2015-12-A

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: [ ] IXC [X] CLEC [ ] ILEC [ ] Wireless 255774

CERTIFICATED COMPANY INFORMATION

ALEC, LLC
Company Name

FEIN/SSN 859-254-9667

Dba/fka

Telephone #

250 W. Main Street, Suite 1920
Mailing Address

Lexington, KY 40507
City, State, Zip Code

Business Location

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: National Registered Agents, Inc.
Mailing Address: 2 Office Park Court, Suite 103
Columbia, SC 29223
City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. **General Manager** (Include Address if different than above)
Mark Hayes
859-721-4224 / 859-721-4201 / mhayes@alec.net
Telephone Number / Facsimile Number / E-mail Address

B. **Customer Relations/Complaints Representative** (Include Address if different than above)
Phil Crawford
859-721-4223 / 859-721-2880 / pcrawford@alec.net
Telephone Number / Facsimile Number / E-mail Address

C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
Mark Hayes
859-721-4224 / 859-721-4201 / mhayes@alec.net
Telephone Number / Facsimile Number / E-mail Address

C2. **Customer Contact** (Toll Free Number)
1-866-709-8030

D. **Engineering Operations** (Include Address if different than above)
Todd Holmes
828-379-4444 / 859-721-2880 / tholmes@alec.net
Telephone Number / Facsimile Number / E-mail Address

E. **Test and Repair** (Include Address if different than above)
Phil Crawford
859-721-4223 / 859-721-2880 / pcrawford@alec.net
Telephone Number / Facsimile Number / E-mail Address

F. **Emergencies** (During Non-Office Hours)
NOC
877-440-1989 / /
Telephone Number / Facsimile Number / E-mail Address

RECEIVED
MAR 20 2015
PSC SC
CLERK'S OFFICE

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. **Regulatory Officer** (Name & Title)
Mark Hayes, VP CLEC operations
250 W. Main Street, Suite 1920, Lexington, KY 40507
(Mailing Address)
859-721-4224 / 859-721-4201 / mhayes@alec.net
Telephone Number / Facsimile Number / E-mail Address

H. **Annual Report Mailings** (Name & Title)
Mark Hayes, VP CLEC operations
250 W. Main St. Ste 1920, Lexington, KY 40507
(Mailing Address)
859-721-4224 / 859-721-4201 / mhayes@alecnet
Telephone Number / Facsimile Number / E-mail Address

I. **Dual Party Mailings** (Name & Title)
Mark Hayes, VP CLEC Operations
250 W. Main Street, Suite 1920, Lexington, KY 40507
(Mailing Address)
859-721-4224 / 859-721-4201 / mhayes@alec.net
Telephone Number / Facsimile Number / E-mail Address

J. **Interim LEC Fund Mailings** (Name & Title)
Mark Hayes
"Same as above"
(Mailing Address)
/ /
Telephone Number / Facsimile Number / E-mail Address

K. **Universal Service Fund Mailings** (Name & Title)
Keillah Spell
222 Chastain Meadows Court, Ste 100, Kennesaw, GA 30144
(Mailing Address)
678-399-9315 / / kspell@alec.net
Telephone Number / Facsimile Number / E-mail Address

L. **Gross Receipts Mailings** (Name & Title)
Mark Hayes
250 W Main Street, Ste 1920, Lexington, KY 40507
(Mailing Address)
859-721-4224 / 859-721-4201 / mhayes@alec.net
Telephone Number / Facsimile Number / E-mail Address

M. **Lifeline Mailings** (Name & Title)
Mark Hayes
"Same as above"
(Mailing Address)
/ /
Telephone Number / Facsimile Number / E-mail Address

Keillah Spell / [signature]
This form was completed by / ***Signature***
Contracts/Regulatory Specialist / 3/10/15
Title / ***Date***

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201