full authority as publisher over its publishing policies, standards and practices, including decisions regarding directory coverage area, directory issue period, compilation, headings, covers, design, content or format of directories, and directory advertising sales.

75.5 Directory Assistance Data.

75.5.1 Directory Assistance Data consists of information within residential, business, and government subscriber records that can be used to create and maintain databases for the provision of live or automated operator assisted Directory Assistance.

75.5.2 CenturyLink will provide CLEC with unbundled and non-discriminatory access to the residential, business and government subscriber records for the purpose of obtaining Directory Assistance Data that is needed to enable telephone exchange CLECs to swiftly and accurately respond to requests by end users for directory information.

PART K – REPORTING STANDARDS

76 GENERAL

76.1 CenturyLink shall satisfy all service standards, intervals, measurements, specifications, performance requirements, technical requirements, and performance standards and will pay any penalties for violation of the performance standards that are required by law or regulation. In addition, CenturyLink's performance under this agreement shall be provided to CLEC at parity with the performance CenturyLink provides itself for like service(s).

PART L – COLLOCATION

77 SCOPE OF COLLOCATION TERMS

77.1 CenturyLink will provide Collocation to CLEC in accordance with this Agreement for the purposes of Interconnection to CenturyLink pursuant to the Act (including 47 USC §251(c)(2)) and for obtaining access to CenturyLink's UNEs pursuant to the Act (including 47 USC §251(c)(3)). Collocation shall be provided on a nondiscriminatory basis, on a "first-come, first-served" basis, and otherwise in accordance with the requirements of the Act (including 47 USC §251(c)(6)).

77.2 Prices and fees for collocation and other services under this Agreement are contained in Table Two. In the event CenturyLink files tariffs for pricing of collocation and other services covered by this agreement, such pricing in the tariffs will control over Table Two as of the date the tariff becomes effective. The terms and conditions of this Agreement will control over any terms and conditions in the tariff.

77.3 This Agreement states the general terms and conditions upon which CenturyLink will grant to CLEC the non-exclusive right to gain access to and occupy the Collocation Space, and other associated facilities as may be necessary, for the sole and exclusive purpose of providing telecommunications service upon submission of an approved and provisioned Application for collocation service. Such service will be provided by installing, maintaining and operating CLEC's equipment, which will interconnect with Telecommunications Services and facilities provided by CenturyLink or others in accordance with this Agreement.

78 TERMINATION OF COLLOCATION SPACE

78.1 CLEC may terminate occupancy in a particular Collocation Space upon thirty (30) Days prior written notice to CenturyLink. Upon termination of such occupancy, CLEC at its expense shall remove its equipment and other property from the Collocation Space. CLEC shall have thirty (30) Days from the termination date to complete such removal, including the removal of all equipment and facilities of CLEC's Guests; provided, however, that CLEC shall continue payment of monthly fees to CenturyLink until such date as CLEC has fully vacated the Collocation Space. CLEC will surrender the Collocation Space to CenturyLink in the same condition as when first occupied by CLEC, except for ordinary wear and tear.

78.2 CLEC shall be responsible for the cost of removing any enclosure, together with all supporting structures (*e.g.,* racking, conduits), of an Adjacent Collocation arrangement at the termination of occupancy and restoring the grounds to their original condition.

78.3 Upon termination of CLEC's right to possession of a Collocation Space, CLEC shall surrender possession and vacate the Collocation Space within thirty (30) Days. Failure to surrender the Collocation Space within thirty (30) Days shall be considered abandonment and CenturyLink will have the right to remove the equipment and other property of CLEC or the CLEC's Guest at CLEC's expense and with no liability for damage or injury to CLEC's property.

78.4 Should CenturyLink under any Section of this Agreement remove any of CLEC's equipment from its collocation space, CenturyLink will deliver to CLEC any equipment removed by CenturyLink only upon payment by CLEC of the cost of removal, storage and delivery, and all other amounts due CenturyLink under this Agreement. Should CLEC fail to remove any of its equipment deemed abandoned, title thereto shall pass to CenturyLink under this Agreement as if by a Bill of Sale. Nothing herein shall limit CenturyLink from pursuing, at its option, any other remedy in law, equity, or otherwise related to CLEC's occupancy in the Collocation Space, including any other remedy provided in this Agreement.

78.5 CLEC shall surrender all keys, access cards and CenturyLink-provided photo identification cards to the Collocation Space and the Building to CenturyLink, and shall make known to CenturyLink the combination of all combination locks remaining on the Collocation Space.

78.6 If it becomes necessary in CenturyLink's reasonable judgment, and there are no other reasonable alternatives available, CenturyLink shall have the right, for good cause shown, and upon thirty (30) Days prior notice, to reclaim the Collocation Space or any portion thereof, any Inner Duct, Outside Cable Duct, Cable Vault space or other CenturyLink-provided facility in order to fulfill its common carrier obligations, any order or rule of the state commission or the FCC, or CenturyLink's tariffs to provide Telecommunications Services to its end user customers. In such cases, CenturyLink will reimburse CLEC for reasonable direct costs and expenses in connection with such reclamation.

78.7 If it becomes necessary in CenturyLink's reasonable judgment, and there are no other reasonable alternatives, to require CLEC to move to equivalent space in the Premises upon receipt of sixty (60) Days written notice from CenturyLink, in which event, CenturyLink shall pay all moving costs, and the Collocation License Fee provided for herein shall remain the same.

79 COLLOCATION OPTIONS

79.1 CenturyLink will offer Collocation Space to allow CLEC to collocate its equipment and facilities, and without requiring the construction of a cage or similar structure. CenturyLink shall make cageless collocation available in single bay increments. For equipment requiring special technical considerations, CLEC must provide the equipment layout, including spatial dimensions for such equipment pursuant to generic requirements contained in Telcordia GR-63-Core and shall be responsible for constructing all special technical requirements associated with such equipment pursuant to this Agreement.

79.2 CenturyLink will authorize the enclosure of CLEC's equipment and facilities at CLEC's option. CenturyLink will provide guidelines and specifications upon request. Based on CLEC's request, space and cage enclosures in amounts as small as that sufficient to house and maintain a single rack or bay or equipment will be made available. At CLEC's option, CenturyLink will permit CLEC to arrange with a third party vendor to construct a Collocation Arrangement enclosure at CLEC's sole expense. CLEC's third party vendor will be responsible for filing and receiving any and all necessary permits and/or licenses for such construction. The third party vendor shall bill CLEC directly for all work performed for CLEC and CenturyLink will have no liability for nor responsibility to pay such charges imposed by the third party vendor. CLEC must provide the local CenturyLink building contact with one Access key used to enter the locked enclosure. Except in case of emergency, CenturyLink will not access CLEC's locked enclosure prior to notifying CLEC and obtaining authorization.

79.2.1 CenturyLink has the right to review CLEC's plans and specifications prior to allowing construction to start. CenturyLink will complete its review within fifteen (15) Days of receipt of such plans. CenturyLink has the right to inspect the enclosure after construction to make sure it is constructed according to the submitted plans and specifications. CenturyLink can require CLEC to remove or correct, at its cost, any structure that does not meet these plans.

79.3 CLEC may allow other telecommunications carriers to share its caged collocation arrangement pursuant to terms and conditions agreed to by CLEC ("Host") and other telecommunications carriers ("Guests"). CLEC will notify CenturyLink in writing upon execution of any agreement between the Host and its Guest within twelve (12) Days of its execution. Further, such notice shall include the name of the Guest(s) and their term of agreement, and shall contain a certification by CLEC that said agreement imposes upon

the Guest(s) the same terms and conditions (excluding rates) for collocation space as set forth in this Agreement.

79.3.1 As Host, CLEC will be the sole interface and responsible party to CenturyLink for the purpose of submitting applications for initial and additional equipment placements of Guest (to the extent required under other Sections of this Agreement); for assessment and payment of rates and charges applicable to the Collocations space; and for the purposes of ensuring that the safety and security requirements of this Agreement are fully complied with by the Guest, its employees and agents. In making shared cage arrangements, CenturyLink will not increase the cost of site preparation or nonrecurring charges above the cost of provisioning a similar caged arrangement to a CLEC.

79.3.2 CenturyLink will not place unreasonable restrictions on CLEC's use of a cage, and as such will allow CLEC to contract with other CLECs to share the cage in a sublease type arrangement. If two (2) or more CLECs that have interconnection agreements with CenturyLink utilize a shared collocation cage, CenturyLink will permit each CLEC to order UNEs and provision service from the shared collocation space, regardless of which CLEC was the original collocator.

79.3.3 If Host terminates a Collocation Arrangement, Host will provide Guest thirty (30) Days notice. Guest will assume all obligations and rights of Host as to that Collocation Arrangement if Guest remains in the Collocation Space, including payment of all charges.

79.4 CenturyLink will provide adjacent collocation arrangements ("Adjacent Arrangement") where space within the Premises is legitimately exhausted, subject to technical feasibility. Both Parties will mutually agree on the location of the designated space on the CenturyLink property where the adjacent structure (such as a CEV or similar structure) will be placed. If a mutual agreement cannot be reached, CenturyLink will decide the location, subject to zoning or other state and local regulations and future use by CenturyLink or other requesting Telecommunications Carriers pursuant to an application submitted under Section 81.

79.4.1 CLEC will provide a concrete pad, the structure housing the arrangement, HVAC, lighting, and all facilities that connect the structure (*i.e.,* racking, conduits, etc.) to the CenturyLink point of interconnection. Should CLEC elect such an option, CLEC must arrange with a third party vendor to construct an Adjacent Arrangement structure in accordance with this Agreement.

79.4.2 CenturyLink maintains the right to review CLEC's plans and specifications prior to construction of an Adjacent Arrangement(s). CenturyLink will complete its review within thirty (30) Days of site selection and receipt of plans. Except that such time period may be extended if any delay is due to the actions of CLEC. CenturyLink may inspect the Adjacent Arrangement(s) following construction and prior to commencement to ensure the design and construction comply with submitted plans. CenturyLink may require CLEC to correct any deviations from approved plans found during such inspection(s).

79.4.3 CenturyLink will provide AC power, as requested, subject to being technically feasible. At its option, CLEC may choose to provide its own AC power to the adjacent structure as long as the AC power source is from the same provider as CenturyLink's.

79.4.4 Subject to CLEC being on the waiting list, in the event that space in a CenturyLink Premises becomes available, CenturyLink will provide the option to the CLEC to relocate its equipment from an Adjacent Facility into the CenturyLink Premises. In the event CLEC chooses to relocate its equipment, appropriate charges will apply, including charges to vacate the adjacent

collocation arrangement and charges applicable for collocation within the CenturyLink Premises.

79.5 To the extent possible, CenturyLink will provide CLEC with contiguous space for any subsequent request for physical collocation space, but makes no assurances that contiguous space will be available.

79.6 CenturyLink will provide virtual collocation, subject to being technically feasible, if physical collocation is not practical for technical reasons or because of space limitations and in accordance with the Act (including 47 USC §251(c)(6) and 47 CFR §51.321).

79.6.1 CLEC must purchase the electronic and peripheral equipment that meets applicable FCC requirements, which is needed for the virtual collocation, and in consideration of $1 and the other benefits derived by CLEC from such virtual collocation arrangement, CLEC will lease such equipment to CenturyLink for the sole purpose of having CenturyLink install and maintain the equipment in accordance with terms and conditions of this Agreement. Upon termination of the virtual collocation arrangement, CLEC is responsible for the cost of removing the equipment from the Premises.

79.6.2 CenturyLink does not assume any responsibility for the design, engineering, testing or performance for the end-to-end connection of CLEC's equipment, arrangement or facilities.

79.6.3 CenturyLink will install, maintain, and repair CLEC's collocated equipment within the same time periods and with failure rates that are no greater than those that apply to the performance of similar functions for comparable equipment of CenturyLink, CenturyLink's affiliates or third parties. The following services are not covered by this Agreement:

79.6.3.1 services to resolve software or hardware problems resulting from products provided by parties other than CenturyLink or causes beyond the control of CenturyLink;

79.6.3.2 service of attached, related, collateral or ancillary equipment or software not covered by this Section;

79.6.3.3 repairing damage caused to CLEC's collocated equipment by persons other than CenturyLink, or its authorized contractors, or

79.6.3.4 repairing damage to other property or equipment caused by operation of CLEC's collocated equipment and not caused by the sole negligence of CenturyLink.

79.6.4 CLEC warrants that CenturyLink shall have quiet enjoyment of the equipment. CenturyLink will be entitled to the benefit of any applicable manufacturer's warranties and indemnities and, to the extent assignable, such warranties and indemnities are hereby assigned by CLEC for the benefit of CenturyLink and CLEC shall take all reasonable action to enforce such warranties and indemnities where available to CenturyLink. CLEC shall execute, upon presentation, such documents and instruments as may be required to allow CenturyLink manufacturer's warranty coverage for any equipment. CLEC warrants that it has full authority to lease the equipment under the terms and conditions set forth herein and that there are no restrictions, legal or otherwise, which would preclude it from so doing.

79.6.4.1 In the event CenturyLink's right to quiet enjoyment is breached, either by CLEC's failure to make or cause to be made payment to the equipment manufacturer of the full purchase price for the equipment when such payment becomes due, or otherwise, CenturyLink may give

written notice to CLEC and all of CenturyLink's obligations relating to the affected equipment shall terminate immediately.

79.6.5 CenturyLink's preparation, if any, of the Premises (*e.g.,* Power, environmental, etc.) for the Virtual Collocation equipment will be charged to CLEC at rates on Table Two or as filed in a tariff and approved by the Commission.

80 DEMARCATION POINT

80.1 CenturyLink will designate the point of demarcation, unless otherwise mutually agreed to by the Parties, in or adjacent to its Collocation Space. At CLEC's request, CenturyLink will identify the location(s) of other possible demarcation points available to CLEC, and CLEC will designate from these location(s) the point(s) of demarcation between its collocated equipment and CenturyLink's equipment. CenturyLink will use its best efforts to identify the closest demarcation point to CLEC's equipment that is available.

80.2 Each Party will be responsible for maintenance and operation of all equipment/facilities on its side of the demarcation point.

80.3 At CLEC's option and expense, a point of termination (POT) bay, frame or digital cross-connect may be placed in or adjacent to the Collocation Space that may, at CLEC's option, serve as the demarcation point. If CLEC elects not to provide a POT frame, CenturyLink will agree to handoff the interconnection cables to CLEC at its equipment, at CLEC's designated demarcation point. When CLEC elects to install its own POT frame/cabinet, CenturyLink must still provide and install the required DC power panel.

81 APPLICATION PROCESS

81.1 Upon CLEC's selection of a Premises in which it desires to collocate its Equipment, CLEC can find the then current collocation application form (the "Application") on CenturyLink's website. CLEC will submit an Application when initially requesting Collocation Space, or modifying the use of the Collocation Space. The Application shall contain a detailed description and schematic drawing of the equipment to be placed in CLEC's Collocation Space(s), the amount of square footage required (or, in the case of Cageless Collocation, bay space) for the current year plus the next calendar year from the date of application, as well as the associated power requirements, floor loading, and heat release of each piece.

81.1.1 CLEC will complete the Application, and return it, along with the appropriate Application Fee, to CenturyLink. The Application shall include complete details of the collocation and interconnection requested, including, but not limited to, specific floor space, power, and environmental conditioning requirements. CenturyLink will not process an Application until both the Application and the applicable Application fee are received.

81.1.2 In the event CLEC desires to modify or decommission the use of the Collocation Space in a manner that requires additional engineering or preparation work by CenturyLink, CLEC will complete a subsequent Application detailing all information regarding the modification to the Collocation Space together with payment of the appropriate Application Augment Fee. Such modifications to the Premises may include but are not limited to, floor loading changes, changes necessary to meet HVAC requirements, changes to power plant requirements, and equipment additions.

81.1.3 Where CLEC modifies the use of the Collocation Space or adds equipment that requires no additional engineering or preparation work on the part of CenturyLink, CenturyLink will not impose additional charges or additional intervals that would delay CLEC's operation. CLEC will notify CenturyLink of the modifications or additional equipment prior to installation.

81.1.4 If Collocation Space is unavailable or CLEC withdraws its request, the Application fee, less the costs incurred by CenturyLink (*e.g.*, engineering record search and administrative activities required to process the Application) will be refunded.

81.2 If CLEC wishes CenturyLink to consider multiple methods for collocation on a single Application, CLEC will need to include in each Application a prioritized list of its preferred methods of collocating, e.g., caged, shared, or other, as well as adequate information, (*e.g.,* specific layout requirements, cage size, number of bays, requirements relative to adjacent bays, etc.) for CenturyLink to process the Application for each of the preferred methods. If CLEC provides adequate information and its preferences with its Application, CenturyLink may not require an additional Application, nor would CLEC be required to restart the quotation interval should its first choice not be available in a requested Premises. Only one collocation arrangement will be provisioned per Application. CenturyLink will not select for CLEC the type of collocation to be ordered.

81.3 Within ten (10) Days after receiving CLEC's Application for collocation, CenturyLink will inform CLEC whether the Application meets each of CenturyLink's established collocation standards. Should CLEC submit a revised Application curing any deficiencies in an Application for collocation within ten Days after being informed of them, CLEC shall retain its original position within any collocation queue that CenturyLink maintains. If CenturyLink informs CLEC that there is a deficiency in an Application, CenturyLink will provide sufficient detail so that CLEC has a reasonable opportunity to cure each deficiency.

81.4 All revisions to an initial request for a Physical Collocation Arrangement submitted by CLEC must be in writing. A new interval for the Physical Collocation Arrangement will be established which shall not exceed two months beyond the originally established date. CLEC will be required to pay any applicable Application fees.

81.5 CenturyLink shall provide confirmation of space availability within ten (10) Days of receipt of a complete and accurate Application and applicable Application fee for one (1) to five (5) Applications submitted. Space availability response will be increased by five (5) Days for every five (5) additional Applications received.

81.5.1 CenturyLink will notify CLEC in writing as to whether its request for Collocation Space has been granted or denied due to lack of space. The notification will also include a possible future space relief date, if applicable.

81.5.2 In order to increase the amount of space available for collocation, CenturyLink will, upon request, remove obsolete unused equipment, from its Premises to increase the amount of space available for collocation.

81.6 After notifying the CLEC that CenturyLink has no available space for Physical Collocation in the requested Central Office ("Denial of Application"), CenturyLink will allow the CLEC, upon request, to tour the entire Central Office within ten (10) Days, or other mutually agreeable timeframe, of such Denial of Application. In order to schedule said tour the request for a tour of the Central Office must be received by CenturyLink within five (5) Days of the Denial of Application.

81.6.1 If CLEC contests CenturyLink's notice that there is not sufficient space for Physical Collocation in the Central Office, the parties agree to seek expedited resolution of the dispute at the Commission pursuant to §251(c)(6) of the Act. If the Commission determines that space is not available, CenturyLink will not be required to conduct a review of floor space availability in the same central office more frequently than once every six months.

81.6.2 On a first come, first serve basis, CenturyLink will maintain a waiting list of requesting carriers who have either (i) received a Denial of Application for lack of space, or (ii) have submitted a Letter of Intent to collocate where it is publicly

known that the Premises is out of space. CenturyLink will place CLEC on the waiting list for collocation in a particular Premises according to the date CLEC submitted its Application and not the date of denial for lack of space.

81.6.3 CenturyLink will simultaneously notify the telecommunications carriers on the waiting list when space becomes available if there is enough space to accommodate additional collocation. Subsequent to the granting of a Petition for Waiver, if CLEC has been denied Physical Collocation space at a CenturyLink Premises and challenges CenturyLink on space availability at said Premises, CLEC will be given priority for space assignment if, as a result of the challenge, space is found to be available. CLEC will reaffirm its collocation request within thirty (30) Days of such notification; otherwise, it will be dropped to the bottom of the list. Upon request, CenturyLink will advise CLEC as to its position on the list.

81.6.4 If CLEC's Application for Physical Collocation is denied due to lack of space, CenturyLink will place CLEC on the waiting list for collocation in particular Premises according to the date CLEC submitted its Application and not the date of denial for lack of space.

81.6.5 CenturyLink will maintain on its Website a notification document that will indicate all Premises that are without available space. CenturyLink will update such document within ten (10) Days of the date at which a Premises runs out of physical collocation space.

81.7 CenturyLink will provide a price quote within thirty (30) Days of receipt of a complete and accurate Application and applicable Application fee for one (1) to five (5) Applications. Price quote response will be increased by five (5) Days for every five (5) additional Applications received. The quotation will include the applicable nonrecurring and recurring rates.

81.8 CLEC has thirty (30) Days from receipt of the quotation to accept the quotation in writing. The quotation expires after thirty (30) Days. After thirty (30) Days, a new Application and Application fee are required. Collocation Space is not reserved until the quotation is accepted. CenturyLink need not meet the deadlines for provisioning Physical Collocation if, after receipt of any price quotation provided by CenturyLink, CLEC does not notify CenturyLink that physical collocation should proceed.

81.9 CLEC will indicate its intent to proceed with equipment installation in a CenturyLink Premises by accepting the price quote, which constitutes a Bona Fide Firm Order ("BFFO"). If CLEC makes changes to its Application in light of CenturyLink's written Application Response, CenturyLink may be required to re-evaluate and respond to the change(s). In this event, CLEC's Application will be treated as a Revision.

81.10 Space preparation for the Collocation Space will not begin until CenturyLink receives the BFFO and all applicable fees, including all non-recurring charges required by CenturyLink at the time of the BFFO.

82 SPACE RESERVATION

82.1 The parties may reserve physical collocation space for their own specific uses for the remainder of the current year, plus twelve (12) months in accordance with Section 81. Neither CenturyLink, nor any of its affiliates, will reserve space for future use on terms more favorable than those that apply to other telecommunications carriers seeking to reserve collocation space for their own future use.

83 PROVISIONING INTERVALS

83.1 CenturyLink will complete construction of Caged Physical (including Shared Caged), Cageless Physical, and Virtual Collocation arrangements within ninety (90) Days

of CenturyLink's receipt of a BFFO If CenturyLink is unable to complete construction as provided herein, the parties may agree to a mutually acceptable interval or CenturyLink may petition the Commission for waiver.

84 CONSTRUCTION AND COMMENCEMENT OF BILLING

84.1 CenturyLink, in its sole discretion, may permit CLEC or its designated subcontractor to perform the construction of physical collocation space. If CLEC self-provisions the construction of a physical collocation arrangement, the CLEC is required to contract with a CenturyLink approved Contractor to perform all work, provided however, that any such CLEC subcontractor shall be subject to CenturyLink's security standards. CenturyLink reserves the right to reject any CLEC subcontractor upon the same criteria that CenturyLink would use on its own subcontractors. CLEC will notify CenturyLink in writing when construction of physical collocation space is complete. Each Party or its agents will diligently pursue filing for the permits required for the scope of work to be performed by that Party or its agents.

84.2 CenturyLink shall have the right to inspect CLEC's completed installation of equipment and facilities prior to CLEC turning up such equipment and facilities. CLEC shall provide written notification to CenturyLink when CLEC has completed its installation of equipment and facilities in the Collocation space, and CenturyLink may conduct such inspection at any time within five (5) Business Days of receipt of such notice. During such inspection, CenturyLink will identify any non-compliant installations or deficiencies that need to be corrected before CLEC can turn up the equipment and facilities. CLEC shall have the right to be present at such inspection, and CLEC will correct any non-compliant installations or deficiencies within five (5) Business Days after the inspection. CLEC will notify CenturyLink when such corrections have been completed, and CenturyLink may repeat the inspection process. CLEC may turn up its equipment and facilities if CenturyLink does not conduct an inspection within the (5) Days after receipt of notice that such installation or correction is complete. If CLEC does not turn up its equipment and facilities within sixty (60) days after the later of (i) CenturyLink has notified CLEC of completion of construction or (ii) the Projected Implementation Date as the same may be revised in accordance with this Agreement, then CLEC shall be deemed to have cancelled its order pursuant to Section 84.7, and the provisions of Section 78.3 shall apply with respect to surrender and vacation of the Collocation Space and the disposition of any of CLEC's equipment Failure of CenturyLink to either inspect the Collocation space or notify CLEC of its election not to inspect such space within the foregoing five (5) Business Day period shall be deemed an election by CenturyLink not to inspect such Collocation space. CLEC shall have the right to be present at such inspection, and if CLEC is found to be in non-compliance with the terms and conditions of this Agreement that relate to the installation and use of CLEC's Collocated equipment and facilities, CLEC shall modify its installation to achieve compliance prior to turning up its equipment and facilities.

84.3 To the extent CenturyLink performs the construction of the Physical Collocation Arrangement, CenturyLink shall construct the Collocated Space in compliance with a mutually agreed to collocation request. Any deviation to CLEC's order must thereafter be approved by CLEC. The Parties acknowledge that CLEC approved deviations may require additional construction time and may incur additional CLEC expenses. CLEC shall pay the incremental cost incurred by CenturyLink as the result of any Revision to the Collocation request. CLEC will pay all applicable fees, including any nonrecurring charges required by CenturyLink, prior to CenturyLink commencing construction of the collocation space.

84.4 CLEC will be responsible for all extraordinary costs, as determined in accordance with the Act, incurred by CenturyLink to prepare the Collocation space for the installation of CLEC's equipment and for extraordinary costs to maintain the Collocation space for CLEC's equipment on a going-forward basis. Extraordinary costs may include costs for

such items as asbestos removal, fire suppression system or containment, modifications or expansion of cable entry facility, increasing the DC power system infrastructure capacity, increasing the capacity of the standby AC system (if available) or the existing commercial power facility, conversion of non-Collocation space, compliance with federal and state requirements, or other modifications required by local ordinances. CenturyLink will charge for these extraordinary costs on a time-sensitive or time-and-materials basis and will allocate the costs fairly among itself, CLEC and other collocators. An estimate of such costs, as determined in accordance with the Act, will be provided to CLEC prior to commencing such work. Extraordinary costs will only be billed to CLEC if such costs have been authorized by CLEC. CenturyLink must advise CLEC if extraordinary costs will be incurred.

84.5 Each Party or its agents will diligently pursue filing for the permits required for the scope of work to be performed by that Party or its agents.

84.6 CenturyLink will notify CLEC when construction of a Collocation Space is complete. The Parties will complete an acceptance walk through of each provisioned Collocation Space. CenturyLink will commence to correct any deviations to CLEC's original or jointly amended requirements within five (5) Days after the walk through. If CLEC does not conduct an acceptance walk through within fifteen (15) Days of the notification that the Collocation Space construction is complete, CLEC will be deemed to have accepted the Collocation Space and billing will commence.

84.7 CLEC must submit a written request to cancel its order for Physical, Caged, Shared Cage, Adjacent Space, or Virtual Collocation. CLEC will reimburse CenturyLink for any actual expenses incurred and not already paid, which may include incidental equipment costs, material ordered, provided or used; labor; transportation, DS0, DS1 and DS3 cable and all other associated costs.

85 EQUIPMENT

85.1 CLEC may only locate equipment necessary for interconnection to CenturyLink or accessing CenturyLink's unbundled network elements in accordance with Applicable Rules, including but not limited to 47 USC §251(C)(3), 47 USC §251(C)(2), and 47 CFR §51.323(b-c).

85.2 CLEC's equipment and facilities shall not be placed or operated in such a manner that creates hazards or causes physical harm to any individual or the public. CLEC is responsible for the shipping delivery of all equipment or materials associated with the collocation arrangement, and CLEC shall instruct equipment vendors to ship equipment or materials directly to the CLEC or their CenturyLink approved contractor on the CLEC's behalf. No CLEC equipment or supplies may be delivered (other than by CLEC or their CenturyLink approved contractor) to a Premises containing the Collocation Space, nor shall such equipment or supplies be stored or staged outside of the licensed Collocation Space.

85.3 All equipment to be collocated must meet Level 1 safety requirements as set forth in Telcordia Network Equipment and Building Specifications ("NEBS"), but CenturyLink will not impose safety requirements on CLEC that are more stringent than the safety requirements it imposes on its own equipment. If CenturyLink denies collocation of CLEC's equipment, citing safety standards, CenturyLink must provide to CLEC within five (5) Business Days of the denial a list of all equipment that CenturyLink locates within the Premises in question, together with an affidavit attesting that all of that equipment meets or exceeds the safety standard that CenturyLink contends the competitor's equipment fails to meet. In the event that CenturyLink believes that the collocated equipment is not necessary for interconnection or access to unbundled network elements or determines that CLEC's equipment does not meet NEBS Level 1 safety requirements, CLEC will be given ten (10) Days to comply with the requirements or remove the equipment from the collocation space. If the parties do not resolve the

dispute, the Parties may file a complaint at the Commission seeking a formal resolution of the dispute. While the dispute is pending, CLEC will not install said equipment.

85.4 CLEC must notify CenturyLink in writing that collocation equipment installation is complete and is operational with CenturyLink's network. If CLEC fails to place operational telecommunications equipment in the collocated space and either interconnect to CenturyLink or install UNEs to its collocation arrangement (per 47 USC 251 §251(c)(6)) within one-hundred-eighty (180) Days of CLEC's acceptance of CenturyLink's price quote, or other time period mutually agreed to by the CLEC and CenturyLink, CenturyLink may terminate the applicable Collocation Space upon written notice. CLEC will reimburse CenturyLink for any actual expenses incurred and not already paid, which may include incidental equipment costs, material ordered, provided or used; labor; transportation, DS0, DS1 and DS3 cable and all other associated costs.

85.5 If CLEC has provisioned services to any customers without being in compliance with 85.4 above, CLEC will be billed access rates for all services for the period beginning with the installation of the services until the collocation arrangement is decommissioned or until it is brought into compliance.

86 AUGMENTS AND ADDITIONS

86.1 When CLEC modifies the Collocation Arrangement or adds equipment that requires no additional space preparation work on the part of CenturyLink, CenturyLink may not impose additional charges or additional intervals that would delay the CLEC's operation. CLEC will notify CenturyLink of the modifications or additional equipment prior to installation.

86.2 In the event CLEC desires to modify or decommission the use of the Collocation Space in a manner that requires additional engineering or preparation work by CenturyLink, CLEC will complete a subsequent Application detailing all information regarding the modification to the Collocation Space. Such modifications to the Premises may include but are not limited to, floor loading changes, changes necessary to meet HVAC requirements, changes to power plant requirements, and equipment additions. A major or minor Augments fee will apply. Major Augments include adding or removing power cables, entrance cables, cross-connect cables and switchboard cables. Minor Augments include changes to DC power fuses and extensions of occasional use AC power circuits used temporarily for outlets and light.

86.3 CLEC must submit an Application and applicable Application fee to obtain a price quote. CLEC must provide an accurate front equipment view (a.k.a. rack elevation drawing) specifying bay(s) for the CLEC's point of termination. The price quote will contain the charges and the construction interval for that application. The construction interval for augments will not exceed ninety (90) Days from CenturyLink's receipt of a BFFO. If special or major construction is required, CenturyLink will work cooperatively with CLEC to negotiate mutually agreeable construction intervals for augments.

87 USE OF COMMON AREAS

87.1 CLEC, its employees, agents and invitees shall have a non-exclusive right to use those portions of the common area of the Building as are designated by CenturyLink from time to time, including, but not limited to, the right to use rest rooms in proximity to the Collocation Space, corridors and other access ways from the entrance to the Building, the Collocation Space, and the parking areas for vehicles of persons while working for or on behalf of CLEC at the Collocation Space; provided, however, that CenturyLink shall have the right to reserve parking spaces for CenturyLink's exclusive use or use by other occupants of the Building. CenturyLink does not guarantee that there is or will be sufficient parking spaces in parking areas to meet CLEC's needs. CenturyLink does not guarantee that restroom facilities or water will be available. All common areas shall remain under the exclusive control and management of CenturyLink, and CenturyLink

shall have the right to change the level, location and arrangement of parking areas and other common areas, as CenturyLink may deem necessary. Use of all common areas shall be subject to such reasonable rules and regulations as CenturyLink may from time to time impose, consistent with CLEC's right to access its Collocation Space.

87.2 CenturyLink, where water is available for its own use, shall furnish running water from regular Building outlets for drinking, lavatory and toilet purposes drawn through fixtures installed by CenturyLink, for the non-exclusive use of CLEC, CenturyLink and any other building occupant. CLEC shall not waste or permit the waste of water.

87.3 CenturyLink shall furnish Building and Premises security in accordance with its normal business practices. Other than the locks on the entrances to the Collocation Space, CenturyLink shall provide no security specific to CLEC's Collocation Space. CenturyLink shall not be liable to CLEC or any other party for loss of or damage to the Collocation Space or CLEC equipment unless CenturyLink has failed to provide Building and Premises security in accordance with its normal business practices.

87.4 CenturyLink shall furnish passenger elevator service as necessary to reach the Collocation Space or common areas to which CLEC has access pursuant to the terms of this Agreement twenty-four (24) hours a day, seven (7) days a week. Freight elevator service when used by CLEC's contractors, employees or agents shall be provided in a non-discriminatory manner as reasonably determined by CenturyLink.

88 CO-CARRIER CROSS CONNECTION

88.1 Co-carrier cross-connects ("CCXCs") are connections between CLEC and another collocated Telecommunications Carrier other than CenturyLink, and are only available when both collocation arrangements (either caged, cageless, and/or virtual) being interconnected are within the same CenturyLink Premises, provided that the collocated equipment is also used for interconnection with CenturyLink and/or for access to CenturyLink's unbundled Network Elements. CenturyLink shall provide such CCXCs from CLEC's collocation arrangement to the collocation arrangement of another Telecommunications Carrier in the same CenturyLink premises under the terms and conditions of this Agreement. CCXC is provided at the same transmission level from CLEC to another Telecommunications Carrier.

88.1.1 CenturyLink will provide such CCXCs for non-adjacent collocation arrangements at the expense of CLEC per CLEC's request. CenturyLink will provide connections between CLEC's own non-adjacent virtual and/or physical collocation arrangements within the same central office at the expense of CLEC and provisioned per CLEC's order.

88.1.2 CenturyLink, at its sole discretion, shall permit CLEC to self-provision CCXCs to interconnect its network with that of another adjacently collocated Telecommunications Carrier in the same CenturyLink Premises without application.

88.1.3 In those cases where CLEC's Virtual and/or Physical Collocation space is adjacent in the Central Office, CLEC may have the option, at CenturyLink's sole discretion, of using CLEC's own technicians to deploy direct connections ("DCs") using either electrical or optical facilities between the collocation spaces and constructing its own dedicated cable support structure according to CenturyLink's technical and safety standards.

88.2 The term "Adjacent" in this Section 88 refers to collocation arrangements in the same Premises that have a common border; and is not referring to the form of Physical Collocation as described in 47 CFR §51.323(k)(3).

89 RATES

89.1 The rates for collocation are listed on Table Two.

89.2 If CLEC is the first collocator in the CenturyLink premises, CLEC will not be responsible for the entire cost of site preparation and security. However, ancillary charges for unique collocator requests for collocation options directly attributable to the requesting collocator will not be prorated. Examples include power arrangements, remote switch module related options and POT bay-related options.

89.3 The rates and charges in this Agreement do not include costs for any Americans with Disability Act (ADA) construction generated or caused by the physical collocation space request. If required, ADA construction will be provided on an ICB. If CenturyLink is required to upgrade a Premises, or portion of the Premises to comply with the ADA which arises as a direct result of CLEC's Collocation Arrangement, CenturyLink will prorate the total forward-looking economic cost of the upgrade, and allocate the charge to each CLEC collocated within the Premises, based on the total space utilized by each collocated CLEC. Should CenturyLink benefit in any way whatsoever from the ADA upgrades, it shall share in the proration of costs. Should CenturyLink be the sole beneficiary of an upgrade (*e.g.,* an upgrade would have had to be made regardless of whether or not a CLEC was collocated in the Premises), CenturyLink shall absorb all of the costs related to such an upgrade.

89.4 Facility Modifications

89.4.1 To the extent that a modification is made for the specific benefit of any particular party, costs of modification are to be proportionately born by those who directly benefit including the ILEC. The cost is allocated using the proportion of the new space occupied to the total new space made available.

89.4.2 If a non-requesting party benefits from the modification, e.g., using the opportunity to bring their equipment or arrangement into compliance with certain standards, or making adjustments leading to improvement, then the party will be deemed to be sharing. This party will be responsible for its share of the modification costs.

89.4.3 None of the costs will be allocated to a third party that gains incidental benefit, but did not cause the modification or modify their facilities.

89.4.4 If a current user of space subsequently initiates new uses of the modified facility by other parties to avoid modification costs or if new entrants use the facility, they will share in the modification costs. The modifying party(s) may recover a proportionate share of the modification costs from parties that later are able to obtain access as a result of the modification. If measurable depreciation has occurred as a result of the modification, the subsequent party may pay a lower cost.

89.4.5 Parties requesting or joining in a modification also will be responsible for resulting costs to maintain the facility on an ongoing basis.

90 CENTURYLINK SERVICES AND OBLIGATIONS

90.1 CenturyLink shall furnish air conditioning and/or other environmental controls for the area in which the Collocation Space is located in a manner consistent with those provided elsewhere in the building. CenturyLink shall furnish air conditioning and/or other environmental controls for the Collocation Space based on information provided by CLEC to CenturyLink in its Application which CLEC hereby represents to CenturyLink is sufficient to allow the CLEC equipment to function without risk of harm or damage to the Collocation Space, the building or any equipment or facilities of CenturyLink or any other occupant of the building. These environmental conditions shall adhere to Telcordia

Network Equipment Building System (NEBS) standards GR-63-CORE Issue 2 or other mutually agreed upon standards.

90.1.1 If CLEC locates equipment or facilities in the Collocation Space which CenturyLink determines, in the exercise of its sole discretion, affect the temperature or other environmental conditions otherwise maintained by CenturyLink in the building, CenturyLink reserves the right to provide and install supplementary air conditioning units or other environmental control devices in the Collocation Space, and the cost of providing, installing, operating and maintaining any such supplementary air conditioning units or other environmental control devices made necessary solely by CLEC's equipment or facilities shall be paid by CLEC to CenturyLink. If supplementary air conditioning units or other environmental control devices are required for more than one CLEC each CLEC will pay a pro-rata share of such costs, in proportion to the space occupied by each as compared to the total space available for collocation.

90.2 If CenturyLink, in the exercise of its reasonable business judgment, determines that the electricity provided to CLEC pursuant to this Section is insufficient to support the activity being carried on by the CLEC in the Collocation Space, CenturyLink may require the installation of additional electrical circuits to provide CLEC with additional electricity and CLEC shall reimburse CenturyLink for any expenses incurred in making such additional electrical circuits available to CLEC's Collocation Space. CLEC shall also pay for additional electricity provided via these circuits.

90.2.1 CLEC covenants and agrees that CenturyLink shall not be liable or responsible to CLEC for any loss, damage or expense which CLEC may sustain or incur if either the quality or character of electrical service is changed or is no longer suitable for CLEC's requirements.

90.2.2 CLEC agrees to request in writing, via a complete and accurate Application, all electrical needs to power its equipment. The Application shall contain the total power needs, the date needed, and the exact location where termination of the electrical power shall occur. Actual power usage of the CLEC's equipment shall not exceed the requested capacity.

90.2.3 Central office power supplied by CenturyLink into the CLEC equipment area shall be supplied in the form of power feeders (cables) on cable racking into the designated CLEC equipment area. The power feeders (cables) shall efficiently and economically support the requested quantity and capacity of CLEC equipment. The termination location shall be as agreed by the parties.

90.2.4 CenturyLink shall provide power as requested by CLEC to meet CLEC's need for placement of equipment, interconnection, or provision of service.

90.2.5 CenturyLink power equipment supporting CLEC's equipment shall:

90.2.5.1 Comply with applicable industry standards (*e.g.,* Telcordia, NEBS and IEEE) or manufacturer's equipment power requirement specifications for equipment installation, cabling practices, and physical equipment layout or at minimum, at Parity with that provided for similar CenturyLink equipment;

90.2.5.2 Have redundant power feeds with physical diversity and battery back-up as required by the equipment manufacturer's specifications for CLEC equipment, or, at minimum, at parity with that provided for similar CenturyLink equipment;

90.2.5.3 Provide, upon CLEC's request and at CLEC's expense, the capability for real time access to power performance monitoring and alarm data that impacts (or potentially may impact) CLEC traffic;

90.2.5.4 Provide central office ground, connected to a ground electrode located within the Collocated Space, at a level above the top of CLEC equipment plus or minus two (2) feet to the left or right of CLEC's final request; and

90.2.5.5 Provide feeder cable capacity and quantity to support the ultimate equipment layout for CLEC's equipment in accordance with CLEC's collocation request.

90.2.6 CenturyLink shall provide cabling that adheres to Telcordia Network Equipment Building System (NEBS) standards GR-63-CORE Issue 2;

90.2.7 CenturyLink shall provide Lock Out-Tag Out and other electrical safety procedures and devices in conformance with the most stringent of OSHA or industry guidelines.

90.2.8 CenturyLink will provide CLEC with written notification within ten (10) Business Days of any scheduled AC or DC power work or related activity in the collocated facility that will or might cause an outage or any type of power disruption to CLEC equipment located in CenturyLink facility. CenturyLink shall provide CLEC immediate notification by telephone of any emergency power activity that would impact CLEC's equipment.

90.3 CenturyLink shall provide fire protection systems in CenturyLink buildings and on CenturyLink premises as required by Federal and State regulatory rules and in full compliance with local ordinances. CenturyLink shall furnish fire or smoke detection systems designed to comply with the National Fire Protection Association (NFPA) Standards on Automatic Fire Detectors.

90.3.1 Stand alone fire extinguishers will be provided in and about the Building and the Collocation Space by CenturyLink as required by applicable fire codes.

90.3.2 CenturyLink and CenturyLink's insurance carriers will perform regular inspections of fire protection systems, and CLEC hereby agrees to provide CenturyLink and CenturyLink's insurance carriers access to the Collocation Space for purposes of such inspections, via pass key or otherwise. CenturyLink agrees to provide CLEC with notice of its intent to access CLEC's Collocation Space where, in CenturyLink's sole discretion, such notice is practicable; provided, however, that no failure of CenturyLink to give such notice will affect CenturyLink's right of access or impose any liability on CenturyLink. CenturyLink will, at its expense, maintain and repair the fire and smoke detection systems unless maintenance or repair is required due to the act or omission of CLEC, its employees, agents or invitees, in which case CLEC shall reimburse CenturyLink for the cost of such repair or replacement. If a Halon or alternative fire suppression system is in place, the CLEC shall, if at fault, and at CenturyLink's option, replace Halon or other fire extinguishing material discharged as a result of CLEC's act or omission. CLEC shall have no duty to inspect fire protection systems outside the Collocation Space; provided, however, if CLEC is aware of damage to the fire protection systems it shall promptly notify CenturyLink.

90.3.3 CLEC is aware the Collocation Space will contain a fire detection system and may contain a fire suppression system. In the event of discharge, CenturyLink is relieved of all liability for damage to equipment or personal injury except in cases where such damage to equipment or personal injury is due to the willful misconduct of CenturyLink, its officers, agents or employees.

90.4 CenturyLink shall, at its sole expense, except as hereinafter provided, provide repair and maintenance of heating, cooling and lighting equipment and regularly

scheduled refurbishment or decorating to the Collocation Space, building and Premises, in a manner consistent with CenturyLink's normal business practices.

90.4.1 CenturyLink shall not be obligated to inspect the Collocation Space, make any repairs or perform any maintenance unless first notified of the need in writing by CLEC. If CenturyLink shall fail to commence the repairs or maintenance within twenty (20) Days after written notification, provided that the delay are not caused by CLEC, CLEC's sole right and remedy shall be, after further notice to CenturyLink, to make such repairs or perform such maintenance and to deduct that cost and expenses from the physical collocation fees payable; provided, however, that the amount of such deduction shall not exceed the reasonable value of such repairs or maintenance.

90.4.2 CenturyLink shall, where practical, provide CLEC with twenty-four (24) hours prior notice before making repairs and/or performing maintenance on the Collocation Space; provided, however, that CenturyLink shall have no obligation to provide such notice if CenturyLink determines, in the exercise of its sole discretion, that such repair or maintenance must be done sooner in order to preserve the safety of the Building or the Collocation Space, or if required to do so by any court or governmental authority. Work shall be completed during normal working hours or at other times identified by CenturyLink. CLEC shall pay CenturyLink for overtime and for any other expenses incurred if such work is done during other than normal working hours at CLEC's request. CLEC shall have the right, at its sole expense, to be present during repair or maintenance of the Collocation Space.

90.4.3 The cost of all repairs and maintenance performed by or on behalf of CenturyLink to the Collocation Space which are, in CenturyLink's reasonable judgment, beyond normal repair and maintenance, or are made necessary as a result of misuse or neglect by CLEC or CLEC's employees, invitees or agents, shall be paid by CLEC to CenturyLink within ten (10) Days after being billed for the repairs and maintenance by CenturyLink.

90.5 CenturyLink shall provide CLEC with notice via email three (3) Business Days prior to those instances where CenturyLink or its subcontractors perform work which is known to be a service affecting activity. CenturyLink will inform CLEC by e-mail of any unplanned service outages. Notification of any unplanned service outages shall be made as soon as practicable after CenturyLink learns that such outage has occurred.

90.6 CenturyLink reserves the right to stop any service when CenturyLink deems such stoppage necessary by reason of accident or emergency, or for repairs, improvements or otherwise; however, CenturyLink agrees to use its best efforts not to interfere with CLEC's use of Collocation Space. CenturyLink does not warrant that any service will be free from interruptions caused by labor controversies, accidents, inability to obtain fuel, water or supplies, governmental regulations, or other causes beyond the reasonable control of CenturyLink.

90.6.1 No such interruption of service shall be deemed an eviction or disturbance of CLEC's use of the Collocation Space or any part thereof, or render CenturyLink liable to CLEC for damages, by abatement of CLEC Fees or otherwise, except as set forth in the Tariff, or relieve CLEC from performance of its obligations under this Agreement. CLEC hereby waives and releases all other claims against CenturyLink for damages for interruption or stoppage of service.

90.7 For physical collocation, subject to reasonable building rules and any applicable Security Arrangements, CLEC shall have the right of entry twenty-four (24) hours per day seven (7) days a week to the building, common areas, Collocation Space and common cable space.

90.7.1 CenturyLink reserves the right to close and keep locked all entrance and exit doors of the Premises during hours CenturyLink may deem advisable for the adequate protection of the Premises. Use of the Premises at any time it is unattended by appropriate CenturyLink personnel, or on Sundays and state and federal or other holidays recognized by CenturyLink, or, if CLEC's Collocation Space is not fully segregated from areas of the Premises containing CenturyLink equipment, shall be subject to such reasonable rules and regulations as CenturyLink may from time to time prescribe for its own employees and third party contractors.

90.7.2 CenturyLink reserves the right to require all persons entering or leaving the Premises during such hours as CenturyLink may from time to time reasonably determine to identify themselves to a watchman by registration or otherwise and to establish their right to leave or enter, and to exclude or expel any solicitor or person at any time from the Collocation Space or the Premises. CenturyLink is not responsible and shall not be liable for any damage resulting from the admission or refusal to admit any unauthorized person or from the admission of any authorized person to the Premises.

90.8 CenturyLink shall have access to CLEC's Physical Collocation Space at all times, via pass key or otherwise, to allow CenturyLink to react to emergencies, to maintain the space (not including CLEC's equipment), and to monitor compliance with the rules and regulations of the Occupational Health and Safety Administration or CenturyLink, or other regulations and standards including but not limited to those related to fire, safety, health, and environmental safeguards. If a secure enclosure defining the location of the CLEC's Collocation Space has been established, and if conditions permit, CenturyLink will provide CLEC with notice (except in emergencies) of its intent to access the Collocation Space, thereby providing CLEC the option to be present at the time of access. CLEC shall not attach, or permit to be attached, additional locks or similar devices to any door or window, nor change existing locks or the mechanism thereof.

90.8.1 CenturyLink may enter the Collocation Space for the purposes of examining or inspecting same and of making such repairs or alterations as CenturyLink deems necessary. CLEC hereby waives any claim for damage, injury, interference with CLEC's business, any loss of occupancy or quiet enjoyment of the Collocation Space, and any other loss occasioned by the exercise of CenturyLink's access rights, except in the event such damages result solely from the willful misconduct of CenturyLink.

90.8.2 CenturyLink may use any means CenturyLink may deem proper to open Collocation Space doors or enclosures in an emergency. Entry into the Collocation Space obtained by CenturyLink by any such means shall not be deemed to be forcible or unlawful entry into or a detainment of or an eviction of CLEC from the Collocation Space or any portion thereof.

91 CLEC'S OBLIGATIONS

91.1 CLEC shall regularly inspect the Collocation Space to ensure that the Collocation Space is in good condition. CLEC shall promptly notify CenturyLink of any damage to the Collocation Space or of the need to perform any repair or maintenance of the Collocation Space, fixtures and appurtenances (including hardware, heating, cooling, ventilating, electrical, and other mechanical facilities in the Collocation Space). CLEC shall provide regular janitorial service to its Collocation Space and keep the Collocation Space clean and trash free.

91.2 CLEC agrees to abide by all of CenturyLink's security practices for non-CenturyLink employees with access to the building, including, without limitation:

91.2.1 CLEC must obtain non-employee photo identification cards for each CLEC employee or vendor. Temporary identification cards may otherwise be provided by CenturyLink for employees or agents, contractors and invitees of CLEC who may require occasional access to the Collocation Space.

91.2.2 CLEC will supply to CenturyLink the completed access form for employees or approved vendors who require access to the Premises. CenturyLink may reasonably deny access to any person into the building. CenturyLink's objections will be consistent with the grounds for denying access to personnel of its own contractors or for denying employment directly with CenturyLink. CenturyLink may issue security cards, codes, or keys to CLEC's listed employees or vendors where such systems are available and their use by CLEC will not otherwise compromise building security. The rate for the issuance of security cards is listed on Table Two.

91.2.3 CLEC is responsible for returning identification and security cards, codes, or keys of its terminated employees or its employees who no longer require access to the Collocation Space. All cards, codes, or keys must be returned upon termination of the applicable Collocation Space. CLEC will reimburse CenturyLink actual costs due to unreturned or replacement cards, codes, or keys.

91.2.4 In the event that a key is lost, CLEC is responsible for costs associated with recoring locks and reissuing keys to CenturyLink and other parties authorized to access the Premise.

91.2.5 CLEC's employees, agents, invitees and vendors must display identification cards at all times.

91.2.6 CLEC will assist CenturyLink in validation and verification of identification of its employees, agents, invitees and vendors by providing a telephone contact available twenty-four (24) hours a day, seven (7) days a week to verify identification.

91.2.7 Removal of all furniture, equipment or similar articles will be based on local CenturyLink security practices. These security practices will not be more stringent for CLEC than CenturyLink requires for its own employees or CenturyLink's contractors.

91.2.8 Before leaving the Collocation Space unattended, CLEC shall close and securely lock all doors and windows and shut off unnecessary equipment in the Collocation Space. Any injury to persons or damage to the property of CenturyLink or any other party with equipment in the Building resulting from CLEC's failure to do so shall be the responsibility of CLEC. CLEC will defend and indemnify CenturyLink from and against any claim by any person or entity resulting in whole or in part from CLEC's failure to comply with this Section.

91.2.9 CLEC agrees that CenturyLink may provide a security escort for physical collocation, at no cost or undue delay to CLEC, to CLEC personnel while on CenturyLink Premises. While such escort shall not be a requirement to CLEC's entry into the Building, CLEC must allow the security escort to accompany CLEC personnel at all times and in all areas of the Building, including the Collocation Space, if so requested.

91.2.10 CLEC shall post in a prominent location visible from the common building area, the names and telephone numbers of emergency contact personnel along with names and telephone numbers of their superiors for twenty-four (24) hour

emergency use by CenturyLink. CLEC shall promptly update this information as changes occur.

91.3 CLEC will provide CenturyLink with written notification within ten (10) Business Days of any scheduled AC or DC power work or related activity in the collocated facility that will or might cause an outage or any type of power disruption to CenturyLink equipment located in CLEC facility. CLEC shall provide CenturyLink immediate notification by telephone of any emergency power activity that would impact CenturyLink equipment.

91.4 CLEC shall not provision and/or install Uninterruptible Power Supply ("UPS") systems within the CenturyLink premises. The customer is permitted to install Inverted Power Systems if and only if documented compliance with National Equipment Building Standards (NEBS) III and Listing by Underwriters Laboratory (UL) has been met.

91.5 CLEC shall not place Electro-Chemical Storage Batteries of any type inside the Collocation Space.

91.6 CLEC shall provide CenturyLink with written notice three (3) Business Days prior to those instances where CLEC or its subcontractors perform work, which is to be a known service affecting activity. CLEC will inform CenturyLink by e-mail of any unplanned service outages. The parties will then agree upon a plan to manage the outage so as to minimize customer interruption. Notification of any unplanned service outage shall be made as soon as practicable after CLEC learns that such outage has occurred so that CenturyLink can take any action required to monitor or protect its service.

91.7 CLEC may, at its own expense, install and maintain regular business telephone service in the Collocation Space. If requested by CLEC and at CLEC's expense, CenturyLink will provide basic telephone service with a connection jack in the Collocation Space.

91.8 CLEC shall, with the prior written consent of CenturyLink, have the right to provide additional fire protection systems within the Collocation Space; provided, however, that CLEC may not install or use sprinklers or carbon dioxide fire suppression systems within the building or the Collocation Space.

91.8.1 If any governmental bureau, department or organization or CenturyLink's insurance carrier requires that changes or modifications be made to the fire protection system or that additional stand alone fire extinguishing, detection or protection devices be supplied within that portion of the building in which the Collocation Space of CLECs in general are located, such changes, modifications, or additions shall be made by CenturyLink and CLEC shall reimburse CenturyLink for the cost thereof in the same proportion as the size of the CLEC's Collocation Space as compared to the total available collocation space in the affected portion of the building.

91.9 CLEC shall identify and shall notify CenturyLink in writing of any Hazardous Materials CLEC may bring onto the Premises, and will provide CenturyLink copies of any inventories or other data provided to State Emergency Response Commissions ("SERCs"), Local Emergency Planning Committees ("LEPCs"), or any other governmental agencies if required by the Emergency Planning and Community Right to Know Act (41 USC §11001, *et seq.*). CLEC, its agents and employees shall transport, store and dispose of Hazardous Materials in accordance with all applicable federal, state or local laws, ordinances, rules and regulations. CLEC will promptly notify CenturyLink of any releases of Hazardous Materials and will copy CenturyLink on any notification of or correspondence with any governmental agency which may be required by any environmental law as a result of such release.

91.9.1 CLEC shall provide CenturyLink copies of all Material Safety Data Sheets ("MSDSs") for materials or chemicals regulated under the OSHA Hazard Communication Standard (29 CFR §1910.1200) that are brought onto the property. All such materials shall be labeled in accordance with 29 CFR §1910.1200 and applicable state regulations if such regulations are more stringent.

91.9.2 If CenturyLink discovers that CLEC has brought onto CenturyLink's Premises Hazardous Materials without notification, or is storing or disposing of such materials in violation of any applicable environmental law, CenturyLink may, at CenturyLink's option and without penalty, terminate the applicable Collocation Space or, in the case of pervasive violation, this Agreement or suspend performance hereunder. CLEC shall be responsible for, without cost to CenturyLink, the complete remediation of any releases or other conditions caused by its storage, use or disposal of Hazardous Materials. CLEC shall also be responsible for removing and disposing of all Hazardous Materials on its Collocation Space at the termination of the applicable Collocation Space or this Agreement. If CenturyLink elects to terminate the applicable Collocation Space or this Agreement or discontinue the performance of services hereunder due to the storage, use or disposal of Hazardous Materials contrary to the terms of this Agreement, CLEC shall have no recourse against CenturyLink and shall be responsible for all costs and expenses associated with such termination or suspension of service in addition to being responsible for any remedies available to CenturyLink for defaults under this Agreement.

91.9.3 CLEC shall indemnify and hold harmless CenturyLink, its successors and assigns against, and in respect of, any and all damages, claims, losses, liabilities and expenses, including, without limitation, all legal, accounting, consulting, engineering and other expenses, which may be imposed upon, or incurred by, CenturyLink or asserted against CenturyLink by any other party or parties (including, without limitation, CenturyLink's employees and/or contractors and any governmental entity) arising out of, or in connection with, CLEC's use, storage or disposal of Hazardous Materials.

91.9.4 For purposes of this Section, "Hazardous Materials" shall mean any toxic substances and/or hazardous materials or hazardous wastes (including, without limitation, asbestos) as defined in, or pursuant to, the OSHA Hazard Communication Standard (29 CFR §1910, Subpart Z), the Resource Conservation and Recovery Act of 1976 (42 USC §6901, et seq.), or regulations adopted pursuant to those statutes, the Toxic Substances Control Act (15 USC §2601, et seq.), the Comprehensive Environmental Response, Compensation and Liability Act (42 USC §9601, et seq.) or any other federal, state or local environmental law, ordinance, rule or regulation. The provisions of this Section shall survive the termination, cancellation, modification or recession of this Agreement.

91.10 CLEC shall not do or permit anything to be done upon the Collocation Space, or bring or keep anything thereon which is in violation of any federal, state or local laws or regulations (including environmental laws or regulations not previously described), or any rules, regulations or requirements of the local fire department, Fire Insurance Rating Organization, or any other similar authority having jurisdiction over the building. CLEC shall not do or permit anything to be done upon the Collocation Space which may in any way create a nuisance, disturb, endanger, or otherwise interfere with the Telecommunications Services of CenturyLink, any other occupant of the building, their patrons or customers, or the occupants of neighboring property, or injure the reputation of the Premises.

91.10.1 CLEC shall not exceed the Uniformly Distributed Live Load Capacity. CenturyLink shall evaluate and determine Live Load Capacity rating on a site specific basis prior to equipment installation. CLEC agrees to provide CenturyLink with equipment profile information prior to installation authorization.

91.10.2 CLEC shall not paint, display, inscribe or affix any sign, trademark, picture, advertising, notice, lettering or direction on any part of the outside or inside of the building, or on the Collocation Space, without the prior written consent of CenturyLink.

91.10.3 CLEC shall not use the name of the building or CenturyLink for any purpose other than that of the business address of CLEC, or use any picture or likeness of the building on any letterhead, envelope, circular, notice, or advertisement, without the prior written consent of CenturyLink.

91.10.4 CLEC shall not exhibit, sell or offer for sale, rent or exchange in the Collocation Space or on the Premises any article, thing or service except those ordinarily embraced within the use of the Collocation Space specified in Sections 3 and 11 of this Agreement without the prior written consent of CenturyLink.

91.10.5 CLEC shall not place anything or allow anything to be placed near the glass of any door, partition or window which CenturyLink determines is unsightly from outside the Collocation Space; take or permit to be taken in or out of other entrances of the building, or take or permit to be taken on any passenger elevators, any item normally taken through service entrances or elevators; or whether temporarily, accidentally, or otherwise, allow anything to remain in, place or store anything in, or obstruct in any way, any passageway, exit, stairway, elevator, or shipping platform. CLEC shall lend its full cooperation to keep such areas free from all obstruction and in a clean and neat condition, move all supplies, furniture and equipment directly to the Collocation Space as soon as received, and move all such items and waste, other than waste customarily removed by employees of the building.

91.10.6 CLEC shall not, without the prior written consent of CenturyLink install or operate any lead-acid batteries, refrigerating, heating or air conditioning apparatus or carry on any mechanical business in the Collocation Space. CenturyLink may, in its sole discretion, withhold such consent, or impose any condition in granting it, and revoke its consent at will.

91.10.7 CLEC shall not use the Collocation Space for housing, lodging or sleeping purposes.

91.10.8 CLEC shall not permit preparation or warming of food, presence of cooking or vending equipment, sale of food or smoking in the Collocation Space.

91.10.9 CLEC shall not permit the use of any fermented, intoxicating or alcoholic liquors or substances in the Collocation Space or permit the presence of any animals except those used by the visually impaired.

91.11 CLEC, its employees, agents, contractors, and business invitees shall:

91.11.1 comply with all rules and regulations which CenturyLink may from time to time adopt for the safety, environmental protection, care, cleanliness and/or preservation of the good order of the building, the Premises and the Collocation Space and its tenants and occupants, and

91.11.2 comply, at its own expense, with all ordinances which are applicable to the Collocation Space and with all lawful orders and requirements of any regulatory or law enforcement agency requiring the correction, prevention and

abatement of nuisances in or upon the Collocation Space during the Term of this Agreement or any extension hereof.

91.12 CLEC shall not make installations, alterations or additions in or to the Collocation Space without submitting plans and specifications to CenturyLink and securing the prior written consent of CenturyLink in each instance. CenturyLink's consent shall not be unreasonably withheld or unduly delayed for non-structural interior alteration to the Collocation Space that do not adversely affect the building's appearance, value, structural strength and mechanical integrity. Such work shall be done at the sole expense of CLEC.

91.12.1 All installations, alterations and additions shall be constructed in a good and workmanlike manner and only new and good grades of material shall be used, and shall comply with all insurance requirements, governmental requirements, and terms of this Agreement. Work shall be performed at such times and in such manner as to cause a minimum of interference with CenturyLink's transaction of business. CLEC shall permit CenturyLink to inspect all construction operations within the Collocation Space.

91.12.2 All installations, alterations and additions which take the form of fixtures, except trade fixtures, placed in the Collocation Space by and at the expense of CLEC or others shall become the property of CenturyLink, and shall remain upon and be surrendered with the Collocation Space. Upon termination of this Agreement, however, CenturyLink shall have the right to require CLEC to remove such fixtures and installations, alterations or additions at CLEC's expense, and to surrender the Collocation Space in the same condition as it was prior to the making of any or all such improvements, reasonable wear and tear excepted.

91.12.3 All fixtures and other equipment to be used by CLEC in, about or upon the Collocation Space shall be subject to the prior written approval of CenturyLink, which shall not be unreasonably withheld.

91.13 Fireproofing Policy. CLEC shall not cut or drill into, drive nails or screws into, install conduit or wires, or in any way deface any part of the Collocation Space or the Building, outside or inside, without the prior written consent of CenturyLink. If CLEC desires signal, communications, alarm or other utility or service connections installed or changed, the same shall be made by and at the expense of CLEC. CenturyLink shall have the right of prior approval of such utility or service connections, and shall direct where and how all connections and wiring for such service shall be introduced and run. In all cases, in order to maintain the integrity of the Halon space for proper Halon concentration, and to ensure compliance with CenturyLink's fireproofing policy, any penetrations by CLEC, whether in the Collocation Space, the building or otherwise, shall be sealed as quickly as possible by CLEC with CenturyLink-approved fire barrier sealants, or by CenturyLink at CLEC's cost.

91.14 Equipment Grounding. CLEC equipment shall be connected to CenturyLink's grounding system.

91.15 Representations and Warranties. CLEC hereby represents and warrants that the information provided to CenturyLink in any Application or other documentation relative to CLEC's request for telecommunications facility interconnection and Central Office building collocation as contemplated in this Agreement is and shall be true and correct, and that CLEC has all necessary corporate and regulatory authority to conduct business as a telecommunications carrier. Any violation of this Section shall be deemed a material breach of this Agreement.

92 BUILDING RIGHTS

92.1 CenturyLink may, without notice to CLEC:

92.1.1 Change the name or street address of the Premises;

92.1.2 Install and maintain signs on the exterior and interior of the Premises or anywhere on the Premises;

92.1.3 Designate all sources furnishing sign painting and lettering, ice, mineral or drinking water, beverages, foods, towels, vending machines or toilet supplies used or consumed in the Collocation Space;

92.1.4 Have pass keys or access cards with which to unlock all doors in the Collocation Space, excluding CLEC's safes;

92.1.5 Reduce heat, light, water and power as required by any mandatory or voluntary conservation programs;

92.1.6 Approve the weight, size and location of safes, computers and all other heavy articles in and about the Collocation Space and the Building, and to require all such items and other office furniture and equipment to be moved in and out of the Building or Collocation Space only at such times and in such a manner as CenturyLink shall direct and in all events at CLEC's sole risk and responsibility;

92.1.7 At any time, to decorate and to make, at its own expense, repairs, alterations, additions and improvements, structural or otherwise, in or to the Collocation Space, the Premises, or any part thereof (including, without limitation, the permanent or temporary relocation of any existing facilities such as parking lots or spaces), and to perform any acts related to the safety, protection or preservation thereof, and during such operations to take into and through the Collocation Space or any part of the Premises all material and equipment required, and to close or suspend temporarily operation of entrances, doors, corridors, elevators or other facilities. CenturyLink shall limit inconvenience or annoyance to CLEC as reasonably possible under the circumstances;

92.1.8 Do or permit to be done any work in or about the Collocation Space or the Premises or any adjacent or nearby building, land, street or alley;

92.1.9 Grant to anyone the exclusive right to conduct any business or render any service on the Premises, provided such exclusive right shall not operate to exclude CLEC from the use expressly permitted by this Agreement, unless CenturyLink exercises its right to terminate this Agreement with respect to all or a portion of the Collocation Space;

92.1.10 Close the Building at such reasonable times as CenturyLink may determine, under such reasonable regulations as shall be prescribed from time to time by CenturyLink subject to CLEC's right to access.

92.2 If the owner of the Building or CenturyLink sells, transfers or assigns any interest in the Building, or there is any material change in the Lease to which the Building is subject, and such sale, transfers assignment or material change in the Lease gives rise to an obligation which is inconsistent with this Agreement, CenturyLink's performance under this Agreement shall be excused to the extent of the inconsistency. CenturyLink hereby agrees that it will use its reasonable efforts to avoid any such inconsistency; provided, however, that this obligation shall in no way obligate CenturyLink to incur any out of pocket expenses in its efforts to avoid such inconsistencies.

92.3 This Agreement shall at all times be subject and subordinate to the lien of any mortgage (which term shall include all security instruments) that may be placed on the Collocation Space and CLEC agrees, upon demand, to execute any instrument as may be required to effectuate such subordination.

93 INDEMNIFICATION

93.1 CLEC shall indemnify and hold CenturyLink harmless from any and all claims arising from:

93.1.1 CLEC's use of the Collocation Space;

93.1.2 the conduct of CLEC's business or from any activity, work or things done, permitted or suffered by CLEC in or about the Collocation Space or elsewhere;

93.1.3 any and all claims arising from any breach or default in the performance of any obligation on CLEC's part to be performed under the terms of this Agreement; and

93.1.4 any negligence of the CLEC, or any of CLEC's agents, and fees, expenses and liabilities incurred in the defense of any such claim or any action or proceeding brought thereon.

93.2 If any action or proceeding is brought against CenturyLink by reason of any such claim, CLEC, upon notice from CenturyLink, shall defend same at CLEC's expense employing counsel satisfactory to CenturyLink.

93.3 CLEC shall at all times indemnify, defend, save and hold harmless CenturyLink from any claims, liens, demands, charges, encumbrances, litigation and judgments arising directly or indirectly out of any use, occupancy or activity of CLEC, or out of any work performed, material furnished, or obligations incurred by CLEC in, upon or otherwise in connection with the Collocation Space. CLEC shall give CenturyLink written notice at least ten (10) Business Days prior to the commencement of any such work on the Collocation Space in order to afford CenturyLink the opportunity of filing appropriate notices of non-responsibility. However, failure by CenturyLink to give notice does not reduce CLEC's liability under this Section.

93.3.1 If any claim or lien is filed against the Collocation Space, or any action or proceeding is instituted affecting the title to the Collocation Space, CLEC shall give CenturyLink written notice thereof as soon as CLEC obtains such knowledge.

93.3.2 CLEC shall, at its expense, within thirty (30) Days after filing of any lien of record, obtain the discharge and release thereof or post a bond in an amount sufficient to accomplish such discharge and release. Nothing contained herein shall prevent CenturyLink, at the cost and for the account of CLEC, from obtaining such discharge and release if CLEC fails or refuses to do the same within the thirty-day period.

93.3.3 If CLEC has first discharged the lien as provided by law, CLEC may, at CLEC's expense, contest any mechanic's lien in any manner permitted by law.

94 PARTIAL DESTRUCTION

94.1 If the Collocation Space or a portion thereof sufficient to make the Collocation Space substantially unusable shall be destroyed or rendered unoccupiable by fire or other casualty, CenturyLink may, at its option, restore the Collocation Space to its previous condition. CLEC's rights to the applicable Collocation Space shall not terminate unless, within ninety (90) Days after the occurrence of such casualty, CenturyLink notifies CLEC of its election to terminate CLEC's rights to the applicable Collocation Space. If CenturyLink does not elect to terminate CLEC's rights to the applicable Collocation Space, CenturyLink shall repair the damage to the Collocation Space caused by such casualty.

94.2 Notwithstanding any other provision of this Agreement to the contrary, if any casualty is the result of any act, omission or negligence of CLEC, its agents, employees, contractors, CLECs, customers or business invitees, unless CenturyLink otherwise

elects, the CLEC's rights to the applicable Collocation Space shall not terminate, and, if CenturyLink elects to make such repairs, CLEC shall reimburse CenturyLink for the cost of such repairs, or CLEC shall repair such damage, including damage to the building and the area surrounding it, and the License Fee shall not abate.

94.3 If the building shall be damaged by fire or other casualty to the extent that portions are rendered unoccupiable, notwithstanding that the Collocation Space may be directly unaffected, CenturyLink may, at its election within ninety (90) Days of such casualty, terminate CLEC's rights to the applicable Collocation Space by giving written notice of its intent to terminate CLEC's rights to the applicable Collocation Space. The termination as provided in this paragraph shall be effective thirty (30) Days after the date of the notice.

95 EMINENT DOMAIN

95.1 If the Premises, or any portion thereof which includes a substantial part of the Collocation Space, shall be taken or condemned by any competent authority for any public use or purpose, CLEC's rights to the applicable Collocation Space shall end upon, and not before, the date when the possession of the part so taken shall be required for such use or purpose. If any condemnation proceeding shall be instituted in which it is sought to take or damage any part of the Premises, or if the grade of any street or alley adjacent to the Premises is changed by any competent authority and such change of grade makes it necessary or desirable to remodel the Premises to conform to the changed grade, CenturyLink shall have the right to terminate CLEC's rights to the applicable Collocation Space upon not less than thirty (30) Days notice prior to the date of cancellation designated in the notice. No money or other consideration shall be payable by CenturyLink to CLEC for such cancellation, and the CLEC shall have no right to share in the condemnation award or in any judgment for damages caused by such eminent domain proceedings.

96 BANKRUPTCY

96.1 If any voluntary or involuntary petition or similar pleading under any section or sections of any bankruptcy act shall be filed by or against CLEC, or any voluntary or involuntary proceeding in any court or tribunal shall be instituted to declare CLEC insolvent or unable to pay CLEC's debts, or CLEC makes an assignment for the benefit of its creditors, or a trustee or receiver is appointed for CLEC or for the major part of CLEC's property, CenturyLink may, if CenturyLink so elects but not otherwise, and with or without notice of such election or other action by CenturyLink, forthwith terminate this Agreement.

97 ASBESTOS

97.1 CLEC is aware the Premises in which the Collocation Space is located may contain or have contained asbestos or asbestos containing building materials, and CLEC is hereby notified that the Premises in which the Collocation Space is located may contain asbestos or asbestos containing building material (ACBM). CLEC agrees that it is responsible for contacting the appropriate CenturyLink manager responsible for the Premises to determine the presence, location and quantity of asbestos or ACBM that CLEC's employees, agents, or contractors may reasonably expect to encounter while performing activities in the Premises. CLEC shall not have responsibility or liability for any damages, expenses, costs, fees, penalties of any kind arising out of, or in connection with, or resulting from the disturbance of asbestos or ACBM in the Premises unless such disturbance arises out of or in connection with, or results from CLEC's use of the Collocation Space or placement of equipment onto ACBM or into areas containing asbestos identified by CenturyLink. CenturyLink agrees to provide CLEC reasonable notice prior to undertaking any asbestos control, abatement, or other activities which may disturb asbestos or ACBM that could potentially affect CLEC's equipment or operations in the Collocation Space, including but not limited to the contamination of such equipment. CenturyLink will not have responsibility or liability for any damages, expenses, costs,

fees, penalties of any kind arising out of, or in connection with the presence of asbestos in CenturyLink Premises.

98 MISCELLANEOUS

98.1 CLEC warrants that it has had no dealings with any broker or agent in connection with this Agreement, and covenants to pay, hold harmless and indemnify CenturyLink from and against any and all cost, expense or liability for any compensation, commissions and charges claimed by any broker or agent with respect to this Agreement or the negotiation thereof.

98.2 Submission of this instrument for examination or signature by CenturyLink does not constitute a reservation of or option for license and it is not effective, as a license or otherwise, until execution and delivery by both CenturyLink and CLEC.

98.3 Neither CenturyLink nor its agents have made any representation or warranties with respect to the Collocation Space of this Agreement except as expressly set forth herein; no rights, easements, or licenses shall be acquired by CLEC by implication or otherwise unless expressly set forth herein.

98.4 In the event of work stoppages, CenturyLink may establish separate entrances for use by personnel of CLEC. CLEC shall comply with any emergency operating procedures established by CenturyLink to deal with work stoppages.

98.5 The individuals executing this Agreement on behalf of CLEC represent and warrant to CenturyLink they are fully authorized and legally capable of executing this Agreement on behalf of CLEC.

IN WITNESS WHEREOF, each of the Parties has caused this Agreement to be executed and accepted by its duly authorized representatives.

IMAGE ACCESS, INC., DBA NEW PHONE		**United Telephone Company of the Carolinas LLC, d/b/a CenturyLink**	
By:	DocuSigned by: Obaid Uddin 1CE93A5B306B49C...	By:	05E9FC68BD57454... L T Christensen DocuSigned By: L T Christensen
Name :	Obaid Uddin	Name:	L. T. Christensen
Title:	President	Title:	Director – Wholesale Contracts
Date:	4/30/2013	Date:	5/1/2013

EXHIBIT A – TRRO WIRE CENTER THRESHOLDS AS OF JUNE 1, 2008

LOOPS

Wire Centers exceeding the UNE Loop DS1 and DS3 Threshold (60,000 Business Access Lines and 4-fiber based collocators):

State	Wire Center	CLLI	Effective
NV	West 6	LSVGNVXK	April 22, 2005
NV	South 5	LSVGNVXG	June 1, 2006
NV	South South	LSVGNVXV	June 1, 2007

Wire Centers exceeding the UNE Loop DS3 Threshold (38,000 Business Access Lines and 4-fiber based collocators):

State	Wire Center	CLLI	Effective
NV	Main	LSVGNVXB	April 22, 2005
NV	West West	LSVGNVXW	April 22, 2005
NV	South 6	LSVGNGXL	June 1, 2006

TRANSPORT

Tier 1 Wire Centers for UNE Dedicated Transport:

State	Wire Center	CLLI	Effective
FL	Altamonte Springs	ALSPFLXA	April 22, 2005
FL	Fort Myers	FTMYFLXA	April 22, 2005
FL	Maitland	MTLDFLXA	April 22, 2005
FL	Tallahassee	TLHSFLXA	April 22, 2005
FL	Winter Park	WNPKFLXA	April 22, 2005
NC	Rocky Mount	RCMTNCXA	June 1, 2007
NV	East 1	LSVGNVXR	June 1, 2006
NV	Main	LSVGNVXB	April 22, 2005
NV	South 5	LSVGNVXG	April 22, 2005
NV	West 6	LSVGNVXK	April 22, 2005
NV	South 6	LSVGNVXL	April 22, 2005
NV	South South	LSVGNVXV	April 22, 2005
NV	West West	LSVGNVXW	April 22, 2005
TN	Bristol	BRSTTNXA	April 22, 2005
TN	Johnson City	JHCYTNXC	April 22, 2005
TN	Kingsport	KGPTTNXA	April 22, 2005

Tier 2 Wire Centers for UNE Dedicated Transport:

State	Wire Center	CLLI	Effective
FL	Goldenrod	GLRDFLXA	April 22, 2005
FL	Lake Brantley	LKBRFLXA	April 22, 2005
FL	Ft. Walton Beach	FTWBFLXA	June 1, 2007
FL	Naples	NPLSFLXD	June 1, 2006
FL	Ocala	OCALFLXA	June 1, 2006
FL	Tallahassee	TLHSFLXD	April 22, 2005
MO	Jefferson City	JFCYMOXA	April 22, 2005
NC	Fayetteville	FYVLNCXA	April 22, 2005
NV	North 5	LSVGNVXU	June 1, 2007
SC	Greenwood	GNWDSCXC	June 1, 2007
VA	Charlottesville	CHVLVAXA	June 1, 2006

All other CenturyLink Wire Centers are currently considered Tier 3 Wire Centers for UNE Dedicated Transport.

TABLE ONE

KEY CODES		EMBARQ RATE SHEET - SOUTH CAROLINA				
MRC	NRC					
		RESALE DISCOUNTS			**MRC**	**NRC**
		Other than Operator / DA			**9.78%**	
		Op Assist / DA			**6.86%**	
		USAGE FILE CHARGES			**MRC**	**NRC**
		Message Provisioning, per message			**$0.000684**	
		Data Transmission, per message			**$0.00000**	
		Media Charge - per CD (Price reflects shipping via regular U.S. Mail)				**$18.00**
		OTHER CHARGES			**MRC**	**NRC**
		Temporary Suspension of Service for Resale - **SUSPEND**				**$0.00**
		Temporary Suspension of Service for Resale - **RESTORE**				**$21.00**
		PIC Change Charge, per change				**Per Tariff**
		Operator Assistance / Directory Assistance Branding				**ICB**
		UNE LOOP, TAG & LABEL / RESALE TAG & LABEL			**MRC**	**NRC**
	I0005	Tag and Label on a reinstall loop or an existing loop or resale				**$9.01**
		TRIP CHARGE			**MRC**	**NRC**
	I0007	Trip Charge				**$18.72**
		RATE ELEMENT				
		SERVICE ORDER / INSTALLATION / REPAIR			**MRC**	**NRC**
	I0008	Manual Service Order NRC				**$16.55**
	I0009	Manual Service Order - Listing Only				**$16.55**
	I0010	Manual Service Order - Change Only				**$16.55**
	I0011	Electronic Service Order (IRES)				**$9.15**
	I0012	Electronic Service Order - Listing Only				**$9.15**
	I0013	Electronic Service Order - Change Only				**$9.15**
	I0014	2-Wire Loop Cooperative Testing				**$39.45**
	I0015	4-Wire Loop Cooperative Testing				**$48.46**
	I0016	Trouble Isolation Charge				**$66.50**
		LNP Coordinated Conversion - Lines 1 -10				**$68.05**
		LNP Coordinated Conversion - Each additional line				**$4.42**
		LNP Conversion - 10 Digit Trigger				**$0.00**
		UNE to Special Access or Special Access to UNE Conversions or Migrations (includes EEL)				
	I0018	DS1 Loop, per circuit				**$96.37**
	I0019	DS1 Transport, per circuit				**$96.37**

		DS3 Loop, per circuit				ICB
		DS3 Transport, per circuit				ICB
		UNBUNDLED NETWORK ELEMENTS (UNE)				
		PRE-ORDER LOOP QUALIFICATION			**MRC**	**NRC**
	I0236	Loop Make-Up Information				**$11.68**
		LOOPS (RATES INCLUDE NID CHARGE)			**MRC**	**NRC**
		2-Wire Analog				
I0020		Band 1			**$18.32**	
I0021		Band 2			**$34.00**	
I0022		Band 3			**$40.52**	
I0023		Band 4			**$54.81**	
I0024		Band 5			**$83.63**	
	I0027	First Line				**$87.90**
	I0028	Second Line and Each Additional Line (same time)				**$30.68**
	I0029	Re-install (Cut Thru and Dedicated/Vacant)				**$35.67**
	I0030	Disconnect				**$39.48**
		4-Wire Analog				
I0031		Band 1			**$29.40**	
I0032		Band 2			**$54.09**	
I0033		Band 3			**$64.35**	
I0034		Band 4			**$86.86**	
I0035		Band 5			**$132.23**	
	I0038	First Line				**$108.77**
	I0039	Second Line and Each Additional Line (same time)				**$51.55**
	I0040	Re-install (Cut Thru and Dedicated/Vacant)				**$50.93**
	I0041	Disconnect				**$39.48**
		2-Wire xDSL - Capable Loop				
I0042		Band 1			**$18.32**	
I0043		Band 2			**$34.00**	
I0044		Band 3			**$40.52**	
I0045		Band 4			**$54.81**	
I0046		Band 5			**$83.63**	
	I0049	First Line				**$89.79**
	I0050	Second Line and Each Additional Line (same time)				**$32.57**
	I0051	Re-install (Cut Thru and Dedicated/Vacant)				**$35.67**
	I0052	Disconnect				**$39.48**
		2-Wire Digital Loop				
I0064		Band 1			**$18.32**	
I0065		Band 2			**$34.00**	
I0066		Band 3			**$40.52**	
I0067		Band 4			**$54.81**	
I0068		Band 5			**$83.63**	
	I0071	First Line				**$89.79**

	I0072	Second Line and Each Additional Line (same time)				$32.57
	I0073	Disconnect				$39.48
		2-Wire ISDN-BRI Digital Loop				
I0074		Band 1			$30.01	
I0075		Band 2			$45.69	
I0076		Band 3			$52.21	
I0077		Band 4			$66.50	
I0078		Band 5			$95.32	
	I0081	First Line				$89.79
	I0082	Second Line and Each Additional Line (same time)				$32.57
	I0083	Disconnect				$39.48
		Digital 56k/64k Loop				
I0094		Band 1			$85.03	
I0095		Band 2			$100.71	
I0096		Band 3			$107.23	
I0097		Band 4			$121.52	
I0098		Band 5			$150.34	
	I0101	First Line				$202.00
	I0102	Second Line and Each Additional Line (same time)				$144.78
	I0103	Disconnect				$39.48
		DS1 Service				
I0104		Band 1			$67.81	
I0105		Band 2			$92.50	
I0106		Band 3			$102.76	
I0107		Band 4			$125.27	
I0108		Band 5			$170.64	
	I0111	First Line				$283.66
	I0112	Second Line and Each Additional Line (same time)				$226.44
	I0113	Disconnect				$39.48
		DS3 Service				
		Add DS3 to existing fiber system			$2,238.71	$103.76
		Disconnect				$18.33
		LOOP CONDITIONING			**MRC**	**NRC**
		Load Coil Removal for all Digital UNE and xDSL-Capable loops that are **less than 18,000 feet in length - per line conditioned** (No Engineering or Trip charges - price reflects 25 pair economies)	-	-		$0.67
	I0219	Conditioning Engineering Charge - per loop				$78.05
	I0220	Conditioning Trip Charge - per loop				$18.75
		The following charges apply to all loops of any length that require Bridged Tap or Repeater removal.				
		Load Coil Removal: Loops 18kft or longer				
	I0221	Unload cable pair, per Underground location				$185.13

	I0222	Unload Addt'l cable pair, UG same time, same location and cable				$1.13
	I0223	Unload cable pair, per Aerial Location				$76.57
	I0224	Unload Addt'l cable pair, AE or BU, same time, location and cable				$1.13
	I0225	Unload cable pair, per Buried Location				$108.71
		Bridged Tap or Repeater Removal - Any Loop Length				
	I0232	Remove Bridged Tap or Repeater, per Underground Location				$185.43
	I0226	Remove each Addt'l Bridged Tap or Repeater, UG same time, location and cable				$1.43
	I0227	Remove Bridged Tap or Repeater, per Aerial Location				$76.88
	I0228	Remove each Addt'l Bridged Tap or Repeater, AE or BU same time, location and cable				$1.43
	I0231	Remove Bridged Tap or Repeater, per Buried Location				$109.02
		SUB LOOPS (RATES INCLUDE NID CHARGE)			**MRC**	**NRC**
		Sub-Loops Interconnection (Stub Cable)				ICB
		2 Wire Voice Grade and Digital Data Distribution				
I0114		Band 1			$8.67	
I0115		Band 2			$14.87	
I0116		Band 3			$15.84	
I0117		Band 4			$16.89	
I0118		Band 5			$23.19	
	I0121	First Line				$86.94
	I0122	Second Line and Each Additional Line (same time)				$29.72
	I0123	Disconnect				$47.21
		DEDICATED INTEROFFICE TRANSPORT			**MRC**	**NRC**
	DSC00	DS1			Refer to Dedicated Transport Tab	$99.16
		DS1 Disconnect				$18.33
	DSC01	DS3			Refer to Dedicated Transport Tab	$99.16
		DS3 Disconnect				$18.33
		MULTIPLEXING			**MRC**	**NRC**
		Multiplexing elements are only relevant in conjunction with UNE transport.				
I0134	I0135	Multiplexing - DS1-DS0 (per DS1) - (Shelf only, rate does not include cards)			$160.08	$99.16
		DS1-DS0 Disconnect				$18.33
I0136	I0137	Multiplexing - DS3-DS1 (per DS3)			$213.35	$99.16
		DS3-DS1 Disconnect				$18.33
		UNBUNDLED DARK FIBER TRANSPORT			**MRC**	**NRC**
		Dark Fiber Application & Quote Preparation Charge				$244.00
		Note: These elements are calculated and billed manually using one price per USOC and COS. Detail is provided by the DFA form returned to the customer.				

		Transport				
		Interoffice, per foot per fiber				
		Band 1			**$0.01150**	
		Band 2			**$0.01780**	
		Band 3			**$0.02470**	
		Additional Charges Applicable to Transport				
		Fiber Patch Cord, per fiber			**$0.70**	
		Fiber Patch Panel, per fiber			**$0.84**	
		Central Office Interconnection,1-4 Patch Cords per CO - Install or Disconnect				**$189.33**
		Dark Fiber End-to-End Testing, Initial Strand				**$65.84**
		Dark Fiber End-to-End Testing, Subsequent Strand				**$18.40**
		EEL COMBINATIONS			**MRC**	**NRC**
		Enhanced Extended Link (EEL) is a combination of Loop, Transport and Multiplexing (when applicable). Refer to the specific UNE section (transport, loop, multiplexing) in this document to obtain pricing for each specific element.				
		See Rate Element / Service Order / Installation/Repair Center section of this price sheet for EEL Conversion Charges.				
		RECIPROCAL COMPENSATION				
		Plan Year and Date Range	**End Office - per Minute of Use**	**Tandem Switching - per Minute of Use**	**Common Transport - per Minute of Use**	**Common Transport for Indirect Traffic - per Minute of Use**
		Current - June 30, 2012	**$0.005238**	**$0.003326**	**$0.000397**	**$0.000397**
		Plan Year 1: July 1, 2012 - June 30, 2013	**$0.004474**	**$0.002103**	**$0.000397**	**$0.000397**
		Plan Year 2: July 1, 2013 - June 30, 2014	**$0.003709**	**$0.000879**	**$0.000397**	**$0.000397**
		Plan Year 3: July 1, 2014 - June 30, 2015	**$0.002706**	**$0.000879**	**$0.000397**	**$0.000397**
		Plan Year 4: July 1, 2015 - June 30, 2016	**$0.001703**	**$0.000879**	**$0.000397**	**$0.000397**
		Plan Year 5: July 1, 2016 - June 30, 2017	**$0.000700**	**$0.000879**	**$0.000397**	**$0.000397**
		Plan Year 6: July 1,2017 - June 30, 2018	**$0.00000**	**$0.000700**	**$0.00000**	**$0.000397**
		Plan Year 7: July 1, 2018 - June 30, 2019	**$0.00000**	**$0.00000**	**$0.00000**	**$0.000397**
		VNXX TRAFFIC				
		VNXX Traffic -CTL Originating Access Rates			**Per Tariff**	
		TRANSIT SERVICE				
		Transit Service Charge - per MOU			**$0.005000**	
		TOLL VOIP-PSTN TRAFFIC			**RECURRING**	**RECURRING PER MILE**
		Toll VoIP-PSTN Traffic			**CenturyLink's Interstate Access Tariff**	**CenturyLink's Interstate Access Tariff**
		VOIP Percent of Intrastate Non-Local Usage (Contract-PVU)			**0%**	**0%**
		DATABASE			**MRC**	**NRC**
		Local Number Portability query (LNP)			**Per interstate tariff**	**Per interstate tariff**
		Toll Free Code query (TFC) - Simple			**Per interstate tariff**	**Per interstate tariff**

		Toll Free Code query (TFC) - Complex Additive			**Per interstate tariff**	**Per interstate tariff**
		Line Information Database query (LIDB)			**Per interstate tariff**	**Per interstate tariff**
		Line Information Database query transport (LIDB)			**Per interstate tariff**	**Per interstate tariff**
		DIRECTORY SERVICES			**MRC**	**NRC**
		Directory - Premium & Privacy Listings			**Refer to Applicable Retail Tariff**	
		Directory Listings - (if CLEC not purchasing UNE Loops or Resale Services)			**$2.80**	
		911 AND E911 TRANSPORT AND TERMINATION			**MRC**	**NRC**
		911 Facilities				
		DS1 where muxing is not required; requirement determined by CenturyLink and varies by SR			Refer to applicable special access tariff	Refer to applicable special access tariff
		DS1 where muxing is required; requirement determined by CenturyLink and varies by SR			Refer to applicable switched access tariff	Refer to applicable switched access tariff
		Multiplexing DS1-DS0(shelf only, rate does not include cards); (where required by CenturyLink, varies by SR)			Refer to applicable Access Tariff	Refer to applicable Access Tariff
		911 Selective Router Ports				
		DS0 911 Trunk Port - per port (minimum of two ports required)			**$21.08**	**$202.00**
		911 Transit Service				
		DS0 charge for 911 transit service per port (min of two ports required)			**$40**	
		911 Database				
		MSAG Report- per report requested, applicable to the territory governed by this agreement				**$250**
		Manual 911 ALI record upload, per record- only available upon CenturyLink approval				**$25**
		ROUTINE MODIFICATION OF FACILITIES			**MRC**	**NRC**
		Rearrangement of Cable				
		Rearrangement of Up to 3 Pairs per UNE Loop Ordered			**N/A**	**Included in Loop NRC**
		Rearrangements Requiring More Than 3 Pairs per UNE Loop Ordered			**N/A**	**ICB**
		Repeater/Doubler Installation Cost (incl. 4 slot housing and 1 card), per location				
		1. Repeater Equipment Case w/ Repeater Card (for T-1 applications):				
		Where Special Construction Does Not Apply (Card Installation Only)			**Included in Loop MRC**	**Included in Loop NRC**
	I0229	Where Special Construction Applies, Non Recurring Charge				**$2,042.21**

		2. Doubler Equipment Case w/ Doubler Card (for HDSL applications)				
		Where Special Construction Does Not Apply (Card Installation Only)			**Included in Loop MRC**	**Included in Loop NRC**
	I0230	Where Special Construction Applies, Non Recurring Charge				**$2,293.35**
		Smart Jack			**Included in Loop MRC**	**Included in Loop NRC**
		Line Card Installation			**Included in Loop MRC**	**Included in Loop NRC**
		Multiplexing			**Included in Loop MRC**	**Included in Loop NRC**
		Note: Multiplexer pricing available through Enhanced Extended Loop (EELs) facility leases				

LOOP BANDING		
Exchange Name	**CLLI**	**Band**
Beaufort	BUFTSCXADS0	1
Greenwood XC	GNWDSCXCDS0	1
Laurel Bay	LRBYSCXARS0	2
St Helena	STHLSCXARS0	2
Eutawville	ETVLSCXARS0	3
Greenwood XB	GNWDSCXBRS0	3
Hodges	HDGSSCXARS0	3
Ninety Six	NTSXSCXARS0	3
Ware Shoals	WRSHSCXARS0	3
Cross Hill	CRHLSCXARS0	4
Hampton	HMPNSCXADS0	4
Holly Hill	HLHLSCXADS0	4
Low Country	LWCNSCAAL01	4
Ridgeland	RDLDSCXARS0	4
Branchville	BHVLSCXARS0	5
Chappells	CHPLSCXARS0	5
Estill	ESTLSCXADS0	5
Mountville	MTVLSCXARS0	5
Saluda	SALDSCXADS0	5
Troy	TROYSCXARS0	5

DEDICATED TRANSPORT RATE SUMMARY				SOUTH CAROLINA
Key Codes	**Route (CLLI to CLLI)**	**Route (Exchange to Exchange)**	**Dedicated**	**Dedicated**

DS1	DS3	Rate Band	Originating	Terminating	Originating	Terminating	DS1 Rate	DS3 Rate
D0021	D1021	21	BUFTSCXADS0	LRBYSCXARS0	Beaufort	Laurel Bay	$51.51	$1,122.25
D0051	D1051	51	BUFTSCXADS0	LWCNSCAAL01	Beaufort	Low Country	$78.93	$1,890.03
D0001	D1001	1	BUFTSCXADS0	STHLSCXARS0	Beaufort	St. Helena Island	$42.37	$866.33
D0016	D1016	16	CHPLSCXARS0	CRHLSCXARS0	Chappells	Cross Hill	$69.79	$1,634.10
D0052	D1052	52	CHPLSCXARS0	GNWDSCXBRS0	Chappells	Greenwood-XB	$88.07	$2,145.95
D0047	D1047	47	CHPLSCXARS0	HDGSSCXARS0	Chappells	Hodges	$124.63	$3,169.65
D0019	D1019	19	CHPLSCXARS0	MTVLSCXARS0	Chappells	Mountville	$83.50	$2,017.99
D0048	D1048	48	CHPLSCXARS0	NTSXSCXARS0	Chappells	Ninety Six	$60.65	$1,378.18
D0018	D1018	18	CHPLSCXARS0	SALDSCXADS0	Chappells	Saluda	$83.50	$2,017.99
D0049	D1049	49	CHPLSCXARS0	TROYSCXARS0	Chappells	Troy	$147.48	$3,809.46
D0050	D1050	50	CHPLSCXARS0	WRSHSCXARS0	Chappells	Ware Shoals	$142.91	$3,681.50
D0053	D1053	53	CRHLSCXARS0	GNWDSCXBRS0	Cross Hill	Greenwood-XB	$78.93	$1,890.03
D0028	D1028	28	CRHLSCXARS0	HDGSSCXARS0	Cross Hill	Hodges	$88.07	$2,145.95
D0011	D1011	11	CRHLSCXARS0	MTVLSCXARS0	Cross Hill	Mountville	$37.80	$738.37
D0029	D1029	29	CRHLSCXARS0	NTSXSCXARS0	Cross Hill	Ninety Six	$65.22	$1,506.14
D0009	D1009	9	CRHLSCXARS0	SALDSCXADS0	Cross Hill	Saluda	$133.77	$3,425.57
D0030	D1030	30	CRHLSCXARS0	TROYSCXARS0	Cross Hill	Troy	$152.05	$3,937.42
D0031	D1031	31	CRHLSCXARS0	WRSHSCXARS0	Cross Hill	Ware Shoals	$97.21	$2,401.88
D0022	D1022	22	ESTLSCXADS0	HMPNSCXADS0	Estill	Hampton	$69.79	$1,634.10
D0023	D1023	23	ETVLSCXARS0	HLHLSCXADS0	Eutawville	Holly Hill	$51.51	$1,122.25
D0024	D1024	24	GNWDSCXCDS0	HDGSSCXARS0	Greenwood-XC	Hodges	$56.08	$1,250.22
D0010	D1010	10	GNWDSCXCDS0	MTVLSCXARS0	Greenwood-XC	Mountville	$97.21	$2,401.88
D0025	D1025	25	GNWDSCXCDS0	NTSXSCXARS0	Greenwood-XC	Ninety Six	$60.65	$1,378.18
D0007	D1007	7	GNWDSCXCDS0	SALDSCXADS0	Greenwood-XC	Saluda	$138.34	$3,553.53
D0026	D1026	26	GNWDSCXCDS0	TROYSCXARS0	Greenwood-XC	Troy	$92.64	$2,273.91
D0027	D1027	27	GNWDSCXCDS0	WRSHSCXARS0	Greenwood-XC	Ware Shoals	$92.64	$2,273.91
D0043	D1043	43	HDGSSCXARS0	MTVLSCXARS0	Hodges	Mountville	$97.21	$2,401.88
D0032	D1032	32	HDGSSCXARS0	NTSXSCXARS0	Hodges	Ninety Six	$88.07	$2,145.95
D0040	D1040	40	HDGSSCXARS0	SALDSCXADS0	Hodges	Saluda	$174.90	$4,577.23
D0033	D1033	33	HDGSSCXARS0	TROYSCXARS0	Hodges	Troy	$115.49	$2,913.72
D0034	D1034	34	HDGSSCXARS0	WRSHSCXARS0	Hodges	Ware Shoals	$56.08	$1,250.22
D0054	D1054	54	LRBYSCXARS0	LWCNSCAAL01	Laurel Bay	Low Country	$60.65	$1,378.18
D0035	D1035	35	LRBYSCXARS0	STHLSCXARS0	Laurel Bay	St. Helena Island	$69.79	$1,634.10
D0055	D1055	55	LWCNSCAAL01	RDLDSCXARS0	Low Country	Ridgeland	$69.79	$1,634.10
D0056	D1056	56	LWCNSCAAL01	STHLSCXARS0	Low Country	St. Helena Island	$92.64	$2,273.91
D0044	D1044	44	MTVLSCXARS0	NTSXSCXARS0	Mountville	Ninety Six	$83.50	$2,017.99
D0015	D1015	15	MTVLSCXARS0	SALDSCXADS0	Mountville	Saluda	$147.48	$3,809.46
D0045	D1045	45	MTVLSCXARS0	TROYSCXARS0	Mountville	Troy	$165.76	$4,321.31
D0046	D1046	46	MTVLSCXARS0	WRSHSCXARS0	Mountville	Ware Shoals	$97.21	$2,401.88
D0041	D1041	41	NTSXSCXARS0	SALDSCXADS0	Ninety Six	Saluda	$106.35	$2,657.80
D0036	D1036	36	NTSXSCXARS0	TROYSCXARS0	Ninety Six	Troy	$115.49	$2,913.72
D0037	D1037	37	NTSXSCXARS0	WRSHSCXARS0	Ninety Six	Ware Shoals	$115.49	$2,913.72
D0042	D1042	42	SALDSCXADS0	TROYSCXARS0	Saluda	Troy	$156.62	$4,065.38
D0038	D1038	38	SALDSCXADS0	WRSHSCXARS0	Saluda	Ware Shoals	$197.76	$5,217.04
D0039	D1039	39	TROYSCXARS0	WRSHSCXARS0	Troy	Ware Shoals	$152.05	$3,937.42

TABLE TWO

Table 2: Rates for the State of South Carolina

Rate Element Description		
Physical and Virtual Collocation Elements	**Non-Recurring Rate**	**Monthly Recurring Rate**
Application Fees		
New Collocation - Application Fee	$ 2,766.41	N/A
New Collocation - Administrative, Transmission Engineering & Project Management Fee	$ 5,835.10	N/A
Minor Augment Fee	$ 797.28	N/A
Minor Augment - Administrative & Project Management Fee	$ 753.52	N/A
Minor Augment - Transmission Engineering Fee	$ 553.58	N/A
Major Augment Fee	$ 1,637.82	N/A
Major Augment - Administrative & Project Management Fee	$ 1,970.47	N/A
Major Augment - Transmission Engineering Fee	$ 1,626.15	N/A
Space Report (per wire center)	$ 897.23	N/A
Security Cage Construction		
Security Cage - Engineering	$ 491.20	N/A
Security Cage - Construction (per Linear Foot)	$ 47.43	N/A
Floor Space		
Floor Space (per Square Foot)	N/A	$ 7.48
DC Power		
Power Costs (per Load Ampere Ordered)	N/A	$ 18.42
Power Costs (per Connection to Power Plant up to 30 Amps)	$ 1,326.78	$ 20.27
Power Costs (per Connection to Power Plant 31-60 Amps)	$ 2,308.81	$ 33.39
Power Costs (per Connection to Power Plant 61-100 Amps)	$ 8,558.67	$ 111.12
Additional Cost per Foot Over 110 Linear Feet	$ 164.76	$ 2.04
Power Costs (per Connection to Power Plant 101-200 Amps)	$ 18,824.84	$ 240.88
Additional Cost per Foot Over 110 Linear Feet	$ 311.35	$ 3.86
AC Power		
AC Outlet Installation (per 20 amp outlet)	$ 1,077.97	N/A
Overhead Lights (per set of 2)	$ 1,578.80	N/A
Cross Connect Facilities		
DS0 Switchboard Cable (per 100 Pair)	N/A	$ 29.05
DS0 Co-Carrier Direct Cabling (per 100 Pair Switchboard Cable)	$ 516.78	$ 8.71
DS1 Cross Connect (per DS1 in 28-pack Increments)	N/A	$ 1.65
DS1 Co-Carrier Direct Cabling (per DS1 28-pack Cable)	$ 527.88	$ 10.20
DS3 Cross Connect (per DS3 in 12-pack Increments)	N/A	$ 20.57
DS3 Co-Carrier Direct Cabling (per DS3 12-pack Cable)	$ 1814.57	$ 24.29
Optical Cross-Connect (per 4-Fiber Cable)	N/A	$ 16.53
Optical Co-Carrier Direct Cabling (per 4-Fiber Cable)	$ 206.92	$ 10.49
Internal Cable Space (per 48-Fiber Cable)	N/A	$ 32.31

Internal Cable Space (per 100-Pair Copper Stub Cable)	N/A	$ 20.93
Internal Cable (per 48-Fiber Cable)	$ 1,206.89	$ 38.61
Internal Cable (per 100-Pair Copper Stub Cable)	$ 180.56	$ 53.20

Table 2: Rates for the State of South Carolina *(continued)*

Physical and Virtual Collocation Elements *(continued)*	**Non-Recurring Rate**	**Monthly Recurring Rate**
Security Card		
Security Card (per Card)	$ 15.00	N/A
Additional Labor Charges (Physical or Virtual)		
Additional Labor 1/4 hour CO Technician - Regular	$ 11.90	N/A
Additional Labor 1/4 hour CO Technician - Overtime	$ 17.85	N/A
Additional Labor 1/4 hour CO Technician - Premium	$ 23.80	N/A
Additional Labor 1/4 hour CO Engineer	$ 15.62	N/A
Additional Labor 1/4 hour OSP Technician - Regular	$ 13.59	N/A
Additional Labor 1/4 hour OSP Technician - Overtime	$ 20.39	N/A
Additional Labor 1/4 hour OSP Technician - Premium	$ 27.18	N/A
Additional Labor 1/4 hour OSP Engineer	$ 14.15	N/A
Adjacent Onsite Collocation	**Non-Recurring Rate**	**Monthly Recurring Rate**
All elements	ICB	ICB
Remote Terminal Collocation	**Non-Recurring Rate**	**Monthly Recurring Rate**
All elements	ICB	ICB

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