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PSC SC
MAIL / DMS

HYDE PARK WATER SYSTEM
110 HALTIWANGER ROAD
GREENWOOD, S.C. 29649
DON SMITH
OFFICE PH 864-229-6453
CELL PH 864-941-6620

PROTECTION OF CUSTOMER DATA

HYDE PARK WATERWORKS INC. HAS-NO ELECTRONIC COPY OF CUSTOMER DATA. ALL DATA IS IN A BOOK. THAT NO ONE EXCEPT ME. HAS CONTROL OF. WHEN A CUSTOMER MOVES OUT. THEIR PAGE IN TAKEN OUT + SHREDDED. AN A NEW PAGE IS PUT IN FOR THE NEW CUSTOMER. THEIR NAME- PHONE # + ADDRESS IN PUT ON THEIR PAGE NO ONE EYES OR HANDS ARE ABLE TO GET TO THIS BOOK EXCEPT MINE.

SUBJECT 103-823.2 PROTECTION OF CUSTOMER DATA

A. WHEN A NEW CUSTOMER MOVES IN I GIVES THEM A PACKET STATING OUR RULES OF WHAT IS ALLOW WHAT THEY HAVE TO PAY + WHEN THEY HAVE TO PAY

B. IF THEY WANT TO SEE THEIR DATA I WILL SHOW THEM THEIR PAGE. + LET KNOW THAT NO ONE ELSE IS ALLOW TO SEE THEIR PAGE

C. THEY ARE ASSURED THAT NO ONE WILL GET ANY OF THEIR INFORMATION

D MY WAY OF KEEPING INFORMATION IS THE MOST SAFE WAY. NO HACKER CAN GET TO MY RECORDS I HAVE BEEN DOING THIS FOR 46 YEARS

E I HAVE NO EMPLOYEES. SO I DON'T HAVE TO WORRY ABOUT TRAINING THEM. I AM A ONE MAN SHOW.

E IF ANYTHING COMES UP I WILL CALL THEM OR MAKE A PERSON TO PERSON CONTACT.

G WE DO NOT SHARE OUR DATA WITH ANYONE NO THIRD PARTIES. OUR RECORDS ARE AS SAFE, AS IF THEY WHERE IN FORT KNOX

Hyde Park Water Works
110 Haltiwanger Road
Greenwood, SC 29649

Don Smith
PRESIDENT

DOCKET # 2019-387-A

ATTN PUBLIC SERVICE COMM.

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