Dear Ms. Dorsey,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-271-E and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Sylvia Dorsey [mailto:smdorsey461@msn.com]
Sent: Tuesday, October 11, 2011 8:47 PM
To: Contact
Subject: Duke Energy Rate Increase
Letter of Protest
in Docket * 2011 - 271 - E

Protestant Information:

Name * Sylvia M. Dorsey

Mailing Address * 601 Harper Street

City, State Zip * Honea Path, SC 29654 Phone * 864-369-2985

E-mail smdorsey461@msn.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of the company that is the subject of this pending procedure. I am a retiree on a fixed income and a rate increase will be a hardship.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Duke just posted more than $400 million in second quarter profits. A rate increase does not seem to be needed.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

Unfortunately, I will be unable to appear at a hearing.