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AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: [ ] IXC [X] CLEC [ ] ILEC [X] Wireless

CERTIFICATED COMPANY INFORMATION

Mitel NetSolutions, Inc.
Company Name

Inter-Tel NetSolutions, Inc. (602) 253-6004
fka Telephone #

7300 W. Boston Street
Mailing Address

Chandler, AZ 85226-3229
City, State, Zip Code

7300 W. Boston Street
Business Location

Chandler, AZ 85226-3229 Maricopa
City, State, Zip Code County

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MAIL / DMS

REGISTERED AGENT INFORMATION

Registered Agent: The Prentice-Hall Corporation System, Inc.

Mailing Address: 1703 Laurel Street

City, State, Zip Code: Columbia, SC 29201

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. Jon Brinton
General Manager (Include address if different than above.)
(602) 253-6004 / (602) 254-9634 / jon_brinton@mitel.com
Telephone Number / Facsimile Number / E-mail Address

B. Customer Service
Customer Relations /Complaints Representative (Include address if different than above.)
(800) 821-1661 / (800) 244-6464 / nscs@mitel.com
Telephone Number / Facsimile Number / E-mail Address

C1. Allison Dunmire
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
(800) 821-1661 / (800) 244-6464 / allison_dunmire@mitel.com
Telephone Number / Facsimile Number / E-mail Address

C2. (800) 821-1661
Customer Contact (Toll Free Number)

D. Doug Milliron
Engineering Operations (Include address if different than above.)
(775) 954-1236 / (800) 244-6464 / doug_milliron@mitel.com
Telephone Number / Facsimile Number / E-mail Address

E. Doug Milliron
Test and Repair (Include address if different than above.)
(775) 954-1236 / (800) 244-6464 / doug_milliron@mitel.com
Telephone Number / Facsimile Number / E-mail Address

F. Doug Milliron
Emergencies (During non-office hours)

(775) 954-1236 / (800) 244-6464 / doug_milliron@mitel.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Jon Brinton
Regulatory Officer (Include address if different than above.)

(602) 253-6004 / (602) 254-9634 / jon_brinton@mitel.com
Telephone Number Facsimile Number E-mail Address

H. Barb Hopkins
Dual Party Mailings (Name)

1016 W. Geneva Drive, Tempe, AZ 85282-3429
Mailing Address
(480) 449-8872 / (480) 784-4395 / barb_hopkins@mitel.com
Telephone Number Facsimile Number E-mail Address

I. Barb Hopkins
Interim LEC Fund Mailings (Name)

1016 W. Geneva Drive, Tempe, AZ 85282-3429
Mailing Address
(480) 449-8872 / (480) 784-4395 / barb_hopkins@mitel.com
Telephone Number Facsimile Number E-mail Address

J. Barb Hopkins
Universal Service Fund Mailings (Name)

1016 W. Geneva Drive, Tempe, AZ 85282-3429
Mailing Address
(480) 449-8872 / (480) 784-4395 / barb_hopkins@mitel.com
Telephone Number Facsimile Number E-mail Address

K. Wayne Foster
Gross Receipts Mailings (Name)

7300 W. Boston Street, Chandler, AZ 85226-3229
Mailing Address
(602) 798-7087 / (602) 798-7067 / wayne_foster@mitel.com
Telephone Number Facsimile Number E-mail Address

L. Barb Hopkins
Lifeline Mailings (Name)

1016 W. Geneva Drive, Tempe, AZ 85282-3429
Mailing Address
(480) 449-8872 / (480) 784-4395 / barb_hopkins@mitel.com
Telephone Number Facsimile Number E-mail Address

Wayne Foster
This form was completed by (print name)

Signature

Regulatory Compliance
Title

March 25, 2010
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

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