PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
COMMISSION DIRECTIVE

ADMINISTRATIVE MATTER □ DATE January 30, 2019
MOTOR CARRIER MATTER □ DOCKET NO. 2017-207-E/2017-305-E
UTILITIES MATTER ✓ ORDER NO. 2017-370-E 2019-100

THIS DIRECTIVE SHALL SERVE AS THE COMMISSION'S ORDER ON THIS ISSUE.

SUBJECT:
DOCKET NO. 2017-207-E - Friends of the Earth and Sierra Club, Complainants/Petitioners v. South Carolina Electric & Gas Company, Defendant/Respondent;

DOCKET NO. 2017-305-E - Request of the Office of Regulatory Staff for Rate Relief to South Carolina Electric & Gas Company's Rates Pursuant to S.C. Code Ann. § 58-27-920;


COMMISSION ACTION:
Move that Staff work with the Office of Regulatory Staff to schedule an allowable ex parte hearing within the next 30 days to address the following questions: What was the public perception of the $1000 cash rebate advertisement? What is the efficacy of Dominion's Customer Education Plan to address ratepayer distrust in this process? What, if any, level of social responsibility does the utility have when communicating offers of cash rebates to ratepayers under the Commission's jurisdiction? And any other questions or issues that the Office of Regulatory Staff deem necessary to help rebuild the public trust.

PRESIDING: Randall SESSION: Regular TIME: 2:00 p.m.

MOTION YES NO OTHER
ELAM □ ✓ □
ERVIN □ ✓ □
HAMILTON □ ✓ □
HOWARD □ ✓ □
RANDALL □ ✓ □
WHITFIELD □ ✓ □
WILLIAMS ✓ ✓ □