

**PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA  
COMMISSION DIRECTIVE**

ADMINISTRATIVE MATTER	<input type="checkbox"/>	DATE	<u>September 21, 2016</u>
MOTOR CARRIER MATTER	<input type="checkbox"/>	DOCKET NO.	<u>2016-317-E</u>
UTILITIES MATTER	<input checked="" type="checkbox"/>	ORDER NO.	<u>2016-684</u>

**THIS DIRECTIVE SHALL SERVE AS THE COMMISSION'S ORDER ON THIS ISSUE.**

**SUBJECT:**

DOCKET NO. 2016-317-E - Mary McDowell, Complainant/Petitioner v. Duke Energy Carolinas, LLC, Defendant/Petitioner - Staff Presents for Commission Consideration Duke Energy Carolinas, LLC's Request for Confidential Treatment of Exhibit 1 and Motion to Dismiss.

**COMMISSION ACTION:**

Duke Energy Carolinas, LLC has moved for Confidential Treatment for Exhibit 1 of its Motion to Dismiss, and it has made a Motion to Dismiss.

First, I move that we grant Duke Energy Carolinas, LLC's motion for Confidential Treatment of Exhibit 1 of its Motion to Dismiss, since it includes customer information including data personal to Ms. McDowell that is properly maintained as confidential.

Next, in consideration of Duke's Motion to Dismiss, Ms. McDowell argues that the arrangements that were made regarding her electric bill exceeds her ability to pay, and she would like an opportunity to renegotiate her payment plan. The record of this case indicates that numerous efforts were made in attempts to accommodate Ms. McDowell's financial needs, and notwithstanding those accommodations Ms. McDowell has been unwilling or unable to comply with the terms of the agreement. In fact, Since February 12, 2013, Ms. McDowell's electric service has been disconnected for non-payment 15 times, of which five were during a deferred payment arrangement. The current payment arrangement began on April 26, 2016 and runs through October 26, 2016. The agreement required Ms. McDowell to pay six monthly installments of \$228 in addition to her current charges. However, she was unable to keep up with the payment schedule.

Ms. McDowell has been offered a reasonable opportunity to enter into deferred payment plans and we encourage the Company to continue efforts to find a suitable arrangement for her, but she has not cited a violation of any laws or regulations by Duke. Therefore, I move that Duke Energy Carolinas, LLC's Motion to Dismiss be granted.

PRESIDING:  
Whitfield

SESSION: Regular

TIME: 2:00 p.m.

	MOTION	YES	NO	OTHER
ELAM	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
FLEMING	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
HALL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
HAMILTON	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
HOWARD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>Absent</u>

Commission Business

RANDALL

WHITFIELD

(SEAL)

RECORDED BY: J. Schmieding

