TO: South Carolina Public Service Commission

Attached you will find Hotwire Communications, Ltd.'s ("Hotwire") "SCPSC CLEC -- Quarterly Service Quality Report" for the 2nd Quarter 2012.

Hotwire did not have any CLEC telephone lines in use during that period and therefore has no service issues to report.

Please do not hesitate to contact me if you have any questions.

Best regards,

Laurie Murphy
Assistant General Counsel
Hotwire Communications
300 E. Lancaster Avenue, Ste 208
Wynnewood, PA 19096
Direct: 610-726-1192 (Please note this is a new telephone number as of 3-22-12)

lmurphy@hotwiremail.com

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HOTWIRE COMMUNICATIONS, LTD  
300 E. Lancaster Avenue  
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SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT  
SOUTH CAROLINA CLEC OPERATIONS

COMPANY NAME: Hotwire Communications, Ltd.  
QUARTER / YEAR: 2nd Quarter 2012

<table>
<thead>
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<th>Month:</th>
<th>APR</th>
<th>MAY</th>
<th>JUN</th>
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<tbody>
<tr>
<td>Number of Customer Access Lines</td>
<td>-0-</td>
<td>-0-</td>
<td>-0-</td>
</tr>
<tr>
<td>Trouble Reports / Access Line (%)</td>
<td>n/a</td>
<td>n/a</td>
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</tr>
<tr>
<td>Customer Out of Service Clearing Times (%)</td>
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<td>n/a</td>
<td>n/a</td>
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<tr>
<td>New Installs Completed w/in 5 Days (%)</td>
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<td>n/a</td>
<td>n/a</td>
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<tr>
<td>Commitments Fulfilled (%)</td>
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<td>n/a</td>
<td>n/a</td>
</tr>
</tbody>
</table>

Comments / Explanations: Hotwire did not provide CLEC service in South Carolina during the 2nd Quarter of 2012.

Person Making Report / Contact Information: Laurie Murphy, Assistant General Counsel  
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