

RECEIVED

254822

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 3:04 PM
To: 'Michelle Swain'
Subject: RE: Uber Supporter /SC Needs Uber

Dear Ms. Swain,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Michelle Swain [<mailto:swaincms@gmail.com>]
Sent: Tuesday, January 27, 2015 2:35 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber Supporter /SC Needs Uber

I am a South Carolina native, and I travel the country for my job on a weekly basis. I use Uber in various states and find them to be a much cleaner, safer and easier alternative to consumers who are in need of transportation. It is my hope that the PSC will reverse their decision and support Uber in our great state of South Carolina.

Sincerely,

Michelle Swain
209 Pisgah Flats Circle
Lexington, SC 29072
803.520.6477 home office
843.475.5060 cell
swaincms@gmail.com

RECEIVED
JAN 27 2015
PSC

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 12:04 PM
To: 'country1375@yahoo.com'
Subject: RE:

Dear Sir or Mam,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: country1375@yahoo.com [<mailto:country1375@yahoo.com>]
Sent: Friday, January 16, 2015 5:00 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject:

We need über!!!!

Sent from my iPhone



Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 11:38 AM
To: 'Monnie Murray'
Subject: RE: Keep Uber in SC

Dear Monnie Murray,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: Monnie Murray [<mailto:monniemurray@yahoo.com>]
Sent: Thursday, January 22, 2015 8:14 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Keep Uber in SC

I frequently use Uber in other cities throughout the country and love the service they provide.

I have never felt that I was "gouged" on their prices and like being able to pay in advance via my credit card. This makes me feel safer than having to pay cash in the car with a stranger. On many occasions in Columbia, I have had a cab driver tell me that they only take cash and then drive me to an ATM to get cash to pay them. I find this very lacking in technology, but more so, a serious safety issue for myself. Additionally, I fully understand how the market drives prices during peak times and am able to make my own decision as to whether I want to use Uber at that time. This is no than my being able to see the gas prices available and choosing which gas station I would prefer to go to. Uber is very upfront on how their pricing works.

As far as safety is concerned, most cabs in Columbia do not lend themselves to appearing to be overly "safe" vehicles nor drivers. I have yet - in any city - felt threatened or unsafe in an Uber vehicle. I cannot say the same for most of the cabs I have ridden in, especially when I am a single woman riding alone at night. I have actually felt vulnerable having a cab driver take me to my home late in the evening when I am by myself. Thankfully nothing has come of those incidents. On the other hand, I have never felt this way with an Uber driver. I am very confident in Uber's ability to screen it's drivers and enforce strict conduct rules.

The vehicles that Uber drivers and extra services they provide are above and beyond anything you will ever receive with a cab. They cars are always immaculate and clean. On several occasions I have had drivers provide bottled water and multiple types of phone chargers.

Finally - if you call a cab company in Columbia to pick you up at a specific time - or just that you need a ride at that time - you often times are left with NO ride. They agree to come get you and then never show! This never happens with Uber. You can see the available vehicles on the map, select the one closest/most convenient and track how close they are to arriving to pick you up. You are given an estimated arrival time when you pay and it is rarely late. I can't even begin to tell you the number of times I have needed a cab in the late evening to get home safely and have been unable to find a cab to pick me up. This results in people driving themselves when intoxicated, etc because they can't find safe transportation available when needed. Not the case with Uber.

As a current user of Uber, I implore you to properly research the company and how it works and allow them to continue operating in South Carolina. The market should be allowed to operate as it is intended. The cab companies will either improve their service and offerings at a competitive rate or they will go out of business which is exactly how the market is intended to work.

Sincerely,

Monnie Murray

Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, January 28, 2015 10:03 AM
To: 'Blaine Pleming'
Subject: RE: Uber & MADD prove Uber prevents drunk driving

Dear Blaine Pleming,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Blaine Pleming [mailto:blaine.pleming@gmail.com]
Sent: Wednesday, January 28, 2015 9:57 AM
To: PSC_Contact
Subject: FYI: Uber & MADD prove Uber prevents drunk driving



To the SCDPS:

Uber and Mothers Against Drunk Driving (MADD) just released a study about the impact of ridesharing on drunk-driving accidents.

In California, they found 1,800 drunk-driving crashes are likely to have been prevented since the launch of uberX in July of 2012. And 78% of people who responded to the survey said after ridesharing came to their city, their friends were less likely to drink and drive.

The full results of the study are available here: <http://t.uber.com/MADD>.

--
T. Blaine Pleming
blaine.pleming@gmail.com
(803)417-0584

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 3:03 PM
To: 'Salley Gould'
Subject: RE: Uber

Dear Ms. Gould,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Salley Gould [<mailto:salley.virginia.gould@gmail.com>]
Sent: Tuesday, January 27, 2015 2:21 PM
To: Easterling, Deborah
Subject: Uber

I believe SC needs uber. It's the most convenient, safe, and affordable taxi/rideshare experience I've had. Greenville does not have enough taxi's or the public transportation necessary to provide a safe ride home. The last time I called a taxi, I was told it was a TWO HOUR wait. As a young female, that is not acceptable. Whereas, uber can usually provide a ride in less than 5 minutes.

Thank you for your time,
Salley Gould