2019-358-E
288587

Relief sought in actual cost to repair & replace damaged SPG if unrepairable

Complete Form, Print, Sign and Mail to:
Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov
Text PSCAGENDAS to 39411
To receive an alert when Meeting Agendas are released

Individual Complaint Form

Date*: 11/

I have repaired what I can!

Complainant or Legal Representative Information: * Required Fields

Name * Jimmy O. Berry

Firm (if applicable)

Mailing Address * PO Box 951 wk 803-

City, State Zip * Lexington, SC 29071 Phone * Cell 803- 0332

E-mail icl304@windstream.net

Name of Utility Involved in Complaint: * Dominion and Fremont Pipeline

Type of Complaint (check appropriate box below.) *

- ☐ Billing Error/Adjustments
- ☐ Deposits and Credit Establishment
- ☐ Wrong Rate
- ☐ Refusal to Connect Service
- ☐ Disconnection of Service
- ☐ Payment Arrangements
- ☐ Water Quality
- ☐ Line Extension Issue
- ☐ Service Issue
- ☐ Meter Issue
- ☑ Other (be specific) Destruction of equipment causing repair

Have you contacted the Office of Regulatory Staff (ORS)? * ☑ Yes ☐ No **Name of ORS Contact:** Brad Kirby said they couldn't help!

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

To Whom It May Concern, Oct 25 2019 Gas line was ruptured by Fremont Pipeline burying orange pipe. In the ensuing repair by Dominion my drive way was damaged water line cut but mainly during the repair the power was turned off as I am at end of a spur with only 2 customers. When the power came back I sparks flew out my outlets at both ends of the house Dominion claims equipment fried neutral of transformer sent 440 volts to my house

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

I've replaced the ground fault breaker & SPG ground fault but SPG is not working, both have proven dead to be repaired & I replaced a bunch of light bulbs. I am replacing the surge protector again & Dominion damage

I GIVE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA PERMISSION TO PUBLISH THIS COMPLAINT AND ITS CONTENTS ON THE COMMISSION'S WEBSITE (dms.psc.sc.gov), AND I UNDERSTAND SUCH INFORMATION MAY BE SUBJECT TO PUBLIC SCRUTINY OR FURTHER RELEASE. ☑ Yes ☐ No

Anything would be appreciated as I did nothing wrong & had PSC should get involved

Complainant's Signature* (MUST BE SIGNED, DO NOT PRINT)

VERIFICATION

STATE OF SOUTH CAROLINA)
COUNTY OF Lexington)

I have my contact at Dominion in

I, Jimmy O. Berry (Complainant's Name*) verify that I have read my complaint filed on 11/8/19 (Date*)

and know the contents thereof, and that said contents are true.

Complainant's Signature* (MUST BE SIGNED, DO NOT PRINT)

Internal Use Only	
Processed By	Date
H.E.	

Fire dept came because of burning electrical smell near panel!

PS It will The take a while to finish repairs and a source

didn't do this

ACCEPTED FOR PROCESSING - 2019 November 19 2:21 PM - SCPSC - 2019-358-E - Page 1 of 4

Stoudamire Htg + Air
1516 Barnwell St.
Cola, SC. 29201

583302

Invoice

SOLD TO	SHIP TO
Jimmy Berry	
ADDRESS: Old Chapin Rd	ADDRESS
CITY, STATE, ZIP: Lex. SC 29073	CITY, STATE, ZIP

CUSTOMER ORDER NO.	SOLD BY	TERMS	F.O.B.	DATE

ORDERED	SHIPPED	DESCRIPTION	PRICE	UNIT	AMOUNT
10-28-19		Checked Both units - Found			
		low voltage Fuse Blown			
		on downstairs unit - replaced			
		+ All OK.			
		up Stair unit had bad transformer -			
		replaced transformer + All OK			
		Appears that unit had a power			
		surge			
		2 hrs labor			205.00
	1	40 VA Transformer			68.00
	1	5 Amp Fuse			15.00
			Total		288.00

adams 5840 09-15

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ACCEPTED FOR PROCESSING - 2019 November 19 2:21 PM - SCPSC - 2019-358-E - Page 3 of 4

See back c... hance
to win $1000 ID #:7N/...
803-808-3740 Mgr:MARION DICKERT
5556 SUNSET BLVD
LEXINGTON SC 29072
ST# 00881 OP# 009027 TE# 27 TR# 08317
PRODUCT SERIAL # 35.3100.2485110

KCOMPACT BLK 061124736313	59.00 X
SUBTOTAL	59.00
TAX 1 7.000 %	4.13
TOTAL	63.13
VISA TEND	63.13

Visa
APPROV
REF # 104...

PAYMENT SERVICE - E

TERMINAL # ...
*NO SIGNATURE REQUIRED
10/26/19 07:38:31
CHANGE DUE 0.00
ITEMS SOLD 1

Low Prices You Can Trust. Every Day.
10/26/19 07:38:31
CUSTOMER COPY
Scan with Walmart app to save receipts

LOWE'S

LOWE'S HOME CENTERS, LLC
5412 SUNSET BLVD
LEXINGTON, SC 29072 (803) 358-2000

- SALE -
SALES#: FSTLANE4 13 TRANS#: 12189957 10-27-19

771897 HBL 20A SELF-TEST GFI WH	16.89
17.78 DISCOUNT EACH	-0.89
123887 SD QO 50A 2P GFCI SPA PAN	123.51
130.00 DISCOUNT EACH	-6.49
772012 HBL 1G JUMBO NYLON DECO P	1.31
1.38 DISCOUNT EACH	-0.07
761222 12-GRAM GORILLA BRSH NZZL	5.87
6.18 DISCOUNT EACH	-0.31
107204 LCC SYSTEM USE ONLY	0.00 N
SUBTOTAL:	147.58
TAX:	10.33
INVOICE 29157 TOTAL:	157.91
LCC:	157.91
TOTAL DISCOUNT:	7.76
LCC: ... AMOUNT:	

STORE: 1066 TERMINAL: ...
OF ITEMS PURCHASED: 4
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
SEE REVERSE SIDE FOR RETURN POLICY.
STORE MANAGER: MELISSA HARVEY

LOWE'S PRICE MATCH GUARANTEE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEMATCH

SHARE YOUR FEEDBACK!
ENTER FOR A CHANCE TO BE
ONE OF FIVE $500 WINNERS DRAWN MONTHLY!
¡ENTRE EN EL SORTEO MENSUAL
PARA SER UNO DE LOS CINCO GANADORES DE $500!

ENTER BY COMPLETING A SHORT SURVEY
WITHIN ONE WEEK AT: www.lowes.com/survey
Y O U R I D #29157 1066 300

NO PURCHASE NECESSARY TO ENTER OR WIN.
VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER.
OFFICIAL RULES & WINNERS AT: www.lowes.com/survey

STORE: 1066 TERMINAL: 29 10/27/19 11:25:57

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THE HOME DEPOT®

More saving.
More doing.℠

5600 SUNSET BLVD, LEXINGTON, SC 29072
STORE PHONE # (803) 359-1194

1106 00012 71998 11/10/19 12:55 PM
CASHIER GAIL

817939011829 METHOD <A>	5.98
METHOD WOOD DAILY SPRAY 28OZ	
078477955895 WALLPLATE <A>	3.18
4G WHT NYL MIDWAY TOGGLE WALLPLT	
051712617604 FUSE 30A <A>	
FUSE-MIDGET 30A	
2@10.98	21.96
051712388559 1/2A AGC F <A>	1.98
1/2A AGC BUSS SMALL DIMENSION FUSE	

SUBTOTAL	33.10
SALES TAX	2.32
TOTAL	$35.42
CASH	50.00
CHANGE DUE	14.58

1106 12 71998 11/10/2019 2122

RETURN POLICY DEFINITIONS

	POLICY ID	DAYS	POLICY EXPIRES ON
A	1	90	02/08/2020

****

DID WE NAIL IT?

Take a short survey for a chance TO WIN
A $5,000 HOME DEPOT GIFT CARD

Opine en español

www.homedepot.com/survey

User ID: HLJ 145391 144297
PASSWORD: 19560 144285

Entries must be completed within 14 days of purchase. Entrants must be 18 or older to enter. See complete rules on website. No purchase necessary.