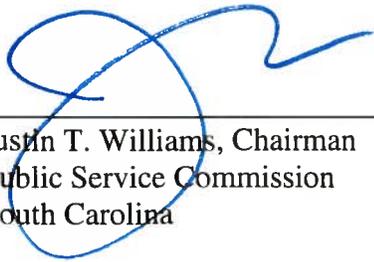


unlawful, and violates their constitutional protections. The terms and conditions under which a utility provides service are governed by its tariff and service regulations, not by contracts between the utility and individual customers. Service regulations and tariff provisions approved by the Public Service Commission have the force and effect of law and are binding on utility customers, regardless of whether an individual customer agreed to them. See, e.g., *Carroway v. Carolina Power & Light Co.*, 226 S.C. 237, 84 S.E. 2d 728 (1954).

In the Petition, the Gilchrists did not present a theory or claim upon which the Commission may grant relief. The reasoning for our conclusion dismissing the Gilchrists' Complaint in Order No. 2020-562 is unchanged and we reaffirm it here. Accordingly, the Gilchrists' Petition for Rehearing is denied.

This Order shall remain in full force and effect until further order of the Commission.

BY ORDER OF THE COMMISSION:



Justin T. Williams, Chairman
Public Service Commission
South Carolina

