2006-183C

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January 18, 2019

Jocelyn Boyd, Chief Clerk/Administrator
SC Public Service Commission
101 Executive Center Dr., Suite 100
Columbia, SC 29211

RE: 4Q2018 Service Quality Reports for ILEC Operations

Dear Ms. Boyd:

In accordance with current Commission Regulations 106-618 and 103-619, I have submitted the above referenced reports to the ORS under the Commission's standing protective order adopted by the Commission in Docket No. 2007-375-C. The reports have been filed with the ORS in both a proprietary confidential form and in a redacted public version; however, a copy of these reports (public or proprietary) have not been filed with the Commission.

Farmers Telephone Cooperative, Inc. is committed to achieving, and exceeding, the service performance goals as established by Commission Regulations and by our customer expectations. Thank you for your cooperation and understanding.

Sincerely,

Sandra Moore

Sandra Moore
External Affairs & Regulatory Analyst

Farmers Telephone Cooperative, Inc.
1101 E. Main Street PO Box 588 Kingstree, SC 29556 843-382-2333 Fax 843-382-3909

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FTC Diversified

January 18, 2019

Jocelyn Boyd, Chief Clerk/Administrator
SC Public Service Commission
101 Executive Center Dr., Suite 100
Columbia, SC 29211

RE: 4Q2018 Service Quality Reports for CLEC Operations

Dear Ms. Boyd:

In accordance with current Commission Regulations 106-618 and 103-619, I have submitted the above referenced reports to the ORS under the Commission's standing protective order adopted by the Commission in Docket No. 2007-375-C. The reports have been filed with the ORS in both a proprietary confidential form and in a redacted public version; however, a copy of these reports (public or proprietary) have not been filed with the Commission.

FTC Diversified Services, LLC is committed to achieving, and exceeding, the service performance goals as established by Commission Regulations and by our customer expectations. Thank you for your cooperation and understanding.

Sincerely,

Sandra Moore

Sandra Moore
External Affairs & Regulatory Analyst

FTC Diversified Services, LLC
1101 E. Main Street PO Box 588 Kingstree, SC 29556 843-382-2333 FAX 843-382-5700