

267602

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, November 15, 2016 10:10 AM
To: 'Kelly Phillips'
Subject: RE: 2016-29-WS

POSTED
11/15/16
led

Dear Kelly Phillips,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments has been placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

Docket No. 2016-29-WS - Application of Harbor Island Utilities, Incorporated for Approval of a New Schedule of Rates and Charges for Water and Sewer Service on Harbor Island, Beaufort County.

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling
Executive Assistant
803-896-5133

RECEIVED
NOV 15 2016
PSC SC
MAIL/DMS

From: Kelly Phillips [mailto:|
Sent: Monday, November 14, 2016 10:33 PM
To: PSC_Contact <Contact@psc.sc.gov>
Subject: 2016-29-WS

Please find attached 'Letter of Protest' form in regards to 2016-29-WS (Harbor Island Utilities).

Warm Regards,
Kelly Phillips



* Required Fields

Letter of Protest
in Docket 2016 - 29 - WS

Date: *

Protestant Information:

Name * Kelly Phillips

Mailing Address *

City* Harbor Island

State* SC

Zip * 29920

Phone * :

E-mail

RECEIVED
2016 NOV 15 AM 11:11
SC PUBLIC SERVICE
COMMISSION

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Owner of unit D105 within Cedar Reef Villas, which is serviced by Harbor Island Utilities.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Our most recent water bill for usage July 11 – August 10 (38 calendar days) in an 800 sq. foot unit that was only occupied 13 days (so roughly 34% occupancy rate) was \$54.54 using 1990 gallons during that time. When comparing that to the cost of our primary residence in Spartanburg, SC, July 20 – August 15 (34 total calendar days) for a 3000 sq ft. house that is occupied full time, our bill was \$61.20 using 16,400 gallons during that time. You can see why we would immediately throw up some red flags to a notification that the rates at Harbor Island would be increasing (sigificantly). Already having felt the water rates were high at Harbor, but understanding the differences in geography, and obviously having no other choice, we had accepted that this cost would always seem 'high' to us. BUT, to now be told the flat rate will be increasing by 80% seems EXTREME. Referencing painting the water tanks is irrelevant to me – that should have no bearing on the flat fees associated with usage – that is attributed to appearance, not service. Replacing/upgrading filter systems, and maintaining compliance with DHEC standards still doesn't justify an 80% increase, in my opinion, especially for work that was completed LAST YEAR. Essentially, we are all being 'assessed' in arrears – were homeowners notified of this work PRIOR to it being done? Were they informed AT THAT TIME that an

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

I am available to do so if needed.